



# Report of the Comptroller and Auditor General of India

# COMMERCIAL for the year ended 31 March 2011

(No. 4)



**GOVERNMENT OF ODISHA** 

# REPORT OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA

FOR THE YEAR ENDED 31 MARCH 2011

No.4 COMMERCIAL

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# Preface

Government commercial enterprises, the accounts of which are subject to audit by the Comptroller and Auditor General of India (CAG), fall under the following categories:

- Government companies,
- Statutory corporations, and
- Departmentally managed commercial undertakings.

2. This Report deals with the results of audit of Government companies and Statutory corporations and has been prepared for submission to the Government of Odisha under Section 19A of the Comptroller and Auditor General's (Duties, Powers and Conditions of Service) Act, 1971, as amended from time to time. The results of audit relating to departmentally managed commercial undertakings are included in the Report of the Comptroller and Auditor General of India (Civil) - Government of Odisha.

3. Audit of the accounts of Government companies is conducted by the CAG under the provisions of Section 619 of the Companies Act, 1956.

4. In respect of the Orissa State Road Transport Corporation, which is a Statutory corporation, the CAG is the sole auditor. As per the State Financial Corporations (Amendment) Act, 2000, CAG has the right to conduct the audit of accounts of the Orissa State Financial Corporation in addition to the audit conducted by the Chartered Accountants, appointed by the Corporation out of the panel of auditors approved by the Reserve Bank of India. In respect of the Orissa State Warehousing Corporation, he has the right to conduct the audit of its accounts in addition to the audit conducted by the Chartered Accountants appointed by the State Government in consultation with CAG. In respect of the Orissa State Electricity Regulatory Commission, CAG is the sole auditor. The Audit Reports on the annual accounts of all these corporations are forwarded separately to the State Government.

5. The cases mentioned in this Report are those which came to notice in the course of audit during the year 2010-11 as well as those which came to notice in earlier years but were not dealt with in the previous Reports. Matters relating to the period subsequent to 2010-11 have also been included, wherever necessary.

6. Audits have been conducted in conformity with the Auditing Standards issued by the CAG.

## Overview

#### **1.** Overview of Government companies and Statutory corporations

Audit of Government companies is governed by Section 619 of the Companies Act, 1956. The accounts of Government companies are audited by Statutory Auditors appointed by CAG. These accounts are also subject to supplementary audit conducted by CAG. Audit of Statutory corporations is governed by their respective legislations. As on 31 March 2011, the State of Odisha had 35 working PSUs (32 companies and 3 Statutory corporations) and 30 non-working PSUs (all companies), of which working PSUs employed 0.25 lakh employees. The working PSUs registered a turnover of ₹9,320.78 crore for 2010-11 as per their latest finalised accounts as on 30 September 2011. This turnover was equal to five per cent of State GDP indicating an important role played by State PSUs in the economy. The working PSUs earned an aggregate profit of ₹1,112.83 crore for 2010-11 and had accumulated profits of ₹2,524.48 crore.

#### Investments in PSUs

As on 31 March 2011, the investment (capital and long term loans) in 65 PSUs was ₹10,224.98 crore. It increased by 3.34 per cent from ₹9,894.44 crore in 2005-06 to ₹10,224.98 crore in 2010-11. The increase in investment was mainly due to increase in capital and loan in power sector. The share of investment in power sector marginally declined from 81.49 per cent in 2005-06 to 80.60 per cent in 2010-11.

#### **Performance of PSUs**

During the year 2010-11, out of 35 working PSUs, 24 PSUs earned profit of ₹1,400.25 crore and six PSUs incurred loss of ₹287.42 crore as per their latest finalised accounts as on 30 September 2011. The major contributors to profit were The Orissa Mining Corporation Limited (₹1,089.32 crore), Orissa Power Generation Corporation Limited (₹166.44 crore), Orissa Hydro Power Corporation Limited (₹46.93 crore) and Orissa State Beverages Corporation Limited (₹40.02 crore). Heavy losses were incurred by GRIDCO Limited (₹146.53 crore) Orissa Power Transmission Corporation Limited (₹71.37 crore), IDCOL Kalinga Iron Works Limited (₹39.61 crore) and Orissa Rural Housing and Development Corporation Limited (₹28.68 crore).

The losses are attributable to various deficiencies in the functioning of PSUs. A review of three years' Audit Reports of CAG shows that the State PSUs' losses of ₹2,409.93 crore and infructuous investments of ₹264.50 crore were controllable with better management. Thus, there is tremendous scope to improve the functioning and enhance profits/minimise losses. The PSUs can discharge their role efficiently only if they are financially self-reliant. There is a need for greater professionalism and accountability in the functioning of PSUs.

#### Quality of accounts

The quality of accounts of PSUs needs improvement. All 39 accounts finalised during October 2010 to September 2011 received qualified certificates. There were 42 instances of non-compliance with Accounting Standards in 12 accounts of Government companies. Reports of Statutory Auditors on internal control of the companies indicated several weak areas.

#### Arrears in accounts and winding up

Twenty five working PSUs had arrears of 39 accounts as of September 2011. The Government needs to monitor and ensure timely finalisation of accounts in conformity with the provisions of the Companies Act, 1956. There were 30 non-working companies. As no purpose is served by keeping these PSUs in existence, these need to be wound up quickly.

(Chapter 1)

#### 2. Performance audits relating to Government companies

Performance audits relating to 'Procurement and distribution activities under Public Distribution System by Orissa State Civil Supplies Corporation Limited' and 'Construction activities of The Orissa State Police Housing and Welfare Corporation Limited' and Information Technology (IT) Audit on 'Implementation of Systems,

Applications and Products in Data Processing (SAP) by **The Orissa Mining Corporation Limited**' were conducted. Executive summary of the audit findings are given below:

#### Procurement and distribution activities under Public Distribution System by Orissa State Civil Supplies Corporation Limited

The Company was incorporated in September 1980 with the main objective of procurement of paddy from farmers and supply of Custom Milled Rice (CMR) as well as procurement of rice/wheat and levy sugar from Food Corporation of India (FCI) and sugar mills respectively for distribution under Public Distribution System (PDS). The present performance audit was conducted with a view to assess performance of the Company with regard to effectiveness and efficiency in financial management of PDS operation, efficiency in management of food grain procurement planning operations, adequacy in for procurement, lifting and distribution of PDS commodities, adequacy in preference of subsidy claims and effectiveness of internal control and monitoring activities of top management.

#### Financial management of PDS operations

During 2006-11, the Company financed the paddy procurement operation by availing cash credit aggregating ₹8,494.73 crore which was recouped by sale proceeds of CMR and subsidy received from Government of India (GoI)/Government of Odisha (GoO). The financial management of the Company, however, suffered with several causing deficiencies adverse impact on Company's financial health. Instances of huge interest loss on availing higher cash credits were noticed on account of several reasons, like delays in remittance of funds by District Offices/ Primary Agricultural Co-operative Societies (interest loss: ₹8.23 crore), delays in preferring subsidy claims (₹52.20 crore) due to deficient documentation, non-finalisation of up-to-date KMS accounts, non-receipt (₹7.76 crore) of required documents from Custom Millers, etc.

#### Inadequate planning for procurement of paddy

There were deficiencies in procurement of paddy as well as conversion and delivery of CMR. In 10 selected districts the Custom Millers (CMs) delivered 4.31 lakh MT out of 14.45 lakh MT of CMR after delays of 6 to 510 days from the due date of delivery during KMS 2008-11 resulting in loss of interest of ₹20.28 crore on blockage of funds (₹627.86 crore) towards cost of corresponding quantity of paddy. Despite delay in delivery of CMR within the stipulated period, the Company waived ₹3.69 crore during

KMS 2006-07 to 2008-09 and did not impose holding charges of ₹9.88 crore on 111 CMs for KMS 2009-10. Mandi labour charges of ₹32.44 crore were paid in eleven districts during 2006-10 without obtaining requisite certificates and voucher/supporting documents from District Managers/ Custom Millers. There was undue benefit of ₹7.16 crore to the CMs due to irregular payment of joint custody charges and driage. There was loss of ₹5.78 crore due to nonclaiming of storage and handling loss of CMR from GoI at Rice Receiving Centers. Allowing irregular lifting of paddy by defaulting CMs resulted in loss of ₹4.57 crore.

#### Distribution of PDS commodities

Due to short-lifting of rice, wheat and sugar by the Company for distribution under GoI Schemes deprived 1.98 crore, 0.95 crore and 11.20 crore beneficiary families respectively of availing foodgrains at subsidised rates besides revenue loss of ₹11.09 crore to the Company. Further, shortlifting of APL rice by the Company during August 2008 to March 2011 for distribution to Below Poverty Line (BPL) and Above Poverty Line (APL) beneficiaries in Koraput-Bolangir-Kalahandi districts also resulted in avoidable financial burden of ₹53.95 crore to GoO.

Delay in cancellation of 66,525 bogus BPL cards led to irregular allotment of 4,574 MT of rice valuing ₹7.75 crore. Further, improper planning for transportation of PDS commodities resulted in avoidable expenditure of ₹6.57 crore.

# Man power deployment, internal control and monitoring by top management

Due to shortage of man power the Company deployed employees on ad-hoc and daily wage basis which affected the updating of records, timely reconciliation of quantities of paddy delivered and rice obtained, finalisation of accounts, etc. There were deficiencies in internal control system prevailing in the Company. MIS data and monitoring by top management was also inadequate.

#### **Conclusion and Recommendations**

Proper planning by the Company could have enabled it for procurement, lifting and distribution of commodities under the PDS for distribution to the poor and needy people. This performance audit contains four recommendations to improve the procurement, lifting and distribution of PDS commodities i.e. monitoring the transfer of surplus funds by District Offices and streamlining the procedure for timely submission of claims with complete documents; strengthening the control mechanism on the functioning of the Custom Millers and release of payments to them as per guidelines; lifting and distribution of PDS commodities as per allotment for timely distribution to beneficiaries; and strengthening the Quality Control System, Monitoring Mechanism, Internal Control System and Manpower Deployment in line with the growing activities.

(*Chapter 2.1*)

Construction activities of The Orissa State Police Housing and Welfare Corporation Limited

The Company was incorporated in May 1980 as a wholly owned Government company with the main objective to execute residential/ nonresidential building projects of Police, Prison, Fire Services and Judiciary department of Government of Odisha (GoO) under different schemes of GoO and Government of India (GoI). The present performance audit covers activities of the Company for five years period from 2006-07 to 2010-11 with regard to planning, execution and handing over of residential/ non-residential building projects, utilisation of funds, monitoring by top management and internal control mechanism.

#### Planning for execution of projects

Though the Company was in existence for three decades, it did not evolve any long term plan for execution of projects. The first Perspective Plan prepared by the Company in September 2009 for 2009-14 was also not placed before the Board of Directors (BoD) for approval. The Company also did not formulate any action/working plan nor did it fix any yearly target with reference to the Annual Action Plans (AAPs) of User Departments of GoO in order to prioritise the execution of projects and to ensure optimum utilisation of funds. The Budgetary Control was deficient as Annual Budgets were prepared without obtaining inputs from GoO and without assessing adequacy of budget proposals based on physical parameters of works. The utilisation of available funds was poor ranging from 24 to 39 per cent during 2006-*11*.

#### **Execution of projects**

There were deficiencies in formulation of estimates and according Administrative Approvals (AAs). There were slippages in completion and handing over of projects. No time frame was fixed for submission of estimates by the Company and according AAs by User Departments, there were delays of 4 to 390 days and 3 to 720 days at two stages respectively. These delays correspondingly delayed commencement and execution of the projects. Formulation of work estimates suffered with various deficiencies, like, non-consideration of prevailing Schedule of Rates (SoR), lump sum provision for external electrification, non-revision of estimates in line with the cost provided in AAs etc., which resulted in loss of ₹27.52 crore to the Company. The Company did not adopt transparent procedure for engagement of Jobworkers and Architects. Payment of higher labour rates/fees to Job-workers and Architects led to loss of ₹2.89 crore.

#### **Project Management**

Project Management System of the Company had several deficiencies like, non-existence of Project Management Techniques, delays in commencement of works due to not engaging the job-worker in time, delay in placing orders for supply of materials, deficient monitoring in execution of works by contractors, etc. Against 3,014 projects awarded to the Company upto March 2011, 1,124 projects were either ongoing (731) or not started (393) which was indicative of inadequate co-ordination between the Company and the User Departments. Further, analysis of 1,645 projects out of 1,890 handed over projects during 2006-11 revealed that only 120 projects (seven per cent) were handed over within the stipulated period and 1,525 projects were handed over with delay ranging from 1 to 81 months. The delays in execution of projects led to extra expenditure of ₹24.25 crore. Execution of 37 prefabricated projects at higher rate resulted in extra expenditure of ₹2.32 crore. Due to deficiency in procurement of building material the Company incurred extra expenditure of ₹1.08 crore.

# Internal control and monitoring by top management

The Company did not devise any mechanism to monitor the works under execution, periods of delay and data of physical and financial achievement so as to take remedial action.

#### **Conclusion and Recommendations**

Proper planning and co-ordination with the User Departments of GoO by the Company could have enabled it for execution of more number of building projects so as to meet the requirements of the User Authorities. This performance audit contains four recommendations to improve the performance of the Company for execution of works, i.e., prepare Annual Action/Working Plan and set priorities for execution of works duly linked with the Annual Action Plans of the User Departments; prepare realistic estimates after considering all relevant factors to avoid cost overrun and accept funds towards project costs duly linked with actual progress of works; execute and hand over works as per schedule and within the cost provided in the Administrative Approvals; and strengthen the Monitoring and Internal Control Mechanism.

(*Chapter 2.2*)

#### Implementation of Systems, Applications and Products in Data Processing (SAP) by The Orissa Mining Corporation Limited

The Company, incorporated in May 1956 as a wholly owned Government Company for mining and selling of iron, chrome and manganese ores, implemented the System, Applications and Products in Data Processing-Enterprise Resource Planning (SAP-ERP) system in September 2004 with a view to streamline its production, sales and procurement activities. It incurred ₹11 crore towards implementation of five modules of the SAP-ERP system till March 2011. In order to examine the performance and effectiveness of the system it was desirable to conduct Information Technology (IT) Audit of 3 out of 5 modules of the SAP system during February to May 2011.

#### **Production Planning in Sales Operation Module**

The Company implemented this Production Planning in Sales Operation Module (PP-SOP) to facilitate capturing of daily posting of produced ore into the system which would give the stock overview on real time basis and better monitoring of sales activities. There were deficiencies in implementation of this Module with regard to input and validation control, customisation of accounting policies and limited use of the system in some key activities of production. The system was not customised to ensure timely posting of the materials into unanalysed and finished products as well as to prepare the bills of the raising contractors automatically on the basis of the production figures entered. As a result there was excess payment of ₹57.02 lakh to the contractor towards escalation charges in Khandadhar and Gandhamardan mines. Due to adoption of nonuniform rates for payment of wages escalation there was avoidable expenditure of ₹96.36 lakh in Gandhamardan mines. No alert was given in the

system to restrict the production within the statutory limit as a result of which there was accumulation of stock valued at ₹82.68 crore.

#### Sales and Distribution Module

The Company implemented the Sales and Distribution (SD) Module for effective control on sale of materials. There were deficiencies with regard to defective customisation and deviations from the accounting policies etc. Due to defective customisation of SD Module, lifting of ore was made upto 29 days in advance in 386 cases before generation of Delivery Order. Delay in billing and delay in preparation of invoices by the Company resulted in loss of ₹10.30 lakh towards interest.

#### Non-implementation of SAP at weighbridges

The Company did not integrate the weighbridges into the SAP system for recording of the production quantity on real time basis and production figures were fed to the system manually. The weighbridge software was deficient with respect to input and validation control. During April to September 2010, material of 1,655 MT worth ₹64.31 lakh was despatched without being recorded in the system.

#### Financial and Controlling Module

Financial and Controlling (FICO) Module was designed for management of the processes involved in preparation of accounts. Defective customisation and absence of input and validation controls were noticed in the FICO Module. The system had not been customised for automatic adjustment of sale proceeds against the advance payment made by the customers. Due to nongeneration of sales order and invoices for scrap sales in SAP system, advance received from buyers of scrap was credited to Sundry Debtors Account. Lack of validation control and supervision to ensure the capture of narration in the text field compulsorily and correctly resulted in incomplete recording of transaction details for quality accounts. Valuation of finished goods was not done with the help of SAP system and calculation for finished stock was done manually for incorporation in the Annual Accounts.

#### Security Issues

The Company had not implemented a well documented IT Policy for important areas like User's Policy, Security & Backup Policy, Password Policy etc. There were irregularities in segregation of duties and responsibilities. Action needs to be taken to maintain User's database which should give complete and meaningful information.

#### **Conclusion and Recommendations**

The projected benefits of SAP could not be achieved to the full extent due to defective customisation of SAP with reference to the requirements besides deficiency in input and output controls which led to compromising with accuracy, reliability and integrity of data. Nonimplementation of SAP at weighbridges also necessitated for manual input of data into the system as a result of which SAP-ERP system failed to meet the managerial and statutory requirements. The IT audit contains four recommendations for optimising the benefits of SAP system i.e., customisation and usage of the system as per business/ statutory SAP requirements, Government guidelines and policies of the Company; adoption of a suitable control mechanism for ensuring timely data entry to get information; real time integrating the weighbridges with SAP System; and formulation and implementation of a properly documented IT policy incorporating all the security related issues essential for continuity of the business.

(*Chapter 2.3*)

#### **3.** Transaction audit observations

Transaction audit observations included in this Report highlight deficiencies in the management of PSUs, which resulted in serious financial implications. The irregularities pointed out are broadly of the following nature:

Loss of ₹5.36 crore in two cases due to non-compliance with rules, directives, procedures and terms and conditions of contracts.

(Paragraphs 3.1 and 3.2)

Loss of  $\mathbf{\overline{\xi}}4.97$  crore in six cases due to non-safeguarding the financial interests of organisation.

(Paragraphs 3.3, 3.5, 3.6, 3.7, 3.10 and 3.13)

*Loss of* ₹3.95 *crore in two cases due to defective/deficient planning.* 

(Paragraphs 3.8 and 3.9)

Loss of ₹1.53 crore in two cases due to inadequate/deficient monitoring.

(Paragraphs 3.4 and 3.12)

Loss of ₹0.30 crore in two case due to non-realisation/partial realisation of objectives.

(Paragraphs 3.14 and 3.11)

Gist of some of the important audit observations is given below:

**The Orissa Mining Corporation Limited** incurred avoidable expenditure of  $\gtrless$  2.99 crore due to failure to avail abatement of service tax as per the statutory provisions.

(Paragraph 3.1)

**The Orissa Mining Corporation Limited** made avoidable payment of wharfage charges of ₹ 2.37 crore due to deficient planning for the export activities in line with the PPT target.

(Paragraph 3.2)

Improper fixation of target by **IDCOL Kalinga Iron Works Limited** for overburden removal coupled with lack of monitoring resulted in extra expenditure of ₹ 98.92 lakh.

(Paragraph 3.3)

Imprudent financial management and inclusion of same liaisoning work under two contracts awarded to a private party by **IDCOL Kalinga Iron Works Limited** led to avoidable interest payment of ₹ 21.76 lakh and extra expenditure of ₹ 63.83 lakh.

(Paragraph 3.5)

**Orissa State Beverages Corporation Limited** extended undue benefit of ₹ 83.97 lakh to suppliers due to failure in installation of an appropriate software to avail cash discount.

(Paragraph 3.8)

Absence of proper fund management system in Orissa State Beverages Corporation Limited and delayed transfer of funds from current accounts in The Orissa Mining Corporation Limited led to loss of interest of  $\gtrless$  2.07 crore and  $\gtrless$  1.04 crore respectively.

(Paragraph 3.9)

Due to lack of transparency and fairness in distribution of coal by **The Orissa Small Industries Corporation Limited** to Micro, Small and Medium Enterprises the objectives of New Coal Distribution Policy of Government of India could not be achieved.

(Paragraph 3.14)

Chapter I

# 1. Overview of State Public Sector Undertakings

## Introduction

The State Public Sector Undertakings (PSUs) consist of State 1.1 Government companies and Statutory corporations established to carry out activities of commercial nature while keeping in view the welfare of the people. In Odisha, the State PSUs occupy an important place in the state economy. The working State PSUs registered a turnover of ₹ 9,320.78 crore for 2010-11 as per their latest finalised accounts as of September 2011 which was equal to five per cent of State Gross Domestic Product (GDP) for 2010-11. Major activities of Odisha State PSUs are concentrated in the power sector. The State working PSUs earned a profit of ₹1,112.83 crore in the aggregate for 2010-11 as per their latest finalised accounts as of September 2011. They had employed 0.25 lakh<sup>1</sup> employees as on 31 March 2011. The State PSUs do not include one<sup>2</sup> prominent Departmental Undertaking (DU), which carries out commercial operations but is a part of Government department. Audit findings of this DU are incorporated in the Audit Report (Civil) for the State.

**1.2** As on 31 March 2011, there were 65 PSUs (includes 62 companies) as per the details given below. None of these companies was listed on the stock exchange.

Type of PSUs	Working PSUs	Non-working PSUs <sup>3</sup>	Total
Government companies <sup>4</sup>	32	30 <sup>5</sup>	62
Statutory corporations	3	-	3
Total	35	30	65

#### Audit Mandate

**1.3** Audit of Government companies is governed by Section 619 of the Companies Act, 1956. According to Section 617, a Government company is one in which not less than 51 *per cent* of the paid up capital is held by Government(s). A Government company includes a subsidiary of a Government company. Further, a company in which 51 *per cent* of the paid up

<sup>&</sup>lt;sup>1</sup> As per the details provided by 35 working PSUs

<sup>&</sup>lt;sup>2</sup> Principal Chief Conservator of Forest (Kendu Leaf)

<sup>&</sup>lt;sup>3</sup> Non-working PSUs are those which have ceased to carry on their operations.

<sup>&</sup>lt;sup>4</sup> Includes five 619-B companies of which four are working companies.

<sup>&</sup>lt;sup>5</sup> Three non-working companies namely IDCOL Piping and Engineering Works Limited, SN Corporation Limited and Kalinga Steels (India) Limited were dissolved during the year.

capital is held in any combination by Government(s), Government companies and Corporations controlled by Government(s) is treated as if it were a Government company (deemed Government company) as per Section 619-B of the Companies Act.

**1.4** The accounts of the State Government companies (as defined in Section 617 of the Companies Act, 1956) are audited by Statutory Auditors, who are appointed by CAG as per the provisions of Section 619(2) of the Companies Act, 1956. These accounts are also subject to supplementary audit conducted by CAG as per the provisions of Section 619 of the Companies Act, 1956.

**1.5** Audit of Statutory corporations is governed by their respective legislations. Out of three Statutory corporations, CAG is the sole auditor for Orissa State Road Transport Corporation. In respect of Orissa State Warehousing Corporation and Orissa State Financial Corporation, the audit is conducted by Chartered Accountants and supplementary audit by CAG.

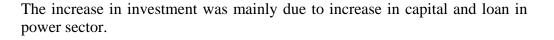
# **Investment in State PSUs**

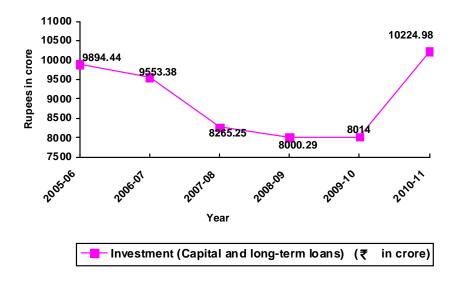
**1.6** As on 31 March 2011, the investment (capital and long-term loans) in 65 PSUs (including 619-B companies) was ₹ 10,224.98 crore as per details given below:

							(₹ in crore)
Type of PSUs	Governm	Statuto	Grand				
	Capital Long Total C Term Loans		Capital	Long Term Loans	Total	Total	
Working PSUs	1,987.71	7,389.55	9,377.26	568.52	161.70	730.22	10,107.48
Non-working PSUs	80.36	37.14	117.50				117.50
Total	2,068.07	7,426.69	9,494.76	568.52	161.70	730.22	10,224.98

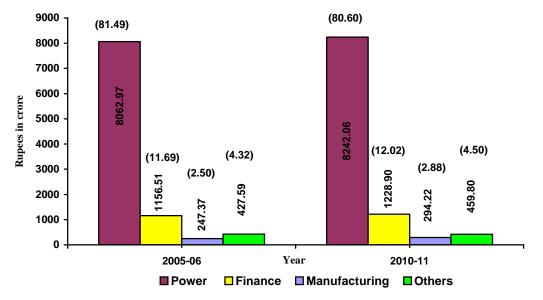
A summarised position of Government investment in State PSUs is detailed in Annexure 1.

**1.7** As on 31 March 2011, of the total investment in State PSUs, 98.85 *per cent* was in working PSUs and the remaining 1.15 *per cent* in non-working PSUs. This total investment consisted of 25.79 *per cent* towards capital and 74.21 *per cent* in long-term loans. The investment had increased by 3.34 *per cent* from ₹ 9,894.44 crore in 2005-06 to ₹ 10,224.98 crore in 2010-11 as shown in the graph below:





**1.8** The investment in various important sectors and percentage thereof at the end of 31 March 2006 and 31 March 2011 are indicated below in the bar chart. The thrust of PSU investment was mainly in the power sector during the six years ending 31 March 2011 though the share of investment of power sector has marginally declined from 81.49 *per cent* in 2005-06 to 80.60 *per cent* in 2010-11. Government investment had, however, marginally increased in finance sector from 11.69 in 2005-06 to 12.02 *per cent* in 2010-11, in manufacturing sector from 2.50 in 2005-06 to 2.88 *per cent* in 2010-11 and in other Sectors from 4.32 in 2005-06 to 4.50 *per cent* in 2010-11.



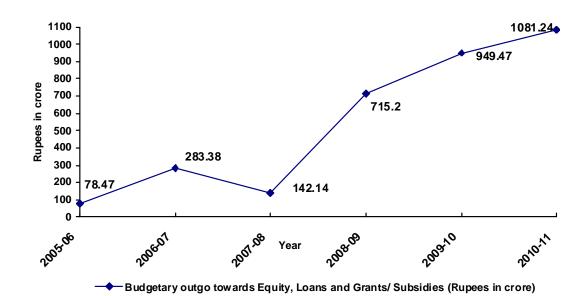
(Figures in brackets show the sector percentage to total investment)

#### Budgetary outgo, grants/subsidies, guarantees and loans

**1.9** The details regarding budgetary outgo towards equity, loans, grants/ subsidies, guarantees issued, loans written off, loans converted into equity and interest waived in respect of State PSUs are given in **Annexure 3**. The summarised details are given below for three years ended 2010-11.

						(*	<b>₹ in crore</b> )
SI.	Particulars	2008-09		200	)9-10	201	10-11
No.		No. of PSUs	Amount	No. of PSUs	Amount	No. of PSUs	Amount
1.	Equity Capital outgo from budget	4	54.22	4	12.56	4	73.00
2.	Loans given from budget	1	52.52	1	47.22	2	48.03
3.	Grants/Subsidy received	15	608.46	12	889.69	11	960.21
4.	Total outgo (1+2+3)	17 <sup>6</sup>	715.20	16 <sup>6</sup>	949.47	16 <sup>6</sup>	1,081.24
5.	Loans converted into equity	1	1.73	1	0.04	-	-
6.	Loans written off					2	180.65
7.	Interest/Penal interest written off	2	84.98				
8.	Total waiver (6+7)	2	84.98			2	180.65
9.	Guarantees issued					1	1,600.00
10.	Guarantee commitment	8	1,131.59	8	795.48	5	2,357.53

**1.10** The details regarding budgetary outgo towards equity, loans and grants/subsidies for the past six years are given in a graph below:



<sup>&</sup>lt;sup>6</sup> Actual number of companies and corporations which received equity/ grants/ subsidy from the State Government

It may be noticed that the year-wise budgetary outgo towards equity, loans and grants/subsidy to State PSUs showed increasing trend after 2007-08 and touched the highest figure of ₹ 1,081.24 crore during 2010-11 mainly due to release of significant subsidy (₹ 924.45 crore) and equity contribution (₹ 71.94 crore) to Orissa State Civil Supplies Corporation Limited and Orissa Power Transmission Corporation Limited respectively.

**1.11** As per the guidelines (November 2002) of Government of Odisha, the State PSUs were liable to pay guarantee commission (GC) at the rate of 0.5 *per cent* per annum on the maximum of the guarantee sanctioned irrespective of the amount of loan actually availed or outstanding there against. Fresh guarantee of ₹ 1,600 crore was released to GRIDCO Limited during 2010-11. The guarantee commitment by the Government at the end of 2010-11 was ₹ 2,357.53 crore against five PSUs. During the year 2010-11 four PSUs paid GC of ₹ 1.09 crore to the State Government, while GC of ₹ 52.65 crore was outstanding in respect of four PSUs.

# **Reconciliation with Finance Accounts**

**1.12** The figures in respect of equity, loans and guarantees outstanding as per records of State PSUs should agree with that of the figures appearing in the Finance Accounts of the State. In case the figures do not agree, the concerned PSUs and the Finance Department should carry out reconciliation of differences. The position in this regard as on 31 March 2011 is stated below:

			(₹ in crore)
Outstanding in respect of	Amount as per Finance Accounts	Amount as per records of PSUs	Difference
Equity	1,724.07	2,116.58	392.51
Loans	2,022.15	3,581.71	1,559.56
Guarantees	2,002.74	2,357.53	354.79

**1.13** We observed that the differences occurred in respect of 40 PSUs<sup>7</sup> and some of the differences were pending reconciliation since many years. The Accountant General (AG) held two meetings during December 2009 to March 2010 with the Management of three PSUs<sup>8</sup> and concerned Administrative Departments. The AG had also written (April 2011) to the Principal Secretaries to Government of Odisha in Public Enterprises Department, Finance Department and the Administrative Departments of the concerned State PSUs highlighting the issue of long pending differences for early reconciliation. No significant progress was, however, noticed in this direction. The Government and the PSUs should take concrete steps to reconcile the differences in a time-bound manner.

<sup>&</sup>lt;sup>7</sup> Including 13 non-working PSUs

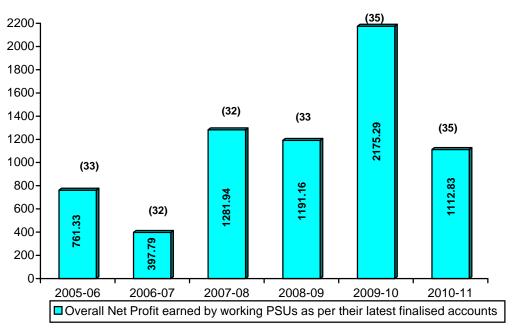
<sup>&</sup>lt;sup>8</sup> The Orissa State Police Housing and Welfare Corporation Limited, The Orissa Mining Corporation Limited and Orissa Forest Development Corporation Limited

# **Performance of PSUs**

**1.14** The financial results of PSUs, financial position and working results of working Statutory corporations are detailed in **Annexures 2, 5** and **6** respectively. A ratio of working State PSUs turnover to State GDP shows the extent of PSU activities in the State economy. The table below provides the details of working PSU turnover and State GDP for the period 2005-06 to 2010-11.

						(₹ in crore)
Particulars	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11
Turnover <sup>9</sup>	5,493.67	5,772.26	7,257.81	8,093.78	8,573.26	9,320.78
State GDP	78,953	93,374	1,06,466	1,22,165	1,50,946.38	1,86,356
Percentage of turnover to State GDP	6.96	6.18	6.82	6.63	5.68	5.00

**1.15** Profits earned by State working PSUs during 2005-06 to 2010-11 are given below in a bar chart.



(Figures in brackets show the number of working PSUs in respective years)

From the above it can be seen that the working PSUs earned overall profit in all the years which ranged between ₹ 397.79 crore (2006-07) and ₹ 2,175.29 crore (2009-10). During the year 2010-11, out of 35 working PSUs, 24 PSUs earned profit of ₹ 1,400.25 crore and six PSUs incurred loss of ₹ 287.42 crore. One<sup>10</sup> working PSU prepared its accounts on a 'no profit no loss' basis though the Company was not registered under Section 25 of the Companies Act,

<sup>&</sup>lt;sup>9</sup> Turnover of working State PSUs as per the latest finalised accounts as of 30 September

<sup>&</sup>lt;sup>10</sup> Orissa State Civil Supplies Corporation Limited (Sl. No.A-30 of **Annexure 2**)

1956, while four<sup>11</sup> companies have not yet started their operation/commercial production. The major contributors to profit were The Orissa Mining Corporation Limited (₹ 1,089.32 crore), Orissa Power Generation Corporation Limited (₹ 166.44 crore), Orissa Hydro Power Corporation Limited (₹ 46.93 crore) and Orissa State Beverages Corporation Limited (₹ 40.02 crore). Heavy losses were incurred by GRIDCO Limited (₹ 146.53 crore), Orissa Power Transmission Corporation Limited (₹ 71.37 crore), IDCOL Kalinga Iron works Limited (₹ 28.68 crore).

**1.16** The losses of PSUs are mainly attributable to deficiencies in financial management, planning, implementation of projects, running their operations and monitoring. A review of the latest Audit Reports of CAG shows that the working State PSUs incurred losses to the tune of ₹2,409.93 crore and infructuous investments of ₹264.50 crore which were controllable with better management. Year-wise details from Audit Reports are stated below:

			(Amount	t:₹in crore)
Particulars	2008-09	2009-10	2010-11	Total
Net Profit	1,191.16	2,175.29	1,112.83	4,479.28
Controllable losses as per CAG's Audit Report	417.38	1,062.95	929.60	2,409.93
Infructuous investment	259.35	5.15		264.50

**1.17** The above controllable losses pointed out by Audit Reports of CAG are based on test check of records of PSUs. The actual controllable losses would be much more. The above table shows that with better management, the profits can be enhanced substantially. The PSUs can discharge their role efficiently only if they are financially self-reliant and increase in professionalism and accountability in the functioning of PSUs.

					(Amount:	< in crore)
Particulars	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11
Return on Capital Employed ( <i>per cent</i> )	14.80	10.94	18.59	15.14	20.21	9.78
Debt	7,828.13	7,495.60	5,929.23	5,573.22	5,549.32	7,588.39
Turnover <sup>12</sup>	5,493.67	5,772.26	7,257.81	8,093.78	8,573.26	9,320.78
Debt/ Turnover ratio	1.42:1	1.30:1	0.82:1	0.69:1	0.65:1	0.81:1
Interest payment	650.29	580.45	478.85	402.59	358.19	361.09
Accumulated profit/ (loss)	(1,541.66)	(1,441.03)	(17.36)	1,269.44	2,135.60	2,339.35

**1.18** Some other key parameters pertaining to State PSUs are given below:

<sup>&</sup>lt;sup>11</sup> Baitarani West Coal Company Limited, The Mandakini B Coal Company Limited, Orissa Thermal Power Corporation Limited and Lanjigarh Project Area Development Foundation (Sl. No.A-16, 20, 27 and 29 of **Annexure 2**)

<sup>&</sup>lt;sup>12</sup> Turnover of working PSUs as per the latest finalised accounts as of 30 September.

The above parameters showed mixed trend in the financial position of 1.19 the PSUs. Percentage of the return on capital employed ranged between 9.78 (2010-11) and 20.21 (2009-10). The return on capital employed was lowest at 9.78 per cent during 2010-11 in preceding five years (2006-11). This was because of the reduction in the return on capital employed of working PSUs in manufacturing sector from 72.64 per cent (2009-10) to 30.55 per cent (2010-11), which was caused mainly due to reduction of ₹ 800.90 crore in the profits of The Orissa Mining Corporation Limited during 2010-11. The debt turnover ratio had gradually improved from 1.42:1 in 2005-06 to 0.65:1 in 2009-10 but increased to 0.81:1 (2010-11) due to increase in debt by ₹ 2,039.07 crore during 2010-11. As against Accumulated losses of ₹ 1,541.66 crore in 2005-06, the PSUs registered an Accumulated profit of ₹ 2,339.35 crore in 2010-11 which is indicative of improved performance of the State PSUs. The working PSUs had, however, accumulated profit of ₹2,524.48 crore at the end of 2010-11.

**1.20** As per the recommendations of the Tenth Finance Commission the State must adopt a modest rate of return on the investment made in commercial, promotional and commercial & promotional public enterprises at the rate of six *per cent*, one *per cent* and four *per cent* respectively, as dividend on equity. As per their latest finalised accounts, 24 working PSUs earned an aggregate profit of ₹ 1,400.25 crore and only three PSUs *viz.*, The Orissa Mining Corporation Limited, Orissa Construction Corporation Limited and Orissa State Cashew Development Corporation Limited declared interim dividend of ₹ 100 crore, ₹ 0.33 crore and ₹ 0.16 crore respectively.

# Arrears in finalisation of accounts

**1.21** The accounts of the companies for every financial year are required to be finalised within six months from the end of the relevant financial year under Sections 166, 210, 230, 619 and 619-B of the Companies Act, 1956. Similarly, in case of Statutory corporations, their accounts are finalised, audited and presented to the Legislature as per the provisions of their respective Acts. The table below provides the details of progress made by working PSUs in finalisation of accounts by September 2011.

Sl. No.	Particulars	2006-07	2007-08	2008-09	2009-10	2010-11
1.	Number of Working PSUs	32	32	33	35	35
2.	Number of accounts finalised during the year	33	35	34	46	39
3.	Number of accounts in arrears	65	62	54 <sup>13</sup>	43	39
4.	Average arrears per PSU (3/1)	2.03	1.94	1.64	1.23	1.11

<sup>&</sup>lt;sup>13</sup> One company, namely, ELMARC Limited (Sl. No.C-29 of **Annexure 2**) became defunct during 2008-09 with seven years accounts in arrears.

Sl. No.	Particulars	2006-07	2007-08	2008-09	2009-10	2010-11
5.	Number of Working PSUs with arrears in accounts	31	29	28	27	25
6.	Extent of arrears	1 to 7 years	1 to 7 years	1 to 5 years	1 to 5 years	1 to 5 years

**1.22** From the table, it may be seen that though the average arrears per PSU is showing a decreasing trend, a significant number of 39 accounts relating to 25 working PSUs are still in arrears as on 30 September 2011. Thus, concrete steps should be taken by the companies for preparation of accounts as per the statutory requirements with special focus on clearance of arrears in a time bound manner.

**1.23** In addition to the above, there were also arrears in finalisation of accounts by non-working PSUs. Out of 30 non-working PSUs,  $19^{14}$  had gone into liquidation process. Of the remaining 11 non-working PSUs, all PSUs had arrears of accounts for 10 to 40 years.

**1.24** The State Government had invested  $\overline{\mathbf{x}}$  2,211.59 crore (Equity:  $\overline{\mathbf{x}}$  76.22 crore, loans:  $\overline{\mathbf{x}}$  326.32 crore, grants:  $\overline{\mathbf{x}}$  1,809.05 crore) in 14 PSUs during the years for which accounts have not been finalised as detailed in **Annexure 4**. Delay in finalisation of accounts may result in risk of fraud and leakage of public money apart from violation of the provisions of the Companies Act, 1956.

**1.25** The Administrative Departments have the responsibility to oversee the activities of these entities and to ensure that the accounts are finalised and adopted by these PSUs within the prescribed period. The Accountant General (AG) had regularly drawn the attention of the Administrative Departments of the concerned PSUs on quarterly basis, on the issue of arrears of accounts. The AG had also highlighted (July 2011) the matter with the Commissioner-cum-Secretary, Public Enterprises Department and Principal Secretary, Finance Department of Government of Odisha emphasising on the need to expedite the clearance of backlog of accounts in a time bound manner. No significant progress was, however, noticed in this direction. As a result of this we could not assess the net worth of these PSUs.

**1.26** In view of the above state of arrears, it is recommended that the Government should monitor and ensure timely finalisation of accounts in conformity with the provisions of the Companies Act, 1956.

<sup>&</sup>lt;sup>14</sup> Sl. No.C-1,3,4,5,6,7,9,10,12,13,15,16,17,20,21,22,26,27 and 28 of **Annexure 2** 

## Winding up of non-working PSUs

**1.27** There were 30 non-working PSUs (all companies) as on 31 March 2011. Of these, 19 PSUs were under liquidation process. The number of non-working companies at the end of each year during the past five years is given below:

Particulars			2006-07	2007-08	2008-09	2009-10	2010-11
Number	of	non-working	32	31	33	33	30
companies							

The non-working PSUs are required to be closed down as their existence is not going to serve any purpose. During 2010-11 three<sup>15</sup> non-working PSUs incurred an expenditure of  $\gtrless$  0.16 crore towards establishment expenditure, salary etc. This expenditure was financed by the State Government by way of grants.

**1.28** The stages of closure in respect of non-working PSUs are given below:

Sl. No.	Particulars	Number of Company
1.	Total number of non-working PSUs	30
2.	Of (1) above, the number under	
(a)	Liquidation by Court	10 <sup>16</sup>
(b)	Voluntary winding up	9 <sup>17</sup>
(c)	Closure, i.e., closing orders/instructions issued but liquidation process not yet started	11

**1.29** The Companies which have taken the route of winding up by Court order are under liquidation for a period ranging from 4 to 19 years. The process of voluntary winding up under the Companies Act is much faster and needs to be adopted/pursued vigorously. The Government may take an early decision regarding winding up of 11 non-working PSUs and expedite the liquidation process.

#### **Accounts Comments and Internal Audit**

**1.30** Thirty four working companies forwarded 36 audited accounts to the Accountant General during the year 2010-11. Of these, 34 accounts of 30 companies were selected for supplementary audit. The audit reports of Statutory Auditors appointed by CAG and the supplementary audit of CAG indicate that the quality of maintenance of accounts needs to be improved

<sup>&</sup>lt;sup>15</sup> Konark Television Limited, Orissa State Commercial Transport Corporation Limited and Orissa State Textile Corporation Limited

<sup>&</sup>lt;sup>16</sup> Sl. No.C-3,5,6,7,9,20,21,22,27 and 28 of **Annexure 2** 

<sup>&</sup>lt;sup>17</sup> Sl. No.C-1,4,10,12,13,15,16,17 and 26 of Annexure 2

							₹ in crore)
Sl.	Particulars	2008-09		2009	-10	2010-11	
No.		No. of accounts	Amount	No. of accounts	Amount	No. of accounts	Amount
1.	Decrease in profit	11	38.78	17	161.61	14	1,145.50
2.	Increase in loss	7	350.72	5	68.53	3	65.22
3.	Non-disclosure of material facts	9	146.55	8	48.00	12	192.71
4.	Errors of classification	7	23.45	5	36.50	7	291.35

substantially. The details of aggregate money value of comments of statutory auditors and CAG are given below:

**1.31** During the year, the Statutory Auditors had given qualified certificates for all the 36 accounts received. The compliance of companies with the Accounting Standards remained poor as there were 42 instances of non-compliance with Accounting Standards (AS) in 12 accounts during the year.

**1.32** Some of the important comments in respect of Accounts of companies are stated below:

# The Orissa Mining Corporation Limited (2009-10)

• Non-provision of liability of ₹ 670.25 crore towards Net Present Value (NPV) raised by the Forest Department upto 31 March 2010 in terms of the recommendation (April 2010) of the Central Empowered Committee of the Supreme Court of India, had resulted in understatement of Current Liabilities as well as overstatement of the Profit for the year by ₹ 670.25 crore each.

# GRIDCO Limited (2009-10)

Non-provision for the liability towards Delayed Payment Surcharge (DPS) on power purchase cost claimed by Orissa Power Generation Corporation Limited (₹ 53.95 crore), Vedant Aluminium Limited (₹ 0.29 crore) and Hindalco (₹ 0.22 crore) had resulted in understatement of Purchase of power, Current Liabilities and Loss for the year by ₹ 54.46 crore.

# **Orissa Power Generation Corporation Limited (2010-11)**

• Charging of depreciation on plant and machinery of IB Thermal Power Station at lower rate than prescribed under Schedule-XIV of Companies Act, 1956 resulted in understatement of Depreciation by ₹ 23.11 crore with corresponding overstatement of Fixed Asset and profit for the year to the same extent.

# **Orissa Forest Development Corporation Limited (2009-10)**

• Royalty amounting ₹ 63.88 lakh should have been charged to Profit & Loss account in proportion to actual production of 1,305 cum., upto March 2010 instead of ₹ 2.20 crore charged by the Company. Over charging of Royalty had correspondingly resulted in understatement of Profit for the year by ₹ 1.56 crore.

# The Orissa Small Industries Corporation Limited (2008-09)

• Against the approved One Time Settlement (OTS) scheme (December 2007) applicable to all credit/finance given to private parties under different schemes, the Company settled 25 cases involving ₹ 39.52 lakh till authentication of Accounts (8 September 2010). The total principal outstanding against these parties was ₹ 2.96 crore. As the outstanding dues against these parties had been settled through OTS and there was no further scope for recovery of the outstanding dues, the balance amount of ₹ 2.56 crore should have been provided for in the Accounts. Non-provision of the same has resulted in overstatement of Current Assets, Loans and Advances and Profit for the year by ₹ 2.56 crore each.

## Orissa Power Transmission Corporation limited (2009-10).

• Wrong charging of ₹ 132.89 crore to Revenue against the Regulatory Asset instead of actual amount of ₹ 76.94 crore allowed by OERC in Tariff order for the year 2009-10 had resulted in understatement of Revenue from Wheeling of power, Current Assets (Regulatory Assets) and overstatement of Loss for the year by ₹ 55.95 crore each.

**1.33** Similarly, three<sup>18</sup> working Statutory corporations forwarded their three accounts to the Accountant General during the year 2010-11. Of these, one account of Orissa State Road Transport Corporation pertains to sole audit by CAG. The other two accounts were selected for supplementary audit. The details of aggregate money value of comments of Statutory Auditors and CAG are given below:

	(Amount. \ m crore)						
Sl. No.	Particulars	2008-09		2009-10		2010-11	
110.		No. of	Amount	No. of	Amount	No. of	Amount
		accounts		accounts		accounts	
1.	Decrease in profit	1	0.74	3	2.47	2	4.52
2.	Non-disclosure of			2	26.62	1	113.22
	material facts						

During the year, all the three accounts received qualified certificates.

<sup>&</sup>lt;sup>18</sup> Orissa State Financial Corporation, Orissa State Road Transport Corporation and Orissa State Warehousing Corporation

**1.34** Some of the important comments in respect of accounts of Statutory corporations are stated below:

#### **Orissa State Warehousing Corporation (2008-09)**

• Non-accounting of additional storage charges of ₹4.04 crore receivable from FCI at the revised rate as per Government of India notification had resulted in understatement of Income from Warehousing Charges, Sundry Debtors and Profit for the year by ₹4.04 crore each.

## Orissa State Road Transport Corporation (2008-09)

- Non-accounting of ₹ 5.98 crore towards Profit on sale of Fixed Assets (Book value: ₹ 0.02 crore) had resulted in overstatement of Fixed Assets by ₹ 0.02 crore, understatement of Non-operative Revenue and Net-Surplus by ₹ 5.98 crore and overstatement of Capital Reserve by ₹ 6 crore.
- Non-accounting of the one time (non-refundable) down payment for sub-lease of land as income had also resulted in understatement of Non-operative Revenue and Net-surplus for the year by ₹ 6.52 crore.

**1.35** The Statutory Auditors (Chartered Accountants) are required to furnish a detailed report upon various aspects including internal control/ internal audit systems in the companies audited in accordance with the directions issued by the CAG to them under Section 619(3)(a) of the Companies Act, 1956 and to identify areas which needed improvement. An illustrative resume of major comments made by the Statutory Auditors on possible improvement in the internal audit/ internal control system in respect of 22 companies<sup>19</sup> for the year 2009-10 and 21 Companies<sup>20</sup> for the year 2010-11 are given below:

Sl. No.	Nature of comments made by Statutory Auditors	Number of companies where recommendations were made	Reference to serial number of the companies as per Annexure 2
1.	Non-fixation of minimum/maximum limits of store and spares	19	A-2,3,4,5,6,7,9,11,13,14,15,17,19, 20,21,24,25,26,31
2.	Absence of internal audit system commensurate with the nature and size of business of the company	22	A-1,2,3,4,5,6,7,9,11,12,13,14,15, 17,19,20,23,24,28,29,32,C-3
3.	Non-maintenance of cost record	4	A-3,4,19, 20
4.	Non-maintenance of proper records showing full particulars including quantitative details, situations, identity number, date of acquisitions, depreciated value of fixed assets and their locations	18	A-1,2,3,4,5,6,7,9,11,13,14,15,19,29, 30,31,32,C -3

 <sup>&</sup>lt;sup>19</sup> Sl. No.A-.1,2,3,4,5,6,7,9,11,13,14,15,19,21,24,25,26,28,30,31,32,& C-3 of Annexure 2
 <sup>20</sup> Sl. No. 1,2,3,4,5,6,9,11,12,13,14,15,17,19,20,23,24,26,28,29&C-3 of Annexure 2

# **Recoveries at the instance of audit**

**1.36** During the year 2010-11 audit had pointed out recovery of  $\overline{\xi}$  28.23 crore of which Management accepted  $\overline{\xi}$  23.37 crore for recovery and recovered  $\overline{\xi}$  15.94 crore as on 30 September 2011.

# Status of placement of Separate Audit Reports

**1.37** The following table shows the status of placement of various Separate Audit Reports (SARs) issued by the CAG on the accounts of Statutory corporations in the Legislature by the Government.

Sl. No.	Name of Statutory	Year up to	Year for which SARs not placed in Legislature			
	corporation	which SARs placed in Legislature	Year of SAR	Date of issue to the Government	Reasons for delay in placement in Legislature	
1.	Orissa State Financial Corporation	2010-11				
2	Orissa State Warehousing Corporation	2008-09	Not applicable	-do-	-do-	
3.	Orissa State Road Transport Corporation	2007-08	2008-09	11 July 2011	Not furnished by the Management/ Department	

Delay in placement of SAR weakens the Legislative control over Statutory corporations and dilutes the latter's financial accountability. The Government should ensure prompt placement of SAR of OSRTC in the Legislature.

# Disinvestment, Privatisation and Restructuring of PSUs

1.38 The State Cabinet accepted (August 1996) the recommendations of the Cabinet Sub-Committee formed (October 1995) for disinvestment/ privatisation/ restructuring/ liquidation of 34 Public Sector Enterprises (PSEs). The private investors, however, did not show much interest and little progress was made on reforms. As per the record notes of discussions held (15 April 1999) between the Union Ministry of Finance and the State Government for a fiscal reform programme, the State Government was to take up a time bound reform programme for disinvestment and restructuring of certain State level PSEs. A Task Force on Public Enterprises Reform was constituted (10 October 2000) for framing a clear policy framework on Public Enterprises Reform. In accordance with the recommendations of the Task Force, the State Government and the Department of Expenditure, Union Ministry of Finance signed (11 October 2001) an MOU to achieve fiscal sustainability in the medium term in accordance with the Odisha Medium Term Fiscal Reform Programme in two phases (first phase 2002-2005 and second phase 2005-2007) which included Public Sector Restructuring Programme. In pursuance of the programme, four State Government Companies (*viz.*, IDCOL Cement Limited, IDCOL Rolling Mills Limited, Hirakud Industrial Works Limited and ORICHEM Limited) were privatised through disinvestment of shares during the period December 2003 to May 2008.

The present status (October 2011) of the Reform Programme in respect of other Public Sector Enterprises of second phase is given below:

Name of the enterprise	Action to be taken	Date by which action to be completed	Present status
Orissa State Textile Corporation Limited	Close	March 2000 <sup>21</sup>	Action for privatisation was held up due to delay in finalisation of the accounts and Court case pending in the Hon'ble High Court filed by the erstwhile owner of the Company.
Kanti Sharma Refractories Limited	Close	March 2000 <sup>21</sup>	Compulsory winding up petition had been filed before the Hon'ble High Court on 29 March 2008.
Orissa State Electronics Development Corporation Limited	Close	March 2000 <sup>21</sup>	Steps had been initiated to liquidate the unit. Liquidation petition has already been filed in Hon'ble High Court of Odisha.
ELMARC Limited	Close	March 2000 <sup>21</sup>	All employees had been relieved through VRS. It had been decided to follow the striking off route under Easy Exit Scheme.
Orissa State Commercial Transport Corporation Limited	Close	March 2000 <sup>21</sup>	Steps were being taken to file liquidation petition before Hon'ble High Court of Odisha after updation of audit of accounts of the Company.
New Mayurbhanj Textiles Limited	Close	March 2000 <sup>21</sup>	Steps were being taken to liquidate the Company after updation of audit of accounts of the Company.
IDCOL Ferro Chrome and Alloys Limited	Privatise	October 1999 <sup>21</sup>	Steps were being taken on the proposal of merger of IDCOL Kalinga Iron Works Limited and IDCOL Ferro Chrome and Alloys Limited with The Industrial Development Corporation of Orissa Limited (IDCOL). IDCOL had to find out a strategic partner from among the Central PSUs.
Limited	Privatise	2002-05	All regular employees had been retrenched under the provisions of Industrial Disputes Act and steps had been taken to convert the status of the forest land and for privatisation of the unit.
Konark Television Limited	Close	2002-05	The Company is under liquidation.
Orissa Textile Mills Limited	Close	2002-05	The Company is under liquidation.
Konark Jute Limited	Privatise	2002-05	The privatisation process was in progress.

<sup>&</sup>lt;sup>21</sup> Included in the first phase

Name of the	Action to be taken	Date by which action to be	Present status
enterprise	De taken	completed	
The Orissa Agro	Restructure	2002-05	Manpower restructuring had been
Industries			completed. Memorandum for restructuring
Corporation Limited			was being prepared for approval of the State Cabinet.
Orissa State Cashew	Restructure	2002-05	Memorandum for restructuring was being
Development			prepared for approval of the State Cabinet.
Corporation Limited			
Orissa Forest	Restructure	2002-05	Implementation of restructuring plan was
Development			under process.
Corporation Limited			
Orissa Lift	Restructure	2002-05	-do-
Irrigation			
Corporation Limited			
Orissa Construction	Restructure	2002-05	-do-
Corporation Limited			
Orissa Bridge &	Restructure	2002-05	-do-
Construction			
Corporation Limited			
Orissa State	Close	2002-05	The Company was under liquidation.
Handloom			
Development			
Corporation Limited			
Orissa Instruments	Close	2002-05	Striking off application would be filed after
Company Limited			up-to-date audit of the Accounts and
			clearance of the admitted liabilities.
Orissa State Leather	Close	2002-05	Steps were being taken to complete the upto
Corporation Limited			date audit of the accounts.
Orissa State	Restructure	2002-05	Implementation of restructuring plan was in
Financial			progress. A professional Banker had joined
Corporation			through the open market selection process
			by Public Enterprise Selection Board and
			Managing Director.

# **Reforms in Power Sector**

**1.39** Under the Orissa Electricity Reforms Act, 1995 Orissa Electricity Regulatory Commission (OERC) was formed in August 1996 with the objective of rationalisation of Electricity Tariff, advising in matters relating to electricity generation, transmission and distribution in the State and issue of licenses. During 2010-11, OERC issued 144 orders (25 on Annual Revenue Requirements and Tariff related matters and 119 on others). OERC had submitted its accounts for the year 2008-09 under section 104 of the Electricity Act, 2003. The audit of the accounts of the Commission had been undertaken by the Comptroller and Auditor General of India under section 19(3) of the Comptroller and Auditor General's Duties, Powers and Conditions of Service (DPC) Act, 1971 read with the Section 104(2), of the Electricity Act, 2003.

**1.40** Memorandum of Understanding (MoU) was signed in (June 2001) between the Union Ministry of Power and the State Government as a joint commitment for implementation of Reforms Programme in the power sector with identified milestones. The progress achieved so far in respect of important milestones is stated below:

Sl. No.	Particulars	Milestone	Achievement as at March 2010
1.	Hundred <i>per cent</i> electrification of all villages	March 2012	69.73 <i>per cent</i> villages were electrified
2.	Hundred <i>per cent</i> metering of all distribution feeders	March 2009	Metering completed upto 59.28 per cent
3.	Hundred <i>per cent</i> metering of all consumers	December 2005	86.54 <i>per cent</i> consumers metered
4.	Transmission and distribution losses will not exceed 34 <i>per cent</i> , which have to be brought down to 20 <i>per cent</i>	2009-10	Total T&D losses in 2010-11 was 40.37 per cent.
5.	Establishment of State Electricity Regulatory Commission	April 1996	Established in August 1996

Chapter II

# 2. Performance audit relating to Government companies

#### 2.1 Orissa State Civil Supplies Corporation Limited

Procurement and distribution activities under Public Distribution System

#### **Executive summary**

The Company was incorporated in September 1980 with the main objective of procurement of paddy from farmers and supply of Custom Milled Rice (CMR) as well as procurement of rice/wheat and levy sugar from Food Corporation of India (FCI) and sugar mills respectively for distribution under Public Distribution System (PDS). The present performance audit was conducted with a view to assess performance of the Company with regard to effectiveness and efficiency in financial management of PDS operation, efficiency in management of food grain procurement operations, adequacy in planning for procurement, lifting and distribution of PDS commodities, adequacy in preference of subsidy claims and effectiveness of internal control and monitoring activities of top management.

# Financial management of PDS operations

During 2006-11, the Company financed the paddy procurement operation by availing cash credit aggregating ₹ 8,494.73 crore which was recouped by sale proceeds of CMR and subsidy received from Government of India (GoI)/Government of Odisha (GoO). The financial management of the Company, suffered however. with several deficiencies causing adverse impact on Company's financial health. Instances of huge interest loss on availing higher cash credits were noticed on account of several reasons, like, delays in remittance of funds by District Offices/ Primary Agricultural *Co-operative Societies* (interest loss: ₹8.23 crore), delays in preferring subsidy claims (₹52.20 crore) due to deficient documentation, nonfinalisation of up-to-date KMS accounts,

non-receipt (₹7.76 crore) of required documents from Custom Millers, etc.

# Inadequate planning for procurement of paddy

There were deficiencies in procurement of paddy as well as conversion and delivery of CMR. In 10 selected districts the Custom Millers (CMs) delivered 4.31 lakh MT out of 14.45 lakh MT of CMR after delays of 6 to 510 days from the due date of delivery during KMS 2008-11 resulting in loss of interest of ₹ 20.28 crore on blockage of funds (₹627.86 crore) towards cost of corresponding quantity of paddy. Despite delay in delivery of CMR within the stipulated period, the Company waived ₹ 3.69 crore during KMS 2006-07 to 2008-09 and did not impose holding charges of ₹ 9.88 crore on 111 CMs for KMS 2009-10. Mandi labour charges of ₹ 32.44 crore were paid in 11 districts during 2006-10 without obtaining requisite certificates and voucher/supporting documents from District Managers/ Custom Millers. There was undue benefit of ₹ 7.16 crore to the CMs due to irregular payment of joint custody charges and driage. There was loss of ₹ 5.78 crore due to non-claiming of storage and handling loss of CMR from GoI at Rice Receiving Centers. Allowing irregular lifting of paddy by defaulting CMs resulted in loss of ₹4.57 crore.

#### Distribution of PDS commodities

Due to short-lifting of rice, wheat and sugar by the Company for distribution under GoI Schemes deprived 1.98 crore, 0.95 crore and 11.20 crore beneficiary families respectively of availing foodgrains at subsidised rates besides revenue loss of ₹11.09 crore to the Company. Further, short-lifting of APL rice by the Company during August 2008 to March 2011 for distribution to Below Poverty Line (BPL) and Above Poverty Line (APL) beneficiaries in Koraput-Bolangir-Kalahandi districts also resulted in avoidable financial burden of ₹ 53.95 crore to GoO.

Delay in cancellation of 66,525 bogus BPL cards led to irregular allotment of 4,574 MT of rice valuing ₹7.75 crore. Further, improper planning for transportation of PDS commodities resulted in avoidable expenditure of ₹ 6.57 crore.

#### Man power deployment, internal control and monitoring by top management

Due to shortage of man power the Company deployed employees on ad-hoc and daily wage basis which affected the updating of records, timely reconciliation of quantities of paddy delivered and rice obtained, finalisation of accounts, etc. There were deficiencies in internal control system prevailing in the Company. MIS data and monitoring by top management was also inadequate.

**Conclusion and Recommendations** 

Proper planning by the Company could have enabled it for procurement, lifting and distribution of commodities under the PDS for distribution to the poor and needy people. This performance audit contains four recommendations to improve the procurement, lifting and distribution of PDS commodities i.e. monitoring the transfer of surplus funds by District Offices and streamlining the procedure for timely submission of claims with complete documents; strengthening the control mechanism on the functioning of the Custom Millers and release of payments to them as per guidelines; lifting and distribution of PDS commodities as per allotment for timely distribution to beneficiaries; and strengthening the Quality Control System, Monitoring Mechanism, Internal Control System and Manpower Deployment in line with the growing activities.

### Introduction

**2.1.1** Orissa State Civil Supplies Corporation Limited (the Company) was incorporated in September 1980 as a wholly owned Government Company with the main objective to procure, store, process, transport, distribute and sell food grains, food stuff, sugar and other essential commodities as well as to provide assistance and services thereof. The present activities of the Company *inter alia*, were:

- procurement of paddy, conversion of paddy to Custom Milled Rice (CMR), storage and transportation of CMR for supply under Public Distribution System (PDS) as well as delivery of surplus CMR to Food Corporation of India Limited (FCI) under Decentralised Procurement Scheme (DPS) of Government of India (GoI); and
- procurement of rice/wheat from FCI and levy sugar from sugar mills as well as distribution to retail fair price shops through Storage Agents (SAs) under PDS.

**2.1.2** The Management of the Company was vested in a Board of Directors (BoD) with the Secretary of the Department of Food Supplies and Consumer Welfare as the Chairman and seven Directors, appointed by the Government of Odisha (GoO). The Managing Director (MD), who was the Chief Executive of the Company, was assisted by Financial Advisor-cum-Chief Accounts Officer (FA & CAO) and Deputy General Manager (Finance), five General Managers (in-charge of Procurement, Administration, Public Distribution System, Accounts and Audit) in carrying out the day-to-day activities of the

Company. The Company had District Offices (DOs) in all 30 districts headed by District Managers-cum-Civil Supplies Officers (DM-cum-CSO). The DMcum-CSOs were the employees of the GoO and discharging the duties of CSO under the control of the Department of Food Supplies and Consumer Welfare. The DM-cum-CSOs were also performing the duties of DM, under the control of the Company and were responsible for overseeing the procurement and distribution of PDS items in the districts.

As on 31 March 2011, the Company had 2,795 Paddy Procurement Centres (PPCs) and 212 Rice Receiving Centres (RRCs).

## **Scope of Audit**

**2.1.3** The present performance audit, conducted during February to May 2011 covers the performance of the Company with respect to the procurement and distribution activities under Public Distribution System for the five years period from 2006-07 to 2010-11. The audit findings are based on the test check of the records of Company's Head Office at Bhubaneswar and in  $11^{22}$  out of 30 District Offices of the Company selected based on highest volume of procurement of paddy (six) and distribution of PDS commodities (five).

A performance audit on procurement and distribution of rice by the Company was included in the Report of the Comptroller and Auditor General of India (Commercial) for the year ended 31 March 2005, Government of Odisha. The Committee on Public Undertakings (COPU) discussed (March 2007) the Report and their recommendations, *inter alia*, included that PDS should be properly regulated, quality control system be strengthened, Management Information System (MIS) data should be reconciled with the actual lifting position by the beneficiaries and the system of appointment of Storage Agents (SAs) be streamlined. The Food Supplies and Consumer Welfare (FS&CW) Department submitted (October 2007) the Action Taken Note (ATN) on the recommendations of COPU, the status of implementation of which had also been verified and commented upon wherever necessary.

### **Audit Objectives**

**2.1.4** The performance audit of the Company was conducted to assess whether:

- the financial management of the PDS operations was effective and efficient;
- the Company framed Annual Plan for procurement, lifting and distribution of paddy and rice in line with the Food and Procurement Policy of GoO;

<sup>&</sup>lt;sup>22</sup> Balasore, Bargarh, Bolangir, Ganjam, Kalahandi, Koraput, Mayurbhanj, Rayagada, Sambalpur, Sonepur and Sundargarh

- paddy procurement operations and conversion of paddy to Custom Milled Rice (CMR) under Decentralised Procurement Scheme (DPS) was efficient and transparent;
- procurement operations of food grains under different GoI Schemes were managed economically and efficiently, allotment, lifting, off-take and distribution of rice, wheat and sugar to targeted section under different GoI Schemes was adequate and effective;
- deployment of manpower and quality control mechanism were effective; and
- Internal Control System and monitoring by top management were effective.

## Audit Criteria

**2.1.5** The performance audit of the Company with regard to procurement and distribution activities under Public Distribution System (PDS) was assessed against:

- Annual Plans, Budgets, Annual targets fixed for procurement and milling of paddy, PDS (Control) orders issued by GoI/GoO;
- Food and Procurement Policy of GoO and Guidelines of the Company for decentralised procurement of paddy and supply of rice;
- monthly allotment orders for PDS commodities issued by GoI/GoO, lifting plan, appointment of and agreement with SAs and custom millers;
- approved economic cost of CMR issued by GoI, agreement with banks for Cash Credit (CC) Loan, Memorandum of Understanding (MOU) with GoI, guidelines for claiming subsidy and related expenses; and
- MIS data generated by the Company for appraisal to the Board and Management.

### Audit Methodology

**2.1.6** The audit methodologies adopted for achieving the audit objectives with reference to audit criteria were:

- review of Food and Procurement Policy of GoO, guidelines of the DPS, PDS (Control) Orders;
- scrutiny of instructions of the GoI/GoO in regard to procurement and distribution of food grains and sugar under various schemes;
- scrutiny of agenda notes and minutes of meetings of the Board of Directors, minutes of monthly conference of DM-cum-CSO;
- examination of records relating to allotment, lifting, procurement, and distribution of rice, wheat and sugar by SAs/MFPS under different schemes;

- scrutiny of MIS reports and of various reports and returns relating to stock and accounts, records relating to cash credit, internal audit reports and Action Taken Reports;
- scrutiny of records relating to subsidy claims submitted to GoI;
- interviewing the farmers of the selected districts in presence of representatives of the Company; and
- interaction with the Management and issue of audit queries.

## **Audit Findings**

**2.1.7** We explained the audit scope, objectives, criteria and methodology to the Company during the 'Entry Conference' held on 23 February 2011. Subsequently, we had reported the audit findings to the Company and the Government on 26 July 2011 and discussed the same in the 'Exit Conference' held on 31 October 2011 which was attended by the Commissioner-cum-Secretary (Secretary), Food Supplies and Consumer Welfare (FS&CW) Department and the Managing Director (MD) of the Company. The Management furnished the replies to the audit findings on 27 October 2011. Government endorsed the views of the Company on 31 October 2011. The views expressed and deliberations made by them have been duly considered while finalising the performance audit. The audit findings are discussed in the succeeding paragraphs.

## **Financial Position and Working Results**

## Financial Position

**2.1.8** The Company had finalised its accounts only upto 2008-09 and prepared provisional accounts for the year 2009-10. The Company, however, had not compiled even the provisional figures for the accounting year 2010-11, hence, the accounting figures for 2010-11 could not be included and analysed in the performance audit. The delays in finalisation of accounts were attributed by the Management to lack of qualified staff in the District Offices (DOs) commensurate with the high volume of paddy procurement since 2003-04. The financial position and working results of the Company for the last four years ended 31 March 2010 are shown in **Annexure 7**.

It can be seen from the Annexure that:

• The secured loan increased from ₹ 588.77 crore in 2007-08 to ₹ 3,210.28 crore as the Company resorted to higher borrowings through Cash Credits to meet the procurement cost of increased volume of paddy. The increase in procurement activities from 2007-08 onwards also correspondingly increased the Current Liabilities (payment to custom millers/storage agents etc.), Inventories as well as Other Current Assets (Subsidy Receivable) during the said period.

- The Company prepared its accounts on 'no profit no loss' basis. The excess of Expenditure over Income was met from the subsidy from the GoI/GoO. Sales decreased from ₹1,022.22 crore in 2007-08 to ₹736.88 crore in 2009-10 due to operation relating to distribution of BPL rice at ₹2 per kg as against ₹5.65 per kg prevalent prior to August 2008.
- Miscellaneous Income increased from ₹2.24 crore in 2006-07 to ₹18.25 crore in 2009-10 due to accounting of differential claim from FCI and increase in interest income from fixed deposits.
- Purchase of Traded Goods increased sharply by ₹ 555.83 crore in 2007-08 over 2006-07 and further by ₹ 2,198.23 crore in 2009-10 over 2007-08 due to increase in the volume and cost of paddy procured. This had correspondingly increased the Trade Expenses, Procurement Expenses and Interest charges during the same period.

## Fund Management

**2.1.9** The Company financed the paddy procurement operations through Cash Credit Account opened by the Head Office (HO) against hypothecation of stock of rice. During 2006-11 the Company availed Cash Credit (CC) aggregating ₹ 8,494.73 crore with interest rate ranging from 6.50 to 13.50 *per cent* per annum. The HO disbursed funds out of CC to the District Offices (DOs) to be utilised in the procurement and distribution operations. The CC was recouped by sale proceeds of CMR received from DOs and subsidy claimed by HO from Government of India (GoI)/Government of Odisha (GoO). Thus, it was imperative that sale proceeds of CMR were remitted by the DOs immediately and subsidy claims were also submitted promptly for expeditious settlement by GoI/GoO so as to reduce the burden of the CC interest. In this connection we observed the following deficiencies.

## Retention of heavy cash balance by District Offices

**2.1.10** The District Offices (DOs) of the Company maintained Decentralised Procurement Centre (DPC) accounts (non-interest bearing) with designated scheduled banks for meeting expenditure on procurement of paddy under Decentralised Procurement Scheme (DPS). The sale proceeds generated in the DPCs were deposited to the DPC accounts. In addition, the DOs maintained Revenue Accounts in which the funds allocated by HO from CC for meeting the expenditure on procurement of rice/wheat from FCI and sales revenue realised from distribution of commodities were deposited.

**2.1.11** As per the operational guidelines (2006-07 to 2010-11) and directions (May/December 2008) of MD, the DMs were responsible to monitor the funds in the DPC accounts and the Revenue Accounts regularly to avoid idling of surplus funds in DPC/Revenue Accounts.

In this connection, we observed the following:

- The DMs did not submit the periodical details/returns of receipt and utilisation of funds in the DPC/Revenue Accounts to avoid idling of fund. The HO had also not devised any control mechanism to oversee the release and utilisation of funds to and by the DOs by fixing the amount and time limit for retaining the surplus funds in the DPC/Revenue Accounts. In ten<sup>23</sup> out of 11 DOs test checked, average minimum month-wise surplus funds (ranging from ₹ 5.16 lakh to ₹ 10.03 crore) lying in DPC Accounts were not remitted to the HO immediately thereby causing avoidable interest burden of ₹ 5.43 crore<sup>24</sup> on CC during the period from 2006-07 to 2010-11.
- Similarly, in 8 out of 11 DOs, the Revenue Accounts had the minimum monthly surplus funds ranging from ₹ 8.85 lakh to ₹ 3.11 crore during 2006-07 to 2010-11, which were not transferred to Head office accounts. This had resulted in avoidable payment of interest of ₹ 1.49 crore on CC.

The Government/Management stated (October 2011) that steps were being taken to open sub-limit Revenue Accounts at DO level for monthly purchase from FCI. In the Exit Conference, the Secretary assured (October 2011) to fix necessary norms in this regard.

### Non-receipt of subsidy claim

**2.1.12** Under Decentralised Procurement Scheme (DPS) launched by GoI, the GoO started procurement of rice from Khariff Marketing Season (KMS) 2003- $04^{25}$ . GoI determines State-specific Economic Cost of rice and the difference between the Economic Cost<sup>26</sup> and Central Issue Price<sup>27</sup> (CIP) was passed on to the Company as food subsidy. In terms of GoI's instruction (April 2003), 95 *per cent* of food subsidy claimed quarterly by the Company was to be released in advance by GoI as provisional subsidy and balance five *per cent* was reimbursable on submission of audited Annual Accounts of each KMS to GoI not later than six months after close of the respective KMS. We noticed the following deficiencies:

### Delay in preparation of KMS accounts

**2.1.13** The Company did not prepare and submit the KMS accounts from 2005-06 to 2009-10 to GoI. Resultantly, the Company could not claim probable food subsidy aggregating ₹245.77 crore from GoI. Had the said

Delays in remitting unutilised fund lying in DPC/Revenue Accounts resulted in avoidable interest burden of ₹ 6.92 crore

<sup>&</sup>lt;sup>23</sup> Balasore, Bargarh, Bolangir, Ganjam, Kalahandi, Koraput, Rayagada, Sambalpur, Sonepur and Sundargarh

<sup>&</sup>lt;sup>24</sup> Worked out on month-wise minimum surplus funds at cash credit interest rates

<sup>&</sup>lt;sup>25</sup> Khariff Marketing Season (covering October 2003 to September 2004)

<sup>&</sup>lt;sup>26</sup> Cost of procurement and distribution of rice under Public Distribution System

<sup>&</sup>lt;sup>27</sup> The price at which rice was issued by GoI to State for distribution under Public Distribution System.

Delays in submitting subsidy claims resulted in extra interest burden of ₹ 23.01 crore on Cash Credit

Non-submission of requisite details/documents to GoI led to nonrelease of subsidy claim of ₹ 449.46 crore subsidy been received by the Company, interest burden on CC Account could have been reduced to the extent of ₹ 23.01 crore.

The Government/Management stated (October 2011) that expenditure already incurred for various years were less than subsidy due; hence there would be no probable subsidy and consequential extra interest burden. The reply was not acceptable as the Company was actually deprived of the additional cash inflow towards balance five *per cent* of GoI subsidy. In the Exit Conference, the Secretary assured (October 2011) to take action for early completion of pending audited accounts of KMS.

## Non-release of GoI subsidy due to delay in submission of requisite documents

**2.1.14** As per instructions of the GoI, the differential amount of Value Added Tax (VAT) paid on the purchase of paddy (input VAT) and VAT collected on sale of rice (output VAT) would be reimbursable from GoI provided GoO exempted VAT on distribution of rice. The GoO, though, exempted VAT (July 2005) but did not furnish necessary clarification in this regard to GoI. The Company also did not pursue the matter with GoO. On this being pointed out (1 July 2011) by us, though GoO furnished (9 June 2011) the requisite clarification to GoI, the reimbursement of VAT on paddy for KMS 2005-06 to 2009-10 by GoI was still pending due to ineffective pursuance by the Company/GoO.

Similarly, for claiming reimbursement of storage and handling  $loss^{28}$ , the Company was required to furnish the details of storage and handling loss along with the Stock Statements to the GoI. The Company, however, did not furnish the details of storage/handling loss for the KMS 2006-07 to 2010-11 to GoI so far (November 2011). Thus, delay in furnishing the clarification in regard to VAT and non-submission of details of storage loss led to non-release of subsidy claim aggregating ₹ 449.46 crore for the period from KMS 2005-06 to 2009-10.

While accepting the facts, the Government/Management stated (October 2011) that steps had been taken to finalise the storage and handling losses and include the same in the final KMS accounts of those years.

### Delay in submission of claim for advance subsidy

**2.1.15** The GoI instructed (July 2009) that by 25<sup>th</sup> of the month following the end of the quarter, provisional subsidy claim (95 *per cent*) for previous quarter and advance subsidy claim (90 *per cent*) for next quarter were to be submitted by the Company to GoI.

We observed that the Company submitted the claim for advance subsidy (₹ 1,231.54 crore) and provisional subsidy (₹ 1,411.34 crore) during KMS 2006-10 after delays upto 79 days and 62 days respectively resulting in corresponding delay in receipt of subsidy from GoI. Timely submission of

<sup>&</sup>lt;sup>28</sup> Loss of quantity of rice during storage, handling including transportation

Delay in lodging advance subsidy and provisional subsidy claims led to avoidable payment of interest of ₹ 22.33 crore

Inordinate delays by the Company in submitting the claims for CMR caused corresponding delays in settlement of the same by FCI resulting in interest loss of ₹ 7.76 crore subsidy claim could have correspondingly reduced the interest burden of  $\mathbf{E}$  22.33 crore<sup>29</sup> on CC acount

While accepting the audit observation, the Government/Management stated (October 2011) that the delay in preferring subsidy claims with GoI was caused mainly due to excessive time taken in compiling the data at field level. The Secretary stated (October 2011) in the Exit Conference that steps were being taken to computerise the transactions.

#### Delay in preferring claims with FCI for CMR

**2.1.16** As per the instructions of the Company (March 2010), the Custom Millers (CMs) were required to deliver the surplus CMR to FCI on the basis of Enforcement Certificates issued by District Managers (DMs) and to furnish the original copy of acceptance note and analysis reports received from FCI to the DOs of the Company within two days of delivery of surplus CMR. Thereafter, DMs were required to submit the claims to FCI along with requisite documents within next two days. Thus, DMs were responsible to ensure the receipt of requisite documents from the CMs and to promptly submit the claims with necessary documents to FCI.

We observed that in  $10^{30}$  out of 11 districts test checked, DMs lodged claims aggregating ₹ 326.87 crore with FCI for delivery (February-December 2010) of 2.41 lakh MT of CMR relating to 975 cases after delays of 4 to 382 days. Similarly, in eight<sup>31</sup> districts, against 1.06 lakh MT of CMR delivered (February-December 2010) by CMs to FCI, the Company did not submit the claims for supply of 45,296.80 MT of CMR valued at ₹ 82.77 crore till May 2011. The delay was attributable mainly to failure on the part of DMs to collect the requisite documents from the CMs with consequent delay in settlement of claims of 2.86 lakh MT of CMR resulting in avoidable payment of interest of ₹ 7.76<sup>32</sup> crore on availing higher CCs.

While accepting the audit observation, the Government/Management stated (October 2011) that the delay in preferring claims with FCI was due to delay in submission of documents by millers, shortage of staff and delay in receipt of requisite certificates from FCI in regard to delivery of rice. The fact, however, remained that delay in submission of claims with FCI and ineffective follow up by HO led to avoidable payment of interest of ₹ 7.76 crore.

#### Non-realisation of differential amount of levy sugar

**2.1.17** The Company had been procuring levy sugar<sup>33</sup> from the GoI allotted sugar mills inside and outside the State at the GoI approved price. The differential price of the purchase cost over the Consumer Index Price (CIP)

<sup>&</sup>lt;sup>29</sup> Calculated for the period of delay in claiming the subsidy

<sup>&</sup>lt;sup>30</sup> Bargarh, Bolangir, Ganjam, Kalahandi, Koraput, Mayurbhanj, Rayagada, Sambalpur, Sonepur and Sundargarh

<sup>&</sup>lt;sup>31</sup> Ganjam, Jharsuguda, Jeypore, Kalahandi, Khurda ,Rayagada, Sonepur and Bolangir

<sup>&</sup>lt;sup>32</sup> Calculated at the cash credit interest rate on the blockage of funds

<sup>&</sup>lt;sup>33</sup> Levy sugar means the sugar requisitioned by the Central Government from the sugar mills under the Essential Commodities Act, 1955.

fixed by GoI was reimbursed to the Company by way of subsidy from Levy Sugar Price Equalisation Fund (LSPEF) of GoI. While approving the Sugar Accounting Policy, the BoD directed (June 2001) the Company to lodge subsidy claim through GoO for reimbursement of the differential price by 15<sup>th</sup> of the month following the month of lifting. In this connection we observed the following deficiencies.

**2.1.18** The Company preferred the monthly claims on FCI during April 2006 to November 2007 for realisation of the differential cost after slippages of 50 to 282 days. The said claims were settled by FCI after a further delay of 64 to 233 days thereby causing the loss of interest of  $\overline{\mathbf{x}}$  1.49 crore to the Company. Further, the monthly claims for the subsequent periods from December 2007 to March 2011 amounting to  $\overline{\mathbf{x}}$  78.80 crore were lodged after delays ranging from 16 to 327 days of which only  $\overline{\mathbf{x}}$  15.46 crore was received from FCI during December 2010 to March 2011. The balance amount of  $\overline{\mathbf{x}}$  63.04 crore was yet to be released by FCI (November 2011) which led to interest loss of  $\overline{\mathbf{x}}$  5.37 crore for the period from December 2007 to March 2011. Thus, due to inordinate delays in preferring claim and lack of pursuance at appropriate level with GoO, the Company sustained loss of interest of  $\overline{\mathbf{x}}$  6.86 crore upto 31 March 2011.

The Government/Management stated (October 2011) that (a) sugar mills located outside the State did not submit the required documents to facilitate the submission of claim and (b) the matter was pursued with FCI for quick settlement of claim. The contention is not acceptable because despite non-recovery of huge claims, the Company did not take up the matter with GoO for settlement of claim with FCI during last five years. In the Exit Conference, the Secretary agreed (October 2011) to review the system of submission of claim after examining the procedure adopted by other States.

### Delay in realisation of sale proceeds of sugar

**2.1.19** The Company was required to issue the release orders to the Storage Agents (SAs) for lifting the levy sugar for distribution under the PDS only on receipt of bank drafts by the DOs from the SAs towards cost of sugar. The bank drafts so received should promptly be transmitted to the Head office for deposit in the Levy Sugar Control Account. We observed that during 2009-11, the DOs deposited the bank drafts valuing  $\gtrless$  223.37 crore to the Head Office account after delays ranging from 2 to 65 days (after allowing two days for transit of drafts). Consequently, the Company was burdened with additional interest of  $\gtrless$  63.64 lakh for the corresponding periods on additional CC availed.

In the Exit Conference, the Secretary stated (October 2011) that steps were being taken to tie up with Axis bank for prompt transfer of money.

# *Excess disbursement of fund to Primary Agricultural Co-operative Societies* (*PACSs*) for purchase of paddy

**2.1.20** The Company had engaged Primary Agricultural Co-operative Societies (PACSs) who functioned under the Department of Co-operation, GoO for procurement of paddy from the farmers. The Company was required

to provide advances to the Orissa State Co-operative Bank (OSCB) for onward transmission to the District Central Co-operative Banks (DCCBs) for payment to the farmers by the PACSs of the respective districts. The DMs were responsible to monitor the utilisation of funds so as to avoid idling of funds with DCCBs.

We observed that against the excess advances of ₹41.78 crore lying with DCCBs for KMS 2009-10, only ₹ 34.30 crore was refunded by the DCCBs to the Company. Though the paddy procurement operation was over by June 2010, the balance amount of ₹ 7.48 crore was refunded by six DCCBs in 16 districts only in July 2011. In the absence of enabling provision in the agreement the Company could not claim interest of ₹ 67.32 lakh on the unutilised funds from the DCCBs.

In the Exit Conference, the MD stated (October 2011) that the recovery of interest in case of delay in remitting the funds had since been included in the agreement with DCCBs for KMS 2010-11.

### **Procurement of paddy under Decentralised Procurement Scheme**

**2.1.21** The GoI's food grains management strategy under Public Distribution System (PDS) involved procurement of food grains from growers at remunerative prices. In order to ensure availability of Minimum Support Price (MSP) of paddy to farmers and to maximise procurement of rice, GOI introduced (November 1997) Decentralised Procurement Scheme (DPS). GoO had been following the DPS since Khariff Marketing Season (KMS)<sup>34</sup> 2003-04. Accordingly, GoO issued Food and Procurement Policy (FPP) for each KMS. The Company also formulated operational guidelines before commencement of each KMS prescribing the procedure for procurement of paddy and distribution of Custom Milled Rice (CMR).

The Company procured paddy through its Paddy Procurement Centres (PPCs) as well as through different agencies like Primary Agricultural Co-operative Societies (PACSs) (from KMS 2009-10), Women Self Help Groups (WSHGs) and Pani Panchayats (PPs). Paddy so procured was converted into CMR through the Company appointed Custom Millers (CMs) at the pre-determined out-turn ratio. The CMR so received at Rice Receiving Centres (RRCs) was distributed in the PDS channel through Storage Agents (SAs) and retail outlets under various schemes of PDS.

**2.1.22** GoO fixed the target of procurement of paddy for each KMS. We observed that the Company achieved the target of procurement of paddy and CMR ranging between 93 and 98 *per cent* (paddy) and 91 and 98 *per cent* (CMR) during the last four KMS 2006-07 to 2009-10.

Notwithstanding the performance of the Company in regard to procurement with reference to targets, deficiencies were noticed in procurement of paddy and conversion/ delivery of CMR as discussed in the succeeding paragraphs.

<sup>&</sup>lt;sup>34</sup> October of current year to September of subsequent year

#### Procurement at Paddy Procurement Centres (PPCs)

**2.1.23** As per the operational guidelines, the farmers were required to sign in the Paddy Purchase Registers (PPRs), while delivering the paddy at the PPCs. We observed that during KMS 2008-09 and 2010-11 in 266 out of 1,489 cases test checked, the signatures of farmers were not obtained in the PPRs in Bolangir district and Sonepur district against purchase of 2,051 MT and 156 MT of paddy respectively. Thus, procurement of paddy from the genuine farmers could not be vouchsafed.

The Government/Management stated (October 2011) that as purchase of paddy from the farmers was made on issue of 'vendor receipts' to the farmers due to rush of work, signatures of some farmers were wanting in the PPRs, which were obtained subsequently. In the Exit Conference, the Secretary stated (October 2011) that action would be taken to maintain the PPRs as per the guidelines.

**2.1.24** In four districts<sup>35</sup>, 15 PPC paid the cost of paddy (2.03 lakh quintals) to 3,200 farmers after a delay of 8 to 60 days from the date of sale of paddy though payment was to be made within maximum seven days. Further, 180 farmers in Bolangir district were not paid against delivery of 0.21 lakh quintals of paddy even after a lapse of 49 days (*i.e.*, upto the date of audit) in violation of the guidelines.

In the Exit Conference, the Secretary assured (October 2011) to pay the farmers timely in future.

#### Procurement of paddy through Primary Agricultural Co-operative Societies

**2.1.25** The Company deployed Primary Agricultural Co-operative Societies (PACSs) to act as its agents for procurement of paddy since KMS 2009-10 against payment of commission at the rate of 2.5 *per cent* of the MSP of paddy per quintal. PACSs were responsible to purchase paddy from genuine farmers and also to ensure that the payment to farmers was made within maximum of seven days from the date of purchase of paddy.

We observed the following deficiencies:

• During KMS 2009-10 in 11 districts, 11.07 lakh MT of paddy valued at ₹ 1051.38 crore was procured by PACSs. Against ₹ 26.27 crore payable towards commission, ₹ 19.24 crore was paid till April 2011 without obtaining the details of payments made to farmers for paddy purchase. On this being pointed out, the Company directed (October 2011) DOs to collect the procurement data farmer-wise from the PACSs and to release commission to them on receipt of required information and after reconciliation of procurement accounts.

Signature of farmers were not recorded in the PPRs at the time of paddy procurement

Payment to farmers was delayed upto 60 days in four districts

Commission of ₹ 19.24 crore was paid to PACSs for procurement of paddy without obtaining the details of farmers

<sup>&</sup>lt;sup>35</sup> Bargarh (farmers: 16) [based on interview]; Bolangir (farmers: 1,489, quantity: 16,286 quintals), Sambalpur (farmers: 13) [based on interview] and Sonepur (farmers: 1,682, quantity: 1,86,967 quintals)

• In Kalahandi district, 15,096 MT of paddy procured during KMS 2009-10 by five PACSs (Utkela, Charbahal, Khairpadar, Narla and Faranga) were directly lifted by the Custom Millers (CMs) from the door step of farmers without being routed through PPC.

While accepting the fact, Government/ Management stated that ₹ 4.70 crore was withheld from commission due to PACSs on account of above lapse.

• In Bargarh district, eight<sup>36</sup> PPCs operated by PACS were allowed to desptach the stock of paddy irregularly to the CMs without weighment and grading in PPCs during KMS 2010-11. Similarly, PACS of Barpali area directly delivered paddy to three CMs who had not executed a formal agreement with the Company for custom milling for the KMS 2010-11 which were serious lapses.

The Government/Management stated (October 2011) that paddy procured by the concerned PPCs, under the control of Regulated Market Committee (RMC), had been weighed with the weighment facilities provided by the same RMC. The contention was not factually correct as our observation was based on the report of Assistant Civil Supplies Officer of the Company.

### Procurement of paddy in Regulated Market Committee yard

**2.1.26** The Company procured paddy from farmers in the State from market yards/temporary yards/krushak bazaars of Regulated Market Committees<sup>37</sup> (RMCs) against the payment of market fee at the rate of two *per cent* of MSP per quintal. As per the instructions (November 2008) of the MD to DOs which were also reiterated (September 2010) by GoI insisting upon the need of obtaining a certificate from the RMCs on providing the necessary infrastructural facilities<sup>38</sup> in market yards out of the funds earned by them in the form of market fees. Further, the State Level Conference (SLC) held in October 2006, it was decided that if paddy was procured by the Company through RMCs outside the notified RMC yard, market fees could be paid subject to the certificate to be furnished by the concerned RMCs that the requisite infrastructural facilities were provided to the farmers during purchase of such paddy.

We observed that in all the 11 districts test checked, ₹ 91.51 crore was paid from KMS 2006-07 to 2010-11 (Khariff) towards RMC market fees without obtaining details/requisite certificates from the RMCs for providing necessary infrastructural facilities at the market yards/PACSs/WSHGs/PPs during

Contrary to the directions of GoI, ₹ 91.51 crore was paid to RMCs as market fees without obtaining details of facilities provided to market yards by them

<sup>&</sup>lt;sup>36</sup> Salana, Sindurbahal Chowk, Ghess, Shatli, Keseipali, Lahanda, Satlama and Kumbhari PPC of PACS

<sup>&</sup>lt;sup>37</sup> Regulatory Market Committees are established under the provisions of the Orissa Agricultural Produce Markets Act, 1956 for regulation of purchase and sale of agricultural produce.

<sup>&</sup>lt;sup>38</sup> Infrastructural facilities to be provided were sampling and quality analysis equipment, weighing equipment, computer infrastructure, tarpaulins, minimum required furniture, rest shed, etc.

procurement of paddy. Thus, market fees were paid as a routine matter without ensuring its utilisation for development of infrastructural facilities. The Management/Government stated (October 2011) that market fees were paid as per statutory provisions. The reply was, however, silent on furnishing certificates from RMCs as required under GoI guidelines.

#### **Conversion and delivery of CMR by Custom Millers**

**2.1.27** The Company procured paddy under the Decentralised Procurement Scheme (DPS) to deliver it to the Custom Millers (CMs) for milling into Custom Milled Rice (CMR). The CMs were required to deliver the resultant CMR at the pre-determined ratio as per the agreements executed with the Company. The operational guidelines/agreements, inter alia, provided that the CMs must complete the delivery of due quantity of CMR at the designated Rice Receiving Centre (RRC) within a maximum period of 20 days for KMS 2006-07 and 2007-08 and within 40 days of delivery of paddy to them for KMS 2008-09 and 2009-10. The Company was to recover holding charges at the rate of  $\gtrless 0.20$  per quintal of rice per day of delay by CMs in supplying CMR beyond the agreed period of 20 days and 40 days from the date of issue of the paddy. Further, in case of delay caused due to unjustifiable reasons, the concerned District Managers (DMs) of the Company were to report the actual cause of delay to the District Collectors and Head Office (HO) of the Company after conducting immediate inspection of the mills. In this connection, we observed the following irregularities:

**2.1.28** The HO of the Company had a district-wise database in regard to supply of CMR by CMs. No MIS was, however, generated in regard to CMR supplied by each CM against the paddy issued to them so as to assess the performance of individual CMs. In 10 selected districts<sup>39</sup>, against 14.45 lakh MT of CMR scheduled to be delivered, CMs delivered 4.31 lakh MT after delays of 6 to 510 days from the due dates of delivery during KMS 2008-09 to 2010-11. Delay in delivery of CMR resulted in blockage of fund of ₹ 627.86 crore (equivalent paddy cost) and consequential loss of interest on investment amounting to ₹ 20.28 crore<sup>40</sup>. DMs, however, did not take action against the defaulting CMs. The HO also did not call for the reports from DMs about the non-delivery of CMR for review on regular basis, which showed the casual approach of the Company in addressing the issue despite huge interest loss sustained by the Company on this account.

The Government/Management stated (October 2011) that delay in receipt of CMR were attributed to delivery of excess amount of paddy to CMs beyond their milling capacity and failure to accept CMR offered by CMs due to non-availability of scientific storage facility. The reply was not acceptable since in case of inadequate number of millers in the district, the District Collectors could have assigned the milling work to millers in other districts. In the Exit Conference, the Secretary stated (October 2011) that the GoO had been taking

Delays in delivery of CMR upto 510 days by CMs resulted in blockage of fund ₹ 627.86 crore with consequential loss of interest of ₹ 20.28 crore

<sup>&</sup>lt;sup>39</sup> Bargarh, Balasore, Bolangir, Ganjam, Kalahandi, Mayurbhanj, Rayagada, Sambalpur, Sonepur and Sundargarh

<sup>&</sup>lt;sup>40</sup> Interest calculated for delayed period of delivery beyond the stipulated period at the interest rate applicable for cash credit

steps for increasing the storage capacity in the State and FCI was also being requested to create storage space for State procured rice.

**2.1.29** As per the Food and Procurement policy, the Enforcement Officers (EOs) were required to verify the paddy and levy rice stocks of the miller agent periodically and not less than once a week and furnish all information to the District Collectors for issue of the Enforcement Certificate. We observed that weekly verification was never conducted in 10 selected districts test checked. In actual, physical verification was conducted only at the time of issue of Enforcement Certificate for delivery of CMR by the CMs monthly/ bi-monthly.

The Government/Management stated (October 2011) that the EOs found less time to conduct regular weekly physical verification because of their preoccupation with different works in PDS, enforcement measures, etc., and the DMs did not have adequate control over EOs to ensure weekly physical verification of stock of paddy/CMR. The reply was indicative of deficient control mechanism over the stock lying with CMs. Reply was, however, silent on the corrective action, if any, taken to ensure compliance with the Food & Procurement Policy.

## Non-recovery of holding charges from the defaulting Custom Millers

**2.1.30** We observed that in seven DOs <sup>41</sup> an amount of ₹ 10.16 crore was withheld towards holding charges from the bills of 358 CMs during KMS 2006-07 to 2009-10 on account of the delays in delivery of CMR beyond the stipulated period (20/40 days). The MD, however, waived the holding charges amounting to ₹ 3.69 crore based on representations received from the CMs, without enquiring into reliability of the reasons contrary to the operational guidelines. We further observed that the Company did not apprise the total loss incurred by the Company due to waiver of holding charges to the BoD despite their direction (April 2008) in this regard.

**2.1.31** We noticed that in five<sup>42</sup> out of 11 districts test checked, holding charges aggregating ₹ 9.88 crore were worked out by DOs for imposition on 111 CMs for KMS 2009-10 on account of delays in delivering the CMR. The matter was, however, neither reported to the HO nor any action was initiated for recovery of holding charges and the dues payable to defaulting CMs were released in full without adjusting the said holding charges.

The Government/Management stated (October 2011) that delays in delivery of CMR by CMs arose from allotment of paddy more than the milling capacity, space constraint, electricity failure etc., and the holding charges waived would be recovered after examining the reasons for delay in delivery. The contention was not acceptable because the DMs could not verify the reasons for delay, put forth by CMs after a long period from the conclusion of concerned KMS leading to waiver of holding charges without proper documentation. The reply was, however, silent on Management's failure in acting upon the directions of

The Company waived holding charges of ₹ 3.69 crore payable by CMs

Holding charges of ₹ 9.88 crore was not imposed on 111 CMs in five districts

<sup>&</sup>lt;sup>41</sup> Balasore, Bargarh, Bolangir, Kalahandi, Mayurbhanj, Sambalpur and Sundargarh

<sup>&</sup>lt;sup>42</sup> Balasore, Bolangir, Sambalpur, Sonepur (KMS 2007-08 to 2009-10 ) and Sundargarh

the BoD. In the Exit Conference, the Secretary assured (October 2011) that the matter would be looked into for prescribing further detailed documentation towards waiver of holding charges.

### Irregular lifting of paddy by defaulting Custom Millers

**2.1.32** As per the operational guidelines issued by the Company for 2010-11 defaulting millers who failed to deliver any quantity of CMR due from them in any earlier KMS without any justifiable clause should not be considered for appointment as Custom Miller (CM) in the KMS 2010-11. Further, before appointing a CM, the DM had to verify their track records through verification of certificates issued by the concerned authorities on milling capacity, Income Tax, Sales Tax, Electricity Duty, any other statutory certificates etc.

**2.1.33** Verification of records by us in Sambalpur District revealed that Shree Krishna Rice Industries (SKRI), a rice mill owned by Ashok Kumar Agarwal was a defaulting CM for the year 2009-10 who failed to mill and deliver rice against 166.60 MT of paddy valuing ₹ 32 lakh. During KMS 2010-11, the owner of SKRI mill was appointed as CM by the DM in the name of another mill *viz.*, Shree Krishna Food Product which was actually non-existent. The party (CM) was delivered 15,415 quintals of paddy during KMS 2010-11 against which 10,482 quintals of CMR valuing ₹ 2.07 crore was not delivered to the Company. Though the District Office lodged (March 2011) an FIR against the defaulting CM, the chance of recovery of ₹ 2.07 crore was bleak due to non-existence of the mill.

**2.1.34** Utkal Rollers Flour Mills (URFM) was a defaulting CM for the KMS 2006-07 and was debarred from procurement operation from KMS 2007-08. Consequent on representation (March 2009), District Collector (DC) appointed URFM as CM from the year 2009-10 with the condition that they would be allowed to lift paddy within the security deposit of ₹ 20 lakh. URFM had, however, been allowed by DM to lift 3,133 MT of paddy valuing ₹ 3.13 crore from the PACS during KMS 2010-11 ignoring the restriction imposed by DC on lifting of URFM. Against 2,130 MT of CMR due to be received, URFM delivered 749 MT and misappropriated 1,381 MT valuing ₹ 2.50 crore. The said loss could have been avoided had the DM restricted the lifting of paddy by URFM within the security deposit. The matter needed investigation to fix responsibility for the lapse.

### Irregular payment of mandi labour/handling charges

**2.1.35** Mandi Labour Charges (MLCs) represented the charges incurred in the mandis for engaging the labour to perform various activities like cleaning of grains, filling grains in bags, weighing, stitching, stacking, labelling, loading of grain bags in truck etc. The Company was to pay MLCs at the rate of ₹ 5.76 to ₹ 8.41 per quintal during KMS 2006-07 to 2009-10 to CMs and the amount was to be released only after obtaining the necessary certificates from CMs regarding actual completion of the work and other documentary evidences like bills, muster rolls, vouchers etc.

Lack of internal control led to loss of CMR valuing ₹ 4.57 crore MLC of ₹ 32.44 crore was paid to CMs without supporting evidences We observed that the DMs of nine<sup>43</sup> out of 11 districts test checked, paid  $\gtrless$  30.57 crore to the CMs towards MLC during the KMS 2006-07 to 2009-10 without obtaining the requisite certificates and vouchers/ supporting documents from CMs. In Koraput district, MLC of  $\gtrless$  1.87 crore was paid for KMS 2006-07 to 2009-10 to the CMs even without countersigning the certificates of CMs by the DMs.

The Government/Management stated (October 2011) that since flat rate per quintal of paddy handled was fixed for mandi labour charges, documentary evidences were never instructed in guidelines and payment was released at flat rates. The contention was not acceptable because release of payment towards MLC without obtaining requisite certificate/documentary evidence in support of the expenditure was in violation of the provision of the operational guidelines.

### Irregular payment of joint custody and maintenance charges

2.1.36 In view of inadequate storage facility for storage of paddy and maintenance of its quality and quantity, the BoD decided (October 2009) to implement a system of custody and maintenance of paddy jointly by the CMs and the Company for interim storage from the date of delivery from purchase centres till the date of issue for milling with effect from KMS 2009-10. The BoD also approved (April 2010) the payment of custody and maintenance charges to the CMs on quantity of paddy kept under joint custody for two months at the rate of ₹ 1.84 per quintal per month. The Company entered into agreements with CMs between 2 July 2010 and 4 July 2011 which inter alia, provided that CMs were (a) to construct Cover and Plinth (CAP) storage facility for storing paddy and to separate the paddy stock under joint custody from the stocks of other agencies; (b) to deliver rice within the stipulated time period of 40 days; (c) to take insurance policy at their cost, covering the stock lying at the mills; and (d) the DMs/ his designated Authorised Officers (AOs) were responsible to conduct physical verification of the paddy stock and to issue Release Orders (ROs) for delivery of paddy to CMs for custom milling. The stock of paddy milled without proper RO would be treated as unauthorised conversion.

The MD directed (December 2009) the DMs to obtain all the documentary evidence from the CMs in support of hiring/arranging storage space by them for storing the surplus paddy of the Company under scientific storage. Further, as per the GoI guidelines (September 2010) for submission of incidentals, in case of storage of paddy at the millers' premises or for which no separate storage cost was paid, no storage cost would be entertained by GoI under 'custody and maintenance cost'.

We observed that:

• As per the agreement, the CMs were to deliver rice within a period of 40 days from the receipt of paddy. Hence, the decision of the BoD to

<sup>&</sup>lt;sup>43</sup> Balasore, Bargarh, Bolangir, Kalahandi, Mayurbhanj, Rayagada, Sambalpur, Sonepur and Sundargarh

Custody and maintenance charges of ₹ 3.33 crore was paid to CMs without documentary evidences allow joint custody and maintenance charges to the CMs for two months' storage was contradictory and was indicative of Company's indirect consent to accept the delivery in upto 60 days period.

The DMs of four districts<sup>44</sup>, in contravention of MD's direction and contractual provision, paid amount aggregating ₹ 3.33<sup>45</sup> crore to 139 CMs towards custody and maintenance charges on 9.50 lakh MT of paddy during KMS 2009-10 without obtaining any documentary evidence in regard to creation or having arranged the space for storage of paddy, amount spent for storing paddy as well as insurance policies for insuring the paddy stock. Further, none of the CMs delivered the due 6.46 lakh MT of CMR within the stipulated period of 40 days.



Paddy stored unscientifically in miller's storage point (Kaptipada Agro Products, Baripada) of Mayurbhanj district

Thus, payment of  $\gtrless$  3.33 crore towards custody and maintenance charges without obtaining the documentary evidence in support of expenditure and in violation of the directions of BoD was irregular and tantamount to undue benefit to the CMs.

The Government/Management stated (October 2011) that custody and maintenance charges were paid to CMs at a flat rate without insisting for production of documentary evidence since paddy was stored safely by them and the objective of joint custody was achieved. The reply was not acceptable since the instructions issued by the Company regarding payment of custody and maintenance charges were not complied with.

#### Undue benefit to custom millers due to payment of driage

**2.1.37** The economic cost of CMR (raw rice) approved by GoI contained driage<sup>46</sup> at the rate of one *per cent* of MSP as an item of incidental since KMS 2003-04. The driage so allowed was, however, subject to occurrence of actual weight loss of paddy stock during its storage. We observed that during KMS 2003-04, the GoI while releasing the incidentals, had disallowed the driage

<sup>&</sup>lt;sup>44</sup> Bargarh, Balasore, Bolangir and Mayurbhanj

<sup>&</sup>lt;sup>45</sup> Including ₹ 1.23 crore paid to 82 CMs of Bargarh district for storage of 3.35 lakh MT of paddy delivered (October 2009 to March 2010) i.e., before decision (April/March 2010) for joint custody and maintenance was taken

<sup>&</sup>lt;sup>46</sup> Element of incidental allowed by GoI to compensate the weight loss of paddy during storage period

element as there was no actual shortage in paddy stock. Till KMS 2007-08, amount provided in the economic cost towards driage was retained by the Company.

We observed that during KMS 2009-10, the Company passed the driage element amounting to ₹ 3.83 crore to 463 CMs on 4.45 lakh MT of paddy kept under joint custody in five districts<sup>47</sup> despite non-incidence of actual weight loss/shortage of paddy as per the Stock Statements for KMS 2009-10. While taking *post facto* approval (April 2010) of the BoD for payment of driage to CMs, the Management did not apprise the BoD of the reasons for passing on the driage incidentals to CMs.

Thus, there were least possibilities of GoI allowing reimbursement of the driage of  $\gtrless$  3.83 crore already paid by the Company to CMs and would result in loss to the Company.

The Government/Management stated (October 2011) that the paddy was required to be dried after it was received by CMs for production of raw rice and as such driage allowance was allowed to them as per GoI guidelines and decision of BoD. The reply was not acceptable since no actual shortage was reported during storage of paddy as per the Stock Statements furnished by CMs and the GoI may disallow reimbursement of said driage which would result in loss to the Company.

#### **Procurement of gunny bags**

**2.1.38** To meet the requirement of gunny bags for packing of CMR to be delivered by CMs to Rice Receiving Centres/FCI, the HO assessed the requirement of gunny bags for each KMS year and placed the advance indent with the Director General of Supply and Disposal (DGS&D). Gunny bags were procured from the DGS&D approved source at the rate prescribed by DGS&D. In the event of non-receipt of gunny bags from the approved sources, the shortfall quantity was met out of supply from CMs who were paid by the Company. We noticed that during KMS 2006-07 to 2008-09, the Company procured 50,159 bales from CMs during KMS 2006-07 to 2008-09. As per the operational guidelines and direction (October 2006) of the BoD, gunny bags should be as per the specification of DGS&D and the DMs were responsible to certify that gunny bags supplied by CMs met all the specifications. Though the CMs enclosed the procurement bills of gunny bags to the DMs, they did not mention the specification of the 50,159 bales supplied by them. We observed that the DMs also did not insist for the specifications from the CMs nor did they certify the quality of the bags. Subsequently, the DMs reimbursed ₹ 56.08 crore to the CMs towards gunny cost.

In the Exit Conference, the Secretary assured (October 2011) for issue of instructions for prescribing a format for certification by the DMs before release of gunny cost to the CMs.

Driage of ₹ 3.83 crore was paid to CMs despite no actual weight loss in paddy stock

Gunny cost of ₹ 56.08 crore was paid to CMs without ensuring gunny bags conforming to the required specification

<sup>&</sup>lt;sup>47</sup> Bolangir, Ganjam, Kalahandi, Koraput and Rayagada

#### **Rice Receiving Centers**

**2.1.39** Rice Receiving Centers (RRCs) were the godowns either owned or hired by the Company used for receipt and storage of CMR under PDS. The CMs were required to deliver CMR at Company's own RRCs or at the hired godowns as per the plan given by the concerned districts. The rice was to be received after quality test and stored stack-wise in a scientific manner to avoid deterioration in the quality. The Company had prescribed the registers and records to be maintained and the details of equipment to be kept available at RRCs. On test check of records at 20 RRCs of nine districts<sup>48</sup> we observed that:

- Storage Loss Register, Stack Register, Inspection Register, Lot Rejection Register and Chemical Treatment Register were not maintained in any of the 20 RRCs for the test checked period from April 2006 to September 2010.
- As per the Manual of Operating Procedure for RRC issued by the Company, the stacks of rice at RRC were to be inspected fortnightly by the Purchase Officer and findings noted in the Purchase Register. We observed that in all the 20 RRCs inspected by us, neither such register was maintained nor periodical inspection of stock was conducted. In the absence of the said control measures, there was shortage of 638 MT of rice valued at ₹ 1.14 crore in three RRCs<sup>49</sup> during KMS 2009-10. While the Management initiated action against one official in Rayagada for shortage of 122 MT of rice, no action was taken against the shortage of balance quantity of 516 MT valued at ₹ 92.47 lakh.

The Government/Management stated (October 2011) that (i) all the registers were maintained in the RRCs except the Chemical Treatment Register in Jaleswar RRC, and (ii) the shortage was arrived by Audit on the basis of available incomplete records as the Purchase Officer could not produce the stock and issue register which were subsequently made up-to-date and steps were being taken for recovery of shortages noticed in Sonepur district. The contention was not acceptable as the copies of the registers provided along with the replies pertained to the periods after September 2010, *i.e.*, after the period test checked by us. Reply was, however, silent on the reasons for not taking any action against the shortages valuing ₹ 92.47 lakh.

### Storage and handling loss of CMR at RRCs

**2.1.40** The economic cost of CMR approved by GoI for different years included the provision for reimbursement of handling and storage loss sustained by the Company through quarterly subsidy claim. The rates of handling and storage loss were fixed by the GoI as a percentage of CMR cost, which varied from 0.35 *per cent* to 0.50 *per cent* during 2006-07 to 2010-11.

In absence of the control measures, there was shortage of rice at RRCs valued at ₹ 1.14 crore

<sup>&</sup>lt;sup>48</sup> Balasore, Bolangir, Kalahandi, Koraput, Mayurbhanj, Rayagada, Sambalpur, Sonepur, and Sundargarh

<sup>&</sup>lt;sup>19</sup> Bolangir- RRC, Belpora; Sonepur- RRC, Pandiktala; Rayagada- RRC, Padmapur

In this connection we observed the following:

- the Company did not fix any norm for determination of storage and handling loss in RRCs upto 2006-07. From the year 2007-08, however, a norm of 0.10 *per cent* to 0.30 *per cent* or actual whichever was less was fixed for storage loss in RRCs. Further, a norm of 0.5 *per cent* or actual whichever was less, was fixed for handling transit loss in movement of stocks of CMR by rail through the Handling and Transport contractors of the Company and godown owners.
- During 2007-08 to 2009-10 storage and handling loss was 3,464 MT valued at ₹ 5.78 crore which was belatedly reported (April 2010) to the HO by the DOs. The HO neither monitored the incidence of storage and handling losses nor ensured the reports periodically from DOs. As a result of inordinate delay in reporting, the said loss could not be included in the quarterly subsidy claim made by the Company with GoI. The Company was also not in a position to claim said losses at later stage as the CMR utilisation certificate furnished to GoI along with the quarterly subsidy claim did not reflect incidence of any such loss.

The Government/Management stated (October 2011) that (i) HO monitored the incidence of storage and handling loss by issue of guidelines from May 2010 to April 2011, (ii) the Company, in the mean time, preferred claim for reimbursement of shortage of 1,447 MT relating to KMS 2009-10 with GoI during the quarter ending March 2011. The reply indicated that the Company had not monitored the incidence of storage and handling loss prior to May 2010.

## **Distribution of PDS commodities**

**2.1.41** The Company distributed rice, wheat and levy sugar under the Targeted Public Distribution System (TPDS) for different schemes. It purchased rice and wheat from FCI at the Central Issue Price (CIP) based on the monthly allocation available from GoI. Rice and wheat collected from FCI were directly lifted by the Company appointed Storage Agents (SAs) as per the allotment made by the District Collectors for storing in their godowns. Besides, CMR collected by the Company through decentralised procurement operation were stored in the godowns owned or hired by the Company for handing over to the SAs. The Company procured the levy sugar from the allotted sugar mills of Odisha and other States based on the allocation available from GoI and stored in the four zonal depots of the Company for onward transmission to the SAs.

Thereafter, SAs issued rice, wheat and sugar to the retail outlets for distribution to the beneficiaries as per the allotment made by the Block Development Officers (BDOs) in rural areas and by the Executive Officers (EOs) in urban areas based on the number of ration cards under various schemes as detailed in **Annexure 8**.

Storage loss and transit shortage of ₹ 5.78 crore was belatedly reported by District Offices

## Lack of planning in distribution

2.1.42 Based on their estimates on the number of Below Poverty Line (BPL)/Antyodaya Anna Yojana (AAY) families, GoI provided 97,131 MT and 44,260 MT of rice (December 2000) for 27.75 lakh BPL and 12.65 lakh AAY families respectively at the rate of 35 Kg rice per family per month for the State. The CIP of the rice for BPL and AAY categories was ₹ 5.65 and ₹ 3 per Kg respectively. Though the GoI's PDS Control Order, 2001 envisaged revision of BPL list by the State Government by conducting BPL survey, the same was pending due to non-conducting of said survey by State Government. GoO, while accepting the GoI's estimates for AAY families, had adopted the number of BPL families at 37.58 lakh based on BPL survey of 1997 conducted by the State Rural Development Department as against the GoI estimates of 27.75 lakh. Besides, GoO had also been providing rice to 5.56 lakh APL families in KBK districts at the BPL rate. Thus, as against the GoI monthly allocation of 97,131 MT of BPL rice, the actual requirement as per GoO's estimates was enhanced to 1,07,850 MT for 43.14 lakh families (i.e., 37.58 lakh BPL families plus 5.56 lakh Above Poverty Line (APL) families in KBK districts<sup>50</sup>). The requirement of rice for enhanced beneficiaries was met by reducing the per family allocation from 35 Kg to 25 Kg. Even after this reduction, there was still deficit of 10,719 MT over the GoI allotment which remained un-allotted till July 2008.

Since August 2008, the GoO (August 2008) had been providing rice to BPL families, APL families in KBK districts and to all AAY families at uniform rate of  $\gtrless$  2.00 per Kg. In addition to this, the shortfall quantity of 10,719 MT was being allotted from the State procured rice under DPS. The entire cost of rice over the CIP of GoI allotment and the cost of additional allotment of 10,719 MT was borne by the GoO.

No BPL survey was, however, conducted so far in the State for updating the BPL list and the existing beneficiaries continued to get rice at the rate of 25 Kg per month against GoI stipulation of 35 Kg. No specific reply was offered by Management/Government.

#### Allotment and lifting

**2.1.43** The position of allotment *vis-à-vis* lifting of rice under BPL and AAY, wheat and sugar for different schemes for the last five years upto 2010-11 is shown at **Annexure 9**. The table below indicates the synopsis of allotment and lifting.

Year	Rice			Wheat			Sugar			
	Allot- ment	Lifting	Short lifting	Allot- ment	Lifting	Short lifting	Allot- ment	Lifting	Short lifting	
	(In lakh MT)									
2006-07	17.39	14.47	2.92(17)	1.49	1.32	0.17 (11)	1.07	0.65	0.42 (39)	
2007-08	17.09	16.34	0.75 (04)	1.41	1.31	0.10 (07)	1.06	0.35	0.71(67)	
2008-09	18.16	17.83	0.42 (02)	1.58	1.25	0.33 (21)	1.00	0.33	0.67(67)	

<sup>&</sup>lt;sup>50</sup> KBK districts include undivided Kalahandi, Bolangir and Koraput districts which are poverty striven

Year	Rice			Wheat			Sugar		
	Allot- ment	Lifting	Short lifting	Allot- ment	Lifting	Short lifting	Allot- ment	Lifting	Short lifting
	(In lakh MT)								
2009-10	18.90	18.57	0.33 (02)	3.93	3.66	0.27 (07)	1.08	0.66	0.42 (39)
2010-11	18.64	18.26	0.38 (02)	4.33	3.77	0.57 (13)	1.09	1.07	0.02 (02)
Total	90.18	85.47	4.71 (05)	12.74	11.31	1.43 (11)	5.30	3.06	2.24 (42)

(Figures in the bracket indicate percentage of short lifting)

As can be seen from the **Annexure 9** and the table above, the lifting of rice had increased from 83 *per cent* in 2006-07 to 98 *per cent* in 2010-11 and the levy sugar from 61 *per cent* in 2006-07 to 98 *per cent* in 2010-11, while the lifting of wheat increased from 89 *per cent* in 2006-07 to 93 *per cent* 2009-10 but reduced to 87 *per cent* in 2010-11. Since allotment of rice by GoI was meant for ultimate supply to the poor families at subsidised rate, non-lifting of 4.71 lakh MT of rice by the Company resulted in depriving 1.98 crore BPL families from the legitimate claim during 2006-07 to 2010-11. Similarly, short-lifting of wheat and levy sugar was persisting during 2006-07 to 2010-11 which resulted in depriving 0.95 crore and 11.20 crore beneficiary families respectively from getting their claim at subsidised rate. Further, as per the approved Cost Sheet of GoI, the Company was entitled to get the administrative charges per quintal for handling this operation. As a result of non-lifting of rice, wheat and sugar the Company was deprived of earning revenue of ₹ 11.09 crore during 2006-07 to 2010-11.

#### Non-lifting of APL rice for distribution under BPL

**2.1.44** The GoO decided (April 2008) to distribute the APL quota of rice allotted by GoI to the BPL and APL beneficiaries of KBK districts at ₹ 2 per kg with effect from August 2008. The GoI allocated 1,20,596 MT of rice at the rate of ₹ 9.30 per kg for distribution to APL beneficiaries in the State during August 2008 to March 2011. The Company, however, lifted 64,886 MT of APL rice (54 *per cent*) during that period. Due to short lifting of 55,710 MT of rice under APL quota provided by GoI, the Company resorted to supply the CMR rice, procured at ₹ 16.88 per kg (2008-09), ₹ 18.90 per kg (2009-10) and ₹ 19.16 per kg (2010-11) to the BPL and APL beneficiaries of KBK districts resulting in avoidable subsidy burden of ₹ 53.95 crore on GoO during that period. Further, the price difference between the CMR rice and subsidised rates of APL rice under distribution was not reimbursable by GoI to the Company. No action was, however, taken by the Company/GoO to avoid such loss.

The Government/Management stated (October 2011) that the entire APL rice provided by GoI in each month was allocated to the districts, but actual lifting was not uniform and diversion of unlifted stock of rice to other schemes was also not feasible. In the Exit Conference, the Secretary, however, agreed (October 2011) to look into the matter with reference to the GoO decision (April 2008).

Short-lifting of 4.71 lakh MT of rice led to depriving beneficiaries from getting subsidised rice

Short-lifting of 55,710 MT of APL quota rice resulted in avoidable subsidy burden of ₹ 53.95 crore on GoO

# Non-recoupment of rice supplied under Supplementary Nutrition Programme

**2.1.45** Supplementary Nutrition Programme (SNP) was a Government of India sponsored scheme under which BPL rice was provided to the District Social Welfare Officers (DSWOs) for implementation of the scheme. Due to delay in receipt of allotment of rice under SNP from GoI for April and May 2008, GoO directed (April 2008) the District Collectors to utilise the idle stock of CMR and to replenish the stock after the allocation was received under SNP from GoI. In case of non-receipt of allocation from GoI, the cost of CMR was to be paid by the Women and Child Development (W&CD) Department of GoO to the Company.

We observed that in May 2008 the W&CD Department deposited an advance of ₹ 5.95 crore with the Company for supply of 9,444 MT of CMR under SNP in 22 districts. For distribution under SNP 6,435 MT of CMR was lifted by the DSWOs of different districts during April and May 2008, but only 581 MT of rice was recouped (September 2010). No action was taken by the Company to recoup the balance 5,854 MT of rice valuing ₹ 2.56<sup>51</sup> crore from the DSWOs even after lapse of three years. This resulted in loss of interest of ₹ 0.65 crore on blocked funds.

While accepting the audit observation, the Government/Management stated (October 2011) that GoO in FS&CW department and W&CD department had been moved (20 June 2011) for realisation of cost of rice as well as loss of interest on blockage of funds. In the Exit Conference, the Secretary assured (October 2011) to pursue the matter with W&CD department for early realisation of dues.

### Irregular allotment of rice to Storage Agents against Bogus ration cards

**2.1.46** Under the PDS (Control) Order 2001, GoO was required to conduct periodical checking of ration cards to weed out ineligible and bogus units and bogus ration cards so as to check diversion of essential commodities. GoO instructed only in November/December 2008 the District Collectors to carry out intensive campaign to review the existing list of BPL and AAY families, to verify ration cards issued to them by cross checking details of such families as well as to verify the APL cards in KBK districts. As per the stipulation the entire process should have been completed by 5 January 2010.

Delay in cancellation of bogus ration cards led to irregular lifting of 4,574 MT of rice valuing ₹ 7.75 crore We observed that during March to June 2010, 66,525 (BPL- 49,021, AAY-7,067 and APL- 10,437) bogus cards were detected by the Civil Supplies Officers (CSOs) in 10 districts<sup>52</sup>. However, bogus cards were cancelled after a lapse of 2 to 5 months. Consequently, rice was allotted in favour of those bogus/fake card holders for the said period. SAs also lifted 4,574 MT during March to July 2010 against those allotments (BPL-3,655 MT, AAY-633 MT

<sup>&</sup>lt;sup>51</sup> 5,854 MT X ₹ 14,543 per MT being the reasonable rate decided by the Company less ₹ 5.95 crore = ₹ 2,56,34,722 X 8.5% X 3 years = ₹ 65,36,854

<sup>&</sup>lt;sup>52</sup> Balasore, Bargarh, Bolangir, Ganjam, Kalahandi, Koraput, Mayurbhanj, Rayagada, Sambalpur and Sundargarh

and APL-286 MT). As the allotment was made against the bogus card holders, the chance of mis-utilisation of subsidy of ₹ 7.75 crore against 4,574 MT of rice lifted by SAs was not ruled out.

The Management stated (October 2011) that the Company did not deal with ration cards nor did it make periodical checking of ration cards. The Government also endorsed (October 2011) the views of the Management without assigning the reasons for delay in cancellation of bogus cards.

#### **Transportation of PDS commodities**

**2.1.47** For timely operation of PDS operation, the Company prepared monthly lifting plan for the entire 30 districts which was approved by GoO. The lifting plan for each district quantified the rice to be procured from FCI, use of own CMR to be lifted from other districts through transport contractors etc. The approved lifting plan was also provided to FCI for facilitating provision of rice by each divisional office of FCI.

#### Extra expenditure on transportation

**2.1.48** As per HO's decision (February 2010), the District Offices (DOs) of the Company were required to deliver surplus rice to the nearest divisional offices of FCI. Nine deficit  $DOs^{53}$  of the Company, however, delivered 13,134 MT of rice to FCI, while they transported equal quantity of rice from other four surplus  $DOs^{54}$  of the Company to meet their requirement in each month during March to September 2010. This indicated deficiency of monthly lifting plan. Had the deficit DOs of the Company utilised their own quantity of rice for their consumption during each of those months instead of delivering the same to FCI, the Company could have avoided ₹ 1.41 crore towards cost of transporting 13,134 MT from other four surplus DOs of the Company.

The Government/Management stated (October 2011) that it delivered the rice to FCI as per MoU of GoO with GoI. The reply was not acceptable since as per the MoU and instruction of GoO (January 2010) the deficit DOs of the Company should not have delivered the rice to FCI so as to avoid transportation costs.

**2.1.49** During May 2009 to March 2011, five surplus  $DOs^{55}$  of the Company transported 65,358 MT of rice to eight deficit  $DOs^{56}$  (including Puri DO, Nayagarh DO and six others) which were located far away from these five DOs. On the contrary, seven deficit  $DOs^{57}$  (including Angul DO and six others) lifted 50,625 MT of rice from FCI, though they were adjacent to the said five surplus DOs of the Company. Thus, had these seven DOs lifted in the same month rice from five nearby surplus DOs of the Company and the eight

Deficient lifting plan for inter-district movement of rice led to avoidable payment of transportation charges of ₹ 3.89 crore

<sup>&</sup>lt;sup>53</sup> Balasore, Cuttack, Jagatsinghpur, Jajpur, Kandhamal, Keonjhar, Mayurbhanj, Nawarangpur and Puri

<sup>&</sup>lt;sup>54</sup> Bargarh, Bolangir, Kalahandi and Sonepur

<sup>&</sup>lt;sup>55</sup> Bolangir, Baragarh, Kalahandi, Sambalpur and Sonepur

<sup>&</sup>lt;sup>56</sup> Cuttack, Dhenkanal, Jajpur, Jagatsinghpur, Khurda, Mayurbhanj, Nayagarh and Puri

<sup>&</sup>lt;sup>57</sup> Angul, Dhenkanal, Kandhamal, Nawarangpur, Nuapara, Rayagada and Sundergarh

deficit DOs lifted required stock in the same month from FCI, the Company could have avoided expenditure of ₹2.48 crore on transportation of 47,533 MT of rice.

The Government/Management stated (October 2011) that (i) even though it involved additional transportation cost it could safeguard the national interest since old stock of Angul, Rourkela, Jharsuguda and Phulbani was lifted as required by FCI, and (ii) the differential cost calculated by Audit was not correct since the longer the distance, the lesser was the transportation cost and there would have been no savings. The reply was not acceptable since (i) mention of three DOs (other than Angul DO) was not relevant as same were not covered in our observation. Further, the old stock of Angul DO could have been cleared by lifting under other schemes and (ii) the actual transportation cost incurred in the movement of rice had only been pointed out by us.

**2.1.50** The operating procedure for Rice Receiving Centres (RRCs) provided that in case of non-availability of weighbridge at RRC, the delivery of the stock should be accepted based on the weighment of 10 *per cent* of stock in the electronic weighing machine available in RRCs. We observed that 46 RRCs in 14 districts did not have the weighbridge. DMs in deviation of the operating procedure, however, allowed the transporters to move to private weighbridges in other places to carry out the weighment of loaded truck and empty truck for tare weight. This led to transportation for distance ranging from 2 to 60 Kms which entailed an expenditure of ₹ 2.68 crore towards transportation of 37,312 MT of rice.

Further, out of 10 DOs of the Company test checked, three DOs<sup>58</sup> had adopted the 10 *per cent* weighment procedure in case of receipt of rice, but certified that the transporter had carried out 100 *per cent* weightment at private weighbridges whereby payment of ineligible claims towards transportation costs for weighment of stock with private weighbridges could not be ruled out.

The Government/Management stated (October 2011) that the Manual of Operating Procedure for 10 *per cent* weighment was prescribed only for receipt of stock from the millers in RRCs where weighbridge facility was not available and not from other DOs of the Company. The reply was not acceptable since as per the operating procedure for 2009-10, 10 *per cent* test weighment was prescribed for the RRCs irrespective of stock received from millers or from other DOs of the Company. Further, the DOs certified for reimbursement of the transportation cost to the transporters without actual movement of vehicles for weighment, which was irregular.

#### Non-utilisation of own godowns

**2.1.51** The Company had 212 godowns with storage capacity aggregating 1,20,328 MT varying from 184 MT to 3,000 MT during 2006-11. Out of 212 godowns, only 146 godowns (capacity: 81,763 MT) were utilised for storing rice stocks procured by the Company under PDS operations or were let out to

<sup>58</sup> Khurda, Rayagada and Puri

private SAs of the concerned districts. The balance 66 godowns (capacity: 38,565 MT) remained unutilised during the performance audit period from 2006-07 to 2010-11 due to damaged condition, absence of approach roads, incomplete and unauthorisedly occupied by Government offices/organisations.

Despite this, the Company did not formulate any concrete plan for taking up the construction/repair works of those godowns so as to utilise them effectively. Further, the Company failed to effectively pursue the issue of unauthorised occupation of godowns at appropriate level of the Government/Administrative Department concerned. The BoD also did not take stock of the situation for addressing the issue despite more than 32 *per cent* of Company's own storage capacity remaining unutilised for more than five years period and the fact that the Company had been hiring godowns against payment of ₹ 16.95 crore during KMS 2009-11. Had the Company taken effective steps for utilisation of its own godowns, expenditure on hiring charges could have been reduced at least to the extent of ₹ 3.36 crore.

The Government/Management stated (October 2011) that the Company requested Central Warehousing Corporation (CWC)/Rural Works Department (RWD)/ Public Works Department (PWD) to undertake repair/ reconstruction of godowns but no response was received and continuous efforts were being taken to remove encroachment/ unauthorised occupation from the godowns.

The fact remained that out of 66 unutilised godowns only three were repaired by July 2011 and the balance godowns of 36,365 MT had not been put to use. In the Exit Conference, the Secretary stated (October 2011) that the Company did not have technically qualified persons to oversee the repair and renovation work for which staff would be brought from Government/PSUs on deputation.

## **Quality Control**

**2.1.52** As per the guidelines of GoO/GoI paddy procured from farmers and rice obtained through conversion for distribution under PDS should be of prescribed standard. Hence, it was imperative on the Company to have quality management of food grains. During 2003-04 to 2008-09, the Company entrusted the quality management work to the Purchase Officers deployed at each Paddy Procurement Centre (PPC) and Rice Receiving Centre (RRC). The MD directed (April 2008) the DMs for operating district laboratory to coordinate quality analysis and maintain scientific storage of paddy and rice. We, however, observed that in none of the districts such laboratory was in operation. To monitor the quality control mechanism at the PPC/RRC, the Company established Quality Control Cells (QCC) at District level (November 2009) and at Head Office level (December 2009).

We observed that the function of the Head Office Level Quality Control Cell (HLQCC) was limited to train the field level staff on procurement and scientific storage and to carry out periodical inspection of PPCs and RRCs. The quality management of paddy and rice was, however, entrusted to the District Level Quality Control Cell (DLQCC). The DLQCCs were to ensure availability of required infrastructure, maintenance of prescribed records at

There was lack of planning in making 66 damaged/unauthorisedly occupied godowns operative

Quality control mechanism was deficient PPCs/RRCs, scientific storage of rice at RRCs and to ensure receipt of prescribed quality rice from millers. Further, they were required to visit PPC/RRC/OSWC/CWC godowns every week so as to cover all the godowns at least once in a month.



RRC at Sundargarh in wretched condition

We, however, observed that none of the DLQCC had carried out inspection of PPC/RRC and did not perform the duty assigned to them since their formation (November 2009). As such there was no effective quality control mechanism in place in the procurement of paddy and distribution of rice even after formation of the DLQCC. In the absence of quality control mechanism it was left to the POs/RRCs to receive paddy from farmers and rice from millers without quality testing. In this connection, we observed the following:

- In three districts (Sonepur, Bolangir and Ganjam) covering 13 PPCs, 60,832 MT of paddy was procured during January 2009 to March 2010 from the farmers without conducting any quality test.
- In three market yards (Fashimal, Charmal and Jujomora) out of five test checked in Sambalpur district, no quality test was conducted during procurement of 9,383 MT of paddy for KMS 2009-10 and 2010-11. The analytical testing, grading, moisture content was not recorded in the Paddy Procurement Register.
- Out of 20 RRCs test checked, in nine RRCs<sup>59</sup> the quality testing equipment like moisture meter, analysis kit and sample driver were not maintained as a result of which 7,976 MT of rice against these RRCs was received without determining moisture, grading and colour of the rice during KMS 2009-10 and 2010-11.
- In four districts<sup>60</sup>, 36 WSHGs/PPs procured 20,231 MT of paddy during KMS 2009-10 and KMS 2010-11 without any quality testing report, violating the instructions contained in the operational guidelines.

The Government/Management stated (October 2011) that (i) many district Quality Control (QC) cells could not perform their assignments for want of staff and officers and arrangements were being made for recruitment of 145

<sup>&</sup>lt;sup>59</sup> Titilagarh, Jogimunda RRC (Bolangir ), RRC, Sundargarh, RRC, Bhawanipatna and RRC, Padmapur (Rayagada), Kanisi, Kodala, Begunia pada, Patrapur (Ganjam)

<sup>&</sup>lt;sup>60</sup> Bolangir, Ganjam, Koraput and Sambalpur

Quality Control Analysts and 341 Procurement Inspectors, and (ii) QCC of the HO visited 76 RRCs and QC official of GoI visited 80 RRCs for KMS 2010-11 in a period of nine months. The fact, however, remained that quality control of paddy and rice during KMS 2009-10 was inadequate to meet the requirements of GoI/GoO guidelines.

#### Receipt of rice of Beyond Rejection Limit quality

**2.1.53** GoI fixed uniform grade specification of rice for every KMS. Depending upon the conditions of the crops, out-turn ratio, maximum limit of different refractions<sup>61</sup> and other related factors were prescribed to qualify the rice grain as Fair Average Quality (FAQ) standard. Acceptance of rice could only be made subject to maximum limits of different refractions in the lot of rice. In case of detection of Beyond Rejection Limit (BRL)<sup>62</sup> stock by any Inspecting Authority/Quality Control Wing, the same should be returned to the CM concerned for necessary replacement. Immediate intimation was to be given to the CMs for taking back the stock at his own cost and delivering FAQ rice as per specification within a period of three days. While returning the stock, 'BRL Return Note' was also to be executed by the concerned DM so as to bring the fact on records.

In this connection, we observed the following:

• All 15 RRCs<sup>63</sup>, test checked in five districts<sup>64</sup>, received 5,501 MT of rice during KMS 2009-10 and KMS 2010-11 which was found to be BRL grade during joint inspection of the GoI and the Company's representatives, since the rice was received without conducting quality tests. The said rice was required to be replaced by the Custom Millers with FAQ rice. However, no action was taken by the DMs to get the rice replaced and the same was irregularly issued under PDS.

• Further, 379 MT of rice relating to RRC at Kesinga was seized by the local police in February 2010, based on FIR lodged by DM for forceful supply of sub-standard rice by CMs out of which 204 MT was found to be of BRL category as per the quality analysis report. The DMs, however, did not take steps for replacement of the BRL rice of 204 MT from the CMs concerned.

The Government/Management stated (October 2011) that the millers had replaced (July 2011) 2,574 MT of FAQ rice against 3,053 MT of BRL rice in Bolangir district, while 379 MT was issued under PDS in Kesinga (Kalahandi district) as per orders of court after retaining sample from each bag. The reply

Custom millers were yet to replace 5,501 MT of BRL rice

<sup>&</sup>lt;sup>61</sup> Refractions-Broken, foreign matter, damaged/slightly damaged/discoloured, red grain, chalky grain, dehusked grain, admixture of lower classes, moisture

<sup>&</sup>lt;sup>62</sup> BRL-Custom Milled Rice with refractions beyond the percentage prescribed under uniform specification of GoI

<sup>&</sup>lt;sup>63</sup> Belpara, Bolangir, Jogimunda, Kantabhaji, Titilagarh (Bolangir district), RRC CG-I, RRC Sirgida, CG-VII, G.R Mill Campus, CG-V Govindpur, CG-VI BCSM (Bargarh district), CWC Choudwar (Cuttack district), Polsara, Hinjilikot (Ganjam district), Bhawanipatna-I (Kalahandi district), Bareipalli (Sambalpur district)

<sup>&</sup>lt;sup>64</sup> Bargarh, Bolangir, Ganjam, Kalahandi and Sambalpur

was not acceptable that on further verification of records of RRCs it was found that 2,574 MT of FAQ rice stated to have been replaced was not so recorded in the Rice Stock Register and the RRCs did not hold such quantity of BRL rice (3,053 MT) on the dates on which the Management claimed to have replaced the BRL rice. Further, 379 MT stated to have been issued under PDS was not issued on the date of verification of records (November 2011).

#### **Deployment of manpower**

**2.1.54** The Company was set up (September 1980) to operate the PDS. With the backdrop of the initial operation of the Company, the area and volume of present activities had increased substantially over the years mainly due to activities undertaken since 2003-04 for procurement of paddy, milling of paddy into rice as well as storage and handling of rice under the Decentralised Procurement Scheme. The procurement of paddy increased nearly four fold from 8.12 lakh MT in KMS 2006-07 to 32.48 lakh MT in KMS 2009-10. Similarly, turnover ranged between ₹ 736.88 crore and ₹ 1,022.22 crore during 2006-07 to 2009-10.

As of March 2011, against the sanctioned strength of 981, the Company had 485 employees with 496 posts lying vacant in different cadres. The vacancy was predominant in Senior Assistant level (52), Junior Accountant (109) and Storage Assistant-cum-Godown assistant (203). Due to shortage of manpower the Company deployed employees on *ad-hoc* and daily wage basis. This had adversely affected the updating of the records and returns relating to district offices, reconciliation of paddy delivered and rice obtained, finalisation of accounts as well as physical verification of paddy and rice at the premises of CMs and quality control.

In view of increased volume of activities and decisions (February 2011) of the GoO to discharge the functions of SAs departmentally, GoO approved (March 2011) the additional requirement of manpower at 2,497 which included 763 for the present requirement and 1,734 for storage agency operation. The recruitment process was in progress (November 2011).

### Monitoring by top management

### MIS data and monitoring

**2.1.55** The activities of the Company had been increasing due to increased volume of operation of paddy and distribution of CMR under PDS. With a view to efficiently discharge its function, an effective MIS and monitoring is a pre-requisite. In this connection, we observed the following:

• The Company had prescribed submission of various returns by DOs relating to PDS operation. But it did not devise any MIS policy to generate reliable consolidated information and to detail the action to be taken on the consolidate MIS data. The Company did not generate physical and financial operational results and put up to the BoD for appraisal.

High incidence of vacancies in manpower strength had adversely affected the PDS operation

- Though there were deficiencies in the areas of utilisation of funds, holding of surplus funds, payment to CMs in deviation of the order of HO, top-level monitoring was not adequate to plug the shortcomings.
- Physical verification of stock of PDS commodities was not conducted periodically. No monitoring was, however, exercised by General Manager (PDS) to get the verification conducted periodically.
- FCI was required to visit PPCs/RRCs periodically to oversee the operation of procurement and distribution of rice under Decentralised Procurement Scheme (DPS). No supervision was, however, conducted by FCI. HO also did not address the issue seriously and pursue with FCI for periodical supervision.

### **Internal Control and Internal Audit**

#### Internal control

**2.1.56** Internal control system is an essential part of the managerial control system. An efficient and effective control system helps the management to achieve the organisational objectives efficiently and effectively. The following deficiencies were noticed in internal control system being followed by the Company.

- The Company had not prepared the Accounts Manual.
- The Company formed the Audit Committee under section 292 A of the Companies (Amendment) Act, 2000 in March 2005. No Audit Committee meeting was, however, held so far (October 2011) due to frequent changes in the BoD. As a result, the Committee could not review the Report of the Internal Auditors, Report of the Statutory Auditors, periodical and physical and financial performance of the Company. The Government/Management stated (October 2011) that steps were being taken to convene the meeting of the Audit Committee.
- As per the MD's order (February 2006), in case of non-availability of PDS commodities to the consumers by 1st day of the month, the reasons for delay in availability were to be brought to the notice of the GoO. None of the DM-cum-CSO, however, furnished the requisite information, despite instances of delays in lifting/non-lifting of PDS commodities.
- DOs and RRCs did not maintain the Register of Assets (computer, quality testing equipment, dunnage materials, pest control equipments, weighing scale, weighing materials), as required under HO's instruction (November 2010).
- No Authorised Officer was appointed by the DMs to maintain stock and issue records of paddy stored in joint custody for each mill. RO Register was also not prepared to indicate the paddy issued for milling.

Internal control was deficient

There was lack of control over the receipt and issue of paddy stock under joint custody DMs did not carry out any physical verification of paddy stock in any mill.

- Gunnies purchased from the manufacturers were entirely shown as issued to the CMs instead of recording the purchases and issue of gunnies to arrive at the closing stock. The Company did not carry out the reconciliation district-wise to identify the quantity of gunnies purchased and issued separately.
- Advance extended to the staff on account of Travelling Allowances, medical, festival, House Building Advances and working advances to Supervisors, Marketing Inspectors were not reconciled periodically. As on 31 March 2009, such advances amounting to ₹ 6.96 crore were lying un-reconciled.

#### Lack of control on documentation/maintenance of stock records

**2.1.57** The Company handled huge stock of paddy (ranging from 8.12 lakh to 32.48 lakh MT) and CMR (ranging from 5.37 lakh to 22.04 lakh MT) during KMS 2006-07 to 2009-10. This requires efficient documentation and maintenance of stock records. We observed that:

- The physical verification report of 2007-08 indicated the shortage of 48,983 quintals of PDS items valuing ₹ 3.90 crore with SAs. Even after lapse of more than three years the Company did not investigate the reasons for shortage to take appropriate action. The Closing Balance of paddy in 2007-08 at the miller's premises in Nuapada district was 1,02,452 quintals equivalent to 69,667 quintals of CMR while the Opening Balance in 2008-09 was 60,079 quintals. The differential 9588 quintals of CMR valuing ₹ 1.53 crore could not be vouchsafed by us in the absence of Reconciliation Statements and relevant records.
- During 2008-09, five DOs despatched 2.27 lakh quintals of rice to six DOs. However, the stock records of six receiving DOs indicated 1.92 lakh quintals as 'received quantity' and the balance 0.35 lakh quintals was not even shown as 'stock-in-transit' in the records. The Company did not take any action to trace the existence of 0.35 lakh quintals of rice valued at ₹ 5.59 crore, despite more than two years lapsed.

In the Exit Conference, the Secretary assured (October 2011) that issue of non-reconciliation of inter-district movement of rice would be examined.

### Internal audit

**2.1.58** The Company has no internal audit wing of its own. The Company appointed Chartered Accountant firms for conducting the internal audit of the Company. The Company did not prepare any internal audit manual nor did it put in place the prescribed system to prepare the action plan for internal audit with priorities. We noticed that internal auditors covered the routine areas without any emphasis on the key areas of operation like payment to

No investigation was conducted on shortage of stock of ₹ 3.90 crore

Existence of stock valued at ₹ 5.59 crore was doubtful CMs/RMCs/PACSs, accumulation of paddy at miller point, issue of paddy under joint custody, verification of records at RRCs, verification of paddy procurement registers. The Company did not have any data base in regard to the number of internal audit reports and paras outstanding. The results of internal audit and action taken thereon were not brought to the notice of BoD for perusal and action. Thus, the internal audit as a control tool was nonexistent.

In the Exit Conference, the Secretary and the MD agreed (October 2011) to take corrective action against the internal control deficiencies as well as to prepare the internal audit manual.

#### Acknowledgement

We acknowledge the co-operation and assistance extended by the Management and staff of the Company at various stages of conducting the Performance Audit and the Entry Conference and the Exit Conference.

### Conclusion

- Financial management of the Company for paddy procurement was deficient which resulted in retention of heavy unutilised cash balances in district offices with consequential avoidable interest burden on cash credit. The position was further aggravated due to delay in settlement of subsidy claims/advance subsidy claims by GoI/FCI on account of various reasons like, delay in submission of claims by the Company, non-finalisation of up-to-date KMS accounts, submission of claims without complete documents, etc.
- Company's operations under Decentralised Procurement Scheme were deficient. Despite delay in delivery of Custom Milled Rice by the Custom Millers (CMs) there was non-imposition/waiver of holding charges recoverable from CMs. Further, there were inadequacies in documentations in releasing payments to CMs towards mandi labour charges, joint custody and maintenance charges, driage, etc. Documentation as well as the quality control check at the Paddy Purchase Centres and Rice Receiving Centres was also inadequate.
- Short-lifting of rice, wheat and sugar by the Company for distribution under GoI Schemes deprived the beneficiaries of getting PDS commodities at subsidised rate.
- Manpower Management, Internal Control System, Quality Control Mechanism and Monitoring by top management were also deficient.

### Recommendations

The Company may like to put emphasis on the following:

- Monitoring the transfer of surplus funds by District Offices and streamlining the procedure for timely submission of claims with complete documents;
- Strengthening the control mechanism on the functioning of the Custom Millers and release of payments to them as per guidelines;
- Lifting and distribution of PDS commodities as per allotment for timely distribution to beneficiaries; and
- Strengthening the Quality Control System, Monitoring Mechanism, Internal Control System and Manpower Deployment in line with the growing activities.

#### 2.2 The Orissa State Police Housing and Welfare Corporation Limited

#### **Construction activities**

#### **Executive summary**

The Company was incorporated in May 1980 as a wholly owned Government company with the main objective to residential/ non-residential execute building projects of Police, Prison, Fire Services and Judiciary department of Government of Odisha (GoO) under different schemes of GoO and Government of India (GoI). The present performance audit covers activities of the Company for five years period from 2006-07 to 2010-11 with regard to planning, execution and handing over of residential/ non-residential building projects, utilisation of funds, monitoring by top management and internal control mechanism.

#### Planning for execution of projects

Though the Company was in existence for three decades, it did not evolve any long term plan for execution of projects. The first Perspective Plan prepared by the Company in September 2009 for 2009-14 was also not placed before the Board of Directors (BoD) for approval. The Company also did not formulate any action/working plan nor did it fix any yearly target with reference to the Annual Action Plans (AAPs) of User Departments of GoO in order to prioritise the execution of projects and to ensure optimum utilisation of funds. The Budgetary Control was deficient as Annual Budgets were prepared without obtaining inputs from GoO and without assessing adequacy of budget proposals based on physical parameters of works. The utilisation of available funds was poor ranging from 24 to 39 per cent during 2006-11.

#### **Execution of projects**

There were deficiencies in formulation of estimates and according Administrative Approvals (AAs). There were slippages in completion and handing over of projects. No time frame was fixed for submission of estimates by the Company and

according AAs by User Departments, there were delays of 4 to 390 days and 3 to 720 days at two stages respectively. These delays correspondingly delayed commencement and execution of the projects. Formulation of work estimates suffered with various deficiencies like, non-consideration of prevailing Schedule of Rates (SoR), lump sum provision for external electrification, non-revision of estimates in line with the cost provided in AAs etc., which resulted in loss of ₹27.52 crore to the Company. The Company did not adopt transparent procedure for of Job-workers engagement and Architects. Payment of higher labour rates/fees to Job-workers and Architects led to loss of ₹ 2.89 crore.

#### **Project Management**

Project Management System of the Company had several deficiencies like, non-existence of Project Management Techniques, delays in commencement of works due to not engaging the jobworker in time, delay in placing orders for supply of materials, deficient monitoring in execution of works by contractors, etc. Against 3,014 projects awarded to the Company upto March 2011, 1,124 projects were either ongoing (731) or not started (393) which was indicative of inadequate co-ordination between the Company and the User Departments. Further, analysis of 1,645 projects out of 1,890 handed that over projects during 2006-11 revealed that only 120 projects (seven per cent) were handed over within the stipulated period and 1,525 projects were handed over with delay ranging from 1 to 81 months. The delays in execution of projects led to extra expenditure of  $\mathbf{z}24.25$  crore. Execution of 37 pre-fabricated projects at higher rate resulted in extra expenditure of ₹2.32 crore. Due to deficiency in procurement of building material the Company incurred extra expenditure of ₹ 1.08 crore.

## Internal control and monitoring by top management

The Company did not devise any mechanism to monitor the works under execution, periods of delay and data of physical and financial achievement so as to take remedial action.

#### **Conclusion and Recommendations**

Proper planning and co-ordination with the User Departments of GoO by the Company could have enabled it for execution of more number of building projects so as to meet the requirements of the User Authorities. This performance audit contains four recommendations to

improve the performance of the Company for execution of works, i.e., prepare Annual Action/Working Plan and set priorities for execution of works duly linked with the Annual Action Plans of the User Departments; prepare realistic estimates after considering all relevant factors to avoid cost over-run and accept funds towards project costs duly linked with actual progress of works; execute and hand over works as per schedule and within the cost provided in Administrative Approvals; and the strengthen the Monitoring and Internal Control Mechanism.

#### Introduction

**2.2.1** The Orissa State Police Housing and Welfare Corporation Limited (Company) was incorporated in May 1980 as a wholly owned Government company with the main objective to execute the residential and non-residential building projects of the Police, Vigilance and Fire Service departments of Government of Odisha (GoO) as well as schools, hospitals, clubs for the benefit of police personnel of the GoO. Presently, the activities of the Company were confined to execution of residential/non-residential building projects of Police, Vigilance, Prison, Fire Service and Judiciary departments of GoO under different schemes<sup>65</sup>. Besides, the Company also executed deposit works of the State Universities and other organisations.

**2.2.2** During 2006-11, the Company completed and handed over 1,890 residential/non-residential building projects, which were executed through engaging job-workers/turnkey contractors at an expenditure of ₹ 324.98 crore. Besides, the expenditure against 731 on-going projects stood at ₹ 332.60 crore as on 31 March 2011.

**2.2.3** The last Performance audit on the working of the Company was included in the Report of the Comptroller and Auditor General of India (Commercial) for the year ended 31 March 2005, Government of Odisha.

The Committee on Public Undertakings (COPU) discussed (October 2006 – March 2007) the Report and recommended (March 2008), *inter alia*, that the Company should:

• formulate Annual Action Plan to ensure optimum utilisation of available fund and achievement of targets as per the scheme formulated by Government of India (GoI)/GoO;

<sup>&</sup>lt;sup>65</sup> Modernisation of Police Force (Centrally sponsored), Security Related Expenditure (Centrally sponsored), Special Infrastructure Scheme (Centrally sponsored), Centrally Sponsored Non-Plan Scheme (CSNP), State schemes under State Plan and Non-Plan

- constitute a committee to recommend the specific guidelines for preparation of estimates;
- prepare realistic and location specific estimates based on ground reality; and
- strengthen the monitoring of construction works as well as internal control, budget mechanism and physical verification of stores and stock.

The Action Taken Note (ATN) on the recommendations of COPU was submitted by the Home Department of GoO in April 2010. Deficiencies relating to absence of Annual Action Plan, non-utilisation of funds optimally, deficient preparation of estimates, ineffective monitoring and internal control mechanism, however, still persisted, as discussed in the present Performance audit.

**2.2.4** The Management of the Company was vested in a Board of Directors (BoD) consisting of the Chairman-cum-Managing Director (CMD) and seven Directors appointed by the GoO as on 31 March 2011. The CMD was the Chief Executive of the Company, who was assisted by the Chief Engineer (Civil), Financial Advisor, Company Secretary-cum-Joint General Manager (Finance), Deputy General Manager (Administration), three Joint Managers (JMs) to carry out day-to-day activities of the Company. The Company had eight divisions headed by JMs/Deputy Project Manager who were responsible for overseeing the execution of works in all 30 districts.

As a part of restructuring of staffing pattern of the Company, GoO had sanctioned (June 2007) one post of General Manager (Civil) and two posts of Deputy General Manager (Civil) at the Head Office level to be filled up by way of deputation from GoO. The same were, however, not filled up as the GoO was yet to depute them (November 2011).

### **Scope of Audit**

**2.2.5** The present Performance audit of the Company conducted during February to June 2011 covers the performance of the Company during the last five years from 2006-07 to 2010-11 with respect to planning of construction activities, execution/completion and handing over of residential and non-residential building projects, utilisation of funds, monitoring by top management and internal control mechanism. The audit findings were based on test check of records of the Head office of the Company at Bhubaneswar and in nine<sup>66</sup> out of 30 districts as well as records of the Home Department and State Police Headquarters. The districts were selected on the basis of high value of expenditure incurred in respect of the on-going projects during 2006-07 to 2010-11. The selected districts covered five<sup>67</sup> out of eight divisions of the Company where the expenditure incurred represented 63 *per cent* of the total expenditure on the on-going projects.

<sup>&</sup>lt;sup>66</sup> Cuttack, Deogarh, Jajpur, Khurda, Koraput, Malkanagiri, Mayurbhanj, Rayagada and Sambalpur

<sup>&</sup>lt;sup>67</sup> Balasore, Bhubaneswar, Cuttack, Rayagada and Sambalpur

# Audit Objectives

**2.2.6** The Performance audit of the Company was conducted to assess whether:

- the planning for undertaking and executing the projects was adequate and timely;
- the financial management of the Company was efficient and an effective Budgetary Control system was in place;
- the projects were completed in time in an economic and efficient manner and were handed over to the User Departments as per the schedule; and
- project monitoring and internal control mechanism were effective.

# Audit Criteria

**2.2.7** The audit criteria adopted for assessing the achievements of the audit objectives were:

- Perspective plan and Annual Budget, plan documents;
- Orders and instructions issued from time to time by GoO and Board of Directors (BoD), codal provisions;
- Guidelines issued by the GoI /GoO in executing the works;
- Norms and standards fixed for different activities in execution of projects, Management Information System (MIS) prescribed; and
- Orissa Public Works Department (OPWD) Code.

# Audit Methodology

**2.2.8** The audit methodologies adopted for achieving the audit objectives with reference to audit criteria were:

- study of agenda notes and minutes of meetings of BoD and Annual Action Plan of GoO;
- scrutiny of scheme guidelines of GoI/GoO and budget documents;
- examination of Schedule of Rates and estimates prepared for the projects with analysis of rates;
- study of progress and performance reports and analysis of data/information on execution of the works;
- scrutiny of records relating to selection of Job-workers, Architects/Consultants;
- scrutiny of measurement books, stock records, physical inspection reports, payments to job-workers and suppliers, etc.;

- study of project handing over reports and correspondence with administrative department/other agencies;
- scrutiny of Internal Audit Reports and instructions of the GoO and the Company; and
- issue of audit queries and interaction with the Management.

# Audit Findings

**2.2.9** We had explained the audit scope, objectives and methodology to the Company during the 'Entry Conference' held on 28 February 2011. We had reported audit findings to the Company and the Government in August 2011 and also discussed the same in the 'Exit Conference' held on 29 September 2011, which was attended by the Special Secretary, Home Department, GoO, and Chairman-cum-Managing Director of the Company. The Company and GoO also furnished replies to the audit findings in September and November 2011 respectively. The views expressed and deliberations made by them had been duly considered while finalising this Report on Performance audit. The audit findings are discussed in the subsequent paragraphs.

### **Financial Position and Working Results**

#### Financial Position

**2.2.10** The financial position of the Company for the last five years ended 2010-11 was as under:

(Amount: ₹in crore)										
Particulars	2006-07	2007-08	2008-09	2009-10	2010-11					
(A) Liabilities										
a) Paid-up capital	5.63	5.63	5.63	5.63	5.63					
b) Reserves & Surplus	8.25	14.15	21.80	28.24	33.88					
c) Current Liabilities and										
Provisions										
(i) Advance against projects	228.08	325.52	405.81	498.09	652.97					
(ii) Other Current Liabilities	15.51	16.70	21.04	21.35	17.43					
and Provisions										
Total Current Liabilities	243.59	342.22	426.85	519.44	670.40					
and Provisions										
Total	257.47	362.00	454.28	553.31	709.91					
(B) Assets										
Fixed Assets										
a) Gross Block	5.38	2.14	2.26	2.49	2.67					
b) Less: Depreciation	1.10	1.19	1.28	1.44	1.54					
c) Net Block	4.28	0.95	0.98	1.05	1.13					
d) Capital Works-in-Progress	0	0	0.61	2.42	4.29					
e) Current Assets, Loans										
and Advances										
(i) Works-in-Progress	98.32	117.06	175.00	258.77	333.93					
(ii) Other Current Assets,	154.87	243.99	277.69	291.07	370.56					
Loans and Advances										
Total Current Assets, Loans	253.19	361.05	452.69	549.84	704.49					
and Advances										
Total	257.47	362.00	454.28	553.31	709.91					

Particulars	2006-07	2007-08	2008-09	2009-10	2010-11
Capital Employed	13.88	19.78	27.43	33.87	39.51
Net Worth	13.88	19.78	27.43	33.87	39.51

Note: 1. Capital Employed represents Net Fixed Assets plus Capital Works-in-Progress and Working Capital

2. Net Worth represents Paid-up Capital plus Reserves and Surplus less Intangible Assets

From the above table it can be seen that during 2006-07 to 2010-11, the Works-in-Progress increased by more than three times from ₹98.32 crore (2006-07) to ₹333.93 crore (2010-11) with corresponding increase in the Current Assets, Loans and Advances from ₹253.19 crore (2006-07) to ₹704.49 crore (2010-11) mainly due to non-completion of large number of projects in hand as discussed in **Paragraph 2.2.33**. Thus, due to delays in execution of works, advances received from GoI/GoO against the projects remained unadjusted and accumulated from ₹ 228.08 crore (2006-07) to ₹ 652.97 crore (2010-11). This caused corresponding increase in the Current Liabilities from ₹ 243.59 crore (2006-07) to ₹ 670.40 crore (2010-11).

The Management stated (September 2011) that the User Departments released the full amount for the projects without considering practicality of physical progress of construction during the same financial year and a large amount of money remained unutilised due to delay in handing over of site and security issues. They also added that the User Departments might formulate medium and long term plan for 2 to 4 years and release funds in a phased manner. The reply was not acceptable since the Company should have addressed the issue of non-availability of site effectively in co-ordination with the User Departments before preparation and submission of estimates. Further, the Company had never intimated the User Departments for release of funds in a phased manner so as to avoid accumulation of funds.

Government stated (November 2011) that the Action Plans under the various schemes approved the full cost of the projects which was being given to the Company and it would be difficult to release part payments when GoI released funds in full. The issue, however, needed to be resolved on priority basis to avoid accumulation of funds.

# Execution of Government projects out of the share capital without authorisation

**2.2.11** The Company received  $\gtrless$  5.63 crore towards share capital during 1979-90. It, however, incurred expenditure of  $\gtrless$  5.20 crore out of the share capital towards construction of 72 residential/non-residential projects for Police Department during 1986-91 though there was no direction from the GoO in this regard and had made requests to GoO for reimbursement of the amount. The matter was brought to the notice (May 2010) of the BoD and as per its directions, the Company again requested (7 August 2010) GoO for reimbursement of  $\gtrless$  5.20 crore. GoO, however, sought (28 August 2010) clarification from the Company whether they had any authorisation from GoO for construction of 72 projects out of the Paid-up Capital of the Company and

commitment to reimburse the cost of construction. The Company had not yet submitted clarification on this matter to GoO (September 2011).

In the Exit Conference, the CMD admitted (September 2011) that no specific letter was available to indicate that the Company was asked to use its share capital to carry out construction. Government stated (November 2011) that a decision in the matter would be taken in consultation with the Finance Department.

### Working Results

**2.2.12** The working results of the Company for the five years ended 2010-11 were as under:

			(Amount: ₹ in crore)							
Particulars	2006-07	2007-08	2008-09	2009-10	2010-11					
(A) Income										
Income from completed projects	71.13	63.23	122.08	154.35	186.36					
(B) Expenditure										
a) Direct expenses	68.38	63.49	118.02	147.96	179.89					
b) Personnel expenses	3.90	4.85	4.90	6.10	6.43					
c) Other expenses	0.65	1.19	1.28	1.30	1.72					
d) Depreciation	0.07	0.11	0.14	0.17	0.19					
Total Expenditure	73.00	69.64	124.34	155.53	188.23					
(C) Operational Profit/Loss(-) (A-B)	(-)1.87	(-)6.41	(-)2.26	(-)1.18	(-)1.87					
(D) Other Income										
i) Interest on fixed deposits	10.22	15.09	13.63	11.63	12.05					
ii) Others	0.26	0.31	0.25	0.68	0.53					
Total other income	10.48	15.40	13.88	12.31	12.58					
(E) Profit for the year (C + D)	8.61	8.99	11.62	11.13	10.71					
Less. Provision for taxation	3.15	3.09	3.98	3.78	3.56					
Prior period adjustment (Dr.)	0.04	(-)0.01	0.01	0.91	1.51					
Net Profit carried to Balance Sheet	5.42	5.91	7.63	6.44	5.64					

The operational income of the Company mainly consisted of the supervision charges at a fixed rate on the estimated value of the projects executed. As can be seen from the above table that though the Company's income from completed projects increased from ₹ 71.13 crore in 2006-07 to ₹ 186.36 crore in 2010-11, it could not earn operational profits in any of the five years. The Company was, however, able to achieve overall positive working results during all five years from 2006-07 to 2010-11, which increased from ₹ 8.61 crore (2006-07) to ₹ 10.71 crore (2010-11) mainly due to significant interest income on fixed deposits ranging between ₹ 10.22 crore (2006-07) and ₹ 15.09 crore (2007-08) during the said period.

The Management stated (September 2011) that the operating loss was attributable to non-receipt of cost escalation from the User Departments as well as curtailment of cost estimates. The fact remained that the Company did not attempt to prepare and submit the revised estimate to the User Departments to avoid the cost escalation. The reply, however, did not indicate any effective plan in co-ordination with User Departments for timely completion of the on-going projects so as to increase the operating income of the Company. Government stated (November 2011) that the Company's proposal to utilise the interest income against the cost escalation was under consideration of the State Level Empowered Committee and appropriate decision in consultation with the Finance Department would be taken.

#### Planning

**2.2.13** The Company was engaged in the construction activities for more than two decades. It, however, did not attempt to evolve any long term plan after obtaining requisite input from User Departments. In September 2009, the Company, for the first time, prepared the five-year Perspective Plan (PP) for 2009-14 envisaging to construct 1,490 residential/ non-residential building projects (Police 750, Prison 390, Fire 250 and Judiciary 100). The PP was, however, not placed before the BoD for approval.

We observed that the basis of formulation of PP was not documented nor did it indicate the year-wise number of projects to be executed during 2009-14 with projected revenue despite the slippages caused in completion of large number of projects during previous years. Thus, PP lacked focus and direction in augmenting the construction activities and enhancing revenue generation of the Company. In the Exit Conference, the CMD stated (September 2011) that the PP could not be placed before the BoD for *post-facto* approval due to oversight.

**2.2.14** The different User Departments forward their Annual Action Plans (AAPs), approved by GoO, to the Company with details of projects to be undertaken by the Company each year. The execution of works involved preparation and sanction of estimates, issue of work orders to the executing divisions by the Head Office (HO) of the Company, deployment of jobworkers/turnkey contractors for execution of works and arrangement of material by the divisional offices. An effective work plan by the Company in line with the requirements forwarded by the User Departments of GoO was thus, a pre-requisite for timely and efficient completion of works. Despite recommendation of the COPU, the Company had not formulated any action/working plan prioritising the activities/projects and monitoring the projects for execution. The Company did not fix any physical and financial targets to exercise proper control over activities. This had adversely affected the execution of projects as discussed in **Paragraph 2.2.33 to 2.2.36**.

The Management/Government stated (September/November 2011) that the Company formulated financial and physical target for each division and it had started work on implementing Enterprise Resource Planning (ERP) system to improve project management, review and monitoring. The contention was not acceptable because the Company had not fixed any physical target division-wise, while financial target for each division was fixed only in 2010-11. The reply was, however, silent on the reasons for not preparing the action/working plans despite recommendations of the COPU.

Perspective Plan lacked focus and direction in augmenting the construction activities

No action/working plan was formulated

#### **Budgetary control**

**2.2.15** An effective Budgetary Control is essential to assess and monitor the actual Receipt and Expenditure against the Budget and also to take timely corrective action against the adverse variations. Annual Operational Budgets (AOBs) prepared by the Company though indicated the financial parameters such as Budgeted Receipt and Expenditure for execution of projects by the Company as a whole, it did not indicate any physical parameters to assess the adequacy of the expenditure with reference to the actual physical progress of the works. Further, while preparing the AOB, the Company had not taken any input from the budget of the GoO relating to fund allocation towards execution of works. As regards the approval of AOBs by BoD, we noticed that the AOBs for the years 2006-07, 2007-08 and 2010-11 were approved by the BoD after a delay of 1 to 8 months after commencement of the respective financial year.

2.2.16 The table below indicates the Budgeted Receipt and Expenditure vis-à-
vis actuals and excess/shortfall over the budgets during 2006-11.

	(Amount: ₹ in crore)										
Year	B	udgeted	Α	ctual	Excess (+)/Shortfall (-)						
					(in <i>pe</i> .	r cent)					
	Receipt	Expenditure	Receipt	Expenditure	Receipt	Expenditure					
(1)	(2)	(3)	(4)	(5)	(6)=(4)-(2)	(7)=(5)-(3)					
2006-07	87.81	81.56	81.26	68.38	(-) 6.55	(-) 13.18					
					(7)	(16)					
2007-08	99.98	83.10	127.55	63.49	(+) 27.57	(-) 19.61					
					(28)	(24)					
2008-09	108.03	80.79	150.56	118.02	(+) 42.53	(+) 37.23					
					(39)	(46)					
2009-10	154.55	150.88	153.07	147.96	(-) 1.48	(-) 2.92					
					(1)	(2)					
2010-11	155.80	185.56	258.95	179.89	(+) 103.15	(-) 5.67					
					(66)	(3)					

(Source: Budget documents, Annual accounts/Annual Reports)

As can be seen from the above table, the budgeted expenditure were less as compared to the budgeted receipts in all the years except in 2010-11, indicating deficiencies in planning for utilisation of funds for execution of projects. Though, the percentage of variance between the budgets and the actuals ranged between 7 and 66 (Receipt) and 3 and 46 (Expenditure) during 2006-11 (except in 2009-10), the Company had not made any attempt to analyse the reasons for such variations despite COPU's recommendations in this regard. The BoD also did not call for variance analysis to evaluate the effectiveness of Budgetary Control.

The Management/Government stated (September/November 2011) that budgetary exercise depended on inflow of funds which was beyond their control and budgets were prepared by extrapolating averages with projections made available to them by User Departments. They, further, added that the Company had made careful analysis of the differential, as recommended by the COPU, but had not been able to find out a satisfactory solution in view of the fact that the issue was related to various departments of the GoO and GoI. The reply was not acceptable as the Company prepared their Budgets without obtaining any input from the Budget of GoO towards execution of number of

Budgetary mechanism was not effective projects under different schemes. Further, the year-wise variance analysis was also not documented. Huge variations and failure to analyse the variances over the Budgets indicated that Budgets were not realistic.

#### **Funding of projects**

**2.2.17** The Company undertook construction work on receipt of funds from GoI/GoO under different schemes. Though the Company maintained a database of scheme-wise receipt of funds, the scheme-wise utilisation of funds was not documented. The table below indicates the funds utilised *vis-à-vis* total funds received during 2006-11.

(Amount: ₹ in crore)											
Year	Opening Balance	Funds received	Total funds available	Funds utilised	Percentage of funds utilised to total funds available	Unspent balance	Shortfall in fund utilisation w.r.t opening balance (in <i>per cent</i> )				
2006-07	119.67	81.26	200.93	68.38	34	132.55	43				
2007-08	132.55	127.55	260.10	63.49	24	196.61	52				
2008-09	196.61	150.56	347.17	118.02	34	229.15	40				
2009-10	229.15	153.07	382.22	147.96	39	234.26	35				
2010-11	234.26	258.95	493.21	179.89	36	313.32	23				
Total		771.39		577.74							

(Source: Annual Accounts/Annual Reports, Advance against project account)

Utilisation of funds ranged between 24 and 39 *per cent*  As can be seen from the table above, the utilisation of funds to total funds available was poor ranging from 24 to 39 *per cent* during 2006-11. The annual utilisation even fell short of the balance of funds lying at the beginning of respective financial year by 23 to 52 *per cent* during the same period. The main reason for poor utilisation of funds could be attributed to lack of proper planning to complete the works in time leading to huge accumulation of ongoing works (731) and receipt of funds during 2000-11 for works yet to be commenced (393). Neither the Company nor the User Departments of GoO analysed the reasons for delayed execution of the projects by way of periodical review of physical and financial progress of works.

The Management/Government stated (September/November 2011) that 65 *per cent* of the funds received had been utilised and the accumulation of funds was because of planning problems with User Departments and release of funds at one go without any consideration of natural progress of construction. The contention was not acceptable because only 24 to 39 *per cent* of the total funds available were actually utilised during 2006-11. As regards release of funds in one go by User Departments, the Company should prepare realistic work plan considering the AAP forwarded by User Departments as well as after assessing the actual conditions of the work site before accepting funds from the User Departments.

### Interest on unutilised funds

**2.2.18** The unspent funds (except that relating to Modernisation of Police Force (MPF) scheme for 2010-11) were kept in the term deposits and interest earned thereon was credited to the revenue of the Company. In the absence of

any directions/ policy of GoO regarding utilisation of interest, there had been strong disincentive for timely execution of works as could be noticed from the increased 'Other Income' derived mainly from interest on funds parked in term deposits.

The Management stated (September 2011) that cost escalation was being met out of interest income without approval and the State Level Empowered Committee (SLEC) was moved to regularise the process. The reply itself indicated irregular utilisation of interest earned on scheme funds. Government stated (November 2011) that appropriate decision would be taken in consultation with Finance Department and others concerned regarding the parameters of the policy regulating the utilisation of interest on scheme funds.

#### Execution of works without receipt of funds

2.2.19 After receipt of Administrative Approvals (AAs) from the User Departments of GoO towards the cost estimates of projects, funds were placed with the Company by the departments concerned and thereafter, the work orders were issued to Divisional Offices (DOs) for execution of works. We observed that on receipt of the AA for 80 projects (Police: 62, Jail: 6 and Fire: 12) the Company, before release of funds (₹ 9.94 crore) by GoO, issued work orders between September 2006 and July 2010 to DOs for commencement of works in contravention of the prescribed procedure. As on 31 March 2011, the Company completed 51 projects, while the balance 29 projects were in progress. The Company had already incurred ₹ 7.63 crore on the said projects. Even after lapse of 467 to 1,546 days (Police projects), 269 to 897 days (Jail projects) and 1,661 days (Fire projects) from the dates of issue of work orders, the Company had not received ₹ 9.94 crore from the GoO though AA for the projects were given by User Departments. The Company, however, did not effectively pursue with User Departments to release the said funds. The matter regarding commencement of works without receipt of project costs was also not placed before BoD. Consequently, the Company sustained loss of interest of ₹ 2.10 crore<sup>68</sup> till 31 March 2011 on the funds incurred on those works out of its internal sources.

While accepting the facts, the Management stated (July/September 2011) that the Company had obliged the requests of the User Departments to start work in anticipation of placement of funds. They further added that in the proposed Memorandum of Understanding (MOU) with GoO, they had requested to accord the AA within 30 days of submission of plan and estimate which would be agreed upon and the delay in placement of funds would be reduced. Government stated (November 2011) that since AAs were to be given after provision of funds in the budget, the funds would be released after completion of due formalities. The reply was not acceptable as the funds were not received against those projects even after delays upto 1,661 days and the Company also had not followed-up the matter effectively.

Execution of works without AA led to non-recovery of ₹9.94 crore

<sup>&</sup>lt;sup>68</sup> Worked out at the interest rate of eight *per cent* earned by the Company on Fixed Deposits

# **Execution of projects**

2.2.20 The User Departments of GoO prepared Annual Action Plans (AAPs) for execution of projects under different schemes and forwarded the same to the Company for preparation and submission of estimates of those projects. The Design and Development Cell of the Head Office prepared the estimates based on Schedule of Rate (SoR) of Works Department of GoO, thereafter the same was being technically sanctioned by the Chief Engineer of the Company. Besides, the Company engaged Architects for preparing the estimates for major projects<sup>69</sup> during the period 2006-11. On receipt of technically approved estimates, User Departments accord AA and funds were released to the Company against the budgetary provision. Thereafter, the Company issued work orders to its Divisional Offices (DOs) for commencement of work. The DOs engaged job-workers at the item-wise labour rates approved by the Head Office (HO) of the Company. The building materials viz. bricks, sand, moorum, chips, stones etc., were procured by DOs on lowest tender basis, cement was procured mainly at the rates fixed by HO and steel was procured on Steel Authority of India Limited (SAIL) rates applicable from time to time. Besides, the Company engaged turnkey contractors with effect from October 2009 for execution of works. Further, as per the Government policy, once the AA was given/ accorded by the User Departments for the project costs estimated by the Company, no request for revision/enhancement to the approved project cost was to be entertained for any of the reasons. Thus, effective planning in line with the AAPs received from GoO and effective coordination from the stage of preparation of estimates to the handing over of completed projects were the pre-requisites for efficient and timely execution of works.

We observed deficiencies in the formulation of estimates, delays in preparation of estimates, with corresponding delays in according of AA to the estimates by User Departments and abnormal slippages in completion and handing over of the projects, as discussed in succeeding paragraphs.

#### Delay in submission of estimates and receipt of Administrative Approval

**2.2.21** The COPU recommended that the Company should avoid delay in preparation of estimates. We, however, observed that no time frame was fixed for preparation/submission of estimates and according of AAs. The standard designs and plans were documented for construction of police stations, fire stations, residential quarters, barracks, police outposts, fortification of police stations/barracks etc. Despite this, the Company prepared and submitted the estimates (2006-11) of 396 out of 605 projects under these categories to GoO after delays of 4 to 390 days, while User Departments forwarded the AAs to 220 estimates after slippages of another 3 to 720 days (each after allowing 30 days period considered to be reasonable for preparation/ submission of estimates and according of AAs). These slippages ultimately delayed the commencement/ execution of works.

Delay upto 390 days for preparation of estimates by the Company and upto 720 days for approval by the User Departments

<sup>&</sup>lt;sup>69</sup> Commissionerate Building, Bhubaneswar, Administration Building, Bayree, Ravenshaw University, Jamujhari Prison Academy Hostel, Rasulgarh Staff quarter, SOG, Chandaka etc.

The Management/Government stated (September/November 2011) that delays in preparation of estimates were attributable to change in standard plans, soil profile, land availability and specific requirements of User Departments. It was further added that the Chief Engineer (CE) personally looked into plans/estimates delayed beyond 30 days. The reply was, however, silent on the reasons for inordinate delays upto 390 days in preparing the estimates/plans despite personal supervision by the CE and the corrective action, if any, taken to avoid such delays.

### Deficient preparation of Work Estimate

**2.2.22** While according AA to the estimates, GoO clearly indicated that the cost of the estimates would not be revised in any case. Thus, the Company was required to prepare the realistic estimates based on current SoR of Works Department after assessing the requirement of User Departments. We observed the following deficiencies in formulation of estimates.

# Non-consideration of enhanced labour rate in the estimates

**2.2.23** The SoR indicated the daily labour rates of different categories of labour as fixed from time to time by the Labour Department of GoO under Minimum Wages Act. GoO enhanced (13 July 2009) the daily labour rates of different categories from  $\overline{\mathbf{x}}$  70 to  $\overline{\mathbf{x}}$  100 to  $\overline{\mathbf{x}}$  90 to  $\overline{\mathbf{x}}$  129. We observed that the Company prepared estimates for 23 Fire Station projects on 17 July 2009 adopting pre-revised daily labour rates instead of the revised enhanced rates for different categories of labour, leading to short provision of  $\overline{\mathbf{x}}$  21.85 lakh in the estimates. The estimates were also approved (September 2009) by the GoO. Thus, short provision of labour charges in the estimates resulted in loss of  $\overline{\mathbf{x}}$  25.07 lakh (including supervision charges of  $\overline{\mathbf{x}}$  3.22 lakh) to the Company.

The Management/Government stated (September/November 2011) that the estimates were prepared before the revision of minimum wages which were submitted in normal course. The reply was not acceptable since the Company prepared the estimates on 17 July 2009, after revision of rates and it did not approach the User Department for revision of estimates before getting AA in September 2009. In the Exit Conference the CMD stated (September 2011) that this systemic problem would be taken care of by introduction of System Application and Products in Data Processing (SAP) system. The fact remained that at present, there was no system in place to avoid lapses.

### Preparation of estimates at pre-revised SoR

**2.2.24** The Company submitted (November 2007 to April 2010) the estimates of 'civil cost item' relating to 13 Police/Jail projects of five districts aggregating to ₹ 30.71 crore as per the rates of old SoRs (2006, 2007 and 2008) instead of the revised prevailing SoRs (2007, 2008 and 2009) applicable for those projects, resulting in short provision of ₹ 0.92 crore. The estimates were also approved by GoO. Thus, the short provisioning of cost in the estimates resulted in loss of ₹ 1.06 crore (including supervision charges of ₹ 0.14 crore).

Preparation of estimates as per old SoRs resulted in loss of ₹ 1.06 crore Similarly, the Company submitted (January 2010) an estimate for barrack building at Bayree in Jajpur district at ₹ 3.92 crore as per the SoR 2008. The AA for this project was accorded by GoO in March 2010. Meanwhile, SoR 2009 came into force in February 2010 with upward revision of cost of material. Though the revised SoR became effective prior to AA, the Company did not attempt to revise the estimate for submission to the GoO for AA. Consequently, short provision of ₹ 16.37 lakh in the estimates led to loss of ₹ 18.83 lakh (including supervision charges of ₹ 2.46 lakh).

While accepting the facts, the Management/ Government stated (July and September/ November 2011) that the Company prepared estimates as per the prevailing SoR, but at times because of the volume of works there was error due to oversight, which would be rectified. In the Exit Conference CMD stated (September 2011) that the systemic lapses would be taken care of by introduction of SAP system.

#### Adoption of lump sum provision for preparation of estimates

2.2.25 The Company prepared cost estimates of projects which included lump sum provision towards external electrification. As per provisions of the OPWD code, lump sum provisions could be made only in case of nonavailability of the required details of the works and costs involved at the time of preparation of estimates. In such cases, however, detailed estimates against the lump sum provision should immediately be prepared and sanctioned by the competent authority before execution of the work. The Company needed to obtain the detailed cost estimates towards external electrification from the Power Distribution Companies (PDCs). Despite the Company having its electrical wing headed by JM (Electrical) at Head Office and 13 other Assistant Project Managers (Electrical) at the Divisional Offices, it did not coordinate with PDCs to get the detailed estimates prepared by them in time. Instead, it continued to make lump sum provisions in estimates towards external electrification works, ignoring the recommendations of COPU (March 2008) to prepare estimates for external electrification considering the ground realities. In respect of all 475 projects test checked by us (sanctioned during 2006-11), the Company included lump sum provision of ₹ 8.99 crore towards external electrification works in the estimates on ad-hoc basis which were also approved by the GoO. Subsequently, PDCs prepared the estimates for those projects at ₹ 16.81 crore. Thus, there was a short provision of ₹ 7.82 crore in the approved estimates which would not be recoverable as the original estimates at ₹ 8.99 crore had already been approved by GoO and the Company also had not submitted revised estimate in this regard to the GoO so far (September 2011).

While accepting the facts, the Management/ Government stated (September/ November 2011) that the problem would persist where the plans and estimates were prepared before finalisation of sites. The reply contradicts the provisions of OPWD code which required that the Company should prepare estimates on realistic basis only after finalisation of sites which was a pre-requisite for preparation of estimates. In the Exit Conference, the CMD stated (September

Adoption of lump sum provision for internal electrification works led to loss of ₹ 7.82 crore 2011) that direction had since been issued to the electrical section for preparation of detailed estimates for external electrification.

# Non-consideration of VAT and transportation cost of wood in estimates

**2.2.26** The Company purchased wood from Government sponsored Panchayat Industries at the rates fixed by the Director of Industries which were exclusive of the taxes and transportation costs and hence, these components were needed to be added separately at the time of preparing the cost estimates. While preparing the work estimates, the Company, however, did not include the Value Added Taxes (VAT) and transportation costs relating to the wood work items. During 2008-09 and 2009-10, against the estimate of total ₹ 2.13 crore for wood works in respect of all 146 Fire/Police projects, test checked by us, in 23 districts, the Company spent ₹ 2.41 crore. Consequently, the Company sustained a loss of ₹ 0.28 crore due to non-inclusion of VAT and transportation cost elements in the wood work estimates.

The Management/Government stated (September/November 2011) that the VAT and transportation cost was estimated at rates applicable for the year in which the estimates were prepared. The reply was not acceptable as the rates prescribed by Director of Industries and adopted by the Company were exclusive of VAT and transportation cost elements.

# Curtailment of estimated cost

**2.2.27** The Company prepared the estimates as per the prevailing SoR and submitted the same to the User Departments of GoO for according Administrative Approval (AA). GoO was to accord the AA to the entire amount of estimates in order to execute the works efficiently. We observed that during 2006-11, in case of 568 out of 636 Police/Fire projects under different schemes (MPF and State Plan), the User Departments of GoO restricted the AA to available budget allocation of ₹ 192.39 crore as against the cost estimates of ₹ 208.07 crore submitted by the Company. Hence, due to curtailment of the estimated cost *ab-initio*, there was short recovery of cost of ₹ 15.68 crore, which had adversely affected the financial health of the Company.

While accepting the fact the Management/Government stated (September/ November 2011) that there was no justification for curtailment of estimated cost which was affecting the financial health of the PSU. In The Exit Conference, the Special Secretary stated (September 2011) that policy had recently been framed for providing full estimated cost in phased manner. Copy of the policy decision was, however, not produced to us for verification.

# **Engagement of job-workers**

**2.2.28** Despite adoption of Labour Contract System since September 1990 for execution of the works, the Company had not formulated any procedure for selection of job-workers. It had also not taken any corrective steps to put in place a transparent procedure for selection of the job-workers so far (September 2011). We observed that the Head office of the Company

Curtailment of estimated cost by the User Departments led to short-recovery of cost of ₹ 15.68 crore approved the labour rates<sup>70</sup> from time to time against the tenders invited by the DOs. Job-workers were selected at the approved labour rates by the DOs. The DOs, however, did not maintain any panel for job-workers nor did operationalise any Vendor Rating Mechanism based on the past performance of job-workers despite huge slippages in completion of projects during previous years.

#### Payment of higher labour rate to Job-workers

**2.2.29** During 2007-11, the User Departments of GoO accorded AAs to the estimates for 67 Fire Station and 112 Police Station projects prepared by the Company based on labour rates included in the SoR as revised from time to time. Accordingly, the Company was required either to limit the labour cost to the approved cost estimate or to claim the excess amount wherever the actual labour rates were higher than the SoR. We observed that while awarding the works to the job-workers the Company considered (July 2007/ July 2009/ November 2010) the increased labour rates for 10 items (July 2007), eight items (July 2009) and 13 items (November 2010) of civil works in respect of the said projects based on the lowest rates received against the tenders. Consequently, the Company had to incur extra expenditure of ₹ 2.55 crore over the approved cost estimates. We noticed that no claim for the excess expenditure was preferred (September 2011) with the User Departments.

The Management stated (September 2011) that they were facing serious problem because of change in labour rates due to market factors and inflationary pressure and they were exploring ways for recovering the additional expenditure in consultation with GoO. In the Exit Conference the CMD stated (September 2011) that the job contracting system would be phased out by execution of works by open tender through turnkey contracts. Government stated (November 2011) that mode of execution of works through turnkey contracts was an internal matter of the Company to be decided by the BoD.

# Award of work without inviting tender

**2.2.30** In terms of provisions of OPWD code, works costing more than ₹ 0.50 lakh were to be executed through open tender and all tenders costing ₹ 20 lakh or above would be hosted in the e-procurement portal. The Company also introduced e-tendering of works with effect from October 2009. We noticed that the Company executed the Land Scaping work (₹ 17.60 lakh) and External/Internal Furnishing work (₹ 1.00 crore) of Commissionrate building project through Ashoka Kalinga Nursery and Zimmermann Company (Pvt.) Limited (ZCPL) respectively by inviting (December 2010/February 2011) quotations without going for the e-tender or open tender so as to maintain transparency and obtain competitive price. While accepting the facts the Management/Government stated (September/November 2011) that since the work was time bound and there was no time to go for full tender process, the works were awarded on quotation basis. The reply was not acceptable since a part of the project was awarded (November 2010) to a contractor on e-

The Company incurred extra expenditure of ₹ 2.55 crore due to payment of labour cost at rates higher than SoR

<sup>&</sup>lt;sup>70</sup> The term used by the Company for job work

tendering basis, the award of the remaining works relating to the same project without tender lacked justification.

#### **Empanelment and engagement of Architects**

**2.2.31** The Company had been engaging architectural firms on nomination basis for preparation of plan and estimate since 1980. On being pointed out (March 2009) by the BoD to strengthen Project Monitoring System and to ensure quality construction work, the CMD informed (September 2009) the BoD that empanelment of Architects of proven repute was necessary to assist the Company in preparation of plan, estimates and monitoring project construction works so that the buildings constructed would meet aesthetic standards and functional requirement of User Agencies. In this connection we observed the following:

- The Company had neither formulated any policy/guidelines duly approved by the BoD nor had it put any transparent procedure for empanelling/engaging the Architects. The Company invited (July 2009) open tender for empanelment of Architects against which 3 out of 42 participants could only fulfil all the basic terms and conditions of the tender. We found that the Committee, subsequently formed by the Company, while finalising (October 2009) the tender, relaxed the basic terms and conditions of the tender. Accordingly, the Committee selected 18 firms for empanelment against which 25 firms were directed to deposit ₹ 3,000 each towards initial registration fees without any reason, of which 14 firms deposited the required fees.
- The Company also empanelled one firm who did not have architectural registration certificate. The reasons for acceptance of ineligible firm for empanelment and relaxing the terms and conditions of the tender were not on record.
- The Company engaged 13 firms for preparation of plan and estimates in 65 projects and incurred expenditure of ₹ 1.48 crore during 2006-11 towards Architects fees. The work orders, however, invariably did not stipulate the period for submission of plan and estimates. Further, the actual date of receipt of the plans and estimates by the Company were not documented. Though the objective of empanelment of Architects was to strengthen Project Monitoring System and to ensure quality construction work, the scope of work in the work orders was silent on these aspects.
- Though the Company paid ₹ 1.48 crore to the Architects, it did not operationalise any mechanism to evaluate their performance specially with reference to monitoring of project construction works when there were huge slippages in execution.
- The architectural firms were paid at the rate of 0.5 to 4 *per cent* of the estimated cost (excluding supervision charges) arbitrarily fixed by the Management without ascertaining market rates and without

No policy was formulated for engagement of Architect documenting the basis of fixation of the rates. We observed that the Company had been paying 1.6 and 0.5 *per cent* of estimated cost for preparation of plan and estimates and structural design respectively. During 2010-11, the Company, however, issued work orders for preparation of plan and estimates and structural design at the rate of 2.5 *per cent* instead of at the previous rate of 2.1 *per cent*, for reasons not on record. Further, despite availability of in-house expertise for preparation of structural design, outsourcing of such works lacked justification.

In order to reduce the time and cost over-run of the execution of the Commissionerate Building project, the Company engaged (October 2009) Niharika Associates (NA), Bangalore through open tender for Project Management Consultancy (PMC) at a monthly fee of ₹ 1.75lakh subject to maximum of 1.75 per cent of project cost. The terms of agreement with NA inter alia, included full time engagement of an Architect with interior designer background along with other services. Subsequently, NA requested (May 2010) the Company to dis-engage them as they were unable to provide adequate skilled technical personnel for providing PMC services due to their work load at Bangalore. Accordingly, the Company dis-engaged NA in June 2010. We observed that even before request (May 2010) of NA to disengage them, the Company engaged (December 2009) another Architect viz. Structural Analysis and Design Cell (SADC), for interior design out of the empanelled Architects at a rate of four per *cent* of the derived value of interior work of ₹ 10.71 crore on negotiation instead of GoO approved value of ₹ 2.98 crore for internal design of the project. Since SADC was not a registered architectural firm, it was also dis-engaged (March 2010) and the work was awarded to S.K. Nanda, Architect, not being an empanelled firm, at the same rate of four *per cent* of ₹ 10.71 crore. Thus, the Company extended undue benefit of  $₹34.10^{71}$  lakh to a non-empanelled architectural firm by paying the higher fee of four *per cent* on derived value of interior design work instead of on the GoO approved value.

The Management/Government stated (October/November 2011) that due to difficulties like poor or no response of Architects towards competition, insufficient time for competition process, compliance to requirements of the guidelines of Council of Architects etc., Architects were engaged from the enlisted Architects. They were, however, assured that to obviate those difficulties a full draft policy document for appointment of Architects would be placed before the BoD for adoption.

<sup>&</sup>lt;sup>71</sup> {(₹ 10.71 crore – ₹ 2.98 crore) x 4 *per cent*} + 10.3 *per cent* of Service Tax

#### **Project Management**

**2.2.32** Project Management is one of the most important aspects for execution of the projects as per schedule and avoiding the cost over-run. The Project Management was vital for the Company as estimates were approved on the current SoRs and escalations were not provided in the sanction orders/AAs. We observed that the User Departments did not indicate any time schedule for completion of different types of projects while according AA to the cost estimates. The Company, however, stipulated the completion period while issuing work orders to the DOs against the projects for which AAs were obtained. Hence, the Company was required to complete the projects in time so as to avoid the cost over-run. While accepting the fact, GoO stated (November 2011) that henceforth, the

Company would mention the tentative time for completion of the projects in the plan and estimate so that it could be suitably incorporated in the AAs.

We further observed that the Company did not put in place any scientific **Project management** method for monitoring the execution of projects such as, Programme techniques were non-Evaluation and Review Technique (PERT) charts with the Schedule of Completion of various activities in the projects. Instead, the Company merely generated on-line monthly progress reports with periodic updation in regard to the execution of projects. Further, while updating the said reports, the back-up of earlier progress reports were not maintained. Besides, the progress reports did not indicate the dates of commencement and dates of completion and the financial as well as physical progress parameters with various hold-points in respect of on-going projects.

> The Management/Government stated (September/November 2011) that corrective measures had been taken for installing SAP for on-line project management and all the charts, schedules and analytical tool would aid management intervention. The fact remained that presently the Company had no effective project management mechanism.

> We noticed instances of excessive time and cost over-run, delays in commencement/execution of the projects, non-handing over of completed projects, expenditure beyond the AA limit etc., in execution of projects by the Company as discussed in the subsequent paragraphs.

No time schedule for completion was fixed by the User **Departments** 

existent

### Status of the execution of projects

**2.2.33** The Company fixed a time schedule of 4 to 18 months for completion of projects at the time of placement of work orders with the DOs. We observed that the percentage of completion to total projects in hand was meagre ranging between 19 and 28 as detailed in the table below.

Year	Projects- in-hand	New Projects Sanctioned	Total Projects in hand	Projects Completed <sup>72</sup>	On-going/ non- starter projects	Percentage of completed projects to total projects
2006-07	469	514	983	267	716	27
2007-08	716	940	1,656	322	1,334	19
2008-09	1,334	506	1,840	509	1,331	28
2009-10	1,331	311	1,642	418	1,224	25
2010-11	1,224	274	1,498	374	1,124	25
Total		2,545		1,890 <sup>73</sup>		

Percentage of projects completed to total projects was meagre

#### Extent of delays

**2.2.34** Out of 1,890 completed and handed over projects during 2006-07 to 2010-11, we analysed the extent of delays in handing over in respect of 1,645 projects as detailed below.

Period of delay in months		Num	ber of Pr	ojects	
	Judiciary	Judiciary Police Jail		Fire	Total
				Service	
1 to 3	0	147	15	6	168
4 to 6	0	42	26	7	75
7 to 12	0	175	92	32	299
13 to 18	2	133	104	23	262
19 to 24	0	110	56	20	186
25 to 81	0	269	226	40	535
Total	2	876	519	128	1,525
Handed over in time	0	103	11	6	120
Total Projects handed over	2	979	530	134	1,645
Percentage of projects delayed to total projects handed over	100	89	98	96	93

As can be seen from the table, out of 1,645 handed over projects analysed by us, only seven *per cent* (120) were handed over within the stipulated period of 4 to 18 months and the balance 1,525 projects were handed over after slippages of 1 to 81 months.

During 2006-11, 93 *per cent* of projects were completed after slippages of 1 to 81 months

<sup>&</sup>lt;sup>72</sup> Completed projects include 337 CIPA projects handed over during 2007-11 but not accounted for by the Company

<sup>&</sup>lt;sup>73</sup> Projects completed during 2006-07 to 2010-11 included 350 projects sanctioned prior to 2006-07

# **Completed Projects**

**2.2.35** The department-wise details of projects completed *vis-à-vis* projects sanctioned and handed over out of the sanctioned projects during 2006-07 to 2010-11 are given at **Annexure 10**. The synopsis of these projects is given below.

Year			2006-07		2007-08		2008-09		2009-10		2010-11		Total	
	project sanc- tioned	No of proj- ects sched- uled to be Comp- leted	No. of projects compl- eted and handed over	projects schedu- led to be	No. of projects compl- eted and handed over	proje- cts sched- uled to	projects compl- eted and handed over	No of project -ts sched- uled to be Comp- leted	compl- eted and handed	No of projects schedu- led to be Comp- leted	ects comp- leted	projects sched- uled to be Compl-	No. of projects compl- eted and handed over	
2006-07	514	42	4	458	114	8	105	1	93	4	46	513	362	
2007-08	940			51	9	735	332	147	171	1	91	934	603	
2008-09	506					23	3	442	70	35	64	500	137	
2009-10	311							4	2	269	13	273	15	
2010-11	274									2	nil	2	nil	
Total	2,545	42	4	509	123	766	440	594	336	311	214	2,222	1,117 <sup>74</sup>	

Only 57 *per cent* of projects sanctioned and scheduled for completion during 2006-11, were actually completed As can be seen from the table above that against 2,222 projects sanctioned and scheduled for completion during 2006-11, only 57 *per cent* (1,265<sup>75</sup>) projects were completed and handed over. Further, 275 projects, though completed, were not handed over. Moreover, against 122 projects scheduled for completion during the respective year of sanction (2006-11), only 18 projects were completed and handed over.

### Status of incomplete projects

**2.2.36** The year-wise analysis of the incomplete projects which were at different stages of completion as well as projects not yet started as of March 2011 is shown in **Annexure 11**. As can be seen from the annexure:

• As of March 2011, 731 projects sanctioned during 2000-11 remained incomplete, while the execution of 393 projects had not yet commenced (June 2011). Out of 731 on-going projects, we verified 462 projects (63 *per cent*) sanctioned during 2001-10 and found that though work orders against those projects were issued during the period February 2003 to April 2010 with stipulation to complete those within 4 to 18 months, the same remained incomplete even after delay of 8 to 100 months (October 2011). As per the Progress Reports made available to us, those 462 on-going projects were at different stages of completion *viz.*, finishing (41), plastering, painting and flooring (84), excavation and brick work (55), rod binding and centring and shuttering (25), layout (64) and other miscellaneous stages (193).

All the 462 on-going projects test checked were lagging at different stages of execution

<sup>&</sup>lt;sup>74</sup> Included 337 CIPA projects

<sup>&</sup>lt;sup>75</sup> Besides, 1,117 projects handed over, 148 projects were also completed and handed over but dates of handing over were not available.

There was nothing on record to indicate any future time schedule for completion of the pending works.

• The Company incurred expenditure of ₹ 134.83 crore against AA cost of ₹ 226.17 crore for the said 462 projects, which included ₹ 28.17 crore relating to 63 projects against AA amount of ₹ 23.36 crore as on 31 March 2011 leading to non-reimbursable cost over-run of ₹ 4.81 crore.

The Management/Government accepted (September/November 2011) the audit observations mentioned in **Paragraphs 2.2.33 to 2.2.36**.

The delays in projects were mainly due to delay in commencement of works after receipt of work orders, delays in placement of supply orders and delayed execution by contractors, as discussed in succeeding paragraphs.

#### Delay in commencement of work

**2.2.37** The DOs executed the works through engagement of job-workers. The DOs, however, did not engage the job-workers immediately after receipt of the work orders. We observed that in 100 out of 254 projects test checked in nine selected districts of the five divisions, the job-workers were engaged after delay<sup>76</sup> ranging from 1 to 947 days for engaging job-workers after receipt of work orders from the HO of the Company.

# Delay in placement of orders for supply of materials

**2.2.38** We observed that in five<sup>77</sup> out of eight DOs test checked by us, orders for supply of materials in respect of 128 projects were placed with the suppliers after delay<sup>78</sup> of 2 months to 4 years from the dates of work orders.

Further, the cost of building materials like steel, cement, etc., were subject to frequent revision which led to price escalation. In view of this, the DOs were required to place orders for procurement of those materials immediately after receipt of the work orders. On test check of 77 out of 128 projects, we noticed that due to delay of 8 to 31 months in placement of supply orders by three DOs,<sup>79</sup> there was extra expenditure of ₹ 1.57 crore due to cost escalation of the materials, besides delay in execution of the projects.

The Management/Government stated (September/November 2011) that delays in placement of supply orders occurred due to placement of orders depending on the progress of work, shortage of space to store materials and non-acceptance of orders by the suppliers till the rates were revised. The contention was not acceptable since the price escalation as well as probability in pilferage of materials could have been avoided by proper procurement planning.

engaged after delays upto 947 days for executing works

Job-workers were

Excessive delays in

over-run of ₹4.81

crore

completion led to cost

The Company placed orders for supply of materials after delays of 2 months to 4 years

Delays in placement of orders led to extra expenditure of ₹ 1.57 crore in 77 cases

<sup>&</sup>lt;sup>76</sup> After allowing reasonable margin of five days for engaging job-workers

<sup>&</sup>lt;sup>77</sup> Balasore, Bhubaneswar, Cuttack, Rayagada and Sambalpur

<sup>&</sup>lt;sup>78</sup> After allowing reasonable margin of five days for placement of supply orders

<sup>&</sup>lt;sup>79</sup> Balasore, Cuttack and Rayagada

# Delay by the contractors

**2.2.39** The Company planned (October 2009) to execute the construction works through e-tendering in order to enhance its turnover. The works were awarded to the contractors under  $F2^{80}$  agreements stipulating the date of commencement and the period of completion. In case of failure to complete the works in time, the contractors were liable to pay compensation at the rate of 1.5 *per cent* per month on the tender value subject to maximum of 10 *per cent*.

We observed that in case of 10 Fire Station projects awarded through e-tender during January to May 2010, which were scheduled for completion within eight months, none of the projects were completed (September 2011) by the contractors even after a delay of 266 to 388 days from the scheduled date of completion. The Company, however, did not claim compensation for ₹ 24.59 lakh from those defaulting contractors as per terms of the agreement with them. This not only resulted in undue favour to the contractors but also defeated the very purpose of awarding the works on e-tender for early completion.

The Management/Government stated (July and September/November 2011) that it would take some time to streamline the process of identification of wilful neglect by contractors and they would have to upgrade their documentation before a decision was taken for holding the contractors accountable for delay. The reply was not acceptable since despite the cases of slippage already identified and show-cause notices issued (September 2011), the Company did not claim compensation from the defaulting contractors. The Company needed to put an appropriate system in place to monitor execution of works by contractors as per schedule.

### Cost over-run

**2.2.40** As a result of excessive delay in completion of projects, the Company spent ₹ 122.13 crore as against the sanctioned cost (AA) of ₹ 104.26 crore in respect of 457 out of  $1,890^{81}$  projects completed and handed over as on 31 March 2011. In the absence of provision for recouping the excess cost incurred from the GoO, the Company had to bear the cost over-run of ₹ 17.87 crore relating to those works.

The Management stated (September 2011) that the construction of projects were delayed due to delay in handing over of sites, difficulty in procuring material and delay in completion by the job-workers. It was further added that the time over-run would be minimised by installing ERP system and modern construction methods as well as by deploying turnkey contractors. Government stated (November 2011) that the Company was being requested to furnish detailed proposal for examination of the issue. The reply did not address the fact that the time over-run could have been avoided by effective co-ordination with the User Departments, efficient planning for procurement of materials and effective monitoring over the performance of the job-workers.

Excessive delays in completion resulted in cost over-run of ₹ 17.87 crore

<sup>&</sup>lt;sup>80</sup> Item rate tender and contract for works in F2 form of OPWD Code

<sup>&</sup>lt;sup>81</sup> Includes projects sanctions prior to the period of review i.e. 2006-07

#### Non-Commencement of works

**2.2.41** The DOs were to commence the execution of projects after receipt of work orders from Head Office. We observed that during 2000-01 to 2010-11 the Company received AA for  $\overline{\mathbf{x}}$  143.05 crore for 393 projects (**Annexure 11**) and issued work orders to DOs for execution within 2 to 12 months. Even after a lapse of 7 to 108 months and despite receipt of full amount towards cost of said 393 projects, execution of all these projects was yet to be commenced (October 2011).

The Progress Reports indicated that the execution of 127 out of 393 works could not be taken up due to non-availability of site (70), security related problems (8), diversion of funds to other projects (34), change of sites (3) and change of plan/proposal (12). The reasons for non-taking up of the execution of the balance 266 projects were not spelt out in the Progress Reports. The BoD directed (August 2008) the Management to co-ordinate with the revenue departments as well as to organise the joint meetings with the local Superintendents of Police/District Collectors to sort out site problems. No action, however, was taken in this direction.

The Management stated (September 2011) that the concerned departments were approached on continuous basis to handover the sites, the divisional offices co-ordinated with User Departments to expedite the commencement of works and Joint Managers participated in the monthly review meetings taken by DIG/IG where delays in handing over sites were also discussed. Government stated (November 2011) that sincere efforts were being taken to sort out the land related problems. The reply, however, failed to indicate any action plan and time schedule for commencement of such long pending projects in co-ordination with User Departments. Further, the reply was silent on the reasons for not commencing the construction of 266 projects so far.

### Unrealistic estimation of cost

**2.2.42** The BoD directed (October 2007) the Management not to effect any major change to the approved project plan and design without concurrence from the competent authority and also to restrict the expenditure within the approved estimated cost. The Home Department of GoO approved (March 2010) the cost estimate submitted (January 2010) by the Company for construction of 150-men barrack with base kitchen at Chandaka at ₹ 2.88 crore. We observed that the above estimate included lump sum amount of ₹ 42 lakh for installation of semi-automatic Modern Kitchen System as against the realistic cost estimate of ₹ 78.31 lakh. Against the approved cost estimate of ₹ 42 lakh, the Company executed the work at a higher cost of ₹ 68.94 lakh without the prior approval of the User Department resulting in extra expenditure of ₹ 26.94 lakh. The extra expenditure was met out of Company's own source with the approval (February 2010) of BoD.

While accepting the facts, the Management/Government stated (September/ November 2011) that the BoD was authorised and justified spending small part of Company's earning in attending to the welfare of the policemen. The reply itself indicated that in the absence of enabling provisions in the

Construction of 393 projects had not been commenced even after a lapse of 7 to 108 months Memorandum and Articles of Association, the BoD's decision was not justified and was in contradiction of its own directions of October 2007.

#### Cost estimates not based on realistic Bill of Quantity

**2.2.43** The Company obtained (July/October 2009) AA from GoO for cost estimates of ₹ 7.68 crore for execution of nine Fire Station buildings and four 100-men barracks in nine districts. We observed that in respect of six out of nine Fire Stations and for all four 100-men barracks, the cost estimates approved by GoO were based on inaccurate assessment of the related costs. The inaccuracies in preparation of cost estimates occurred as the Company did not prepare the realistic bill of quantity (BOQ)<sup>82</sup> based on the site condition for arriving at the realistic cost estimates as required under the OPWD code. Accordingly, the Company included quantity in the e-tender in respect of 177 items of the works in excess of the quantity considered in the estimates and awarded (January/May 2010) the works to the contractors. Resultantly, the Company had to incur extra expenditure of ₹ 40.16 lakh which was not reimbursable from the User Departments.

The Management stated (July/September 2011) that estimates were prepared as per SoR as a benchmark and before floating e-tender exact quantity was arrived at after preparation of BOQ. In the Exit Conference, the CMD stated (September 2011) that the User Department had agreed to give ₹ 40.16 lakh to the Company. GoO stated (November 2011) that the Company was being requested to furnish a detailed proposal for examining the issue.

# Expenditure beyond approved estimates

**2.2.44** While constructing the Commissionerate building at Bhubaneswar, the Company, without approval of the User Department (*i.e.*, Home Department of GoO), incurred additional expenditure of  $\mathbf{\xi}$  1.57 crore towards Glass Reinforcement Concrete works ( $\mathbf{\xi}$  46 lakh), additional electrical works ( $\mathbf{\xi}$  65 lakh) and interior security related expenditure ( $\mathbf{\xi}$  46 lakh) over and above the approved cost estimate of  $\mathbf{\xi}$  18.93 crore. As the expenditure was incurred beyond the approved cost estimate, the Company had to bear  $\mathbf{\xi}$  1.57 crore out of its own sources. The Management/Government stated (September/November 2011) that the revised plan and estimates had been submitted and GoO assured that additional work undertaken would be reimbursed either through budgetary provision or by authorising the Company to make good the amount by utilising the interest earned. The fact remained that the Company incurred avoidable expenditure of  $\mathbf{\xi}$  1.57 crore beyond approved costs without obtaining prior approval of the User Departments.

### Poor monitoring for completion/handing over of projects

**2.2.45** The User Departments did not indicate any time schedule for completion of different types of projects while according AAs to the cost estimates. While issuing the sanction orders, the User Departments stipulated that assets so created would be immediately put to use. This aspect was not monitored by the User Departments/Company which led to delays in

<sup>&</sup>lt;sup>82</sup> Item-wise detailed estimated quantity/volume of work

utilisation of projects as well as avoidable expenditure of the Company on watch and ward of completed projects. In this connection we observed the following deficiencies:

#### Non-compliance to GoO instructions

**2.2.46** Home Department of GoO issued instructions to the police authority to (i) set target period for completion of the work, (ii) review the progress of the works to be executed by the Company, (iii) ensure timely completion of the projects and (iv) submit monthly progress reports to the Department. We observed that the said instructions were neither complied with by police authorities nor observed by the Company.

#### Non-reporting of completion/handing over of projects

**2.2.47** There was absence of internal control in the Company regarding reporting of the completion and handing over of completed projects to the concerned departments. We observed that the progress reports prepared by the Company did not reflect the actual date of completion of projects. In absence of completion dates the delay in handing over of the projects after completion was not ascertainable. Further, the information on handing over of completed projects was not submitted by the Division Offices to Head office of the Company as a result of which the Company continued to book the completed projects under Work-in-Progress in their accounts. While accepting the audit observations, the Management/Government stated (September/November 2011) that steps were being taken to maintain the requisite data.

### Expenditure on watch and ward of completed projects

**2.2.48** The Progress Report showed that 275 police/fire/jail/judiciary projects had already been completed at a cost of ₹ 57.07 crore. Those projects were, however, not handed over (October 2011) to User Departments without any recorded reason. The Management did not pursue with the User Department nor did it apprise the BoD of the position of non-handing over of 275 projects. This indicated lack of co-ordination between the Company and the User Departments. Resultantly, the Company had incurred avoidable expenditure of ₹ 1.53 crore on watch and ward of the projects during the period from February 2008<sup>83</sup> to March 2011. Besides, expenditure of ₹ 57.07 crore incurred on those projects had not been correctly reflected in the account.

While accepting the facts, the Management stated (September 2011) that delay was caused due to lack of close co-ordination between the Company and User Departments and added that the Director General of Police had since issued instructions to all field functionaries not to delay the taking over of the completed buildings. Government stated (November 2011) that appropriate directives would be issued to the User Departments for taking over possession of the completed projects immediately on completion.

As of March 2011, 275 projects completed at a cost of ₹ 57.07 crore were not handed over

<sup>&</sup>lt;sup>83</sup> As the actual date of completion was not available, the extra expenditure had been worked out from the scheduled date of completion of the projects.

#### **Execution of projects with pre-fabricated structures**

**2.2.49** The Company had been constructing different residential and nonresidential projects of the Police Department with conventional RCC <sup>84</sup> structures. The Company, however, forwarded (October 2008 to February 2010) the estimates of 53 projects to the Police Department for construction of barracks in seven districts with pre-fabricated structures aggregating ₹ 50.76 crore under different schemes<sup>85</sup> of GoO/GoI and obtained the AA for ₹ 50.47 crore. The execution of all the 53 pre-fabricated projects were entrusted to Nipani Industries (NI), Jabalpur on lowest tender basis by inviting open tender in three occasions. We observed the following deficiencies in execution of those projects.

### Deficiencies in tendering

**2.2.50** GoO instructed (January 2009) to host all tenders costing ₹ 20 lakh or above in the e-procurement portal and the Company also introduced e-tendering with effect from October 2009. The Company, however, did not invite e-tender in respect of 37 projects awarded (February-March 2010) to NI, despite the individual tender value of the works ranging between ₹ 4.73 crore and ₹ 12.53 crore. While accepting the facts the Management/Government stated (July and September/November 2011) that though the e-tendering process was adopted in October 2009, it took six months to abandon the manual process. The pre-engineered structures could not also be subjected to e-tendering due to non-completion of training of the staff for the purpose. The reply was silent on the reasons for Company's failure in providing necessary training to its staff for adopting e-tendering process.

**2.2.51** As per the provisions of the OPWD code, the Company was required to maintain the Register of Tenders which should contain the chronological record of the issue of the tender forms showing the particulars of the persons to whom it was issued, the number of forms issued and the amount received. The Company, however, had not followed the same for reasons not on record. Further, as per provisions of the OPWD code, in case of tenders costing ₹ 50 lakh and above, the tender form should be sold to the contractors at the rate of ₹ 10,000 each along with four *per cent* VAT. We noticed that the bid documents were issued to the bidders without collection of value of bid documents amounting to ₹ 2.60 lakh.

**2.2.52** As per provisions of the GFR, bid security (Earnest Money Deposit) of 2 to 5 *per cent* of estimated value of the bids was to be deposited by all the bidders. This condition was not, however, included in the bid documents so as to fully safeguard the interest of the Company.

**2.2.53** The Company did not call for two part bid *i.e.*, technical and financial bids, while inviting the tenders as required under the General Financial Rules (GFR)/OPWD code. Instead, the bidders who were found suitable against the technical bid were only asked through e-mail to submit the financial bids.

<sup>&</sup>lt;sup>84</sup> Reinforced Cement Concrete

<sup>&</sup>lt;sup>85</sup> State Plan (16 plus 4), SIS (11) and SRE (22)

Further, signatures were not obtained from the bidders/their authorised agents as evidence of their presence at the time of opening the bid documents. The comparative statement was not signed by the members of the Tender Committee and even by the Financial Advisor of the Company despite being a member of the Tender Committee.

#### Deficiencies in preparation of estimates

2.2.54 The Company prepared (February 2010) estimates for construction of 12 Hundred-men pre-fabricated barracks with 7,228 square feet (sq.ft.) for each barrack on lump sum basis at ₹ 1,400 per sq.ft. in four districts<sup>86</sup>. The detailed estimates indicating the analysis of item wise rate and quantity of material were, however, not prepared and submitted for sanction as required under OPWD code. Consequently, the efficacy of the estimates for precould fabricated structures not be ascertained bv us. The 2011) that the Management/Government stated (September/November estimation was benchmarked at a flat rate. The reply, however, was silent about non-adhering to the codal provision before going for tendering.

#### Preparation of estimates below actual

**2.2.55** With a view to provide accommodation to a large number of State and Central Police forces in the wake of violence in Kandhamal district in August 2008, the Company placed (November 2008) work orders on Nipani Industries (NI) for erection of 16 Hundred-men barracks in Kandhamal district valued at  $\overline{\xi}$  4.06 crore without preparing the estimates and receipt of AAs. Subsequently, the Company prepared (February 2009) the estimates of those portion of the works for  $\overline{\xi}$  3.46 crore leading to short-provision of  $\overline{\xi}$  0.60 crore. The works were completed in June 2009 by NI and handed over (February 2010 and November 2010). Thus, despite preparation of estimates after award of works, the short-provision of cost in the estimate led to loss of  $\overline{\xi}$  0.60 crore. The Company had not claimed the loss so far (October 2011). No specific reply was offered by the Management/Government on the issue.

#### Award of pre-fabricated works at higher rates

**2.2.56** The Company issued (March 2010) work order to NI for supply of truss and Galvanised Corrugated Iron (GCI) sheet for erection of 21 pre-fabricated projects. The civil works of these projects were, however, executed departmentally. The reasons for separately executing the works of civil and pre-fabricated portions were not on record. The erection of truss and GCI sheet depended on completion of civil works. Further, the estimated cost of ₹ 750 per sq.ft. was not segregated towards cost of civil construction and cost of truss and GCI sheet. Due to non-segregation of estimated cost, the left over amount for civil work after meeting the cost of pre-fabricated structure works was insufficient to meet the cost of the civil works. Hence, the concerned Divisional Office of the Company expressed inability to execute the civil portion of work within the available funds. We further observed that though the Company was procuring the truss and GCI sheet at the rate of ₹ 189 per

Award of prefabricated work at higher rates resulted in extra expenditure of ₹ 1.72 crore

<sup>&</sup>lt;sup>86</sup> Gajapti, Koraput, Malakanagiri and Rayagada

sq.ft. for departmental execution of two projects during the same period, it procured the same through NI at higher rates of  $\gtrless$  304 to  $\gtrless$  367 per sq.ft. for 21 projects which led to extra expenditure of  $\gtrless$  1.72 crore. During the Exit Conference, the CMD assured (September 2011) to examine the issue.

# Delays in erection of pre-fabricated structures

2.2.57 The Company adopted the erection of pre-fabricated structures with a view to limit the time over-run in completion of projects. As per the provisions of OPWD code, failure of the contractor to complete the work as per the time allowed would attract compensation at the rate of 1.5 per cent per month, which was to be computed on day basis subject to maximum of 10 per cent of tender value of the work. Further, guidelines of Central Vigilance Commission (CVC) stipulated that the liquidated damages/penalty for delayed execution was to be incorporated in the bid documents for safeguarding the interest of the Company since it had indirect financial implication in the evaluation of offers and execution of contracts. We noticed that none of the bid documents incorporated such important clause except in one case (four 150-men barracks at Chandaka). We observed that in case of four projects the completion schedule was revised from eight months in the bid documents to nine months as per the work order for reason not on record and included the penalty clause in the bid only upto five per cent of contract value, which was not in lines with the provision of the OPWD code. We further noticed that though all the 53 projects were scheduled for completion by November 2010, only 24 were completed after delays of 5 to 12 months, while the balance 29 were lagging behind the schedule by 9 to 17 months as of August 2011. Despite huge slippages, the Company had not analysed the reasons for delay and had not imposed the penalty on the contractors either due to absence of enabling provision in the work orders or due to absence of proper documentation for delays.

The Management/Government stated (July and September/November 2011) that for inability of the Company to hand over the sites which hindered the execution of work, penalty could not be imposed routinely. It further added that imposition of penalty on one of the contractors would be unduly disruptive, discriminatory and lead to litigation. The reply was not acceptable because on further verification, we noticed that in the case of four projects, though the sites were provided in March 2010 to NI, it failed to complete those projects in time and hence penalty of ₹ 26.83 lakh for delay should have been recovered from NI as per provisions of the contracts. Further, the contention of the Management in regard to non-inclusion of penalty clause in the work orders indicated the deficient contract management as well as the violation of the provision of the OPWD Code which benefited the contractor only.

# **Inventory Management**

**2.2.58** The Company procured materials for departmentally executed projects on project specific basis. Prior to July 2009, the Company purchased building materials against the tenders called by the Head office. In order to execute the

No penalty was imposed on the contractor despite delays in completion by 9 to 17 months projects in time and maintain quality and accountability, the Management, however, decided to decentralise the procurement of building materials and instructed (July 2009) all the DOs to float separate tenders for building materials at their level except for steel and cement which were to be purchased from well established companies.<sup>87</sup>

# **Procurement of Steel**

**2.2.59** The DOs procured (July 2009) steel from the authorised dealers of established companies like Steel Authority of India Limited (SAIL), Rastriya Ispat Nigam Limited (RINL) and Tata Iron and Steel Company Limited (TISCO). The rates of steel of different companies were different and they also offered different schemes with competitive rates against bulk purchase. Further, Orissa Small Industries Corporation Limited (OSIC), a State Public Sector Undertaking (PSU) company being the sole distributor of TATA TISCON rods of TISCO in the State of Odisha was selling steel rods to different Government agencies/departments under Project Sales<sup>88</sup> without any quantity restriction at rates which were generally lower than the retail prices of SAIL. Hence, it was beneficial for the Company to compare the suitability of OSIC project sale rates and SAIL retail rates on case to case basis, before procuring the material.

The Project Sales Rates of OSIC were generally cost effective in the Bhubaneswar and surrounding areas while in distantly located areas, the OSIC rates might be costlier due to inclusion of the transportation cost element. We observed that the Divisional Offices of the Company, except its Rayagada division, did not attempt to procure TATA TISCON rods from OSIC under the Project Sales. The divisions at Bhubaneswar and Cuttack purchased 2,761 MT of SAIL steel rods of different dimension during August 2009 to March 2011 at the rate of ₹ 35,400 to ₹ 47,400 per MT instead of procuring TATA TISCON rods from OSIC under Projects Sales at rates ranging from ₹ 35,174 to ₹ 45,152 per MT during that period resulting in extra expenditure of ₹ 28.21 lakh.

While accepting the facts that quality of steel of both SAIL and TISCO were equally good, the Management/Government stated (June and September/ November 2011) that the Company procured SAIL steel because of availability of steel of a particular specification on a particular day so as to avoid delay and also due to insistence of OSIC for advance payment. In the Exit Conference, the CMD stated (September 2011) that Joint Mangers would be directed to contact both OSIC and SAIL and to make a comparison before procurement.

### **Procurement of other Materials**

**2.2.60** The Company decentralised (July 2009) the procurement of materials (bricks, sand, metal, chips, etc.) at DOs level as per their requirement.

<sup>&</sup>lt;sup>87</sup> Steel: SAIL, RINL and TISCO and Cement: ACC, Lafarge and Ultratech

<sup>&</sup>lt;sup>88</sup> Project sale rate was applicable for non-Government consumers for lifting of minimum 25 MT to 200 MT per month. However, for Government authorities/Government undertakings the said rate was available without any condition on lifting of minimum material.

According to the modalities of procurement (December 2009), the DOs were to procure the materials through tender/quotations. Supply orders on the identified parties were to be placed for required quantities on the basis of indents received from the project sites. The rates so finalised by the Head Office (prior to July 2009) or by the DOs (post July 2009) were to be valid for one year. In case of failure of the suppliers to supply material within the stipulated date at their quoted rates, Earnest Money Deposits (EMDs) were to be forfeited and the suppliers were to be blacklisted. In this connection, we observed the following deficiencies:

- The Company did not put in place any system for assessing the requirement of materials before inviting tenders in order to obtain competitive prices of the materials for the departmentally executed projects. While accepting the facts the Management/Government stated (September/November 2011) that the BOQ was normally prepared for the projects having F2<sup>89</sup> agreements for floating tenders. However, they assured to prepare the BOQ for departmentally executed projects also. The reply was, however, silent on the reasons for not taking the corrective action earlier.
- As per the General Conditions of the Tender (GCT) the rates finalised through the tender for procurement of material would be valid for one year. We observed that the Company finalised the rates of materials for Chandaka, Jamujhari, Khurda and Bhubaneswar sites during March 2008, which were to be valid up to February 2009. The Company, in deviation to the GCT, allowed (July 2008) upward revision in the rates of materials for Bhubaneswar, Chandaka and Jamujhari sites to seven suppliers<sup>90</sup> instead of blacklisting them for not supplying material at their offered rate valid for one year. This resulted in an avoidable expenditure of ₹ 80.22 lakh on purchase of material during July 2008 to February 2009.

The Management/Government stated (June and September/November 2011) that the Company was compelled to revise the rates of building materials since the enlisted suppliers had not supplied the material as per the rates finalised through tenders due to adverse market driven escalation. The contention was not acceptable since during the same period in case of Khurda site, the similar material was procured at the contracted rates without any revision.

### Non-accountal of material at site

**2.2.61** The Company used to procure building material for execution of projects and the material being delivered at site were booked to the concerned projects irrespective of their actual utilisation which resultantly inflated the on-going project costs. DOs did not properly maintain the stock records

<sup>&</sup>lt;sup>89</sup> Item rate tender and contract for works in F2 forms

<sup>&</sup>lt;sup>90</sup> Debsib Construction (P) Limited, Golak Bihari Pradhan, Jagdish Prasad Pattanaik, Mohan Sundar Jena, Pratima Stone Crushing Unit, Ray & Ray Construction, and Sashi Bhusan Gajendra

depicting the day-wise receipt and issue of material. We observed that in the case of 13 on-going/not-started projects, though stock valuing ₹ 2.28 crore remained un-utilised, the same was booked under concerned on-going projects and thereby inflated the position of 'Work-in-Progress' at the year end. Further, physical verification of the site stores was not conducted during the period of Performance audit.

The Management/Government stated (September/November 2011) that they could not maintain any central/divisional stores and did not see any problem in showing the expenditure as funds utilised. The reply was not acceptable since the procedure followed by the Company was contrary to provision of Accounting Standard-7 and the unutilised material at site booked to accounts as utilised could lead to pilferage.

### Quality test of projects

**2.2.62** Though the Company was engaged with the construction activities for more than three decades, the BoD only in March 2009 emphasised the need of the quality of construction which was reiterated in February 2010. The BoD directed that proper testing of construction materials to ensure quality and safety of projects be undertaken and to entrust quality check of some projects at random basis to Chief Engineer (Quality Control) under Works Department of GoO.

We observed that the Company had not entrusted the job of quality test of projects as well as of building materials to the Chief Engineer (Quality Control) so far (October 2011). The Company also did not maintain any database as to the complaints received from the User Departments towards defective/low quality construction/use of low quality materials and corrective action taken there against.

# Monitoring

**2.2.63** To watch the physical /financial progress and timely completion of the projects under different schemes an effective monitoring was a pre-requisite. As per the guidelines of the Modernisation of Police Force (MPF) scheme, State Level Empowered Committee (SLEC) was constituted (May 2001) at GoO level to review the implementation of the scheme by meeting at least once in three months. The SLEC, however, met only on six occasions during 2006-11 but did not review the progress of work done by the Company. In January 2011, SLEC decided to regularly review the construction activities of the Company once in a month to ensure the completion of the projects in time. No meeting of SLEC, however, was held thereafter (September 2011).

**2.2.64** The BoD in their meetings, though stressed upon effective and regular monitoring of progress of project works, had not reviewed the reasons for delay at different stages of execution of works. The progress of works under different schemes was reviewed at GoO level from time to time, but there was no prescribed periodicity for the same. During 2006-11, only 13 meetings

Quality test of projects was nonexistent

Review of progress of works were not discussed at SLEC were held, where mainly the review of progress of expenditure was discussed. No follow-up action on review meetings was documented.

**2.2.65** BoD decided (September 2009) to execute an MoU with Karnataka State Police Housing Corporation Limited (KSPHC) with the approval of GoO for implementation of the Computerised Accounting System (CAS) so as to integrate progress of project execution to billing and ensure timely release of funds. Even after lapse of two years, instead of executing the MoU for adoption of CAS, the Company decided (July 2011) for implementation of ERP system at a cost of ₹ 3 crore for on-line Project Management System. Thus, due to delay in decision for implementing the CAS and non-implementation of CAS/ERP system so far, the Company failed to monitor the progress of projects on-line.

While accepting the facts, the CMD stated (September 2011) in the Exit Conference that the decision of the BoD to have a MOU with KSPHC did not receive the approval of GoO.

# **Internal Control**

**2.2.66** Internal Control System is an essential part of the Managerial Control System. An efficient and effective Internal Control System helps the Management to achieve the organisational objectives effectively and efficiently. The following deficiencies were noticed in the Internal Control System being followed by the Company.

# Non-preparation of accounts and operating manual

**2.2.67** The Company did not prepare the Accounts and Operating Manual as a result of which the different functions and activities of the Company could not be streamlined and systematised besides non-maintenance of uniformity at different levels of the Management. While accepting the fact, the Management/ Government stated (September/ November 2011) that there would be a systemic change with the implementation of ERP.

# Irregular issue of Measurement Books

**2.2.68** Acknowledgement of the receiver of Measurement Books (MBs) was not recorded and Check Measurement work was entrusted to Building Sub-Inspectors/APMs in violation of the provisions of the OPWD Code.

### Non-handing over of MBs to the successors

**2.2.69** As per the provision of OPWD code, payments made for execution of works were to be based on measurements recorded in the MBs and the return of the MBs was to be watched through Register of MBs. We observed that the ex-Deputy Project Manager, Balasore, submitted (March 2010) a Statement of Expenditure for  $\gtrless$  67.44 lakh relating to 15 projects without handing over the related MBs.

### Improper maintenance of records

2.2.70 Though the Company adopted the Open Tender System for execution of works it did not maintain the Register of Tender Received as required under the OPWD code. Further, none of the five divisions covered under the Performance audit maintained project-wise stock books properly, as a result of which year-end closing balance of materials lying at different project sites could not be ascertained by us.

In the Exit Conference, the CMD stated (September 2011) that instructions had been issued for conducting physical verification of site stores and for maintenance of MBs properly.

### **Internal audit**

not effective

2.2.71 The Company did not have any Internal Audit Wing of its own. It **Internal Audit was** engaged firms of Chartered Accountants for conducting Internal Audit for the routine account work such as preparation of Bank Reconciliation Statement and reconciliation of Advance to staff, Earnest Money Deposit, valuation of projects, Prior Period Items etc. Corrective action taken by the Management was not documented. The scope of Internal Audit did not cover the main areas of activities viz., utilisation of materials, bills of contractors/ suppliers/ Architects, analysis of time and cost over-run and performance of contractors/job-workers. Despite the repeated comments of the Statutory Auditors during 2006-07 to 2010-11 to strengthen the Internal Audit, the Company had not taken effective steps to strengthen the same. The BoD also did not review the performance of Internal Auditors and pursue with the Management to improve this important control element. In the Exit Conference, the CMD stated (September 2011) that the matter for setting up an Internal Audit Wing would be placed before the BoD.

### Acknowledgement

We acknowledge the co-operation and assistance extended by the Management and staff of the Company at various stages of conducting the Performance Audit and the Entry and Exit conference.

### Conclusion

The Company did not prepare the Annual Action Plan (AAP) for ensuring timely completion of projects nor did it fix any annual target in physical terms with respect to the AAPs of the User Departments. Funds towards project costs were obtained from User Departments based on the cost estimates prepared without physically verifying the actual site conditions. Consequently, execution of project was delayed leading to accumulation of huge idle funds.

- Annual budgets were prepared without obtaining any input from the GoO and without assessing the adequacy of budget proposals based on the physical parameters of the works. Further, the budget variances were not analysed.
- There were inordinate delays in commencement and completion/ handing over of the projects to the User Departments which were mainly due to deficiency in co-ordination between the Company and the User Departments/GoO.
- The estimates were not prepared based on ground reality. Several instances of preparing the deficient work estimates like, preparing estimates ignoring prevailing Schedule of Rates, adopting lump sum provisions for external electrification of works, inclusion of cost estimates in excess of the Administrative Approval work costs, etc., were noticed which led to huge financial loss to the Company.
- The internal control system and monitoring system of the Company were also deficient, which had adverse impact on the execution of projects.

### Recommendations

The Company may:

- prepare Annual Action/Working Plan and set priorities for execution of works duly linked with the Annual Action Plans of the User Departments;
- prepare realistic estimates after considering all relevant factors to avoid cost over-run and accept funds towards project costs duly linked with actual progress of works;
- execute and hand over works as per schedule and within the cost provided in the Administrative Approvals; and
- strengthen the Monitoring and Internal Control Mechanism.

# 2.3 The Orissa Mining Corporation Limited

# **Implementation of Systems, Applications and Products in Data Processing (SAP)**

#### **Executive summary**

The Company, incorporated in May 1956 as a wholly owned Government Company for mining and selling of iron, chrome and manganese ores, implemented the System, Applications and Products in Data Processing-Enterprise Resource (SAP-ERP) Planning system in September 2004 with a view to streamline its production, sales and procurement activities. It incurred ₹ 11 crore towards implementation of five modules of the SAP-ERP system till March 2011. In order to examine the performance and effectiveness of the system it was desirable to conduct Information Technology (IT) Audit of 3 out of 5 modules of the SAP system during February to May 2011.

#### Production Planning in Sales Operation Module

The implemented Company this **Production Planning in Sales Operation** Module (PP-SOP) to facilitate capturing of daily posting of produced ore into the system which would give the stock overview on real time basis and better monitoring of sales activities. There were deficiencies in implementation of this Module with regard to input and validation control, customisation of accounting policies and limited use of the system in some key activities of production. The system was not customised to ensure timely posting of the materials into unanalysed and finished products as well as to prepare the bills of the raising contractors automatically on the basis of the production figures entered. As a result there was excess payment of ₹57.02 lakh to the contractor towards escalation Khandadhar charges in and Gandhamardan mines. Due to adoption of non-uniform rates for payment of wages escalation there was avoidable expenditure of ₹96.36 lakh in Gandhamardan mines. No alert was

given in the system to restrict the production within the statutory limit as a result of which there was accumulation of stock valued at ₹ 82.68 crore.

#### Sales and Distribution Module

The Company implemented the Sales and Distribution (SD) Module for effective control on sale of materials. There were deficiencies with regard to defective customisation and deviations from the accounting policies etc. Due to defective customisation of SD Module, lifting of ore was made upto 29 days in advance in 386 cases before generation of Delivery Order. Delay in billing and delay in preparation of invoices by the Company resulted in loss of ₹10.30 lakh towards interest.

# Non-implementation of SAP at weighbridges

The Company did not integrate the weighbridges into the SAP system for recording of the production quantity on real time basis and production figures were fed to the system manually. The weighbridge software was deficient with respect to input and validation control. During April to September 2010, material of 1,655 MT worth  $\overline{\mathbf{T}}$  64.31 lakh was despatched without being recorded in the system.

#### Financial and Controlling Module

Financial and Controlling (FICO) Module was designed for management of the processes involved in preparation of accounts. Defective customisation and absence of input and validation controls were noticed in the FICO Module. The system had not been customised for automatic adjustment of sale proceeds against the advance payment made by the customers. Due to non-generation of sales order and invoices for scrap sales in SAP system, advance received from buyers of scrap was credited to Sundry Debtors Account. Lack of validation control and supervision to ensure the capture of narration in the text field compulsorily and correctly resulted in incomplete recording of transaction details for quality accounts. Valuation of finished goods was not done with the help of SAP system and calculation for finished stock was done manually for incorporation in the Annual Accounts.

#### Security Issues

The Company had not implemented a well documented IT Policy for important areas like User's Policy, Security & Backup Policy, Password Policy etc. There were irregularities in segregation of duties and responsibilities. Action needs to be taken to maintain User's database which should give complete and meaningful information.

#### **Conclusion and Recommendations**

The projected benefits of SAP could not be achieved to the full extent due to defective customisation of SAP with

reference to the requirements besides deficiency in input and output controls which led to compromising with accuracy, reliability and integrity of data. Nonimplementation of SAP at weighbridges also necessitated for manual input of data into the system as a result of which SAP-ERP system failed to meet the managerial and statutory requirements. audit The IT contains four recommendations for optimising the benefits of SAP system i.e., customisation and usage of the SAP system as per business/ statutorv requirements, Government guidelines and policies of the Company; adoption of a suitable control mechanism for ensuring timely data entry to get real time information; integrating the weighbridges with SAP and System; formulation and implementation of a properly documented IT policy incorporating all the security related issues essential for continuity of the business.

### Introduction

**2.3.1** The Orissa Mining Corporation Limited (Company), incorporated (May 1956) as a wholly owned Government company, was engaged in mining of iron, chrome and manganese ores and selling/exporting minerals. The Company had the Head Office (HO) at Bhubaneswar and seven Regional Offices<sup>91</sup> (ROs) for mining operations in 23 mines and one shipment office at Paradeeep for handling export sale of minerals.

With a view to have an Integrated Information System across the Head office, Regional and Mining offices, the Board of Directors (BoD) engaged (March 2002) a consultant Dr. Krishna Sundar, Associate Professor of Indian Institute of Management (IIM), as the retainer Consultant. As recommended by the Consultant the System, Applications and Products in Data Processing (SAP) was found to be the best Enterprise Resource Planning (ERP) to meet the Company's requirements. The SAP implementation work was awarded to Bigtec Private Limited (BPL) in July 2004 to be completed by 30 April 2005 at a cost of ₹ 98.50 lakh. The 'Go-Live' dates for first and second phases of system were fixed as 24-31 January 2005 and 1 February – 1 March 2005 respectively. The implementation of ERP was aimed at:

- streamlining its production, sales and procurement processes;
- integrating all the functional areas such as Sales, Material Management, Finance and Production;

<sup>&</sup>lt;sup>91</sup> Barbil, Bangur, Daitari, Gandhamardhan, JK road, Koira and Rayagada

- establishing standardised business processes, systems and management practices;
- reducing manual efforts by automated processes; and
- increasing customer services and responsiveness.

The Company commenced implementation of SAP-ERP in September 2004 and covered its entire business through five integrated SAP Modules<sup>92</sup> across all locations in a phased manner between September 2004 and November 2006. The SAP R/3 release version 4.7C had been installed on Windows platform and Oracle was used as Database Management System. The Company had incurred an expenditure of  $\mathfrak{F}$  11 crore towards implementation of the ERP-SAP till March 2011, which included the cost of additional software/hardware purchased and Annual Maintenance Charges paid during 2005-06 to 2010-11.

A brief outline of the different modules implemented is stated below:

#### Production Planning in Sales Operation (PP-SOP) Module

**2.3.2** This module facilitates capturing of daily production of ore into the system, which gives stock overview of the marketable grade of ore mined on real time basis facilitating sale of materials.

#### Sales and Distribution (SD) Module

**2.3.3** SD Module facilitates creation of contract at Head Office, sale order, financial document and billing at the Regional Office level and issue of delivery order at mines level online in the system and also facilitates capturing the status of lifting of material by the customers on real time basis.

#### Material Management (MM) Module

**2.3.4** This module facilitates procurement of spares/equipment and services of works incidental to mining starting from the raising of purchase requisition, creation of purchase order, invoice verification and release of payments. Integration of MM with Finance and Controlling (FICO) module facilitates passing of information automated to Finance and reduce error.

#### Finance and Controlling (FICO) Module

**2.3.5** This module ensures online posting and updating of General Ledger (GL) Accounts and Sub-ledger Accounts. Due to integration of functions of different departments automatic flow of documents from other modules was ensured. Further, online updating of GL Accounts, Trial Balance, Balance Sheet and Profit & Loss Account is generated at any time.

<sup>&</sup>lt;sup>92</sup> Sales and Distribution (SD), Production Planning in Sales Operation (PPSOP), Material Management (MM), Finance and Control (FICO) and Human Resources (HR)

# Human Resource (HR) Module

**2.3.6** Implementation of HR Module facilitates processing of payroll, receipt and approval of loan applications, annual self appraisal through the online system. It also facilitates the employees in viewing their personal information such as salary slip, loan balance, leave balance etc.

# Scope of Audit

**2.3.7** The Information Technology (IT) Audit conducted during February to May 2011 covered the performance and effectiveness of 3 out of 5 modules namely Production Planning in Sales Operation (PP-SOP), Sales and Distribution (SD) and Finance & Controlling (FICO) modules of the SAP-ERP relating to five years ending 31 March 2011 including the aspects relating to integration of the legacy software installed at the weighbridges with the SAP system. The audit covered four<sup>93</sup> out of six working Regional Offices (ROs) based on the volume of production and sales.

### Audit Objectives

- **2.3.8** The Performance audit was conducted with a view to assess whether:
  - the projected benefits were achieved from the system;
  - customisation in SAP was adequate with reference to the requirements;
  - the input, processing and output controls were in place to ensure accuracy, reliability and integrity of data;
  - the SAP-ERP solution met the managerial and statutory requirements of the Company; and
  - an appropriate and well documented IT policy was in place on security related issues.

### Audit Criteria

**2.3.9** The audit criteria adopted for assessing the achievement of the audit objectives were:

- objectives set by the Company at the time of conceptualisation of SAP-ERP;
- corporate rules, procedures and guidelines/policies framed by the Company/Government;
- declared accounting policies; and
- best practices in IT development and implementation.

<sup>&</sup>lt;sup>93</sup> Daitari, Gandhamardan, Khandadhar (Iron Ore), J.K. Road (Chrome Ore)

# Audit Methodology

**2.3.10** The audit methodologies adopted for achieving the audit objectives with reference to audit criteria were:

- study of minutes and agenda papers of the meetings of the BoD;
- study of the minutes of the Core Committee formed for implementation of the SAP-ERP;
- study of AS-IS study document as well as Business Blue Print documents ('To-Be' documents);
- data analysis of the standard and customised reports from the system using Computer Assisted Audit Techniques (CAAT);
- cross verification with records manual and system generated; and
- interaction with the Management and issue of audit queries.

# Audit Findings

**2.3.11** We explained the audit scope, objectives and methodology to the Company during the 'Entry Conference' held on 21 February 2011. Subsequently, we had reported the audit findings to the Company and the Government in September 2011 and also discussed the same in the 'Exit Conference' held on 31 October 2011 which was attended by the Financial Advisor-cum-Joint Secretary, Department of Steel and Mines of the Government of Odisha (GoO) and the Managing Director (MD), of the Company. The Company also replied to the audit findings in October 2011. The views expressed and deliberations made by them have been duly considered while finalising this report. The audit findings are discussed in the subsequent paragraphs.

# **Production Planning in Sales Operation Module**

**2.3.12** The Company raises ore of different types mainly iron and chromite. The chrome ore was measured on volumetric basis and iron ore was measured on the basis of actual weighment at the weighbridges. The Company implemented PP-SOP Module to facilitate capturing of daily production of ore into the system which would give the stock overview on real time basis and better monitoring of the sales activities. In order to achieve this it was essential that the quantity of ores produced was directly fed into the system after actual weighment at the weighbridges, the data captured were accurate and free from errors and the software used had proper input and validation controls. Besides, the utilisation of the system by the Company to its full extent was also equally important for obtaining the optimum results of system implementation.

**2.3.13** We observed that the Company used Legacy (LEO) software at the weighbridges for recording the production details like gross weight, tare

weight, vehicle code, material code, party name<sup>94</sup> etc. A statement was generated from the system exhibiting party name, vehicle number, gross weight, tare weight and net weight from which a manual extract of party-wise material produced was prepared for entering into the SAP system. In the SAP system, the produced ore was first booked into unanalysed product (ZUNA) and after grade analysis the same quantity was posted into different categories of finished products (FERT) which was available for sale. The system generated different reports such as ZMOVE, MB51 and ZSTOCK<sup>95</sup> which were utilised by the Company for MIS purposes.

We observed deficiencies in customisation of accounting policies, non-use of the system in some key activities of production processes besides input and validation control in the system as discussed below:

## **Defective customisation**

**2.3.14** Customising the ERP package as per requirement and mapping the accounting policies was an important stage in implementation of the system. We observed deficiencies in customisation in the PP-SOP module, as discussed in the succeeding paragraphs.

## Production booking of iron ore

**2.3.15** The production of iron ore was booked on weighment basis. The produced ore was first booked into unanalysed product and after grade analysis the same quantity was posted into different categories of finished products. We observed that:

• The maximum time allowed for posting of finished products was seven days from the date of posting into unanalysed products. The SAP system was not customised to ensure posting of the materials into unanalysed and finished products within the prescribed time limit. As a result finished products ranging from 1.00 lakh MT to 4.70 lakh MT were booked on a single day as against the average daily production of 8,863 MT and 9,476 MT in Gandhamardan and Khandadhar respectively as detailed below:

Year	No. of times the production quantity ranging from 1.00 lakh MT to 4.70 lakh MT booked in a single day			
	Khandadhar Mines	Gandhamardan Mines		
2008-09	10	13		
2009-10	8	10		
2010-11	5	12		

Non-customisation of SAP system to ensure timely posting of production quantity led to posting of bulkquantity of production on a single day

<sup>&</sup>lt;sup>94</sup> Party name denotes Raising Contractors who are deployed in the mines for excavation of ore.

<sup>&</sup>lt;sup>95</sup> The report ZMOVE generates production, sales and consumption report, MB51 generates movement of stock position and ZSTOCK generates the opening and closing stock of materials.

• The SAP system was not customised to capture the dates on which the samples of the unanalysed products were sent to the laboratories for grade analysis and the dates on which the analysis reports of finished products were received and matching them in the absence of unique tags.

The Management stated (October 2011) that delays in posting of finished products against the unanalysed products were attributable to bulk-receipt of Chemical Analysis Reports of unanalysed products, non-availability of end users, connectivity failure, etc. It was also stated that capturing of date of sending samples to the laboratory and date of receipt of analysis report had no relevance to the objective. The reply did not address the fact that the system was not customised to capture the dates on which the samples of unanalysed products were sent and dates on which the chemical analysis reports were received to record the reasons for delay in posting. In the Exit Conference, the MD, however, agreed (October 2011) to explore the proposal.

• The system was not customised to calculate the bills of the contractors automatically on the basis of the production figures entered. The bills of the contractors were calculated outside the SAP system defeating the very purpose of the system.

The Management stated (October 2011) that in SAP service entry sheet had to be done against the purchase order created for the contractor for the quantity delivered at the designated stack yard of the Company and after that the system generated the invoice/bill for release of payment to the Contractor. The contention was not acceptable as the quantity of ore delivered at the designated stack yard of the Company was not recorded timely in the system for raising the bills of the Contractor.

**2.3.16** The above mentioned booking of production and defective customisation of the system resulted in excess payment to the Contractors in Gandhamardan and Khandadhar Mines as detailed below.

- As per the terms of agreement of the production contract, the contractor was eligible for getting payment at an escalated rate on Petrol, Oil and Lubricants (POL) and wage components when such rates were revised by the Government of India from time to time. We observed that in Gandhamardan mines 2,12,770 MT of ore produced in February 2008 was booked in April 2008 and 51,606 MT of ore produced in March 2010 was booked in April 2010. As the wage revision was applicable from April of the respective years, irregular booking of production in the system resulted in an excess payment of ₹ 6.07 lakh to the contractor.
- Similarly, in Khandadhar Mines although the revision of wages was effective from 20 May 2009, the entire production of 3.09 lakh MT for the month of May 2009 was considered for escalation. Similarly, 4.70 lakh MT of ore produced during the month of February and March 2010 was booked in April 2010. Such irregular booking of production

Irregular booking of production in the system resulted in excess payment of ₹ 57.02 lakh to the contractor into the system resulted in excess payment of ₹ 50.95 lakh on account of escalation of wages from April 2010 to the contractor besides understatement of closing stock by ₹ 14.95 crore as on 31 March 2010.

While accepting the facts, the Management stated (October 2011) that the matter was being examined for corrective action.

## Production booking of Chrome ore

**2.3.17** The production of chrome ore was booked on volumetric basis instead of weighment basis as done in case of iron ore. The weighment of chrome ore was done at the time of sale only. There was no control or mechanism in the system to ascertain the actual quantity of production of chrome ore. A test check of production data during April 2010 to March 2011 revealed the following:

- The contractor excavated 71,535 cum and 1,22,370 cum of chrome ore in August and September 2010 respectively, however, no production was booked during these months.
- The agreement with the raising contractor expired in December 2010. The production of 1,75,800 MT of earlier period was, however, booked against the contractor subsequently in January to March 2011.
- Although, on record, the stack numbers were maintained serially for sending the samples from the stack for grade analysis to the Government Laboratory, no physical stacking was available in the stack yard at South Kaliapani.

As chrome ore price was much higher than iron ore price, production of chrome ore was required to be recorded on the basis of weighment, which was more scientific and also followed in case of booking of iron ore. Further, regular booking of the chrome ore also needed to be ensured through SAP.

The Management stated (October 2011) that it was not possible to book the chrome ore on the basis of weighment as the freshly excavated ore contained high quantity of moisture which was allowed to be dried for few days. The reply did not address the fact that the volumetric measurement also failed to provide accurate figure of production in absence of proper stacking in the mines and there were instances of booking of ore even after the completion of the contract. In the Exit Conference MD stated (October 2011) that proper stacking were not maintained at the time of audit, however, from May 2011 onwards, proper physical stacking was being maintained for correct booking through volumetric measurement.

# Defective customisation of price components

**2.3.18** The Company fed the basic rates for raising ore into the SAP system at the Head Office (HO). Input for the escalation towards POL and wage components was, however, fed at the field office level despite connectivity between HO and field offices.

No control in the system was in place to ascertain the actual quantity of production of chrome ore We observed that the Company released payment to the Contractor (Kalinga Commercial Corporation Limited) in Gandhamardan Mines on the basis of the wage rates applicable to the Daily Rated Monthly Paid (DRMP) employees of the Company instead of the rate fixed by the Government of India (GoI), contrary to the contractual terms as followed in Khandadhar Mines and South Kaliapani Mines, where payment was made on the basis of the wage revision made by GoI. As the DRMP rates were higher than the GoI rates excess payment of ₹ 96.36 lakh was made to the contractor in Gandhamardan mines during the period from October 2006 to March 2011.

Thus, adoption of input of non-uniform base rates for payment of escalation towards wages by different mines resulted in avoidable expenditure of ₹ 96.36 lakh by the Company. Had the Company centrally input the escalation data which was available to them, for payment of escalated wages through the SAP system in line with the agreement, payment at higher rates could have been avoided.

While accepting the facts, the Management stated (October 2011) that due to lack of clarity in applicability of wages escalation in the agreement executed with the raising agency, excess payment was made to the raising contractor on account of escalation and it had taken necessary steps to rectify the same.

#### Defective customisation of MIS reports

**2.3.19** The Company has customised five different MIS reports in the PP-SOP Module. On analysis of these reports we observed that none of the customised reports had been giving the accurate production figure. The key users of the PP-SOP module extracted data from different reports and compiled the same to arrive at the correct figures of production. We observed that in Khandadhar Mines, the production figures in the Annual Returns submitted to the Controller General of Indian Bureau of Mines (IBM) for the years 2008-09 and 2009-10 were different from the actual quantity of production as detailed below:

			(Quantity in MT)
Year	Quantity of ore produced as per the returns submitted to		Difference in production shown
	IBM	sources)	in the Returns
2008-09	23,99,900	25,18,146	1,18,246
2009-10	23,98,181	28,68,195	4,70,014

The Management intimated (November 2010) that due to the Environmental Clearance (EC) limit to produce 24 lakh MT per year the production quantity was shown as 23,99,000 MT. We observed that though the system was capable of generating correct production figure, due to defective customisation, the MIS reports could not generate actual production quantity which led to manipulation of production quantity through manual intervention and resulted in understatement of closing stock and excess payment of wages to the Contractor as discussed in **Paragraph 2.3.16**. Besides, the Company was exposed against the penal action by Ministry of Environment and forest (MOEF), GoI under the provisions of Environment (Protection) Act, 1986.

Due to defective customisation, MIS

Defective

customisation of

price components into system led to

excess payment of

wages, contrary to

agreement terms

₹ 96.36 lakh towards

Due to defective customisation, MIS reports could not generate actual production quantity The Management stated (October 2011) that they were expecting an enhancement in EC limit during that period which did not come up and stopping/controlling production all of a sudden in the mines being a Maoist prone area might have led to labour unrest. The reply was not acceptable as no control was built into the system to restrict the production beyond the EC limit. In the Exit Conference, the MD assured (October 2011) to incorporate control in the software so that production would not exceed the statutory limit.

## Non-utilisation of SAP System

**2.3.20** In order to achieve all the objectives envisaged in the implementation of ERP system it was imperative that capabilities of the system were utilised optimally. It was seen that the Company failed to achieve the envisaged benefits of implementing PP-SOP module in its production processes.

## Non achievement of the objective of efficiency in production planning

**2.3.21** In the Annual Reports of the Company it was stated that the implementation of PP-SOP module had facilitated creation of production plan for finished material in the system, material-wise and mines-wise separately so as to meet sales requirement. The annual plan was broken down to monthly plan and entered into the system. Updated stock overview facilities, sale of materials, MIS reports generated from the system, etc. facilitated the monitoring of the production activities and taking timely decision for achievement of production target.

We observed that though the statutory limit of production in Khandadhar mines was restricted to 24 lakh MT no alert was given in the system to restrict the production within the statutory limit as discussed in **Paragraph 2.3.19**. This indicated that the SAP system was not utilised to the full extent. Further, the annual production target of the contractor was revised<sup>96</sup> without analysing the sales requirement and even beyond the EC clearance limit of 24 lakh MT. This resulted in monthly average accumulation of stock of 26 lakh MT lying since April 2009 to February 2011 amounting to ₹ 82.68 crore in Khandadhar mines and the information being available in the system.

Thus, the Company failed to take the advantage of the system to regulate its production planning and restrict the production as per sales requirement as well as comply with statutory requirement.

While accepting the facts, the Management stated (October 2011) that action would be taken for implementation of the provision to generate appropriate alert/block of posting the production quantity beyond the statutory limit.

No alert was given in the system to restrict the production within the statutory limit leading to accumulation of stock valued at ₹ 82.68 crore

 $<sup>^{96}</sup>$  Raised to 24.50 lakh MT, 26.50 lakh MT and 28 lakh MT against 20 lakh MT during the 3<sup>rd</sup> year (25 July 2007 to 24 July 2008), 4<sup>th</sup> year (25 July 2008 to 24 July 2009) and 5<sup>th</sup> year (25 July 2009 to 24 July 2010).

#### **Sales and Distribution Module**

**2.3.22** The Company implemented Sales and Distribution (SD) module for effective control on sale of the materials produced right from allotment to lifting and billing. This required mapping of all activities of the sales and distribution function into the system.

The sales activities of the Company were mainly regulated by the Annual Sales Policy for different ores during a particular year. Based on the terms and conditions of Sales Policy, quarterly Price Setting Tender (PST) was made for finalisation of the price. After finalisation of the price a quarterly allotment was made to different buyers for lifting of ores. On the basis of quarterly allotment a sales contract was executed with the buyers in the system. In the SD module the quantity in the sales contract was entered into the system and subsequent operations like issue of sales order, delivery of goods and billing were done in the system with reference to the sales contract. The sales quantity was, however, arrived at based on weighment of materials with the help of other software such as LEO, TURBO, WEIGHSOFT, etc., installed at the weighbridges in the different mines. Daily lifting of materials, so arrived with the help of these software, were manually prepared and entered into the SAP system.

We observed deficiencies with respect to defective customisation, deviations to the accounting policies etc., which are detailed as under.

#### **Defective customisation**

**2.3.23** To reap full benefits of any ERP solution it was necessary for the organisation to customise the software as per its requirement. Instances of defective customisation in SD module in SAP were observed as detailed below:

#### Lifting before delivery order

**2.3.24** As per the procedure, lifting of ore by buyers was allowed only after Delivery Order (DO) was made. Thus, in no case, lifting could be done before generation of DO. The SAP system was, however, not customised to check this validation. We observed that, in 386 out of 54,815 cases during the period 2007-08 to 2010-11, lifting was done in advance for a period upto 29 days before the DO was generated.

While accepting the facts, the Management stated (October 2011) that clear cut guidelines had been issued to the field offices to allow delivery only after generation of DO.

## **Deviation from the Accounting Policies**

**2.3.25** As per the declared Accounting Policy of the Company, domestic sales were recognised based on the dates of lifting of ore from mines by the buyers. In actual practice, the buyers did not lift the material in a single day and lifting

In 386 cases lifting of ore was made upto 29 days in advance before the delivery order was generated was done gradually over a period of time. In the SAP system, sales were, however, recognised when the Post Goods Issue (PGI),<sup>97</sup> which was done after the last date of lifting of the material by the buyers as PGI would freeze the lifted material in the DO. Such type of practice not only violated the Accounting Policy of the Company, but also resulted in non-updating of the Stock Account and recognition of Sales only after last day of the lifting though the buyer had already lifted substantial quantity before that date.

On analysis of the daily DO-wise lifting for the period from 2007-08 to 2010-11, we observed that PGI was done for the quantity ranging from 435.62 MT to 27 lakh MT after a gap of 1 to 60 days from the date of actual lifting. Such practice also resulted in loss of interest to the Company where sale of ore was effected against the Letter of Credit (LC) due to delay in realisation of sales value. During the period 2007-08 to 2010-11, the Company lost ₹ 10.30 lakh<sup>98</sup> towards interest due to the practice of delay in billing followed by the Company, which was also in contravention to the Accounting Policy of the Company.

The Management stated (October 2011) that the present system of PGI did not affect the stock account as the quantity lifted on daily basis was deducted from the actual storage and added to the logical storage called STGE. The reply overlooked the fact that the system of depiction of movement of stock was not reflected in the stock ledger account, unless PGI was made. In the Exit Conference, the Management, however, assured (October 2011) to carry out necessary changes in the Accounting Policy.

## **Delay in preparation of invoices**

**2.3.26** The Company did not put in place any guideline for time-bound preparation of invoices. The system was also not customised with the control mechanism to force the end-users to make timely preparation of sales invoices after lifting of materials by the customers. Considering maximum seven days allowed for receipt of the Chemical Analysis Report of ore as per the Accounting Policies of the Company and one day for billing, the invoices should have been raised within eight days from the date of lifting. We observed that despite an automated system in place, the sales invoices were generated with delays upto 35 days from the PGI date, as detailed below:

Year	Total No. of Invoices raised	No. of cases where invoices were raised after eight days	Delay range in number of days
2008-09	3,187	627	1 to 27 days
2009-10	3,262	555	1 to 35 days
2010-11	3,128	326	1 to 12 days

Delay in billing resulted in loss of interest of ₹ 10.30 lakh

Sales invoices were generated with delays upto 35 days from the date of PGI

<sup>&</sup>lt;sup>97</sup> PGI was done to give effect to stock after lifting was completed.

<sup>&</sup>lt;sup>98</sup> Interest calculated at the rate of eight *per cent* per annum after considering eight days for Chemical Analysis from the date of lifting.

While accepting the facts the Management stated (October 2011) that adequate monitoring was being carried out at the Head Office level to avoid instances of delays in preparation of invoices and the number of such cases was on the reducing trend.

## Non-implementation of the SAP at weighbridges

**2.3.27** The Company had not implemented the SAP system at the weighbridges where the productions as well as the sales quantity were measured. The production/sales figures were entered into the SAP system manually by extracting the figures generated in the Legacy Software such as LEO, TURBO, WEIGHSOFT installed at the weighbridges.

**2.3.28** In order to integrate the weighbridges into SAP for real time and online operation and monitoring of all the weighbridges, the Company awarded (November 2005) the work for detailed feasibility study to Tata Consultancy Services (TCS) at a cost of  $\stackrel{\texttt{T}}{\stackrel{\texttt{T}}}$  0.72 lakh. TCS in its report (December 2005) suggested the Company to explore the possibilities for integrating weighbridge system to SAP system as manual system was disadvantageous due to:

- possibilities of errors during data collection at weighbridge system and entry in SAP;
- inconsistency in data availability in weighbridge system and SAP System; and
- time lag in capturing data in weighbridge system and SAP system.

We, however, observed that the Company did not take initiative to integrate the weighbridges into the SAP system despite elapse of six years after engaging a consultant at a cost of  $\stackrel{\textbf{R}}{\textbf{T}}$  0.72 lakh so as to reduce the manual efforts and to give real time and reliable information to the Management.

While accepting the facts, the Management stated (October 2011) that it was pursuing the issue for integration of weighbridges with SAP system or having a standalone integrated software to log data on real time basis which could also be visible across the Company. The reply was, however, silent on the reasons for not initiating any action for six years after submission of the Feasibility Study Report of TCS (December 2005). This led to non-availability of production/sales data on real time basis as manual postings were made for production and sales quantity after the data generated from the weighbridges.

We further observed that the Legacy System did not have proper input/validation control as test check of data in respect of 3 out of 4 unit offices<sup>99</sup> test checked revealed the following irregularities.

## Deficiencies in production weighbridges

**2.3.29** The Company had engaged raising contractors for raising and transport of the excavated ore in their vehicles which pass through the weighbridges to

The Company did not take initiative to integrate the weighbridges into SAP system despite payment of ₹ 0.72 lakh to the consultant

<sup>99</sup> Daitari, Gandhamardan and Khandadhar

the stock yard. We observed that the Company had not made any time analysis so as to ascertain the minimum time required for round trip of a vehicle. The software installed at weighbridges had no input control due to which a particular vehicle could make a second trip within an unattainable time period<sup>100</sup>.

We further observed that 4,717 out of 3,38,121 trips involving transportation of 1.10 lakh MT of materials were made during the year 2009-10 and 2010-11 within an unattainable time period in three unit offices as detailed below:

Name of the unit	No of trips	Quantity (in lakh MT)	Time limit considered by audit
Gandhamardhan	1,143	0.34	10 minutes
Khandadhar	3,500	0.75	5 minutes
Daitari	74	0.01	1 hour

There had been no proper input control in the Legacy System to generate alert messages at the time of weighment of the vehicles within an unattainable time. Due to lack of input control, accurate recording of weighment quantity could not be ensured.

While accepting the facts, the Management stated (October 2011) that wrong entry of vehicle registration numbers in the weighbridge software by the endusers and breakdown of a loaded truck might lead to achievement of round trip transport within unattainable time period. It was also assured that the matter was being examined and necessary action would be taken to avoid recurrence of the same.

**2.3.30** The system accepted gross weight, though no tare weight was recorded in 34 out of 3,95,572 cases test checked. Similarly, the net weight was wrongly calculated by the software in five cases in Khandhadhar Mines for quantity ranging from 115 kg to one MT which was indicative of lack of input control to prohibit manual intervention/manipulation.

While accepting the facts, the Management stated (October 2011) that earlier practice of taking tare weight once in a week to expedite production had been done away with and action had been taken for daily recording of tare weight of each vehicle at least once in each shift.

**2.3.31** In 4 cases out of 42,747 cases test checked by us, the final weighment slip was generated, though party code and material code were absent and in eight cases, wrong material/party code was entered, which was manually rectified in the printout in Daitari unit.

While accepting the facts, the Management stated (October 2011) that necessary steps were being taken to make the party code and the material code fields mandatory to create weighment slips.

Due to lack of input control, accurate recording of weighment quantity could not be ensured

<sup>&</sup>lt;sup>100</sup> Unattainable time denotes the time within which it is impossible on the part of one vehicle to come for second time after unloading ore of the first trip.

**2.3.32** Tare weight was recorded as gross weight in four cases in Daitari unit and two cases in Gandhamardhan. The Management attributed (October 2011) this to manual error and assured to take necessary steps to avoid reoccurrence of the same.

**2.3.33** The software installed at weighbridge in one unit accepted minus figure (-120 Kg) as net weight. The Management stated (October 2011) that the old version of the LEO software could have accepted minus figure and assured to take steps to standardise the software.

**2.3.34** In order to ensure correct weighment of production quantity, tare weight of the vehicles engaged in transportation needed to be taken on daily basis. As the software did not have validation checks to ensure this, the tare weights were not taken regularly. A test check of trip wise movement of vehicles during the year 2009-10 in Khandadhar mines revealed that out of 1,11,770 trips, tare weight was taken in 181 trips only. This might lead to incorrect recording of the production quantity.

While accepting the facts, the Management stated (October 2011) that action had been taken for daily recording of tare weight of each vehicle at least once in each shift.

**2.3.35** We observed that the LEO software auto generated serial numbers for each weighment. Hence, serial numbers should be continuous and without any gap in between. There was, however, gap in serial numbers in 89 cases in two unit offices <sup>101</sup> during 2009-10 and 2010-11, which indicated strong possibilities of deleting the records manually from the database.

While accepting the facts, the Management stated (October 2011) that steps were being taken to standardise the software used at all the weighbridges with all necessary functional and non-functional features.

## Deficiencies in sales weighbridges

**2.3.36** As the software had no input control, the vehicles could take second trip within a very short span of time. Our test check of the trip wise movement of vehicles during 2009-10 and 2010-11 revealed that the vehicles made the second trip within unattainable time period in 342 instances, which indicates the possibility of the materials not reaching the destination. During the course of IT Audit, following further deficiencies were noticed, which were indicative of absence of the input control mechanism in the softwares installed in sales weighbridges:

- Due to absence of input control, the vehicles were allowed to carry load beyond the maximum legal permissible limit in seven cases and was accepted in the system.
- Vehicle numbers were erroneously entered in 144 cases in absence of proper validation control.

The weighbridge software was deficient with respect to Input and validation control

<sup>&</sup>lt;sup>101</sup> Daitari and Gandhamardan

• The weighbridge software could not enforce entry of tare weight of vehicles for each trip and the same was left to the discretion of the user. While in JK Road and Gandhamardhan, trip-wise tare weight was being taken, in Khandadhar mines, the system of recording trip-wise tare weight was made only after October 2010.

In case of Khandadhar mines, a comparison of average tare weight taken in a period, when it was not done on regular basis (April to September 2010), with the period when recording of tare weight was taken more rigorously (*i.e.*, after October 2010), revealed that the average tare weight was higher during April to September 2010 i.e., the period when regular tare weight was not taken. This was indicative of transportation of 1,655 MT of material worth ₹ 64.31 lakh<sup>102</sup> without being recorded in the system. Further, as the software had no input control, no trip-wise tare weight was taken in 195 cases even after the system of recording the trip-wise tare weight was commenced during the period October 2010 to March 2011.

- In Gandhamardhan mines, the weighbridge software (WEIGHSOFT) had the provision for entry of details of DO number generated from SAP, so that lifting could be monitored at the weighbridge end against a particular DO. No input/validation control was, however, inbuilt in the software in this regard, due to which the following irregularities occurred:
  - Lifting of 12,221 MT of material was allowed by entering dummy DO numbers in 16 cases, which was subsequently entered into the SAP system by pulling out DO's of later date;
  - Lifting was done by two buyers against one DO;
  - Expiry date of DO was before their issue date in six cases;
  - Lifting was done after the expiry date of DO in 2,847 cases; and
  - DOs having same number but different issue dates were noticed in 22 cases whereby uniqueness of the transactions could not be ensured.

In the Exit Conference, the Management stated (October 2011) that the deficiencies would be addressed after integrating the sales weighbridges with the SAP system.

## Security and back up issues of the Legacy Software

**2.3.37** Although the data backup of the SAP system was taken by the Company there was no system of taking the backup data of the Legacy Softwares installed at the weighbridges. In Daitari Mines sales data backup was not available with the Company, whereas backup of the production/sales

There was transportation of material worth ₹ 64.31 lakh without being recorded in the system

 $<sup>^{102}</sup>$  This has been worked out on the basis of average sales price of iron ore (10-40 mm +62 Fe) for the period from April to September 2010.

data was available for an intermittent period in South Kaliapani, Daitari, Gandhamardan and Khandadhar Mines.

**2.3.38** Analysis of User Tables revealed that the default user\_id and password remained same in four selected units. Consequently, the chances of unauthorised access to the database and manipulation of data could not be ruled out.

The Management stated (October 2011) in the Exit Conference that suitable instructions would be issued for taking data backup of the Legacy Software by deputing designated persons from the Regional Office level.

# FICO Module

**2.3.39** FICO module was designed for management of the processes involved in preparation of accounts. It was inter-linked with all the modules in the SAP system and consolidates all the financial information to generate the Financial Statements of the Company. Deficiencies observed in the FICO module are stated below:

#### **Defective customisation**

**2.3.40** Customising the ERP package as per requirements and mapping the Accounting Policies was an important stage in implementation of the system. We observed defective customisation in FICO Module with respect to various issues as detailed below:

• Out of 962 General Ledger (GL) codes created by the Company multiple codes were created for the same type of accounts in 32 cases. Though the Company blocked the duplicate codes in 20 cases for posting, it did not block the Input Screen, as a result of which the end user was given option for two account codes for the same type of account. In 12 other cases, the duplicate codes of accounts were still active and not blocked, out of which in six cases, transactions were entered in both the codes.

While accepting the facts the Management stated (October 2011) that action was being taken to replace "GL Text" with "Block Text" for 20 GL codes.

• The system had not been customised for automatic adjustment of sale proceeds against the advance payment made by the customers. Thus, the adjustment was being carried out manually, which led to delay in adjustment in 'Sundry Debtors' and 'Current Liabilities'. As a result, 'Sundry Debtors' and 'Current Liabilities' were overstated by ₹ 35.09 crore during the year 2009-10.

The Management stated (October 2011) that action would be taken for the required improvement.

Due to defective customisation there were inaccuracies in the figures of 'Sundry Debtors' and 'Current Liabilities' to the extent of ₹ 39.17 crore in 2009-10

to the database

Similarly, due to non generation of sales order and invoices for scrap sales in SAP system, advance received from buyers of scrap was credited to sundry debtors account instead of advance against customer/buyer accounts. This resulted in understatement of 'Sundry Debtors' and 'Current Liabilities' by  $\mathbf{\xi}$  4.08 crore during 2009-10.

The Management stated (October 2011) that adjustments had been carried out in almost all the old cases and efforts were taken for generation of scrap sales orders/invoices in the system subject to further test checking by other modules.

# Non-clearance of intermediary accounts

**2.3.41** Goods Received/Invoice Received (GR/IR) account was an intermediary account used for payment against goods/services received and should have been cleared immediately. Analysis of the GL code for GR/IR services, however, revealed that ₹ 46.71 crore was pending for clearance as on 31 March 2010 indicating lack of proper monitoring by the Company. The Management stated (October 2011) that steps would be taken to analyse and adopt GR/IR clearing process as well as to examine the residual balances for clearance.

Similarly, 'Sundry Debtors' included a customer code "DUMMY" amounting to  $\overline{\mathbf{x}}$  0.43 crore as on 31 March 2010. Though such code was created at the time of uploading the data during 2004-05, it was not reconciled (October 2011). The Management stated (October 2011) that the rectification entry would be passed after reconciliation.

# Non-use of text field of transactions

**2.3.42** SAP had provision for entry of transaction details in the text field for every transaction affecting the GL codes. This detail helped in bringing more objectivity and clarity in general ledger accounts. We observed that text field in respect of 2,216 Journal Entries passed in the system during April to October 2010 was blank. This could have been avoided by a validation control at the Head Office level. Lack of validation control and supervision to ensure the capture of narration compulsory and correctly resulted in incomplete recording of transaction details for quality accounts.

The Management stated (October 2011) that the text-field which was not showing text was usually system generated and auto posted. It was also stated that the possibility of incorporating the auto text into the system would be explored.

# Valuation of finished goods

**2.3.43** Valuation of finished goods was not done with the help of the SAP system. We observed that, though all the inputs required for calculation of valuation of Closing Stock were derived from SAP, the calculation was done

Due to lack of proper monitoring ₹ 46.71 crore was pending for clearance as on 31 March 2011 Valuation of finished goods was not done through SAP resulting in variance in the value of Closing Stock by ₹ 5.77 crore

Calculation of accrued interest on fixed deposits was done manually outside SAP

There was defective customisation, deviation from Accounting Policies and absence of Input and Validation Controls in the FICO Module manually and subsequently incorporated in the Annual Accounts of the Company. Non-utilisation of the system left room for manipulation in valuation of Closing Stock. Scrutiny of the manual calculation of valuation of Closing Stock during 2009-10 revealed that the Company calculated the value of Closing Stock based on minimum of the average cost and average selling price on 'region basis' instead of 'mines basis' resulting in variance of Closing Stock by ₹ 5.77 crore.

The Management stated (October 2011) that steps were being taken to find out some 'good SAP consultant' to map this requirement as the initial implementation partner as well as TCS failed to map the same into the system. It was also added that during the year 2010-11, the valuation of Closing Stocks had been made based on the minimum of average cost and sale prices on mines basis.

## **Calculation of Accrued Interest on Fixed Deposits**

**2.3.44** Calculation of accrued interest on Fixed Deposits was being done manually outside SAP using 'MS Excel' which might lead to errors of omission and commission. We observed that due to calculation of accrued interest manually, the Company accounted excess accrued interest of ₹ 4.58 crore during 2007-08, which was rectified through 'prior period adjustment account' during 2008-09. Similarly, during 2009-10 accrued interest of ₹ 2.76 crore had not been accounted for.

The Management stated (October 2011) that the implementation partner and TCS failed to meet their requirement and steps were being taken to formulate a suitable policy for mapping this requirement into the system.

# Asset Accounting

**2.3.45** Asset accounting was one of the important part of FICO module, which was used to manage and document the details of Fixed Asset transactions. Defective customisation, deviation from Accounting Policies, absence of Input and Validation Controls were noticed in the FICO Module as stated below:

- For calculation of Depreciation, individual assets were booked under 32 broad groups based on the nature of assets. Hence, assignment of a particular asset to a particular group needs to be validated in the system for correct calculation of Depreciation. Due to lack of adequate validation checks, same type of assets were misclassified and booked under different asset groups in 12 cases resulting in undercharge of Depreciation by ₹ 21.71 lakh.
- Due to defective customisation, Depreciation rate applicable for Heavy Machinery was wrongly charged at the rate of 13.91 *per cent* instead of applicable rate of 30 *per cent* resulting in understatement of Depreciation by ₹43.35 lakh, with corresponding overstatement of Profit by the same amount for the year 2009-10. This indicated

incorrect mapping of Depreciation rates with the asset class and master data was not adequate.

- SAP provided fields for asset description. In 211 cases, assets valuing ₹ 30.31 crore were, however, created without complete description due to lack of Validation Control.
- As per Accounting Standard-6, effects of change in Deprecation rate were to be given in the year in which Deprecation rate was changed. Due to defective customisation, the Company was unable to give effect to the changed rate of Depreciation from the year of change in the rate.
- As per Companies Act, 1956, Assets valued at less than ₹ 5,000 should be fully depreciated during the year of acquisition. The system had, however, not been configured to automatically carryout this task and due to this, 14 assets were hundred *per cent* depreciated though their value was more than ₹ 5,000 resulting in overcharging of depreciation by ₹ 4.81 lakh.
- As per the Generally Accepted Accounting Principles, each asset should be separately entered into the Asset Register having a distinct asset number, location etc. In 544 cases Assets were, however, clubbed together and assigned a single asset number, although the SAP system had a provision for recording each asset separately.
- The system had not been configured to generate the schedule of Fixed Assets forming part of the Balance Sheet. This was being done manually leading to wrong reporting. The system balance of Plant & Machineries WIP, shown as Motor vehicle WIP, in the schedule up to 2008-09 was rectified in the year 2009-10. Similarly, transactions in respect of 'Roads WIP' were wrongly included under 'Building and Township WIP' in the schedule of Fixed Assets.
- As per the provisions of the Companies Act, 1956, the assets should be depreciated upto maximum of 95 *per cent* of their cost and balance 5 *per cent* of assets costs should be treated as their residual/scrap value. Though SAP provided for entry of residual/scrap value of the assets, the same was not entered into the system.

While accepting the facts, the Management stated (October 2011) that necessary rectifications had already been made in respect of observations relating to defective customisation of Depreciation rates applicable to Heavy Machineries, Assets costing less than ₹ 5,000 and incorrect depiction of WIP Assets in the Balance Sheet. For the remaining observations the Management stated that corrective action would be taken to improve the system.

## **Vendor Management**

**2.3.46** The Company put in place a policy for creation of Vendor Master Data. Different User Departments created 9,156 vendor records. We observed that

the Vendor Master Data contained records carrying incomplete addresses. Data relating to 635 vendors were maintained without address or with incomplete address. This indicated absence of Validation Control which should be in place while entering/updating Master Data.

The Management stated (October 2011) that above mentioned mistakes occurred at the time of initial implementation ('Go-Live' period) of SAP system. The reply was not acceptable as aforesaid deficiencies in the vendor records persisted even after the period of 'Go-Live'.

## **Security Issues**

**2.3.47** Well documented IT Policy covering areas like Users' Policy, Security & Backup Policy, Password Policy and Disaster Recovery Policy were essential for the continuity of any business. The Company, however, was yet to implement an IT Policy covering such important issues (October 2011).

## Segregation of duties

**2.3.48** In SAP environment, emphasis should be given to proper segregation of duties and responsibilities. In order to have effective check and control, one user should not be authorised to access more than one related transaction. Due to non-segregation of duties there was absence of checks and internal control as observed in the following cases:

- Five users were authorised to create the Purchase Orders as well as to approve and release the same.
- Twelve users were authorised to receive goods and also to post invoices in the system.
- Nineteen users were allowed to create Purchase Orders as well as enter receipt of goods.

The Management stated (October 2011) that user authorisation had been restricted to specific plants/regions and no user could transact other than the plants/regions under his jurisdiction. The reply was not acceptable as the Company should segregate the duties of users within a region/plant also.

## **Roles and Authorisations**

**2.3.49** SAP recommended for not assigning the authorisation to any of the Users and creating only one User with this profile. It also recommended that instead of using SAP\_ALL profile, authorisation should be distributed to the appropriate positions. Hence, individual Roles and Authorisations needed to be assigned to the authorised Users so as to ensure better Internal Control Mechanism. However, we observed that Profile SAP\_ALL were assigned to 13 R/3 users.

The Management stated (October 2011) that Key Users were assigned SAP\_ALL profile so that they would be able to perform their duties smoothly.

The reply was not acceptable as SAP had recommended that authorisation should be distributed to the appropriate positions only.

#### Incomplete Users' database

**2.3.50** The Users' Master Database was not maintained properly. In respect of 81 out of 138 cases, first\_name, last\_name and department field were provided with incomplete information. In 36 cases, multiple names were provided against one user\_id. In 80 cases, the users\_valid\_upto date was mentioned as 31.12.9999. Incomplete user database risks accountability of the transactions entered into the system.

The Management stated (October 2011) that action was being taken to configure the User Master Database as per the role assigned to the person in the system instead of person name which would be consistent throughout the entire period.

## Absence of password policy

**2.3.51** We observed that several users were sharing one user ID. In the absence of any documented security/password policy sharing of the user-id and password left the users without any individual accountability. Further, the System was not configured to compel the users to change their password regularly.

The Management stated (October 2011) that action had already been taken to impose mandatory change of password at regular interval.

## Non-implementation of the Audit Information System

**2.3.52** SAP Audit Information System (AIS) serves as a centralised repository for reports, queries and views of interest to auditors and also maintains log and audit trail. It was designed to address the overall system configuration as well as SAP business processes and their related control features, providing audit and security practitioners with the critical information they need to conduct effective reviews of their SAP systems. SAP administrators can use AIS for security auditing. The AIS plays a supportive role in providing security services for SAP systems. The Company had not implemented this module.

The Management stated (October 2011) that the feasibility and the impact of implementation of AIS module would be explored and suitable action taken accordingly.

## Users' Training

**2.3.53** In order to ensure smooth functioning of an IT system, it is necessary that the users associated with the system need adequate and continuous training in the relevant functions. The Company, however, did not assess the training requirement of end-users periodically to formulate Annual Calendar

of the training programme for the end users. The Company had 19 weighbridges in the four selected Regional Offices. The users of those weighbridges were, however, not imparted training for operation of weighbridge software which resulted in wrong input of tare weight, gross weight, party name, vehicle number, material code etc., discussed in **Paragraph 2.3.22**. Further, deficiencies *viz.*, irregular production booking, delay in invoice preparation, entry of document date and posting date of a financial transaction, improper use of the text field, entry of incorrect asset descriptions etc., which could have been reduced by imparting required training to end-users.

In the Exit Conference, the Management stated (October 2011) that no such Annual Calendar of Training Programme was prepared at the Head Office level and assured to formulate the same.

## Acknowledgement

We acknowledge the co-operation and assistance extended by the Management and staff of the Company at various stages of conducting the IT Audit and the Entry Conference and the Exit Conference.

## Conclusion

- The projected benefits of SAP could not be achieved to the full extent due to defective customisation of SAP with reference to the requirements;
- Input and output controls in SAP were deficient, which led to compromising with the accuracy, reliability and integrity of data;
- Non-implementation of SAP at weighbridges necessitated manual input of data in the system. Due to this, the SAP-ERP solution failed to meet the managerial and statutory requirements with regard to generation of MIS Reports, accounting of sales in lines with the accounting policy, calculation of depreciation as per the requirements of the Companies Act, 1956, etc.; and
- A well documented IT policy was non-existent leading to threats on security related issues.

## Recommendations

The Company should consider:

• customisation and usage of the SAP system as per business requirements, statutory requirements, guidelines of the Government and policies of the Company;

- to adopt a suitable control mechanism for ensuring timely data entry to get real time information;
- the integration of the weighbridges with the SAP System; and
- to formulate and implement a properly documented IT policy incorporating all the security related issues, which were essential for continuity of the business.

The matter was reported to the Government (September 2011); their reply had not been received (October 2011).

# Chapter III

## **3.** Transaction Audit Observations

Important audit findings emerging from test check of transactions made by the State Government companies/Statutory corporations are included in this Chapter.

#### **Government companies**

## The Orissa Mining Corporation Limited

3.1 Avoidable expenditure on Service Tax

Failure of the Management to avail the abatement of Service Tax as per the statutory provisions resulted in avoidable expenditure of ₹ 2.99 crore.

The Company executed (April/August 2008) agreements with Vijay Infrastructure Limited (VIL) and Arun Udyog (P) Limited (AUL) respectively for production and transportation of Calibrated Lump Ore (CLO) and fines during 2008-10. The contracts were awarded at two different rates *viz.*, for (i) drilling, blasting, excavation, transportation of iron ore to crushing plants and crushing and (ii) transportation of CLO/fines to stockyard/railway siding. As per the terms of the agreements, the Service Tax was to be reimbursed/paid by the Company to AUL and VIL on production of registration certificate for the services.

Service Tax on the mining activities<sup>103</sup> was chargeable under the head mining services, with effect from June 2007. Transportation of processed ores to different stockyards, being the post mining services, however, was taxable under "Goods Transport Agency (GTA)" services. Further, in terms of Section 68(2) of Finance Act, 1994, services rendered by GTAs were taxable under 'reverse charge' method i.e., the recipient of GTA services (i.e., Company) was responsible for collection and deposit of Tax. As per the Central Board of Excise and Customs (CBEC) notifications of March 2006 and March 2008, the taxable service provided by a GTA in excess of 25 *per cent* of the gross amount was exempted from payment of Service Tax.

We observed that during 2008-09 and 2009-10 the Company, instead of retaining the Service Tax component from the bills of the contractors as per the provisions of the Finance Act, 1994 for remitting to the Tax authorities, paid Service Tax of ₹ 3.98 crore to the contractors for transportation of 28.32 lakh MT of CLO/fines produced by the contractors on the full value of the

<sup>&</sup>lt;sup>103</sup> Drilling, blasting, excavation and transportation of Run of Mines (ROM-unprocessed minerals of larger size) to Crushing and Screening Plant, crushing and screening of ROM to CLOs/Fines

transportation services rendered i.e., basic mining operations and transportation cost. Further, ignoring the fact that the Gross Value of transportation charges was exempted upto 75 *per cent* and the Company was liable to pay ₹ 0.99 crore to the Tax Authorities, it paid the full amount of Service Tax to the contractors. Consequently, the Company paid excess Service Tax of ₹ 2.99 crore<sup>104</sup> to the contractors towards transportation of 28.32 lakh MT of iron ores during the period 2008-10. The Company was also not in a position to claim refund of excess payment of Service Tax of ₹ 2.99 crore as the time ceiling of one year from the date of payment of Service Tax, as prescribed under Central Excise Act, 1944 for filing the claim for Refund, had already expired.

Thus, failure of the Management to avail the abatement of Service Tax as per the statutory provisions resulted in avoidable expenditure of  $\mathbf{\overline{\xi}}$  2.99 crore.

The Management accepted (July 2011) the audit observation and assured to implement the suggestion on ongoing raising contracts. The Government endorsed (August 2011) the views of the Management.

## 3.2 Avoidable payment of wharfage charges

Deficient planning of the Company for the export activities in line with the Paradeep Port Trust target resulted in avoidable payment of wharfage charges of ₹ 2.37 crore.

The Company exports iron ore fines from Daitari, Gandhamardan mines through Paradeep Port Trust (PPT). It holds 8,700 square meters of mechanical iron ore plot at PPT suitable for storage and export of iron ore only by mechanical means against the payment of plot rent. In June 2008, PPT fixed annual traffic target for 14 mechanical iron ore exporters on the basis of area allotted to them. In case of failure to achieve the target, the exporters were liable to pay wharfage charges at the rate of ₹ 34.50 per MT of shortfall in quantity. The target for the Company was fixed by PPT at 3.48 lakh MT (2008-09), 4.35 lakh MT (2009-10) and 3.48 lakh MT (2010-11). Thus, it was a pre-requisite to formulate an effective planning to achieve the target fixed by the PPT so as to avoid the payment of wharfage charges.

We observed that despite availability of iron ore fines, the Board of Directors (BoD) fixed the export target of the Company at 10 lakh MT against the PPT target of 11.31 lakh MT during the period 2008-11, which was further reduced to 4.51 lakh MT by the BoD without recording any reasons. The Company actually exported a total quantity of only 4.45 lakh MT during these years which was not only far below the export target fixed by the PPT but also below its own revised target.

We noticed that while the annual average export by the Company was 3.57 lakh MT during 2003-08, the same was only 1.48 lakh MT during 2008-11. Though the export of iron ore fines was more profitable than the domestic sales by ₹ 95-750 per MT as assessed by the Management, they did not

<sup>&</sup>lt;sup>104</sup> AUL--₹ 1.35 crore and VIL-₹ 1.64 crore

attempt to take steps to enhance the export sales. The poor export performance of the Company was also not reviewed by the BoD to take corrective action. As a result, the Company failed to achieve the PPT target by 6.86 lakh MT (61 *per cent*) which resulted in payment<sup>105</sup> of wharfage charges of ₹ 2.37<sup>106</sup> crore to PPT.

Thus, lackadaisical approach of the Company to export iron ore fines in line with the PPT target resulted in avoidable payment of wharfage charges of ₹ 2.37 crore.

The Management stated (July 2011) that due to various reasons there had been poor convergence of cargo to the Paradeep Port from the mines for onward export. The constraints for export had, however, been removed and the Company had started exporting in a big way from April 2011. The Government endorsed (August 2011) the views of the Management. The contention of the Management for poor convergence of cargo to Paradeep was not acceptable because during the same period of 2008-11, eight exporters had exceeded the export target fixed by PPT by 5 to 191 *per cent* and the action taken by the Company to improve upon the export could have been taken earlier in time so as to avoid payment of wharfage charges.

It is recommended that the Company should strengthen its planning mechanism to meet the export target to avoid payment of wharfage charges.

## **IDCOL Kalinga Iron Works Limited**

## 3.3 Extra expenditure in removal of overburden

Improper fixation of target for overburden removal coupled with lack of monitoring resulted in extra expenditure of ₹ 98.92 lakh.

The Company issued (25 June 2007) a Work Order to Orissa Stevedores Limited (OSL) on lowest tender basis for raising of lump ore (₹ 97 per MT) and removal of overburden {₹ 21 per cubic meter (cum)} from its Roida 'C' mines for a period of three years from 1 October 2007 to 30 September 2010. The scope of work, *inter alia*, provided that OSL was to raise lump ore as per the target indicated in the work order. As regards the removal of overburden by OSL, however, the Mines Manager of the Company was to give monthly targets for the same and also to intimate the place from where it would be removed. In the event of failure to remove the overburden, all payments to OSL should be held up till the given targets were achieved in full covering all shortfalls.

At the time of finalisation of the tender, the Company estimated to raise 16.68 lakh MT of lump ore as well as to remove 9 lakh cum overburden. Subsequent to the placement of the work order, it was decided (August 2007) in a joint

<sup>&</sup>lt;sup>105</sup> April 2009-₹ 51.04 lakh, March 2010-₹ 85.99 lakh and March 2011-₹ 99.71 lakh

<sup>&</sup>lt;sup>106</sup> (11.31 lakh MT *less* 4.45 lakh MT) x ₹ 34.50 = ₹ 2.37 crore

meeting that OSL would raise 15.48 lakh MT of lump ore and remove overburden of 10.80 lakh cum (1:0.70) during the contractual period.

We observed that instead of fixing monthly targets for removal of 10.80 lakh cum of overburden by OSL, the Mines Manager/Deputy General Manager (Mines) intermittently indicated for removal of only 3.87 lakh cum of overburden in seven occasions. OSL, however, failed to achieve even this lower target and could actually remove total 2.35 lakh cum overburden and also raised 10 lakh MT<sup>107</sup> of ore during the entire contractual period. Thus, there was a total shortfall of 4.65 lakh cum<sup>108</sup> in removal of overburden against 10 lakh MT of lump ore raised during the contract period. Despite the said significant shortfall, the Mines Manager/Deputy General Manager (Mines) did not follow-up with OSL for achievement of target. The Company also released unpaid dues of ₹ 54.48 lakh to OSL in contravention of the contractual provision. Subsequently, the Company entered into (September 2010) a fresh contract with OSL for removal of overburden at higher rate of ₹ 80 per cum and a total 2.25 lakh cum of overburden had been lifted up to August 2011. Thus, on the basis of estimated ore and overburden ratio (1:0.70) under the previous contract, total backlog overburden to the extent of 4.65 lakh cum, might have to be lifted at higher rates.

Even if the conservative approach was adopted in arriving at loss figure, the Company had to incur extra expenditure of  $₹ 98.92^{109}$  lakh for lifting of backlog quantity of at least 1.52 lakh cum considering the lower overburden removal target of 3.87 lakh cum given to OSL in previous contract.

Thus, absence of monthly target for overburden removal and lack of monitoring over performance of the contractor led to extra expenditure of ₹ 98.92 lakh.

The Management while accepting the fact of increase in overburden to ore ratio stated (May 2011) that it was not easy to remove overburden from the top of the quarry benches while workers were working at the bottom of the same quarry. It was further stated that during excavation of overburden, the overburden boulders at times were rolling down leading to labour discontentment and unrest causing the equipments of the contractor idle. The Government endorsed (October 2011) the views of the Management.

The reply was not acceptable because the Management and OSL had agreed over the quantities of overburden to be removed and ore to be raised after conducting joint inspection (9 and 10 August 2007) of quarry. Thereafter, it was the responsibility of the Management as well as OSL to chalk-out an appropriate plan to remove the required quantity of overburden without compromising the level of production.

 $<sup>^{107}</sup>$  Lump or e-6,01,440 MT + Equivalent production of lump or e of 3,98,632 MT against 2,67,083 MT of CLO actually produced considering recovery percentage of CLO at 67 per cent

<sup>&</sup>lt;sup>108</sup> *i.e.* 7 lakh cum due to be removed *minus* 2.35 lakh cum actually removed by OSL

<sup>&</sup>lt;sup>109</sup> Calculated for 1.52 lakh cum of overburden @ ₹ 59 (₹ 80-₹ 21) per cum plus service tax at the rate of 10.3 *per cent*.

## 3.4 Extra payment on procurement of LAM coke

# Failure to obtain laboratory test reports from MMTC Limited at the time of loading of coke coupled with non-inclusion of enabling provision for recovery towards excess moisture content in the purchase orders, resulted in extra payment of ₹ 90.62 lakh.

The Company procures Low Ash Metallurgical (LAM) coke from Neelachal Ispat Nigam Limited (NINL) through MMTC Limited (MMTC) as per the rate offered by MMTC for production of pig iron. MMTC submitted (October 2009) an offer for sale of 5000 MT of 20-80 mm LAM coke at a price of ₹ 16,600 per MT ex-plant, Duburi plus taxes against full advance payment. The offer, *inter alia*, specified that coke would contain maximum one *per cent* of moisture subject to the laboratory report of NINL at the plant head at the time of loading. The Company placed purchase orders on MMTC for supply of 25,500 MT of LAM coke during December 2009 to November 2010 stipulating the quality parameter to be as per NINL laboratory report at the plant head at the time of loading.

We observed that the Company normally included the standard clause in all the purchase orders placed with the suppliers (including MMTC) for recovery of penalty towards higher moisture content with reference to the offered specification. It did not, however, include similar condition while placing supply orders for 25,500 MT of LAM coke on MMTC for reason not on record. The Company received 29,827 MT of NINL coke between October 2009 and December 2010. But, it did not insist for laboratory test report from MMTC nor did the internal operational manual provide for laboratory test report from MMTC to ascertain the moisture content in the LAM coke received.

We observed that the Company conducted (October 2009) physical/chemical analysis of the coke and found moisture content of 2.58 *per cent* in the coke. Subsequent analysis of each lot of the coke received during October 2009 to December 2010 revealed moisture content of upto 9.11 *per cent* in 23,220<sup>110</sup> MT of coke supplied by MMTC during that period which resulted in under tonnage of 495 MT of coke valued at ₹ 90.62 lakh. In the absence of any enabling provision in the purchase orders, the Company failed to recover compensation from MMTC for supply of coke with high moisture content which resulted in excess expenditure of ₹ 90.62 lakh.

Thus, failure to obtain laboratory test reports from MMTC at the time of loading of coke coupled with non-inclusion of enabling provision for recovery towards moisture variation in the purchase orders, resulted in extra payment of ₹ 90.62 lakh.

<sup>&</sup>lt;sup>110</sup> Analysis report of 1,935 trips of 12 MT each

The Management assured (June 2011) that they would collect the analysis certificate against delivery orders issued by MMTC from NINL plant and would take care for the above during future procurement of coke through MMTC. The Government also endorsed (July 2011) the views of the Management.

It is recommended that the Company should ensure adherence to quality parameters in procurement of materials to safeguard its financial interest.

## 3.5 Undue favour to a private party

Imprudent financial management and inclusion of same liaisoning work under two contracts awarded to the private party led to avoidable interest payment of ₹ 21.76 lakh and extra expenditure of ₹ 63.83 lakh.

**3.5.1** Under a Memorandum of Understanding (June 2004) with Bharat Coking Coal Limited (BCCL), the Company procured coal from BCCL for conversion into coke in the coke oven plant at Barbil, set up under an agreement (September 1993) with Utkal Moulders Private Limited (UTML)<sup>111</sup>. The Board of Directors (BoD) of the Company decided (February 2005) that UTML would arrange to provide 60 days' finance towards the cost of monthly coal procurement against a payment of service charge of ₹ 100 per MT on the ground of critical financial condition of the Company. Accordingly, the work order placed (March 2005) on UTML for conversion of coal into coke for a period of three months, *inter alia*, provided for payment of service charges of ₹ 100 per MT which included interest for financing coal cost (₹ 65 per MT) and liaisoning charges with BCCL towards dispatch of coal (₹ 35 per MT). The work order was extended from time to time upto 31 March 2014.

The Company continued to pay ₹ 100 per MT towards service charges to UTML till August 2008, when the latter requested the Company to enhance the service charges to ₹ 250 per MT due to increase in coal cost and cost of services. The BoD, however, approved (September 2008) to increase the financing charges to ₹ 163 per MT (at the rate of 15 *per cent per annum* for 60 days' finance) without any change in the existing liaisoning charges of ₹ 35 per MT. BoD further directed (September 2008) the Management to review the situation after six months. Accordingly, the revised service charges of ₹ 198 per MT became effective from 1 September 2008.

We observed that the Company had cash credit facility of ₹ 16.75 crore with effect from 16 November 2007 at the interest rate of Banks' Prime Lending Rate (BPLR). The cash credit facility was revised to ₹ 3.50 crore with effect from 28 April 2009 at an interest rate of 1.5 *per cent* over BPLR. The Company did not assess the requirement of fund for financing the coal cost by utilising the existing cash credit facility nor did it review the system of financing the coal cost through UTML ignoring the BoD's direction (September 2008) in this regard.

<sup>&</sup>lt;sup>111</sup> The Company has investment of ₹ 55 lakh (11 *per cent*) in UTML.

We noticed that the Company failed to utilise the cash credit facility fully during September 2008 to July 2010 and consequently, the available cash credit remained unutilised ranging between ₹73.66 lakh and ₹16.75 crore during September 2008 to July 2010 which was adequate to meet the coal cost ranging from ₹20.20 lakh to ₹1.22 crore. Thus, Company's decision to avail finance from UTML at higher cost to meet the cost of coal procured (39,238 MT) during September 2008 to July 2010 instead of utilising the available cash credit facility resulted in extra expenditure of ₹21.76 lakh<sup>112</sup> towards higher financing charges. We further observed that the proposal submitted to the Board (September 2008) for increase in the financing charges payable to UTML at 15 *per cent per annum* for 60 days' finance was erroneously calculated at ₹163 per MT instead of correct figure of ₹152 per MT. Hence, UTML was overpaid towards the finance cost of 39,238 MT coal to the extent of ₹16.68 lakh, which was also included in overall extra expenditure of ₹21.76 lakh as pointed out above.

Thus, due to imprudent financial management the Company incurred avoidable expenditure of ₹ 21.76 lakh towards interest and extended undue benefit to UTML to that extent.

The Management stated (July 2011) that decision to avail finance from UTML was taken for uninterrupted supply of BCCL coal. The reply did not address the facts that (a) the Company had available unutilised cash credit balance which was adequate to meet the coal cost so as to ensure uninterrupted supply, and (b) it did not review the situation in terms of the direction of the BoD so as to assess the funds available in the cash credit vis-à-vis the requirement of fund for coal cost so that the Company could have avoided the finances at a higher cost from UTML.

**3.5.2** The Company, without inviting any tender, issued (June 2005) a work order on UTML for transportation of coal by road from different collieries of BCCL to the coke oven plant at Barbil. The scope of work included handling, manual loading, transportation and liaisoning of coal from BCCL mines. The work order was extended from time to time upto 30 November 2008 at the rates ranging from ₹ 900 to ₹ 1,465 per MT. Subsequently, against the short tender invited (September 2008) by the Company, UTML was awarded the same work in November 2008 at a consolidated price of ₹ 1,750 per MT for a period of one year which was further extended upto 30 November 2010.

We observed that though the Company allotted the liaisoning work with BCCL under the transportation contract, it again paid ₹ 35 per MT as a part of service charge under the conversion agreement with UTML, as mentioned at **3.5.1** above, for liaisoning with BCCL towards dispatch of coal during March 2005 to July 2010. This resulted in excess payment of ₹ 63.83 lakh to UTML for procurement of 1,82,370 MT of coal during 2005-06 to 2010-11 (upto August 2010) which was an undue benefit extended to UTML.

<sup>&</sup>lt;sup>112</sup> Difference between the interest payable (₹ 42.20 lakh) if available cash credit was utilised and the financing cost (₹ 63.96 lakh) actually paid.

Thus, due to inclusion of same work under two contracts awarded to the same party, the Company paid excess amount of ₹ 63.83 lakh to UTML and extended undue benefit to that extent.

The Management stated (July 2011) that the liaisoning charges of ₹ 35 per MT included in the finance charges was exclusively for the work at BCCL Kolkata Office, Dhanbad Office and Bank and another ₹ 35 per MT was paid for liaisoning for lifting and transportation of coal and both the works were considered separately. The Government had simply endorsed (August 2011) the views of the Management. The contention of the Management was not acceptable because ₹ 35 per MT was paid to UTML towards liaisoning work with BCCL for despatch of coal and hence further amount towards same liaisoning work should not have been considered for transport of BCCL coal.

It is recommended that the Company should safeguard its financial interest while awarding work under different contracts.

## 3.6 Imprudent decision for non-procurement of NINL coke

Non-acceptance of the offer of MMTC Limited for supply of coke from Neelachal Ispat Nigam Limited resulted in extra expenditure of  $\gtrless$  62.07 lakh.

The Company procures Low Ash Metallurgical (LAM)/High Ash Metallurgical (HAM)/NUT coke from various sources for use in its furnaces for production of pig iron. As the quality and price of coke procured from those sources differ, the Company had to go for an appropriate mix of coke procured from various sources to get optimum benefit. On the ground of its low moisture, less under-size and suitability for operation of furnaces, the Company used to procure LAM coke from Neelachal Ispat Nigam Limited (NINL) through MMTC Limited (MMTC), the marketing agency of NINL, for blending with other coke despite having comparatively higher price of NINL coke.

The Company requested (December 2009) MMTC to offer price for supply of 5,000 MT of NINL LAM coke of the size of 20-80 mm. On receipt of the offer (31 December 2009) for only 2,500 MT at the rate of ₹ 16,300 per MT Ex-Plant, Duburi, the Company placed (January 2010) Purchase Order (PO) for the entire quantity offered and pursued for the balance quantity. MMTC offered (3 February 2010) to supply the balance quantity of 2,500 MT at the rate of ₹ 19,500 per MT. The Company approached (February 2010) MMTC to reduce the price to earlier rate of ₹ 16,300 per MT on the ground that the operation of furnace with this high priced coke would be uneconomical. Ultimately, the Company did not place any order on MMTC for balance quantity (2,500 MT) of coke due to higher price. Accordingly, the Company operated furnaces without blending of NINL LAM Coke during March to June 2010 and met the requirement by sourcing coke from a private party *viz*. Ennore Coke Limited. Subsequently, POs were placed on MMTC in May and June 2010 for supply of 2,000 MT and 5,000 MT of NINL coke at the rates of  $\gtrless$  23,000 and  $\gtrless$  20,100 per MT respectively which was used (July 2010) in furnaces.

We observed that the average cost of coke mix as charged to the furnaces for consumption in March, 2010 was ₹ 15,815 per MT, whereas the landed cost of NINL coke at the MMTC offered (3 February 2010) basic rate of ₹ 19,500 per MT worked out to ₹ 20,308 per MT. The Company consumed 1.182 MT of other coke during March 2010 to produce one MT of graded pig iron (GPI). As against this, it would have consumed 0.820 MT of NINL LAM coke for production of one MT of GPI. On the basis of landed cost and coke consumption, the cost of NINL coke per MT of GPI worked out to ₹ 16,652. The coke cost achieved during March 2010 (without NINL coke) worked out to ₹ 18,688 per MT of GPI. Hence, use of NINL coke even at a higher basic price of ₹ 19,500 per MT would have been beneficial for blending due to its better quality. This could have caused savings of ₹ 2,036 (₹ 18,688 -₹ 16,652) per MT of GPI for that month to the Company.

Thus, injudicious decision to reject the offer of MMTC for supply of 2,500 MT of NINL coke in February 2010 resulted in extra expenditure of  $₹ 62.07^{113}$  lakh on consumption of coke.

The Management stated (July 2011) that the decision for not procuring NINL coke at an offered price of ₹ 19,500 per MT was taken on the basis of comparative chargeable coke cost and marginal cost and on the basis of their past performance prior to plant operation in March 2010. The coke cost per MT of graded pig iron by use of NINL coke worked out to ₹ 19,004, whereas the same by use of coke from other source was lower at ₹ 18,958 per MT, achieved in March 2010. The Government endorsed (August 2011) the views of the Management. The contention of the Management was not acceptable because despite agreeing to the fact that quality of NINL coke was better than the coke of other suppliers, they made the comparative cost-benefit analysis by adopting a uniform quality parameter (i.e., coke rate at 0.900 MT) for NINL coke as well as coke from other sources. Thus, the results of the cost benefit analysis conducted by the Management were incorrect and misleading which led to extra expenditure of ₹ 62.07 lakh on procurement of coke.

It is recommended that the Company should make cost-benefit analysis based on the realistic assumption before procurement of raw material so as to minimise the cost of production.

## 3.7 Loss of revenue due to imprudent decision

Cancellation of tenders for sale of pig iron despite being aware of downward trend of market prices resulted in loss of ₹ 49.76 lakh.

The Company sells different grades of pig iron manufactured by it through open tender from its factory at Barbil on ex-works basis. We noticed that the

<sup>&</sup>lt;sup>113</sup> From 2,500 MT of NINL coke 3,049 MT (2,500/0.820) of GPI would have been produced and thereby saving in cost of production would have been 3,049MT x ₹ 2,036 = ₹ 62.07 lakh.

stock of pig iron at Barbil ranged between 22,689 and 24,755 MT during April to August 2008 against the normal stockholding of 12,500 MT.

The Company invited two tenders during July and August 2008 for sale of a rake load of 2500 MT (approximately) of Low Metallurgical (LM)-II grade pig iron in North India. The highest prices offered against these two tenders were ₹ 30,752 (25 July 2008) and ₹ 29,418 per MT (11 August 2008). The Company cancelled both the tenders considering high cost of fuel (coke) used in manufacturing process and also the ex-works price of pig iron produced which were more than the highest offer received in the tenders. The Company, however, subsequently sold 2,775 MT of pig iron of LM-II grade at a lower price of ₹ 27,625 per MT against the tender received in September 2008 on the ground of recession in pig iron market and huge stock piling.

We observed that the highest prices offered for pig iron during July and August 2008 were higher than the selling prices of ₹ 26,476 to ₹ 28,751 per MT offered during May and June 2008. Further, the Zonal Manager (Marketing) of the Company intimated (4 August 2008) the Managing Director about the adverse market condition of pig iron in Northern India as the downstream industry did not show any interest for buying pig iron at higher price. Despite knowing the unfavourable market condition of pig iron, the decision for cancellation of tender received on 11 August 2008 was imprudent which resulted in loss of ₹ 49.76<sup>114</sup> lakh on sale of pig iron of 2,775 MT at a lower price.

Thus, due to imprudent decision for cancellation of tender for sale of pig iron received in August 2008, despite aware of adverse market condition, the Company incurred loss of ₹ 49.76 lakh on sale of 2775 MT of pig iron.

The Management stated (May 2011) that the tender was cancelled as the prices received were less than the ex-works price and it was anticipated that pig iron price would go upward. It was also added that due to severe financial crunch the prices received in subsequent tenders were accepted to liquidate the stock for meeting various fund requirements. The Government endorsed (October 2011) the views of the Management. The contention was not acceptable since the decision to cancel the tender received on 11 August 2008 was not in the interest of the Company especially when it was already aware (4 August 2008) of its mounting stock position and low market sentiment of the pig iron in the Northern India.

## **Orissa State Beverages Corporation Limited**

## 3.8 Undue benefit to suppliers

Failure to install appropriate software to avail cash discount from suppliers led to undue benefit to them to the extent of ₹ 83.97 lakh.

The Company was engaged in wholesale trade of beverages *viz.*, India Made Foreign Liquor (IMFL), beer and country spirit in the State. It enters into

<sup>&</sup>lt;sup>114</sup> 2775 MT x (₹ 29,418-₹ 27,625)

agreements with the manufacturers/ suppliers each year for procurement of various brands of beverages. The agreements, *inter alia*, provided that the Company was entitled for Cash Discount (CD) of 1.5, 1 and 0.5 *per cent* on the cost of stock sold and paid to the manufacturers/suppliers within 15, 30 and 45 days respectively from the date of receipt of materials from them.

In view of the voluminous data of sales and in absence of a proper software, the Company experienced difficulties in determining the cash discount figures for claiming the benefits from the manufacturers/suppliers. The Board of Directors (BoD), therefore, constituted (September 2006) a Committee which recommended (November 2006) for payment of CD at a flat rate of 0.75 *per cent* on *ad hoc* basis and for installation of a software within three months through a outside agency. The Company, however, failed to install a software so far (November 2011).

We observed on test check basis that in respect of nine brands supplied by  $six^{115}$  manufacturers during 2009-10, the Company sold 19.74 lakh cases<sup>116</sup> of IMFL, beer and country spirit within 15 days of receipt of the materials and paid their dues amounting to ₹ 121.39 crore to the suppliers within the same period. Thus, as per the terms of the agreement, the Company was entitled to CD of 1.50 *per cent* aggregating to ₹ 182.08 lakh against which it deducted CD of ₹ 98.11 lakh<sup>117</sup>. This resulted in under recovery of CD to the extent of ₹ 83.97 lakh from the suppliers.

Thus, failure of Management to properly monitor and claim the CD led to undue benefit to suppliers to the extent of ₹ 83.97 lakh.

While accepting the facts, the Management stated (June 2011) that every effort was being made to develop a software expeditiously in order to determine the quantum of cash discount receivable from the supplier. The Government endorsed (July 2011) the views of the Management. The fact, thus, remained that though the Company initiated action for development of software in March 2007, such software could not be finalised even after lapse of four years due to lack of planning and monitoring.

It is recommended that the Company should evolve a proper system for availing cash discount from the suppliers so as to safeguard its financial interest.

<sup>&</sup>lt;sup>115</sup> United Beverages Limited, United Spirit Limited, Jagjit Industries Limited, Pernod Records India, Shaw Wallace Breweries Limited and Aska Sugar Co-operative Industries Limited

<sup>&</sup>lt;sup>116</sup> In case of IMFL, one case means 12 bottles of 750 ml or 24 bottles of 375 or 48 bottles of 180 ml or 96 bottles of 90 ml, in case of beer 12 bottles of 650 ml or 24 bottles of 330 ml or 24 canes of 500 ml and in case of country spirit, it is 50 pouches of 200 ml.

<sup>&</sup>lt;sup>117</sup> At the rate of 0.75 *per cent* from five suppliers for bill amount of ₹ 93.11 crore and from one supplier i.e., Aska Sugar Co-operative Industries Limited at the rate of one *per cent* for bill amount of ₹ 28.21 crore

## **Orissa State Beverages Corporation Limited and The Orissa Mining Corporation Limited**

## 3.9 Imprudent fund management

Absence of proper fund management system in Orissa State Beverages Corporation Limited and delayed transfer of funds from current/ collection accounts in The Orissa Mining Corporation Limited led to interest loss of ₹ 2.07 crore and ₹ 1.04 crore respectively.

## **Orissa State Beverages Corporation Limited**

**3.9.1** GoO issued (November 1996) guidelines for investment of surplus funds by the State PSUs. The guidelines, *inter alia*, stipulated that the PSUs should assess the availability of funds based on cash flow estimates and take the investment decision based on commercial judgment. We observed that the Company generated huge cash surplus. It did not, however, formulate any investment policy nor did it periodically prepare the cash flow statement to assess the requirement of funds and determine the surplus fund available for investment in line with the guidelines of GoO.

During 2007-08 to 2009-10, the Chairman/ Managing Director decided to invest surplus funds ranging from ₹ 23.01 crore to ₹ 90.92 crore in term deposits for 7 to 366 days with interest rates ranging from 3 to 11 *per cent per annum* without the approval of the Board of Directors (BoD). On maturity, the Company renewed/ reinvested those deposits upto seven occasions for further period of 7 to 366 days. No term deposit was withdrawn by the Company before the maturity period. This indicated that the Company had no immediate requirement of those surplus funds and as such, the said funds should have been deposited for longer periods of at least upto two years so as to yield higher interest.

Thus, in absence of a suitable investment policy for determining the period of investment, the Company could not deposit surplus funds ranging from  $\overline{\mathbf{x}}$  23.01 crore to  $\overline{\mathbf{x}}$  90.92 crore in term deposits for a longer period upto two years at higher rates of interest ranging from 8.5 to 11.75 *per cent, ab initio,* leading to interest loss of  $\overline{\mathbf{x}}$  1.95 crore.

We further observed that the BoD of the Company issued (July 2008) directions for conversion of the current account maintained in UBI into flexi account so as to optimise the returns on investment. The Company accordingly converted the current account in UBI into flexi account. It, however, did not convert the current account maintained at Industrial Development Bank of India (IDBI), Bhubaneswar into flexi account adopting the same principle. The idle balance in the current account in IDBI ranged between ₹ 27.34 lakh and ₹ 5.49 crore during July 2008 to March 2010. On this being pointed out (November 2010) by us, the Company converted (March 2011) the current account to flexi account. Due to inordinate delay in conversion of the current account to flexi account in line with the direction of BoD with three *per cent* 

rate of interest, the Company lost the opportunity to earn  $\mathbf{E}$  11.79 lakh towards interest during that period.

Thus, due to absence of proper fund management system the Company sustained loss of revenue of  $\gtrless$  2.07 crore.

While accepting the facts, the Management stated (June 2011) that (a) the matter regarding delegation of power to the Chairman for investment decision would be placed before the BoD for necessary ratification and (b) the deployment of one "Fund Manager" was being contemplated to examine the issues of investment for short and long duration so as to ensure maximum return on the investment basing on criteria/yardstick for investment. The reply was, however, silent on Management's failure to put in place a proper cash management mechanism for ensuring judicious investment of surplus funds.

It is recommended that the Company should devise an appropriate system for assessment of requirement of funds on scientific basis and to invest the surplus funds in a planned and prudent manner so as to optimise the interest income.

## The Orissa Mining Corporation Limited

**3.9.2** The Head Office (HO) of The Orissa Mining Corporation Limited (Company) directed (September 2005/April 2007) its Regional Office (RO), Koira to maintain  $\overline{\mathbf{x}}$  1 crore as maximum permissible balance in their current account and to remit the surplus fund beyond the above limit to HO on any day of the month when it exceeded the limit.

We observed that during March 2008 to May 2011, the RO, Koira, despite having balances ranging from ₹ 1.62 lakh to ₹ 21.55 crore in excess of the ceiling (₹ 1 crore) in its current account, failed to transfer those surplus fund to HO on the same day in compliance to the directions of HO. This resulted in loss of interest of ₹ 35.04 lakh on that idle fund (at the rate of minimum three *per cent* earned by the HO of the Company on flexi account).

We further observed that the RO, JK Road of the Company operated a collection account (non-interest bearing) and three current accounts for meeting its day-to-day expenditure. Thus, all receipts under collection account needed to be remitted immediately to HO. During March 2008 to May 2011, there was, however, delay upto 18 days by the RO in remittance of such fund to HO which led to accumulation of idle fund upto  $\mathbf{\xi}$  61.25 crore in the collection account. This resulted in loss of interest of  $\mathbf{\xi}$  69.16 lakh on the idle fund (at the rate of minimum three *per cent* earned by the HO of the Company on flexi account).

Thus, due to delayed transfer of fund by ROs from the current/collection accounts to HO, the Company suffered an interest loss of ₹ 1.04 crore.

The Management stated (July 2011) that ROs sometimes retained higher amount than the limit to meet the anticipated immediate payments and banks sometimes delayed the remittance in their own interest. The Government endorsed (August 2011) the views of the Management. The contention of the Management/Government was not acceptable as the closing balances in the bank accounts of ROs were on higher side even after keeping aside  $\gtrless$  1 crore to meet the contingencies. Further, instead of depending on the banks to transfer the fund to the HO bank account at Bhubaneswar, the HO/ROs should directly transfer the fund to HO bank account with the help of core internet banking facility.

It is recommended that HO should closely follow-up transfer of surplus fund by the ROs to avoid loss of interest.

## **Orissa Forest Development Corporation Limited**

## 3.10 Loss on cashew plantation activity

Non inclusion of new plantations in the list of cashew plantation lots for auction and non-enforcement of terms of the agreement towards recovery of dues from the defaulting licensees resulted in loss of ₹ 1.06 crore and ₹ 33.49 lakh respectively.

## 3.10.1 Loss of revenue due to non-inclusion of new plantation in auction

The Company has Cashew plantations which are leased out through tender/auction for collection of cashew nuts and maintenance of plantations for a period of three years. At the time of issue of tender notice, the Company prepares the list of cashew plantation lots incorporating therein the name/year of the plantation, area in hectare (ha) and number of fruiting trees to facilitate the tenderers for submitting separate bid for each lot. The harvesting activity of the remaining plantations not leased out was done departmentally by the Company.

Under National Horticulture Mission, the Company replanted (July 2007) high yield variety (HYV) cashew in an area of 893.77 ha in two divisions (Bhubaneswar-603.77 ha and Berhampur-290 ha) during 2007-08 crop year<sup>118</sup> to fill the gap in its 31 lots of existing plantations. Though the HYV plantations started giving production from the third year, the same were put to auction from fourth year as maintenance of plantation was carried out upto the third year. Further, the Company also started earning incremental revenue on account of inclusion of the replanted cashew lots in the auction on the fourth year of plantation.

We observed that on completion of third year (July 2010), there were 1.24 lakh new plants covered under 31 lots in two divisions (Bhubaneswar-0.78 lakh and Berhampur-0.46 lakh) ready for harvesting. The Company leased out the above lots of cashew plantation in October 2009 through auction for three crop years from 2010 to 2012.

Out of said 31 lots of HYV plantations the Company included eight lots of Berhampur division having 0.30 lakh new plants in the auction (November 2010). The balance 23 lots having 0.94 lakh new plants (Bhubaneswar-0.78

<sup>&</sup>lt;sup>118</sup> A crop year is from 1 October to 30 September of the succeeding year.

lakh, Berhampur-0.16 lakh) were, however, not included in the auction though they were ready for harvesting nor did it take any action to collect the cashew nuts departmentally from those plants. Consequently, the bidders did not offer any amount against those plantations. Since those 0.94 lakh new plants ready for harvesting, were not included in the list of cashew plantation lots put to auction, the chances of reaping the fruits by the bidders from those replantations could not be ruled out.

Thus, failure of the Company to include 0.94 lakh new cashew plants in the auction, in departure from its own practice, resulted in potential loss of revenue of ₹ 1.06 crore (considering average yield of 2.5 kg per tree during fourth and fifth year and sale price of ₹ 45 per kg during 2009).

The Management stated (June 2011) that the flowering /fruiting in cashew grafts in early ages (upto five years) was sporadic and rudimentary. Hence, it would not be commercially viable to include the same in the tender. It was further stated that as per the direction of Directorate of Cashewnut and Cocoa Development (DCCD), Kerala, the plantation should be put to tender from the fifth year onwards. The reply was not acceptable due to the fact that as per cashew plantation scheme 2007-08 of the Company, the cashew plantation starts yield from the fourth year of plantation. Further, another state PSU (Orissa State Cashew Development Corporation Limited) was also including the cashew plantation for auctioning from the fourth year of plantations (eight lots) for auction in Berhampur Division. Hence, non-inclusion of balance 0.94 lakh new plants in the auction from the fourth year, in departure from its own practice, lacked justification.

## 3.10.2 Loss due to non-enforcement of terms of the agreement

The Company put to tender/auction 205 cashew plantations in its Berhampur, Bhanjanagar and Bhubaneswar divisions in October 2006 for collection of cashew nuts and maintenance of cashew plantations for three crop years 2007 to 2009. The agreements with the highest bidders (Licensee) *inter alia* provided that (a) the licensees were to deposit 10 *per cent* of the bid price towards security deposit as well as to pay one-third of the bid price in advance during each of the three years before 30 September i.e., before commencement of each crop year. In case of failure in depositing the advance against bid price, the Company would forfeit the security deposit and recover the loss caused by the licensee by way of institution of money suit and (b) no complaint by the licensee regarding shortfall in quantity and quality of the cashew nuts from the lots would be entertained.

We observed that in respect of 16 plantations auctioned (October 2006) for an aggregate bid value of ₹71.71 lakh, the bidders after depositing the security deposit (₹7.17 lakh) and advance (₹23.90 lakh) towards one-third of the bid value for the first crop year (2007), failed to deposit the said advance for the subsequent crop years-2008 and 2009. Hence, the Company rescinded the agreements with those bidders and forfeited their security deposit of ₹7.17 lakh. Subsequently, the Company could realise ₹18.58 lakh only from those plantations through departmental collection/re-auction against the

proportionate auction value of  $\mathbf{\overline{\xi}}$  47.81 lakh recoverable from the bidders for the remaining period. Consequently, the Company sustained loss of  $\mathbf{\overline{\xi}}$  22.06 lakh<sup>119</sup>.

Similarly, against 28 plantations auctioned (October 2006) for bid value of  $\overline{\mathbf{x}}$  1.21 crore, the bidders did not deposit advance of  $\overline{\mathbf{x}}$  40.49 lakh against the bid value for the third crop year, 2009. The Company forfeited security deposit of  $\overline{\mathbf{x}}$  12.15 lakh and realised  $\overline{\mathbf{x}}$  16.91 lakh only from those plantations through departmental collection/re-auction, resulting in loss of  $\overline{\mathbf{x}}$  11.43 lakh<sup>120</sup> considering the proportionate auction value of  $\overline{\mathbf{x}}$  40.49 lakh.

We further observed that despite having enabling provision in the agreements to recover the loss amount from the defaulting licensees, the Company failed to enforce the same towards recoupment of the loss. Further, in view of the difficulty in realisation of the loss amount, the Company contemplated (June 2006) to collect 50 *per cent* of the offer price for the first crop year and 25 *per cent* of the offer price in each of the subsequent crop year. No action was, however, taken accordingly for modification of the terms of the agreement nor did it take protective measures like collection of bank guarantees to safeguard its financial interest. Thus, due to non-enforcement of the terms of the agreement for recovery of dues from the bidders, the Company sustained a loss of ₹ 33.49 lakh.

The Management stated (June 2011) that the lease holders only in extreme circumstances became defaulters when they expected poor cropping in future and anticipated loss. Further, the terms and conditions of agreement were to deter the purchasers against mischief and to render pressure on lease holders and also to reduce the expense, time consumption and the uncertain outcome. The contention of the Management was not justifiable because the bidders participated in the auction after considering the cropping pattern and as per the terms of the agreement, no complaint of the bidders about poor cropping should be entertained by the Company. The reply was, however, silent on inadequacy of protection measures to avoid financial losses in case of default by the bidders.

It is recommended that Company should formulate appropriate guidelines for tender/auction of cashew plantations.

The matter was reported to the Government (May 2011); their reply had not been received (September 2011).

<sup>&</sup>lt;sup>119</sup> Total bid value – ₹71.71 lakh *minus* amount received of ₹49.65 lakh (₹23.90 lakh as advance *plus* ₹7.17 lakh for forfeiture of security deposit *plus* ₹18.58 lakh received through departmental collection)

<sup>&</sup>lt;sup>120</sup> Bid value receivable of  $\overline{\mathbf{x}}$  40.49 lakh *minus* amount received of  $\overline{\mathbf{x}}$  29.06 lakh ( $\overline{\mathbf{x}}$  12.15 lakh towards forfeiture of security deposit *plus*  $\overline{\mathbf{x}}$  16.91 lakh received through departmental collection)

# 3.11 Loss of revenue due to improper implementation of scheme

# Lack of monitoring and control mechanism on sale of timber led to loss of ₹ 30 lakh besides defeating the objective of Government sale policy.

Government of Orissa (GoO) framed (May 2006) a sale policy of timber which, *inter alia*, envisaged that 30 *per cent* of the outturn of timber received at the central depots of the Company would be kept for local retail sale at a subsidised rate. The said subsidised rate of timber was to be calculated on the basis of ₹ 200 per cubic feet (cft) in the girth class of 3 to 4 feet of timber. GoO also directed the Company to formulate appropriate sales regulation for ensuring that one family would be allowed to buy maximum one cubic meter (or 35 cft) of timber per year at the subsidised rates. Accordingly, the Company formulated (August 2006 and December 2009) a Regulation wherein it was envisaged that persons buying more than 35 cft within a year would be liable to pay 25 *per cent* more than the subsidised rate on the whole quantity lifted, which was revised to 40 *per cent* with effect from December 2009. The basic aim of GoO behind restricting the retail sale of timber at subsidised rates was to ensure that the retail sale provisions were not misused by the unscrupulous elements for wrongful gains.

We observed that the Company did not put in place any control mechanism to monitor and safeguard against misuse of timber ignoring Government's direction (May 2006) in this regard. In six, out of 18 divisions, in 746 instances the Company sold (December 2008 to May 2010) 27,032 cft of timber allowing more than 35 cft of timber to individuals/different persons of same family/traders without charging extra 25/40 *per cent* on the subsidised rates in violation of its own sales regulations. Thus, in absence of proper control mechanism, the basic objective of the State Government sales policy for providing the timber to deserving retail consumers at subsidised rates was defeated besides causing the loss of revenue of ₹ 30 lakh to the Company.

While accepting the facts, the Management stated (July 2011) that necessary assessment was being made case to case basis for taking suitable action and steps were being taken to fix up responsibility on concerned staff. It was further added that in order to check mis-utilisation, the retail sale of subsidised timber had since been centralised at Division Offices level from 2010-11 onwards.

It is recommended that the Company should ensure that retail sale of timber is made as per Government directions and fix responsibility on erring officials.

The matter was reported to the Government (May 2011); their reply had not been received (September 2011).

#### **Orissa Hydro Power Corporation Limited**

#### 3.12 Extra expenditure on procurement

# Delay in placing order for procurement of non-contractual spares resulted in extra expenditure of ₹ 62.21 lakh.

The Company awarded (March 2002) a contract to Voith Siemens Hydro Kraftwerkstechnik GmbH & Co.KG, Germany (VSH) for carrying out the works of renovation, modernisation and uprating of Units 3 and 4 of Burla Hydro Electric Project (BHEP). The terms of the agreement, *inter alia,* provided that the Company had the option of ordering additional recommended spares not covered under the contract. In order to enable the Company for analysing the demand and finalising the list of spares VSH submitted (January 2005) a list of recommended spares without indicating item-wise price. The Company, without finalising the list of required spares, requested (September 2005) VSH to submit the list of spares with item-wise price. Accordingly, VSH submitted (25 April 2006) the CIF Kolkata price of spares at Euro 9,64,284 (contractual<sup>121</sup> spares: Euro 1,10,651 and non-contractual<sup>122</sup> spares: Euro 8,53,633) with price validity upto 31 July 2006.

We observed that after lapse of three months the unit management of the Company, while communicating (27 July 2006) some revision in quantity of spares to be purchased, intimated the corporate office that some of the spares recommended by VSH were already covered in the original agreement (March 2002) and were to be supplied by VSH at originally agreed rates. Though the Company inordinately delayed to respond to the offer, it did not even finalise the list of spares by the time. The Company took another 21 days i.e., after the expiry of price validity period, to intimate (18 August 2006) the final requirement to VSH with request to revalidate their offer up to 30 June 2007. While rejecting the Company's request for revalidating the earlier offer (April 2006), VSH stated (October 2006) that they would submit a revised offer as the project had already been delayed by more than 18 months. Accordingly, VSH submitted (May 2007) their revised offer with higher prices of the spares. Based on the Company's subsequent request, VSH, however, agreed (May 2007) to supply the contractual spares at the rates (Euro 1,10,651) originally offered by them. The Company finally placed (December 2007) the purchase order on VSH at Euro 10,54,495 (Contractual spares Euro 1,10,651 as per the original offer of VSH and non-contractual spares Euro 9,43,844 on the basis of the revised offer). The spares were received during the year 2009 and ₹ 7.62 crore was paid to VSH in September 2009 at the revised price of May 2007.

We observed that despite being aware of the validity of VSH's offer upto July 2006, the Company failed to finalise the list of spares within the validity

<sup>&</sup>lt;sup>121</sup> Recommended spares to be supplied by the supplier with itemised price valid for one year from the date of final takeover of the project

 $<sup>^{122}</sup>$  Spares to be supplied by the supplier in addition to the recommended spares as per indent placed by the Company

period which led to delay in placing the order. Consequently, the Company incurred extra expenditure of  $\mathbf{\overline{\xi}}$  62.21<sup>123</sup> lakh on procurement of non-contractual spares.

The Management stated (July 2011) that the rates quoted by VSH (April 2006) for contractual spares were higher than those provided in the original agreement (March 2002). After negotiation, the Company, however, could save  $\mathbf{\xi}$  4.75 crore in respect of contractual spares which would set off the losses in respect of non-contractual spares. The Government only endorsed (September 2011) the reply of the Management. The reply was not acceptable as the Company, while negotiating for reduction in price for contractual spares, should have simultaneously placed the orders for non-contractual spares within the validity period at VSH offered rates of April 2006. Thus, by de-linking the supply orders for non-contractual and contractual spares, the Company could have avoided extra expenditure of  $\mathbf{\xi}$  62.21 lakh.

The Company, therefore, needs to streamline its procurement action to avoid delay in placement of orders so as to avoid recurrence of similar lapse.

# **Orissa Construction Corporation Limited**

# 3.13 Loss on execution of extra work

Execution of extra work without written approval of the competent authority and without recording the measurements in the Measurement Book/level book resulted in loss of ₹ 60.66 lakh.

The Company received (November 2001) a work order from the Department of Water Resources (DoWR), Government of Odisha to construct spillway of Lower Indra Irrigation Project (LIIP) at a cost of ₹ 53.25 crore. The work, *inter alia*, included clearance of 23,768 cubic metre (cum) of silt at a cost of ₹ 17.59 lakh. The work was scheduled to be commenced in November 2001 and completed in November 2004. The terms of agreement, *inter alia*, provided that (a) additional work would be executed only after obtaining the written approval of the Engineer-in-charge and (b) before execution of earth work the Company was to take the sectional measurement by recording the longitudinal section and cross section of the existing ground levels.

The Company failed to complete the execution within the stipulated date and the work was still under execution (September 2011). Meanwhile, the Chief Engineer (CE) of LIIP, in terms of the agreement, approved (September 2004) the first deviation proposal for clearance of 1,17,570 cum of silt.

We observed that against the first deviation proposal, the unit office of the Company cleared 1,47,461 cum of silt upto June 2007 through job contractors at a cost of ₹ 73.25 lakh without written approval of the Engineer-in-charge. Further, it did not record the measurement of silt in the Measurement Book (MB)/ level book for clearance of 1,47,461 cum before releasing payment to

<sup>&</sup>lt;sup>123</sup> Cost difference of Euro 86,337 (which excludes cost of extra spares valued at Euro 3874) at conversion rate of ₹ 72.05 per Euro

the job contractors. It maintained the record of silt clearance only for 17,009 cum in the MB. Consequently, against the claim of 1,47,461 cum of silt cleared by the Company, CE approved (March 2008) the second deviation proposal for clearance of 17,009 cum of silt only and rejected (April 2008) the claim for clearance of extra 1,30,452 cum of silt. As a result, the Company received only  $\overline{\mathbf{x}}$  12.59 lakh against the expenditure of  $\overline{\mathbf{x}}$  73.25 lakh and incurred loss of  $\overline{\mathbf{x}}$  60.66 lakh due to clearance of extra 1,30,452 (1,47,461 *minus* 17,009) cum of silt without the written approval of the competent authority and non-recording measurements.

Thus, payment to job contractors for execution of extra work without the written approval of the competent authority and without recording the measurements in MB/level book resulted in loss of  $\overline{\mathbf{C}}$  60.66 lakh.

The Management stated (May 2011) that payment was made to job workers after assurance by the DoWR (September 2006) to release the payment within October 2006 since the work was actually executed and deviation was sanctioned. The contention of Management was not acceptable because the Company had made payment of ₹ 72.07 lakh to the job-workers by 31 March 2006 i.e., even before the receipt of assurance (September 2006) from the Government and without maintenance of required records against such payment.

It is recommended that the Company should strictly adhere to the contractual provisions and record the measurement of work done by the job-workers in the MB/level book before releasing payment to them. Responsibility should be fixed on the erring officials.

The matter was reported to the Government (April 2011); their reply had not been received (September 2011).

# The Orissa Small Industries Corporation Limited

# 3.14 Distribution of coal under New Coal Distribution Policy

#### Introduction

**3.14.1** Micro, Small and Medium Enterprises (MSMEs) met their requirements of coal from Coal India Limited (CIL), a Central Government Public Sector Undertaking, through the agencies sponsored by the State Governments. After receiving a large number of complaints about diversion of coal under the above arrangement, CIL, based on verification drive, found that there was diversion of coal meant for eligible units to non-existing and non-working units. To address the issue, the Ministry of Coal (MoC), GoI formulated (October 2007) a New Coal Distribution Policy (NCDP), effective from 1 April 2008, for distribution of coal to MSMEs, through State Governments/Central Government nominated agencies, whose requirement was less than 4,200 MT per annum.

**3.14.2** The NCDP required the State Government to: (a) work out genuine requirement of MSMEs for various grades of coal on a transparent and scientific basis, distribute coal to them, evaluate genuine consumption and monitor use of coal by MSMEs, (b) notify agencies for undertaking distribution of coal in the State which were to enter into Fuel Supply Agreement (FSA) with the coal companies and (c) the agencies would devise their own coal distribution mechanism to ensure distribution of coal in a transparent manner and to take appropriate action to prevent misuse of coal.

#### Appointment of nominated agent and agreement with MCL

**3.14.3** In line with the NCDP, the Government of Odisha (GoO) designated (April 2008) The Orissa Small Industries Corporation Limited (Company) as one of its nominated agencies<sup>124</sup>.

For distribution of coal under NCDP, the Company entered into a FSA (April 2008/May 2009) with Mahanadi Coalfields Limited (MCL) for procurement of coal. During 2008-09 and 2009-10, the Company procured 2.54 lakh  $MT^{125}$  of different grades of coal at an aggregated cost of ₹ 24.52 crore.

#### **Operational mechanism**

**3.14.4** To implement the NCDP, the Director of Industries (DoI), GoO devised (February/June 2008) an 'Operational Mechanism' (OM) which provided that (a) District Industries Centers<sup>126</sup> (DICs) shall furnish the list of coal consuming units along with their annual requirements to the Company at the beginning of every year under intimation to DoI, (b) DICs were to recommend the MSMEs having valid Permanent Registration Certificate (PMT)/Entrepreneurs Memorandum (EM)<sup>127</sup>-II number only, (c) the Company was to distribute coal to MSMEs, as recommended by DICs and to furnish the list quarterly/half-yearly to DICs under intimation to DoI and (d) DICs were responsible to verify the utilisation of coal issued to the consumers and to recommend the quantum of coal required by them in the next year.

The GoO modified (August 2009) the OM for allocation of coal to MSMEs. As per the revised OM effective from August 2009, the coal requirements of the MSMEs were to be assessed jointly by DICs and other organisations<sup>128</sup> based on the items of production by the concerned MSMEs, their annual installed capacity, actual production and actual consumption of coal during previous year. Further, in addition to the MSMEs having valid PMT and EM-II, MSMEs having Provisional Registration Certificate (PRC) or EM-I were

<sup>&</sup>lt;sup>124</sup> The other agency was not under the audit purview.

<sup>&</sup>lt;sup>125</sup>73,901 MT (₹ 6.93 crore) and 1,80,193 MT (₹ 17.59 crore) against the FSA quantity of 1,00,000 MT and 2,00,000 MT during 2008-09 and 2009-10 respectively

<sup>&</sup>lt;sup>126</sup> DICs in the State were functioning under the administrative control of Director of Industries, Government of Odisha.

<sup>&</sup>lt;sup>127</sup> MSMEs to be registered with DICs were required to file Entrepreneurs Memorandum (EM) under Sub-section (1) of Section 8 of the Micro, Small and Medium Enterprises Development (MSMED) Act, 2006. EM-I was to be filed for pre-operative periods and EM-II on commencement of production or services. In both cases, concerned DIC allotted EM numbers. <sup>128</sup> Micro, Small and Medium Enterprises Development Institute, National Small Industries Corporation Limited, Director of Technical Education and Training, etc.

also made eligible to be recommended for coal allocation subject to the confirmation that these MSMEs were in existence and running after their physical verification by DICs.

#### **Scope of Audit**

**3.14.5** We conducted audit on distribution of coal to MSMEs by the Company on the basis of recommendations of 16 DICs out of 31 DICs of the State to assess the transparency and accountability in the implementation of NCDP starting from 1 April 2008 with regard to the achievement of its objective. Other 15 DICs were not involved in the coal distribution. We noticed the deficiencies and shortcomings in the areas of recommendations by DICs, appointment of Contract Operated Coal Depots (CODs), lifting and distribution of coal, raising of bills on MSMEs and monitoring as discussed in succeeding paragraphs.

#### **Recommendations by DICs**

**3.14.6** During the years 2008-09 and 2009-10, the Company distributed coal to 115 MSMEs and 204 MSMEs respectively. We observed the following deficiencies in the recommendations of DICs which carried the risk of compromised transparency and accountability as well as failure in ensuring the proper utilisation of coal as per NCDP.

#### **Recommendations for ineligible MSMEs**

- As per the pre-revised Operational Mechanism (OM) (February 2008) and subsequent instruction (June 2008) of DoI, no recommendation for supply of coal was to be made against the MSMEs not having PMT/EM-II numbers. Despite this eight<sup>129</sup> DICs recommended (during April 2008 to August 2009) the names of 47 MSMEs and the Company supplied 27,356 MT of coal valued at ₹ 2.30 crore to 39 ineligible MSMEs upto July 2009.
- Nine DICs,<sup>130</sup> out of 16 DICs test checked, made recommendation for 37 MSMEs to be allotted 71,480 MT of coal after 6 August 2009 to March 2010 without conducting joint capacity assessment to ascertain coal requirements of those MSMEs, as required under the revised OM (August 2009). Against the recommended quantity of 71,480 MT, 32 MSMEs were supplied with 12,207 MT coal valued at ₹ 1.31 crore.

<sup>&</sup>lt;sup>129</sup> Bhadrak, Cuttack, Dhenkanal, Ganjam, Jagatpur, Keonjhar, Puri and Sundargarh

<sup>&</sup>lt;sup>130</sup> Balasore, Bolangir, Cuttack, Ganjam, Jagatpur, Jagatsinghpur, Kendrapara, Mayurbhanj and Puri

• In deviation of NCDP, three DICs (Bhubaneswar, Cuttack and Jagatpur) recommended 10 MSMEs<sup>131</sup> for the year 2009-10 ineligible for coal allocation under NCDP as their annual requirement of coal was more than 4,200 MT. These MSMEs were irregularly supplied 11,285 MT of coal valued at ₹ 1.27 crore by the Company.

#### **Recommendations for excess quantity**

• As against the total quantity of 5,300 MT applied for by four<sup>132</sup> MSMEs, two DICs, (Bhubaneswar and Bhadrak), recommended 6,960 MT of coal for 2009-10 resulting in excess recommendation of 1,660 MT against which actual supplies were also made. The reasons for recommendation in excess of the actual requirement were not recorded.

#### **Distribution of coal**

**3.14.7** The DICs recommended the list of MSMEs alongwith quantity of coal to be issued by the Company. The Company secured deposits from the recommended MSMEs in advance and deposited the same with MCL who in turn issued Delivery Orders (DOs). The Company engaged individuals/ agencies as Contract Operated Coal Depots (CODs)<sup>133</sup> who collected DOs and lifted coal from MCL on behalf of the Company and stored in their own designated depots. The Company issued Release Orders (ROs)<sup>134</sup> in favour of MSMEs and the CODs were to supply coal to them on the basis of these ROs. The Company discontinued the practice of storing coal in the depots of the CODs for 2009-10 and supplied coal to the MSMEs through CODs directly from the pit heads (ex-Talcher) of MCL without routing through designated depots.

#### Deficiencies in appointment of Contract Operated Coal Depots

**3.14.8** During April 2008 to August 2008 the Company, without inviting tenders, engaged four firms<sup>135</sup> for appointment as Contract Operated Coal Depots (CODs) in continuation with previous contracts extended from time to time. During September 2008 to March 2009, the Company awarded the work to existing agencies through invitation of tender. For appointment of CODs for the year 2009-10, the Company had issued (March 2009) Tender Notice for six locations *viz.*, Angul, Balasore, Berhampur, Cuttack, Sambalpur and Rourkela against which eight parties submitted nine offers. After evaluation of offers,

<sup>&</sup>lt;sup>131</sup> Debsib Construction Private Limited (Bhubaneswar), Debsib Construction Private Limited (Cuttack), Madan Mohan Coke, Manas Coke, Konark Ceramic Private Limited, Utkal Chromium Private Limited, Sriram Coal Briquettes, Nilachal Carbo Metaliks (P) Limited, Rameswar Industries and Pritam Industries

<sup>&</sup>lt;sup>132</sup> P.K.N. Bricks, Baba & Co, Diamond Bricks (P) Ltd and Mayur Brick Fields

<sup>&</sup>lt;sup>133</sup> CODs were the private agencies appointed by the Company for distribution of coal to the MSMEs.

<sup>&</sup>lt;sup>134</sup> RO is prepared in triplicate. Main copy is meant for Area Manager of concerned Branch Office the Company, second copy to the concerned COD and the third copy to the concerned MSME.

<sup>&</sup>lt;sup>135</sup> Balaji Coal Traders (Manguli), Kalinga Coal Distributors (Balasore), Manikeswari Constructions (Jharsuguda) and Shantilata Sahu (Berhampur)

the Tender Evaluation Committee (TEC) recommended (March 2009) to award the work to five parties.<sup>136</sup> The recommendations of TEC were approved (27 March 2009) by the Managing Director (MD) of the Company. The BoD, however, was not apprised of the same.

In this connection, we observed that the Company was to pay Miscellaneous Service Charges (MSCs) to the CODs for the services like, empanelment of MSMEs, booking, liaisoning, handling and documentation of coal etc., which was similar for all locations. We observed that for finalisation of the rate of MSCs payable to the CODs, the Company though invited (March 2009) tender separately for six locations, it did not include condition in the notice inviting tender that the lowest rate obtained through tender would be binding for all locations, since the nature of work was same. Consequently, against the rates quoted by the bidders ranging from ₹ 19.30 to ₹ 45.22 per MT for five locations, the MD approved and awarded the work at the average of the rates quoted by the bidders i.e., ₹ 33 per MT instead of the lowest quote of ₹ 19.30 per MT. The Company also added this amount of ₹ 33 per MT to the cost of coal and collected the amount from MSMEs against distribution of 1,80,193 MT coal to MSMEs. Hence, MSMEs were unnecessarily burdened with ₹ 24.69 lakh on this account.

# Deficiencies in distribution

**3.14.9** The Company had not evolved any detailed procedure in the matters of receipt of deposits from the MSMEs, receipt and handing over of ROs to CODs, periodic reconciliation of the quantity of coal allotted, lifted, distributed and billed so as to ensure distribution of coal in a transparent manner and prevention of mis-utilisation of coal. We noticed the following deficiencies:

- Though the BoD decided (February 2009) to award the work of booking and distribution of coal to CODs from 2009-10, no system was put in place to ensure that the genuine end user had booked the coal as the CODs were in-charge of both collection of advance deposit and supply of coal to MSMEs based on Release Orders (ROs) issued by the Company.
- The consumer (MSMEs) copy of ROs against the quantities booked by CODs were required to be handed over to the concerned MSMEs to take delivery of coal at pit-head of MCL. The General Manager (Operation) of the Company proposed (July 2009) to the MD to allow handing over the copies of ROs meant for MSMEs, to CODs on the plea 'to streamline the work and avoid the extra paper work'. The MD, however, without according specific approval to this proposal, directed (July 2009) to evolve a 'hassle free procedure'.

<sup>&</sup>lt;sup>136</sup> Laxmi Transport (Angul), Kalinga Coal Distributors (Balasore), Shantilata Sahu (Berhampur), Metal Syandicate (Cuttack) and Perfect Enterprises (Rourkela)

We observed that in practice, consumers copies of ROs were irregularly handed over by General Manager (Operations) to the concerned CODs. This type of practice left with the scope of diversion/misutilisation of the coal by CODs.

- The Company had also never submitted any periodical returns (*viz.*, quarterly/ monthly return) to the GoO showing month-wise, consumerwise, unit-wise coal supplied, as required under the FSA with MCL and despite being specifically called for on many occasions. Despite persistent negligence by the Company, GoO did not take any action against the erring officials.
- The Company issued ROs with the same serial numbers and dates to different MSMEs involving 51,479 MT coal leaving scope for malpractices.
- Though MSMEs were required to provide details of VAT registration, so as to avail benefits of the scheme, the condition was relaxed subsequently by the MD (May 2009) on the request of the CODs.

The above deficiencies were indicative of lack of effective control over distribution of coal by the Company and carried the risk of diversion and misutilisation of coal.

# Lack of monitoring of documentation of coal stock

3.14.10 The Company had not put in place any mechanism to monitor the submission of various returns by CODs in respect of the coal distributed by them to MSMEs. We observed that during 2009-10, none of the five CODs furnished the weekly lifting and delivery statement to the Company alongwith the requisite documents viz., Delivery Challans, Transit Passes. acknowledgements from MSMEs, etc. This raised doubts on actual delivery of allocated quantity of coal to the respective MSMEs. Despite this, the Company neither terminated the contracts with CODs nor forfeited the Security Deposits obtained from the CODs as per the terms of the agreements. Instead, the Company extended (June 2009) their agreements for another period of three years within one month of execution of initial agreements with the CODs, which appeared to be a hasty decision with a view to extend undue benefits to the CODs.

During the year 2008-09 Balaji Coal Traders COD-in-charge of Manguli Depot recorded the date-wise receipt of 3,730 MT of coal in the Stock Register one to nine days before their actual receipt from MCL. Further, in seven cases the entry for 10,222 MT of coal was made after a delay of 1 to 46 days from the date of lifting of coal. Similarly, the COD-in-charge of Berhampur Depot, recorded receipt of 7,720 MT of coal after delays of 3 to 41 days from the date of lifting from MCL pit-head during 2008-09. Despite this gross irregularity in stock accounting, the Company did not take any action against CODs or against the Depot-in-charge of the Company deputed at the depot of the COD who was also responsible to jointly sign the Stock Statements.

We further observed that as per the Stock Register, the COD, Manguli Depot had Opening Stock of 3,047 MT of coal as on 1 April 2008. It received 54,397 MT of coal and issued 55,054 MT of coal to the MSMEs during 2008-09. Hence, the Closing Stock should have been 2,390 MT (valued at ₹ 33.98 lakh) as on 31 March 2009. The Depot-in-charge of the Company deputed at Manguli Depot, however, tampered the stock records to show the Opening Stock as 3,522 MT, received quantity as 49,559 MT and issued quantity as 53,081 MT whereby the Closing Stock was depicted as 'nil' for reasons not on record. Thus, this deliberate manipulation of stock records by the Depot-incharge of the Company was indicative of possible diversion of 2,390 MT of coal.

Thus, lack of monitoring over the stock accounting raised doubt about the actual receipt and sale of coal to genuine MSMEs.

#### Deficiencies in allotment and lifting of coal

**3.14.11**We noticed that the Company issued coal to MSMEs in excess of the quantities recommended by the DICs, without recommendation of DICs and also despatched in excess of quantities mentioned in the ROs and to MSMEs which were non-working as discussed below:

- During 2009-10, the Company issued 440 MT (₹ 4.86 lakh) coal through CODs to four MSMEs<sup>137</sup> located at Jajpur district, without the recommendation of DIC, Jagatpur. Further, the Company issued 23,943 MT of coal valuing ₹ 2.33 crore to 40<sup>138</sup> MSMEs during 2008-09 and 2009-10. The Company, however, did not produce the recommendations of concerned DICs for verification. In the absence of such recommendations, the actual distribution of allocated quantity of coal to the genuine end users (MSMEs) could not be vouchsafed.
- The Company allotted 26 MT (two MSMEs) and 446 MT (nine MSMEs) of coal valuing ₹ 5.17 lakh in the years 2008-09 and 2009-10 respectively in excess of quantities recommended by DICs for reasons not on record.
- DIC, Jagatpur intimated (September 2009 to January 2010) the Company about closure/ non-existence of 12 MSMEs. Despite this, the Company allotted and supplied 2,445 MT of coal valued at ₹ 26.69 lakh to 10 out of those 12 ineligible MSMEs after the date of intimation.
- Metal Syndicate, COD of Cuttack supplied 2,935 MT coal of ₹ 31.48 lakh in excess of RO quantity (issued upto December 2009) to 13 MSMEs of Cuttack and Jajpur districts. Subsequently, on verification (January 2010) DICs found that these MSMEs were either nonworking or misutilising coal. No action was, however, taken by the

<sup>&</sup>lt;sup>137</sup> Arjun Bricks (140 MT) and Laxmi Bricks, BB Bricks and Radheshyam Bricks (100 MT each)

<sup>&</sup>lt;sup>138</sup> 31 of 2008-09 and 9 of 2009-10

Company against the concerned COD for irregular supply of coal, which was indicative of ineffective control mechanism of the Company over activities of the CODs.

# **Deficiencies in raising of bills on MSMEs**

**3.14.12** During the year 2008-09, the Company deputed its officials (Depot-incharge) to all CODs who were responsible to verify and issue bills to concerned MSMEs with due acknowledgements, signature and seal of the MSMEs and send the same to the Head Office of the Company for processing the claims of CODs.

# Cancellation of Delivery Challans after preparation of Sales Statements

**3.14.13** We observed that during the year 2008-09, no separate bill was prepared by any of the Depots-in-charge of the Company in violation of the aforesaid norms. They issued Delivery Challan-cum-Tax/Retail (DCTR) invoices against the supply of coal. On scrutiny of copies (Vol-1 to 13) of DCTR invoices of Manguli Depot we noticed that the Depot-in-charge deputed to Manguli Depot cancelled 28 DCTR invoices raised against 24 MSMEs involving 3,463 MT of coal valuing ₹ 48.79 lakh after submission of Sales Statements to Head Office and without recording the date of cancellation. We further noticed that out of the above mentioned 3,463 MT of coal, the Company also had paid transportation and handling charges of ₹ 3.13 lakh to the COD on 886 MT valuing ₹ 12.52 lakh. Since the DCTR invoices were to be raised at the time of delivery of goods to the MSMEs, the cancellation of the same after preparation of Sales Statements raised doubt over the authenticity of the transactions.

**3.14.14** The Company revised (May 2009) the procedure for raising bills for coal issued during the year 2009-10 and entrusted the work of raising the sales invoices to the Raw Material Depots (RMDPs) of the Company. The deficiencies in raising of bills by the RMDPs are discussed below:

# Deficiencies in raising of bills by Raw Material Depots

**3.14.15** In terms of MD's instruction (25 May 2009), the RMDPs were responsible to raise sales invoices (which were actually bills) for the quantity of coal as mentioned in the Transit Pass (TP), Delivery Challans and acknowledgement in the letter pad of the MSMEs. Thus, it was imperative to put in place a system to collect these required documents from CODs who were responsible to deliver coal at pit head to coal consumers so as to ensure receipt of coal by genuine MSMEs.

Name of RMDPs	No. of MSMEs	Quantity Lifted (MT)	Quantity Billed (MT) as per invoice	No. of invoices raised	Value (₹ in crore)
Cuttack	106	81,800	56,126	300	6.10
Anugul	19	21,284	19,048	122	2.34
Berhampur	16	33,175	22,626	95	2.36
Rourkela	11	18,909	14,326	64	1.56
Balasore	52	25,025	21,152	197	2.12
Total	204	1,80,193	1,33,278	778	14.48
Billed at Headqua	arter (April a	and May 2009)	22,967		2.48
Gr	and Total		1,56,245		16.96

The status of lifting and invoices raised against the supply of coal for the year 2009-10 was as follows:

In this connection we noticed:

- Against total supply of 1,80,193 MT during the year 2009-10, the Company raised sales invoices only against 1,56,245 MT for ₹ 16.96 crore, while invoices (bills) for balance quantity of 23,949 MT valuing ₹ 2.65 crore were yet to be raised as the CODs did not furnish the required documents. The Company, however, did not take any action against the defaulting CODs. Hence, genuineness of the sales of 23,949 MT to MSMEs could not be ascertained by us.
- Contrary to the direction (May 2009) of the MD, the General Manager (Operation) instructed (February 2010) the RMDPs to raise invoices only on the basis of acknowledgements from the MSMEs as the proof of delivery without any reference of obtaining other documents. In reply to audit query, the Management stated (August 2011) that as CODs had not furnished the required information (i.e., Delivery Challans, Transit Passes etc.), RMDPs were allowed to raise invoices only on the basis of acknowledgements of the customers as per the letter of the ex-GM (Operation). The reply was silent as to why no action was taken against the defaulting CODs for non-submission of requisite documents.
- The Company did not furnish to us records like Sales Invoice, Transit Pass, Delivery Challans, acknowledgement of MSMEs, etc., in support of the sale of 22,967 MT of coal valuing ₹ 2.48 crore made by the Head Office of the Company in April and May 2009 raising doubt about genuineness of such sale.

- Against 778 invoices relating to supply of 1,33,278 MT of coal, 71<sup>139</sup> invoices were raised by RMDPs for 8,130 MT of coal valued at ₹ 0.97 crore without obtaining any acknowledgement from MSMEs. Therefore, the genuineness of sale of 8,130 MT of coal to eligible MSMEs could not be ascertained by us.
- In case of RMDP, Cuttack, 29 invoices for 4,351 MT valued at ₹ 49.95 lakh were raised before receipt of coal by MSMEs, while another 26 invoices were raised for 4,346 MT of coal for ₹ 51.03 lakh before receiving acknowledgements from the MSMEs. This raised doubt about the actual receipt of coal by MSMEs.
- In respect of RMDP, Angul, all 122 invoices for 19,048 MT (valued at ₹ 2.34 crore) were raised before receiving acknowledgements from MSMEs. Subsequently, those invoices were handed over to the CODs for collecting acknowledgements. CODs, however, had submitted acknowledgements for 81 invoices so far to the Company.
- In case of RMDP, Balasore, nine MSMEs had furnished acknowledgements in different letter pads for receipt of 6,605 MT of coal valued at ₹ 66.13 lakh. Further, 89 sales invoices against supply of 6,338 MT of coal valued at ₹ 62.55 lakh were raised against 74 acknowledgements wherein the signatures of the proprietors of concerned MSMEs were scanned. Thus, the possibilities of diversion of 6,338 MT of coal could not be ruled out.
- In Bhadrak district, 21 MSMEs had neither deposited money with the Company nor did they receive any coal from the concerned COD. Thus, sale and actual delivery of 2,846 MT of coal valued at ₹ 28.53 lakh to those MSMEs was not ascertainable.

Thus, the billing mechanism without ensuring receipt of required documents from MSMEs was deficient and fraught with the risk of compromised transparency and accountability in ensuring delivery of coal to genuine MSMEs.

# Payment of miscellaneous service charges to CODs

**3.14.16** As per terms of the Notice for Invitation of Tenders (NIT), the CODs were required to submit bills towards claim of Miscellaneous Service Charges (MSCs) fortnightly along with "handling statements". We observed that five CODs lifted 1,80,193 MT of coal from MCL during 2009-10. Only COD, Balasore submitted bills towards claim of MSCs of ₹ 7.64 lakh against 23,152 MT of coal at the rate of ₹ 33 per MT though it actually lifted 25,024 MT of coal during 2009-10. The other four CODs did not submit (August 2011) any bills towards claim of MSCs against lifting of 1,55,169 MT of coal by them during said period for reasons not on record. None of the CODs, however, had submitted any claim against the Company for refund of their security deposits of ₹ 20 lakh and bank guarantee of ₹ 10 lakh as well as performance guarantee of ₹ 86.50 lakh deposited in cash with the Company. Non-claiming of huge

<sup>&</sup>lt;sup>139</sup> Angul-41, Balasore-1, Berhampur-5, Cuttack-22 and Rourkela-2

service charges of  $\gtrless$  51.21 lakh against execution of works by four CODs and also non-claiming the refund of security deposits/bank guarantees/ performance guarantees by any of the five COD, raised doubts on possible diversion and mis-utilisation of coal.

# Monitoring

**3.14.17** The NCDP of the GoI had emphasised (October 2007) the need of maintaining transparency and fairness in distribution of coal and to take appropriate action to prevent its misuse. Though the GoO issued an operational guideline for implementation of NCDP, the Company did not frame a detailed procedure with adequate controls in place. The BoD had not issued instruction for detailed checks and controls to be in place while authorising CODs to handle the procurement and supply of coal to MSMEs. Despite persistent irregularities in the receipt and distribution of coal and lack of effective internal control over the functioning of CODs and documentation, the Government did not monitor the coal distribution mechanism to ensure transparency and fairness. Thus, monitoring by the top level Management and Government on the distribution of coal was deficient and ineffective.

# To Sum up

- The objective of New Coal Distribution Policy was to ensure the supply of coal to MSMEs in a transparent manner as well as to prevent misuse of coal.
- Due to deficient recommendations by DICs for ineligible MSMEs, allotment of coal by the Company beyond the quantities recommended by DICs, supply of coal by the Company in excess of quantity mentioned in Release Order, tampering of stock records, cancellation of Delivery Challan-cum-Tax/Retail invoices after supply of coal, deficiencies in billing and improper monitoring by the top management of the Company and GoO the objective of NCDP was not achieved.
- We are not certain that eligible MSMEs were supplied with coal and there was need for thorough investigation of all the transactions relating to distribution of coal.

The matter was reported to the Management/Government (September 2011). The Management stated (October 2011) that the State Vigilance Cell had seized the records relating to coal business which were not returned to the Company; hence it was not possible to reply to audit observation.

#### General

#### 3.15 Follow-up action on Audit Reports

#### Explanatory Notes outstanding

**3.15.1** The Comptroller and Auditor General of India's Audit Reports represent the culmination of the process of scrutiny starting with initial inspection of accounts and records maintained in the various offices and departments of Government. It is, therefore, necessary that they elicit appropriate and timely response from the Executive. Finance Department, Government of Odisha issued instructions (December 1993) to all Administrative Departments to submit explanatory notes indicating corrective/remedial action taken or proposed to be taken on paragraphs and performance audits included in the Audit Reports within three months of their presentation to the Legislature, without waiting for any notice or call from the Committee on Public Undertakings (COPU).

Though the Audit Reports for the years 1999-2000 to 2009-10 were presented to the State Legislature, 12 out of 16 departments which were commented upon did not submit explanatory notes on 59 out of 197 paragraphs/performance audits as on 30 September 2011, as indicated in the following table:

Year of the Audit Report (Commercial)	Date of presentation	Total paragraphs/ Performance audits in Audit Reports	No. of paragraphs/ performance audits for which explanatory notes were not received
1999-00	1 August 2001	29	1
2001-02	24 March 2003	17	1
2003-04	14 March 2005	27	2
2004-05	20 February 2006	17	2
2005-06	29 March 2007	21	2
2006-07	17 March 2008	25	6
2007-08	18 June 2009	25	20
2008-09	16 March 2010	19	11
2009-10	28 March 2011	17	14
Total		197	59

Department-wise analysis is given in **Annexure 12**. PSUs under the Energy, Industries and Public Enterprises Departments were largely responsible for non-submission of explanatory notes. The Government did not respond to even performance audits highlighting important issues like system failures, mismanagement and non-adherence to extant provisions.

# Compliance to Reports of Committee on Public Undertakings (COPU) outstanding

**3.15.2** Action Taken Notes (ATNs) to 39 recommendations pertaining to six Reports of the COPU presented to the State Legislature between August 2001 and August 2008 had not been received as on 30 September 2011 as indicated below:

Year of the COPU Report	Total number of Reports involved	No. of recommendations where ATNs not received
2001-02	1	8
2007-08	5	31
Total	6	39

The replies to the recommendations were required to be furnished within six months from the date of presentation of the Reports.

# Response to Inspection Reports, Draft Paragraphs and Performance Audits

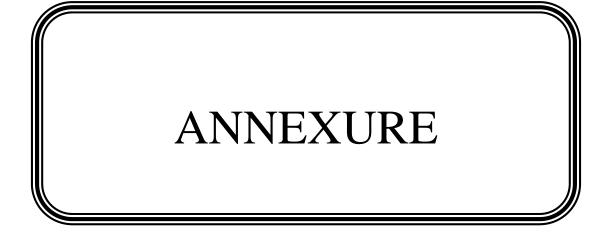
3.15.3 Audit observations noticed during audit and not settled on the spot are communicated to the heads of PSUs and the concerned administrative departments of State Government through Inspection Reports. The heads of PSUs are required to furnish replies to the Inspection Reports through the respective heads of departments within a period of four weeks. Inspection Reports issued up to March 2011 pertaining to 36 PSUs disclosed that 1,497 paragraphs relating to 395 Inspection Reports remained outstanding at the end of 30 September 2011. Even the initial replies were not received in respect of 104 Inspection Reports containing 641 paragraphs. Department-wise break-up of Inspection Reports and Audit observations outstanding at the end of 30 September 2011 is given in Annexure 13. Similarly, draft paragraphs and performance audits on the working of PSUs are forwarded to the Principal Secretary/Secretary of the administrative department concerned demiofficially seeking confirmation of facts and figures and their comments thereon within a period of six weeks. It was, however, observed that out of 15 draft paragraphs and three performance audits (including IT Audit) forwarded to various departments between April and September 2011, as detailed in Annexure 14, replies to four draft paragraphs and one draft performance audit were awaited (September 2011). It is recommended that the Government should ensure that (a) procedure exists for action against the officials who fail to send replies to Inspection Reports/draft paragraphs/performance reports and ATNs on recommendations of COPU as per the prescribed time schedule, (b) action is taken to recover loss/outstanding advances/ overpayments in a time-bound schedule and (c) the system of responding to audit observations is revamped.

Bhubaneswar The

(S R Dhall) Accountant General (Commercial, Works & Receipt Audit), Odisha

Countersigned

New Delhi The (Vinod Rai) Comptroller and Auditor General of India



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#### Annexure 1

# Statement showing particulars of up to date paid-up capital, loans outstanding and manpower as on 31 March 2011 in respect of Government companies and Statutory corporations

SI.       Sector and Name of the Company       Name of the       Month and       Paid-up Capital <sup>8</sup> Loans outstanding at the close of 2010-11       Debt equity       Man period													
Sl. No.	Sector and Name of the Company	Name of the Department	Month and year of		Paid-up	Capital <sup>\$</sup>		Loans	outstanding	at the close of	of 2010-11	Debt equity ratio for	Man power (No. of
			incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
	ng Government Companies												
AGRICU	LTURE AND ALLIED												
1	The Agricultural Promotion and Investment Corporation of Orissa Limited	Agriculture	March 1996	1.10			1.10					( )	12
2	The Orissa Agro Industries Corporation Limited	Agriculture	December 1961	6.09	1.05	0.01	7.15	15.36		0.70	16.06	2.25:1 (2.25:1)	269
3	Orissa State Cashew Development Corporation Limited	Agriculture	April 1979	1.55			1.55					()	480
4	Orissa Forest Development Corporation Limited	Forest and Environment	September 1962	1.28			1.28					( )	2778
5	Orissa Lift Irrigation Corporation Limited	Water Resources	October 1973	74.73			74.73	0.51			0.51	0.01:1 (0.01:1)	1576
6	Orissa State Seeds Corporation Limited	Agriculture	February 1978	2.11	0.39	0.11	2.61					 ()	157
7	Orissa Pisciculture Development Corporation Limited	Fisheries and Animal Resources Development	May 1998	2.21			2.21	5.08		0.22	5.3	2.40:1 (2.43:1)	249
	Sector wise total			89.07	1.44	0.12	90.63	20.95		0.92	21.87	0.25:1	5521
FINANC	ING								•				
8	The Industrial Promotion and Investment Corporation of Orissa Limited	Industries	April 1973	83.14			83.14					 ( )	111
9	The Orissa Film Development Corporation Limited	Industries	April 1976	5.40			5.40					(0.06:1)	23

(Referred to in paragraph 1.6)

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Sl. No.	Sector and Name of the Company	Name of the Department	Month and vear of		Paid-up	Capital <sup>\$</sup>		Loans	outstanding	at the close of	of 2010-11	Debt equity ratio for	Man power (No. of
1.00		2 oparations	incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
10	Orissa Rural Housing and Development Corporation Limited	Housing and Urban Development	August 1994	48.16			48.16	326.32		168.21	494.53	10.27:1 (10.05:1)	45
11	The Orissa Small Industries Corporation Limited	Industries	April 1972	40.80			40.80			6.54	6.54	0.16:1 (0.92:1)	193
	Sector wise total			177.5			177.5	326.32		174.75	501.07	2.82:1	372
INFRAST	TRUCTURE												
12	The Industrial Development Corporation of Orissa Limited	Industries	March 1962	57.12			57.12	32.86			32.86	0.58:1 ( 0.58:1)	117
13	Orissa Construction Corporation Limited	Water Resources	May 1962	17.5			17.5					( )	640
14	Orissa Bridge and Construction Corporation Limited	Works	January 1983	9.31			9.31					( )	284
15	The Orissa State Police Housing and Welfare Corporation Limited	Home	May 1980	5.63			5.63					 ( )	321
	Sector wise total			89.56		0	89.56	32.86			32.86	0.37:1	1362
MANUFA	ACTURING			•	•			•			•		
16	Baitarni West Coal Company Limited(619-B)	Energy	April 2008			30.00	30.00					 ( )	10
17	IDCOL Ferro Chrome and Alloys Limited (Subsidiary of Sl. No. A-12	Industries	March 1999			18.81	18.81					 ( )	332
18	IDCOL Kalinga Iron Works Limited (Subsidiary of Sl. No. A-12)	Industries	March 1999			95.10	95.10					 ( )	1028
19	Konark Jute Limited (Subsidiary of Sl. No.A-12)	Industries	January 1975			5.94	5.94	0.43		7.22	7.65	1.29:1 (1.29:1)	861
20	The Mandakini – B Coal Corporation Limited	Industries	February 2009			8.31	8.31					 ()	6
21	The Orissa Mining Corporation Limited	Steel and Mines	May 1956	31.45			31.45					 ()	4195
22	Orissa State Beverages Corporation Limited	Excise	November 2000	1.00			1.00						189
	Sector wise total			32.45		158.16	190.61	0.43		7.22	7.65	0.04:1 (0.05:1)	6621

#### Annexures

Sl. No.	Sector and Name of the Company	Name of the Department	Month and year of		Paid-up	Capital <sup>\$</sup>		Loans	outstanding	at the close of	of 2010-11	Debt equity ratio for	Man power (No. of
			incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
POWER		•	-										
23	GRIDCO Limited (formerly Grid Corporation of Orissa Limited)	Energy	November 1995	432.98			432.98	989.70		3161.13	4150.83	9.59:1 (4.23:1)	58
24	Orissa Hydro Power Corporation Limited	Energy	April 1995	320.8			320.80	1743.40		89.29	1832.69	5.71:1 (5.92:1)	2827
25	Orissa Power Generation Corporation Limited	Energy	November 1984	250.01		240.21	490.22			2.32	2.32	(0.02:1)	513
26	Orissa Power Transmission Corporation Limited	Energy	March 2004	160.07			160.07	417.00		423.26	840.26	5.25:1 (11.66:1)	3671
27	Orissa Thermal Power Corporation Limited (619-B)	Energy	January 2007			11.89	11.89					 ()	5
	Sector wise total			1163.86		252.10	1415.96	3150.10		3676.00	6826.10	4.82:1	7074
SERVICE	£												
28	IDCOL Software Limited (Subsidiary of Sl. No.A- 12)	Industries	November 1998			1.00	1.00					()	5
29	Lanjigarah Project Area Development Foundation(619-B)		October 2009	0.03		0.02	0.05					 ()	0
30	Orissa State Civil Supplies Corporation Limited	Food Supplies and Consumer Welfare	September 1980	11.03			11.03					 ()	755
31	Orissa Tourism Development Corporation Limited	Tourism and Culture	September 1979	9.62			9.62					 ()	633
	Sector wise total			20.68	-	1.02	21.70						1393
MISCEL	LANEOUS												
32	Kalinga Studios Limited (Subsidiary of Sl. No.A-9)	Industries	July 1980			1.75	1.75					(0.15:1)	
	Sector wise total					1.75	1.75						
Total A (A companie	All sector wise working Government s)			1573.12	1.44	413.15	1987.71	3530.66		3858.89	7389.55	3.72:1 (3.75:1)	22343

Sl. No.	Sector and Name of the Company	Name of the Department	Month and vear of		Paid-up	Capital <sup>\$</sup>		Loans	outstanding	at the close of	of 2010-11	Debt equity ratio for	Man power (No. of
1.01		2 opini mene	incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
B. Worki	ng Statutory corporations												
FINANC	ING												
1	Orissa State Financial Corporation	Industries	March 1956	342.73	70.59	0.16	413.48			136.85	136.85	0.33:1 (0.44:1)	292
	Sector wise total			342.73	70.59	0.16	413.48			136.85	136.85	0.33:1	292
SERVIC	Ē												
2	Orissa State Road Transport Corporation	Commerce and Transport	May 1974	135.51	15.92	0.01	151.44	23.55		1.30	24.85	0.16:1 (0.16:1)	1637
	Sector wise total			135.51	15.92	0.01	151.44	23.55		1.30	24.85	0.16:1 (0.16:1)	1637
MISCEL	LANEOUS												
3	Orissa State Warehousing Corporation	Co-operation	March 1958	1.80		1.80	3.60					1.50:1 (1.51:1)	363
	Sector wise total			1.80		1.80	3.60					1.50:1 (1.51:1)	363
Total B (. corporati	All sector wise working Statutory ions)			480.04	86.51	1.97	568.52	23.55		138.15	161.70	0.28:1	2292
	otal (A + B)			2053.16	87.95	415.12	2556.23	3554.21		3997.04	7551.25	2.95:1 (2.32:1)	24635
C. Non w	orking Government companies												
AGRICU	LTURE AND ALLIED												
1	Eastern Aquatic Products Limited (under voluntary liquidation since 22 February 1978)	Industries	May 1959	0.01			0.01					( )	NA
2	Orissa Fisheries Development Corporation Limited	Fisheries and Animal Resources Development	August 1962	0.35			0.35					()	NA
	Sector wise total			0.36			0.36						NA
MANUE	ACTURING												
3	ABS Spinning Orissa Limited (Subsidiary of Sl. No.A-12). (Under liquidation)	Industries	April 1990			3.00	3.00			1.40	1.40	0.47:1 (0.47:1)	NA
-				•				•				•	

Sl. No.	Sector and Name of the Company	Name of the Department	Month and year of		Paid-up	Capital <sup>\$</sup>		Loans	outstanding	at the close	of 2010-11	Debt equity ratio for	Man power (No. of
110.		Department	incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
4	Gajapati Steel Industries Limited (Company closed since 1969-70, under voluntary liquidation since 01 March 1974)	Industries	February 1959	0.04			0.04					 ( )	NA
5	Hira Steel and Alloys Limited (Subsidiary of Sl. No.A-12). (Under liquidation.)	Industries	August 1974			0.12	0.12					( )	NA
6	IPITRON Times Limited (Subsidiary of S1.No.C-21. (Under liquidation since 1998)	Information and Technology	December 1981			0.81	0.81	1.68			1.68	2.07:1 (2.07:1)	NA
7	Kanti Sharma Refractories Limited (Subsidiary of Sl. No.A 11 (Closed since 5 December 1998)	Industries	January 1994			0.75	0.75					( )	NA
8	Konark Detergent and Soaps Limited (Subsidiary of Sl.No.A-11	Industries	August 1978			0.09	0.09					 ( )	NA
9	Konark Television Limited (Defunct since 1999-2000)	Information and Technology	June 1982	6.07			6.07	2.01			2.01	0.33:1 (0.33:1)	NA
10	Manufacture Electro Limited (Under process of liquidation; assets are disposed of)	Industries	September 1959	0.01			0.01					( )	NA
11	Mayurbhanj Textiles Limited	Textile and Handloom	1943	0.04			0.04					( )	NA
12	Modern Electronics Limited (Under process of liquidation)	Industries	March 1960	0.04			0.04					( )	NA
13	Modern Malleable Casting Company Limited (Closed since 1968. Under voluntary liquidation since 09 March 1976)	Industries	September 1960	0.04			0.04					( )	NA
14	New Mayurbhanj Textiles Limited	Textile and Handloom	1988	0.17			0.17					 ( )	NA
15	Orissa Boat Builders Limited (under liquidation)	Industries	March 1958	0.04		0.01	0.05					( )	NA
16	Orissa Board Mills Limited (under liquidation)	Industries	April 1960	0.04			0.04					( )	NA

Sl. No.	Sector and Name of the Company	Name of the Department	Month and vear of		Paid-up	Capital <sup>\$</sup>		Loans	outstanding	at the close o	of 2010-11	Debt equity ratio for	Man power (No. of
100		Deput thicht	incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
17	Orissa Electrical Manufacturing Company Limited (Company closed since 1968. Under voluntary liquidation since 30 August 1976)	Industries	March 1958	0.04		0.01	0.05					 ()	NA
18	Orissa Instruments Company Limited	Industries	March 1961	0.97			0.97					( )	NA
19	Orissa Leather Industries Limited (Subsidiary of Sl.No.C-23)	Industries	July 1986			0.65	0.65	1.77			1.77	2.72:1 (2.72:1)	NA
20	Orissa Textile Mills Limited (Under liquidation since 2001)	Textile and Handloom	January 1946	21.04		3.66	24.7	14.68			14.68	0.59:1 (0.59:1)	NA
21	Orissa State Electronics Development Corporation Limited (closed since 31 January 2006)	Information and Technology	September 1981	20.04			20.04			0.19	0.19	0.01:1 (0.01:1)	NA
22	Orissa State Handloom Development Corporation Limited (under liquidation)	Textile and Handloom	February 1977	3.63		0.55	4.18	1.58			1.58	0.38:1 (0.38:1)	NA
23	Orissa State Leather Corporation Limited(closed since 18 June 1998)	Industries	April	3.97		0.28	4.25	0.37			0.37	0.09:1 (0.09:1)	NA
24	Orissa State Textile Corporation Limited	Textile and Handloom	September 1981	4.53			4.53	1.62			1.62	0.36:1 (0.36:1)	NA
25	Orissa Tools and Engineering Company Limited (619-B)	Industries										()	NA
26	Premier Bolts and Nuts Limited (Under liquidation; assets have been disposed of)	Industries	August 1959	0.01		0.01	0.02					()	NA
	Sector wise total			60.72		9.94	70.66	23.71		1.59	25.30	0.36:1 (0.33:1)	NA
SERVICI	E												
27	ELCOSMOS Electronics Limited (Subsidiary of Sl. No. C-21)	Information and Technology	January 1987			1.58	1.58	2.00			2.00	1.27:1 (1.27:1)	NA

Sl. No.	Sector and Name of the Company	Name of the Department	ent year of						outstanding	at the close of	of 2010-11	Debt equity ratio for	Man power (No. of
			incorpo- ration	State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total	2009-10 (Previous year)	employees)
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	7	8
28	ELCO Communication and Systems Limited (Subsidiary of Sl.No.C-21 Under liquidation since 1998)	Information and Technology	March 1989			0.64	0.64	0.72			0.72	1.13:1 (1.13:1)	NA
29	ELMARC Limited (Subsidiary of Sl. No. C-21)	Information and Technology	January 1990			1.02	1.02	0.57			0.57	0.56:1 (0.56:1)	NA
30	Orissa State Commercial Transport Corporation Limited	Commerce and Transport	January 1964	2.34		3.76	6.1	0.50		8.05	8.55	1.40:1 (0.28:1)	4
	Sector wise total			2.34	-	7.00	9.34	3.79		8.05	11.84	1.27:1 (0.54:1)	4
Total C (A companie	All sector wise non working Government s)			63.42		16.94	80.36	27.50		9.64	37.14	0.46:1	4
Grand To	$(\mathbf{A} + \mathbf{B} + \mathbf{C})$			2116.58	87.95	432.06	2636.59	3581.71		4006.68	7588.39	2.88:1	24639

Above includes Section 619-B companies at Sl.No.A- 16, C-27 and 29 Paid-up capital includes share application money. Loans outstanding at the close of 2010-11 represent long-term loans only.

NA-Not available

#### Annexure 2

# Summarised financial results of Government companies and Statutory corporations for the latest year for which accounts were finalised (Referred to in paragraphs 1.14 and 1.35)

(Figures in column 5 (a) to (11) are ₹ in crore) Sector and Name of the Period of Net Profit (+)/ Loss (-) Turnover Impact of Paid up Accumulated Capital Return SI. Year in Percentemploy-ed<sup>@</sup> Accounts Capital Profit (+)/ No. Company Accounts which on age of Net Profit/ Depreciation Net Interest finalised Comments<sup>#</sup> Loss (-) capital return Loss before Profit/ employon Interest and Loss ed<sup>\$</sup> capital Depreciation employed 3 4 5 (a) 5 (b) 5 (c) 5 (d) 7 8 10 11 12 1 2 6 9 AGRICULTURE AND ALLIED The Agricultural Promotion 2009-10 2010-11 0.1 0.03 0.07 0.56 2.65 1.10 0.06 1.22 0.07 5.74 1 --and Investment Corporation of Orissa Limited 2 The Orissa Agro Industries 2008-09 2011-12 1.65 1.62 0.02 0.01 195.16 -0.54 7.15 -52.23 -25.29 1.63 ---Corporation Limited 2009-10 2011-12 3 Orissa State Cashew 1.59 ---0.17 1.42 6.94 ---1.55 14.7 20.49 1.42 6.93 Development Corporation Limited Orissa Forest Development 2009-10 2010-11 2.89 1.16 0.38 1.35 43.53 -6.40 1.28 -158.82 -150.31 2.51 4 ---Corporation Limited 2011-12 -139.86 2010-11 5.95 1.34 0.54 4.07 51.54 1.28 -155.21 5.41 ------5 Orissa Lift Irrigation 2009-10 2010-11 6.15 ---5.76 0.39 35.24 -3.79 74.73 -1.98 150.72 0.39 0.26 Corporation Limited Orissa State Seeds 2009-10 2011-12 1.78 0.86 0.32 0.60 127.15 10.20 2.60 15.58 67.42 1.46 2.17 6 Corporation Limited Orissa Pisciculture 2006-07 2010-11 -0.14 0.02 0.20 -0.36 31.21 2.21 -3.61 4.33 -0.34 ------Development Corporation Limited 2007-08 2011-12 -0.03 0.03 0.25 -0.31 37.99 2.21 -3.91 4.11 -0.28 ----Sector wise total 10.10 17.19 3.85 7.09 6.25 454.58 90.62 -182.99 78.81 12.82 ---FINANCING The Industrial Promotion and 2010-11 2009-10 1.57 0.07 1.50 2.82 -1.47 83.14 -19.04 198.85 1.50 0.75 8 ---Investment Corporation of Orissa Limited The Orissa Film Development 2009-10 9 2010-11 0.09 0.00 0.04 0.05 0.37 5.40 0.78 6.96 0.05 0.72 ---Corporation Limited

Sl.	Sector and Name of the	Period of	Year in		Net Profit	(+)/ Loss (-)		Turnover	Impact of	Paid up	Accumulated	Capital	Return	Percent-
No.	Company	Accounts	which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss		Accounts Comments <sup>#</sup>	Capital	Profit (+)/ Loss (-)	employ- ed®	on capital employ- ed <sup>\$</sup>	age of return on capital employ- ed
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
10	Orissa Rural Housing and Development Corporation Limited	2005-06	2010-11	22.47	50.97	0.18	-28.68	28.36	-0.79	48.16	-46.14	619.52	22.29	3.60
11	The Orissa Small Industries Corporation Limited	2008-09	2010-11	4.61	1.48	0.14	2.99	277.93	-28.29	40.80	-15.45	39.65	4.47	11.27
Sector	wise total			28.74	52.45	0.43	-24.14	309.48		177.50	-79.85	864.98	28.31	3.27
INFRA	STRUCTURE													
12	The Industrial Development Corporation of Orissa Limited	2010-11	2011-12	6.30	1.93	0.43	3.94	19.89		57.12	37.42	5.65	5.87	104
13	Orissa Construction Corporation Limited	2009-10	2011-12	3.38	0.13	1.62	1.63	160.74		16.50	6.65	260.67	1.76	0.68
14	Orissa Bridge and	2007-08	2010-11	0.74	0.01	0.09	0.64	12.82	-4.97	5.00	-12.09	-7.09	0.65	
	Construction Corporation Limited	2008-09	2011-12	1.43	0.01	0.08	1.34	13.08	0.00	5.00	-10.75	-5.75	1.35	
15	The Orissa State Police	2009-10	2010-11	6.61		0.17	6.44	154.35	0.22	5.63	28.24	33.87	11.16	32.95
	Housing and Welfare Corporation Limited	2010-11	2011-12	5.83		0.19	5.64	186.36		5.63	33.88	39.51	10.63	26.90
Sector	wise total			16.94	2.07	2.32	12.55	380.07		84.25	67.20	300.08	19.61	6.53
MANU	FACTURING													
16	Baitarni West Coal Company Limited <sup>⊽</sup>	2010-11	2011-12							30.00		13.99		
17	IDCOL Ferro Chrome and Alloys Limited (Subsidiary of Sl. No. A-12)	2010-11	2011-12	16.18	0.25	0.97	14.96	115.12		18.81	31.97	53.58	15.21	28.39
18	IDCOL Kalinga Iron Works Limited (Subsidiary of Sl. No. A-12)	2009-10	2010-11	-33.02	1.30	5.29	-39.61	215.10		70.10	-61.00	83.72	-38.31	
19	Konark Jute Limited (Subsidiary of Sl. No.A-12)	2009-10	2011-12	-0.73	0.15	0.04	-0.92	2.59		5.94	-25.30	-4.85	-0.77	
20	The Mandakini – B Coal Corporation Limited $^{\nabla}$	2009-10	2010-11							8.31		7.45		
		2010-11	2011-12							8.31		7.27		

Sl.	Sector and Name of the	Period of	Year in		Net Profit	(+)/ Loss (-)		Turnover	Impact of	Paid up	Accumulated	Capital	Return	Percent-
No.	Company	Accounts	which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss		Accounts Comments <sup>#</sup>	Capital	Profit (+)/ Loss (-)	employ- ed <sup>@</sup>	on capital employ- ed <sup>\$</sup>	age of return on capital employ- ed
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
21	The Orissa Mining Corporation Limited	2009-10	2010-11	1106.78	0.6	16.86	1089.32	1577.85	-9.79	31.45	2675.32	3396.58	1089.92	32.09
22	Orissa State Beverages Corporation Limited	2009-10	2011-12	40.12		0.10	40.02	67.90	1.05	1.00	69.31	70.31	40.02	56.92
Sector	wise total			1129.33	2.30	23.26	1103.77	1978.56		165.61	2690.30	3620.60	1106.07	30.55
POWE	R													
23	GRIDCO Limited (formerly Grid Corporation of Orissa Limited)	2009-10	2010-11	74.96	221.41	0.08	-146.53	4177.55	-56.27	432.98	-247.78	2512.91	74.88	2.98
24	Orissa Hydro Power Corporation Limited	2010-11	2011-12	181.72	7.18	127.61	46.93	338.72		320.80	478.17	2735.43	54.11	1.98
25	Orissa Power Generation Corporation Limited	2010-11	2011-12	182.88	0.56	15.88	166.44	453.04		490.22	587.66	1164.59	167.00	14.34
26	Orissa Power Transmission Corporation Limited	2009-10	2010-11	90.82	54.16	108.03	-71.37	305.16	-84.5	88.13	-160.07	1845.18	-17.21	
27	Orissa Thermal Power Corporation Limited <sup><math>\nabla</math></sup>	2010-11	2011-12							11.89		9.88		
Sector	wise total			530.38	283.31	251.6	-4.53	5274.47		1344.02	657.98	8267.99	278.78	3.37
SERVI	CES	•						•						
28	IDCOL Software Limited (Subsidiary of Sl. No.A- 12)	2009-10	2010-11	0.02		0.01	0.01	1.28		1	-0.47	0.53	0.01	1.89
29	Lanjigarah Project Area Development Foundation $^{\nabla}$	2009-10	2010-11									30.68		
30	Orissa State Civil Supplies Corporation Limited <sup>*</sup>	2008-09	2011-12					811.49		10.78		1284.52		

SI.	Sector and Name of the	Period of	Year in		Net Profit	(+)/ Loss (-)		Turnover	Impact of Accounts Comments <sup>#</sup>	Paid up	Accumulated	Capital	Return on capital employ- ed <sup>5</sup>	Percent- age of return on capital employ- ed
No.	Company	Accounts	which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss			Capital	Profit (+)/ Loss (-)	employ- ed <sup>@</sup>		
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
31	Orissa Tourism Development Corporation Limited	2009-10	2010-11	3.70		0.91	2.79	15.84	5.48	9.62	-1.79	10.69	2.79	26.10
Sector	wise total			3.72		0.92	2.80	828.61		21.65	-2.26	1326.42	2.8	0.21
MISCE	ELLANEOUS			1		11			1					
32	Kalinga Studios Limited (Subsidiary of Sl. No.A-9)	2007-08	2010-11	0.49		0.03	0.46	0.07	-0.1	1.75	-2.71	1.08	0.46	42.59
Sector	Sector wise total			0.49		0.03	0.46	0.07		1.75	-2.71	1.08	0.46	42.59
	(All sector wise working ment companies)			1726.79	343.98	285.65	1097.16	9225.84		1885.4	3147.67	14459.96	1446.13	10.00
B. Wor	king Statutory corporations													
FINAN	CE													
1	Orissa State Financial Corporation	2010-11	2011-12	10.59	9.65	0.33	0.61	15.4		413.48	-400.75	573.09	10.26	1.79
Sector	wise total			10.59	9.65	0.33	0.61	15.4		413.48	-400.75	573.09	10.27	1.79
SERVI	CES													
2	Orissa State Road Transport Corporation	2008-09	2010-11	10.77	1.11	4.09	5.57	51.02		151.44	-222.45	-37.64	6.68	
Sector	wise total			10.77	1.11	4.09	5.57	51.02		151.44	-222.45	-37.64	6.68	
MISCE	ELLANEOUS	1	1	1		11		1	1			1	I	
3	Orissa State Warehousing Corporation	2008-09	2010-11	10.72		1.23	9.49	28.52	3.41	3.60	0.01	51.81	9.49	18.32
Sector	wise total			10.72		1.23	9.49	28.52		3.60	0.01	51.81	9.49	18.32
	6 (All sector wise working ry corporations)			32.08	10.76	5.65	15.67	94.94		568.52	-623.19	587.26	26.43	4.50
Grand	Total (A + B)			1758.87	354.74	291.30	1112.83	9320.78		2453.92	2524.48	15047.22	1472.56	9.79

Sl.	Sector and Name of the Company	Period of	Year in		Net Profit	(+)/ Loss (-)		Turnover	Impact of	Paid up Capital	Accumulated Profit (+)/ Loss (-)	Capital employ- ed <sup>®</sup>	Return on capital employ- ed <sup>§</sup>	Percent- age of return on capital employ- ed
No.		Accounts	which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss		Accounts Comments <sup>#</sup>					
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
compar														
AGRIC	CULTURE AND ALLIED													
1	Eastern Aquatic Products Limited (under voluntary liquidation since 22 February 1978)	1972-73	1975-76							0.01				
2	Orissa Fisheries Development Corporation Limited	1982-83	1983-84	-0.03	0.01		-0.04			0.35		0.20	-0.03	
Sector	wise total			-0.03	0.01		-0.04			0.36		0.20	-0.03	
MANU	FACTURING			1		11					1			
3	ABS Spinning Orissa Limited (Subsidiary of Sl. No.A-12). (Under liquidation)	2006-07	2010-11	12.57	0.24	0.09	12.24			3.00	-48.89	-7.69	12.48	
4	Gajapati Steel Industries Limited (Company closed since 1969-70, under voluntary liquidation since 01 March 1974)	1968-69	1974-75							0.04		0.02		
5	Hira Steel and Alloys Limited (Subsidiary of Sl. No.A-12). (Under liquidation.)	1975-76	1976-77							0.12		0.27		
6	IPITRON Times Limited (Subsidiary of Sl.No.C-21). (Under liquidation since 1998)	1997-98	2005-06	-0.92			-0.92			0.81	-9.47	-2.07	-0.92	
7	Kanti Sharma Refractories Limited (Subsidiary of Sl. No.A 11). (Closed since 5 December 1998)	1996-97	2008-09	-0.50	0.28	0.03	-0.81			0.75	-1.26	1.92	-0.53	
8	Konark Detergent and Soaps Limited (Subsidiary of Sl.No.A-11)	1981-82	1996-97							0.06		0.05		

Sl.	Sector and Name of the	Period of	Year in	Net Profit (+)/ Loss (-)				Turnover	Impact of	Paid up	Accumulated	Capital	Return	Percent-
No.	Company	Accounts	ts which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss		Accounts Comments <sup>#</sup>	Capital	Profit (+)/ Loss (-)	employ- ed®	on capital employ- ed <sup>\$</sup>	age of return on capital employ- ed
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
9	Konark Television Limited (Defunct since 1999-2000)	1991-92	1998-99	0.46	1.31	0.10	-0.95	14.05		1.20	-6.04	6.00	0.36	6.00
10	Manufacture Electro Limited (Under process of liquidation; assets are disposed of)	1965-66	1982-83							0.01				
11	Mayurbhanj Textiles Limited	1970-71	1976-77							0.04				
12	Modern Electronics Limited (Under process of liquidation)	1965-66	1982-83							0.04		0.03		
13	Modern Malleable Casting Company Limited (Closed since 1968. Under voluntary liquidation since 09 March 1976)	1972-73	1975-76							0.04		0.03		
14	New Mayurbhanj Textiles Limited	1981-82	2003-04	0.03			0.03			0.02	0.03	0.05	0.03	60.00
15	Orissa Boat Builders Limited (under liquidation)	1970-71	1997-78							0.05		0.01		
16	Orissa Board Mills Limited (under liquidation)	1967-68	1976-77	-0.01			-0.01			0.04		0.05	-0.01	
17	Orissa Electrical Manufacturing Company Limited	1966-67	1973-74							0.05		0.05		
18	Orissa Instruments Company Limited	1987-88	2000-01	-0.04	0.02		-0.06			0.09		0.36	-0.04	
19	Orissa Leather Industries Limited (Subsidiary of Sl.No.C-23)	1991-92	1995-96							0.65		1.92		
20	Orissa Textile Mills Limited (Under liquidation since 2001)	1997-98	1998-99	-7.66	2.58		-10.24			24.7	-53.41	5.17	-7.66	
21	Orissa State Electronics	2004-05	2008-09	-0.24		0.02	-0.26			20.03	-2.80		-0.26	
	Development Corporation Limited (Under liquidation since 2000)	2005-06	2009-10	-0.33		0.02	-0.35			20.03	-3.15	7.28	-0.35	

SI.	Sector and Name of the	Period of	Year in		Net Profit	(+)/ Loss (-)		Turnover	Impact of	Paid up	Accumulated	Capital	Return	Percent-
No.	Company	Accounts	which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss		Accounts Comments <sup>#</sup>	Capital	Profit (+)/ Loss (-)	employ- ed <sup>@</sup>	on capital employ- ed <sup>\$</sup>	age of return on capital employ- ed
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
22	Orissa State Handloom Development Corporation Limited (under liquidation)	2003-04	2011-12	-0.36	0.23	0.01	-0.59	0.03		3.53	-20.77	-5.6	-0.36	
23	Orissa State Leather Corporation Limited (closed since 18 June 1998)	1988-89	2004-05	-0.17	0.06		-0.23			1.85	-2.46	1.71	-0.17	
24	Orissa State Textile Corporation Limited	1993-94	2003-04	-1.73	1.30	0.07	-3.10	3.52		2.62	-15.95	-5.45	-1.80	
25	Orissa Tools and Engineering Company Limited (619-B)	1982-83								0.44	-0.43			
26	Premier Bolts and Nuts Limited (Under liquidation; assets have been disposed of)	1966	1973-74							0.02				
Sector	wise total			1.34	6.02	0.32	-4.99	17.60		60.20	-161.80	4.11	1.03	25.06
SERVI	CES							•						•
27	ELCOSMOS Electronics Limited (Subsidiary of Sl. No. C-21)	1997-98	2005-06	-0.24		0.26	-0.50			1.59	-6.87	1.76	-0.50	
28	ELCO Communication and Systems Limited (Subsidiary of Sl.No.C-21 Under liquidation since 1998)	1997-98	2005-06							0.64		-1.46		

SI.	Sector and Name of the	Period of	Year in		Net Profit	(+)/ Loss (-)		Turnover	Impact of	Paid up	Accumulated	Capital	Return	Percent-
No.	Company	Accounts	which finalised	Net Profit/ Loss before Interest and Depreciation	Interest	Depreciation	Net Profit/ Loss		Accounts Comments <sup>#</sup>	Capital	Profit (+)/ Loss (-)	employ- ed <sup>@</sup>	on capital employ- ed <sup>\$</sup>	age of return on capital employ- ed
1	2	3	4	5 (a)	5 (b)	5 (c)	5 (d)	6	7	8	9	10	11	12
29	ELMARC Limited (Subsidiary of Sl. No. C-21)	2000-01	2006-07	-0.05		0.02	-0.07	0.77		1.02	-2.25	-0.56	-0.07	
30	Orissa State Commercial Transport Corporation Limited	1997-98	2008-09	-0.73	0.32	0.02	-1.07	0.39		2.34	-14.21	-4.1	-0.75	
Sector	wise total			-1.02	0.32	0.30	-1.64	1.16		5.59	-23.33	-4.36	-1.32	
	C (All sector wise non working ment Co.			0.29	6.35	0.62	-6.67	18.76		66.15	-185.13	-0.05	-0.32	
Grand	Total (A + B + C)			1759.16	361.09	291.92	1106.16	9339.54		2520.07	2339.35	15047.17	1472.24	9.78

<sup>#</sup> Impact of accounts comments include the net impact of comments of Statutory Auditors and CAG and is denoted by (+) increase in profit/ decrease in losses, (-) decrease in profit/ increase in losses.

<sup>@</sup> Capital employed represents net fixed assets (including capital works-in-progress) plus working capital except in case of finance companies/ corporations where the capital employed is worked out as a mean of aggregate of the opening and closing balances of paid up capital, free reserves, bonds, deposits and borrowings (including refinance).

<sup>§</sup>Return on capital employed has been worked out by adding profit and interest charged to profit and loss account.

\* One company (Sl. No.A-30) prepared accounts on 'no profit no loss' basis.

 $\nabla$  Four companies (Sl. No.A-16, 20, 27 and 29) have not started operations/commercial production.

# Statement showing equity/loans received out of budget, grants and subsidy received/receivable, guarantees received, waiver of dues, loans written off and loans converted into equity during the year and guarantee commitment at the end of March 2011 relating to State PSUs

(Referred to in paragraph 1.9)

(Figures in column 3 (a) to 6 (d) are ₹ in crore)

				Grants and Subsidy received during the year Guarantees received Waiver of dues during t								, ,	
Sl. No.	Sector and Name of the Company	Equity / received budget du yea	l out of Iring the	Grants a			ng the year	during th commitme of th	during the year and commitment at the end of the year				
		Equity	Loans	Central Govern- ment	State Government	Others	Total	Received	Commit- ment <sup>@</sup>	Loans repayment/ written off	Loans converted in to equity	Interest / Penal interest waived	Total
(1)	(2)	<b>3</b> (a)	<b>3(b)</b>	<b>4</b> ( <b>a</b> )	<b>4(b)</b>	<b>4</b> ©	<b>4(d)</b>	<b>5</b> (a)	5(b)	<b>6</b> (a)	6(b)	6©	6(d)
A.	Working Government companies												
AGR	ICULTURE AND ALLIED												
1	The Agricultural Promotion and Investment Corporation of Orissa Limited				0.50 <sup>#</sup>		$0.50^{\#}$						
2	Orissa State Cashew Development Corporation Limited			0.64 #			0.64#					·	
3.	Orissa Lift Irrigation Corporation Limited				30.00		30.00			0.05			0.05
4	Orissa State Seeds Corporation Limited.			4.25	1.96		6.21				·		
5	Orissa Pisciculture Development Corporation Limited	0.03									·		
	Sector wise total	0.03		4.25 0.64 <sup>#</sup>	31.96 0.50 <sup>#</sup>		36.21 1.14 <sup>#</sup>			0.05			0.05
FINA	NCING												
6	The Industrial Promotion and Investment Corporation of Orissa Limited				$0.30^{\#}$		0.30 <sup>#</sup>						
7	The Orissa Film Development Corporation Limited				0.25		0.25						
8	Orissa Rural Housing and Development Corporation Limited		47.50						168.21				

Sl. No.	Sector and Name of the Company	Equity received budget du ye	d out of uring the	Grants a	nd Subsidy re	ceived duri	ng the year	Guarantees received during the year and commitment at the end of the year		Wai	iver of dues of	during the year	
		Equity	Loans	Central Govern- ment	State Government	Others	Total	Received	Commit- ment <sup>@</sup>	Loans repayment/ written off	Loans converted in to equity	Interest / Penal interest waived	Total
(1)	(2)	<b>3</b> (a)	3(b)	<b>4</b> (a)	4(b)	<b>4</b> ©	4(d)	5(a)	5(b)	6(a)	6(b)	6©	6(d)
9	The Orissa Small Industries Corporation Limited								20.00				
	Sector wise total		47.50		0.25 0.30 <sup>#</sup>		0.25 0.30 <sup>#</sup>		188.21				
INFR	ASTRUCTURE												
10	Orissa Construction Corporation Limited	1.00											
	Sector wise total	1.00											
POW	ER												
11	GRIDCO Limited							1600.00	1978.54	180.60			180.60
12	Orissa Power Generation Corporation Limited								2.32				
13	Orissa Power Transmission Corporation Limited	71.94							188.46				
	Sector wise total	71.94						1600.00	2169.32	180.60			180.60
SERV	VICE												
14.	Lanjigarh Project Area Development Corporation Limited	0.03											
15	Orissa State Civil Supplies Corporation Limited			2467.89	924.45		3392.34						
	Sector wise total	0.03		2467.89	924.45		3392.34						
	A (All sector wise working rnment companies)	73.00	47.50	2472.14 0.64 <sup>#</sup>	956.66 0.80 <sup>#</sup>		3428.80 1.44 <sup>#</sup>	1600.00	2357.53	180.65			180.65

Sl. No.	Sector and Name of the Company	Equity received budget du ye	l out of uring the	Grants a	nd Subsidy re	ceived durin	ng the year	Guarantees received during the year and commitment at the end of the year		Wa	iver of dues of	during the year	
		Equity	Loans	Central Govern- ment	State Government	Others	Total	Received	Commit- ment <sup>@</sup>	Loans repayment/ written off	Loans converted in to equity	Interest / Penal interest waived	Total
(1)	(2)	<b>3</b> (a)	<b>3</b> (b)	<b>4</b> (a)	<b>4(b)</b>	<b>4</b> ©	<b>4</b> ( <b>d</b> )	<b>5</b> (a)	5(b)	<b>6</b> (a)	6(b)	6©	6(d)
B. Wo	orking Statutory corporations												
FINA	NCING												
1	Orissa State Financial Corporation		0.53		0.99		0.99				·		
	Sector wise total		0.53		0.99		0.99						
SERV	ICE												
2	Orissa State Road Transport Corporation				1.60		1.60				·		
	Sector wise total				1.60		1.60						
	B (All sector wise working ory corporations)		0.53		2.59		2.59						
Gran	1 Total (A+B)	73.00	48.03	2472.14 0.64 <sup>#</sup>	959.25 0.80 <sup>#</sup>		3431.39 1.44 <sup>#</sup>	1600.00	2357.53	180.65			180.65
C. No compa	n-working Government anies												
MAN	UFACTURING												
1	Konark Television Limited				0.03#		0.03#						
2	Orissa State Textile Corporation Limited				0.05 #		0.05 #						
	Sector wise total				 0.08 <sup>#</sup>		 0.08 <sup>#</sup>						

Sl. No.	Sector and Name of the Company	Equity received budget du ye	d out of uring the	Grants a	nd Subsidy re	ceived duri	ng the year	during th commitme	ees received ne year and nt at the end ne year	Waiver of dues during the year			
		Equity	Loans	Central Govern- ment	State Government	Others	Total	Received	Commit- ment <sup>@</sup>	Loans repayment/ written off	Loans converted in to equity	Interest / Penal interest waived	Total
(1)	(2)	<b>3</b> (a)	<b>3</b> (b)	<b>4</b> (a)	<b>4(b)</b>	<b>4</b> ©	<b>4(d)</b>	5(a)	5(b)	6(a)	6(b)	6©	6(d)
SERV	VICE												
3	Orissa State Commercial Transport Corporation Limited				0.08#		$0.08^{\#}$						
	Sector wise total				0.08#		0.08#						
	C (All sector wise Non-working rnment companies				 0.16 <sup>#</sup>		 0.16 <sup>#</sup>						
Total	(A + B+C)	73.00	48.03	2472.14 0.64 <sup>#</sup>	959.25 0.96 <sup>#</sup>	-	3431.39 1.60 <sup>#</sup>	1600.00	2357.53	180.65			180.65

<sup>@</sup> Figures indicate total guarantees outstanding at the end of the year. # Grants received during 2010-11 and in case of non-working companies this was towards establishment expenditure, salary, etc.

# Statement showing investment made by State Government in PSUs, whose accounts are in arrears (Referred to in paragraph 1.24)

			(Referred	to in parag	raph 1.24)		(Amount.	₹ in crore)		
SI. No	Name of PSUs	Year upto which Accounts finalised	in term of years	Paid up capital as per latest finalised accounts	Arrear years in which investment received	Investment made by State Government during the years for which accounts are in arrear				
				(₹ in crore)		Equity	Loans	Grants/ Subsidy	Others	
A.	Working Companies									
1	Orissa Rural Housing and Development Corporation Limited	2005-06	5 years	48.16	2006-07 2007-08 2008-09 2009-10 2010-11		122.42 56.66 52.52 47.22 47.50			
2	Orissa State Civil Supplies Corporation Limited	2008-09	2 years	9.78	2009-10 2010-11	1.25		847.85 924.45		
3	Orissa Construction Corporation Limited	2009-10	1 year	16.50	2010-11	1.00				
4	Orissa Pisciculture Development Corporation Limited	2007-08	3 years	2.21	2010-11	0.03				
5	Orissa State Seeds Corporation Limited	2009-10	1 year	2.60	2010-11			1.96		
6	Orissa Lift Irrigation Corporation Limited	2009-10	1 year	74.73	2010-11			30.00		
7	The Orissa Film Development Corporation Limited	2009-10	1 year	5.40	2010-11		-	0.25		
8	The Agricultural Promotion and Investment Corporation of Orissa Limited	2009-10	1 year	1.10	2010-11			0.50		
9	Orissa Power Transmission Corporation Limited	2009-10	1 year	88.13	2010-11	71.94				
10	The Industrial Promotion and Investment Corporation of Orissa Limited	2009-10	1 year	83.14	2010-11			0.30		
Tota	I A			331.75		76.22	326.32	1,805.31		

SI. No	Name of PSUs	which accurate accura	Arrear of accounts in term of years	capital as years in per latest which	investment					
						Equity	Loans	Grants/ Subsidy	Others	
B.	Working Statutory Corporation									
1	Orissa State Road Transport Corporation	2008-09	2 years	151.44	2009-10 2010-11			1.60 1.60		
Tota	I B			151.44				3.20		
Tota	l A+B			483.19		76.22	326.32	1808.51		
C.	Non-working Government companies									
1	Konark Television Limited	1991-92	Under liquida- tion	1.20	2008-09 2009-10 2010-11		 	0.06 0.04 0.03		
2	Orissa State Commercial Transport Corporation Limited	1997-98	13 years	2.34	2008-09 2010-11			0.12 0.08		
3	Orissa State Textiles Corporation	1993-94	17 years	2.62	2007-08 2008-09 2009-10 2010-11			0.05 0.05 0.06 0.05		
Tota	IC			6.16				0.54		
Grai	nd Total (A+B+C)			489.35		76.22	326.32	1,809.05		

#### Statement showing financial position of Statutory corporations (Referred to in paragraph 1.14)

	paragraph 1.14)	(Amount:	₹ in crore)
1. Orissa State Financial Corporation			
Particulars	2008-09	2009-10	2010-11
A. Liabilities			
Paid-up capital	381.78	381.78	413.48
Reserve fund and other reserves and surplus	23.43	23.79	23.91
Borrowings:			
(i) Bonds and debentures	1.26	1.27	
(ii) Fixed Deposits	0.15	0.12	
(iii) Industrial Development Bank of India and Small Industries Development Bank of India	192.74	158.76	136.85
(iv) Reserve Bank of India			
(v) Loans from State Government			
(vi) Loans in lieu of share capital:			
(a) State Government			
(b) Industrial Development Bank of India	6.22	6.22	
(vii) Others (subvention from State Government)			
(viii) Other liabilities and provisions	362.75	356.28	305.11
Total (A)	968.33	928.22	879.35
B. Assets			
Cash and Bank balance	33.52	24.99	23.64
Investments			
Loans and Advances	403.70	371.56	326.15
Net fixed assets	22.23	22.04	22.00
Other assets	131.68	133.87	106.81
Miscellaneous expenditure (Loss)	377.20	375.76	400.75
Total (B)	968.33	928.22	879.35
C. Capital employed <sup>*</sup>	565.86	588.76	573.09
2 Orissa State Road Transport Corporation			
Particulars	2006-07	2007-08	2008-09
A. Liability			
Capital (including loan capital and equity capital)	136.49	146.44	151.44
Borrowings (Government)	23.55	23.55	23.55
(Others)	1.30	1.30	1.30
Funds <sup>#</sup>	2.62	2.57	8.53
Trade dues and other current liabilities (including provisions)	102.68	104.61	110.50
Total (A)	266.64	278.47	295.32
B. Assets			
Gross Block	40.84	48.82	55.99
Less : Depreciation	21.09	22.01	25.79
Net fixed assets	19.75	26.81	30.20

<sup>\*</sup> Capital employed represents the mean of the aggregate of opening and closing balances of paid-up capital, free reserves, loans in lieu of capital, seed money, debentures (other than those which have been funded specially and backed by investment outside), bonds, deposits and borrowings (including refinance). <sup>#</sup>Excluding depreciation funds.

Particulars	2006-07	2007-08	2008-09
Investment			
Current assets, loans and advances	15.97	23.64	42.67
Accumulated losses	230.92	228.02	222.45
Total (B)	266.64	278.47	295.32
C. Capital employed <sup>®</sup>	(-)66.96	(-)-54.16	(-)37.64
3. Orissa State Warehousing Corporation			
Particulars	2006-07	2007-08	2008-09
A. Liability			
Paid-up capital	3.60	3.60	3.60
Reserves and surplus	31.06	36.48	42.76
Borrowings	5.42	5.42	5.42
Trade dues and other current liabilities (including provisions)	21.97	25.64	26.26
Total (A)	62.05	71.14	78.04
B. Assets			
Gross Block	40.68	40.70	40.74
Less : Depreciation	8.55	9.71	11.12
Net fixed assets	32.13	30.99	29.62
Capital works-in-progress	0.02	0.02	0.02
Current assets, loans and advances	29.90	40.13	48.40
Total (B)	62.05	71.14	78.04
C. Capital employed	40.08	45.50	51.81

 $<sup>^{\</sup>otimes}$  Capital employed represents net fixed assets (including capital works-in-progress) plus working capital

1.	Orissa State Financial Corporation		(Amou	unt :₹ in crore)
	Particulars	2008-09	2009-10	2010-11
1.	Income			
(a)	Interest on Loans	20.28	21.10	15.40
(b)	Other Income	3.00	2.37	10.07
Total	-1	23.28	23.47	25.47
2.	Expenses			
(a)	Interest on long-term and short-term loans	12.76	10.79	9.65
(b)	Provision for non-performing assets	(11.82)	3.66	
©	Other expenses	8.65	8.80	14.69
Total	-2	9.59	23.25	24.34
3.	Profit before tax (1-2)	13.69	0.22	1.13
4.	Prior period adjustment (Income)	10.95	(1.58)	0.53
4.	Provision for tax	0.03		
5.	Profit/ Loss (-) after tax	2.71	1.80	0.60
6.	Other appropriations	0.54	0.36	0.12
7.	Amount available for dividend	2.17	1.44	0.48
8.	Dividend			
9.	Total return on Capital employed $^{st}$	15.50	12.59	10.26
10.	Percentage of return on Capital Employed	2.74	2.14	1.79
2.	Orissa State Road Transport Corpora	tion		
	Particulars	2006-07	2007-08	2008-09
Opera	nting			
a)	Revenue	36.88	40.56	51.02
b)	Expenditure	38.06	40.15	48.03
c)	Surplus / Deficit (-)	(-)1.18	0.41	2.99
Non-o	perating			
a)	Revenue	3.50	3.99	5.23
b)	Expenditure	1.60	1.72	1.66
c)	Surplus / Deficit (-)	1.90	2.27	3.57
Total				
a)	Revenue	40.38	44.55	56.25
b)	Expenditure	39.66	41.87	49.69
c)	Surplus / Deficit (-)	0.72	2.68	6.56

#### Statement showing working results of Statutory corporations (Referred to in paragraph 1.14)

\*Total return on capital employed represents net surplus/deficit plus total interest charged to profit and loss account (less interest capitalised)

Particulars	2006-07	2007-08	2008-09
d) Prior period adjustment (Income)	(0.11)	(0.22)	-0.99
e) Surplus / Deficit after Prior period adjustment	0.83	2.90	5.57
Interest on capital and loans	1.11	1.11	1.11
Total return on Capital employed <sup>*</sup>	1.94	4.01	6.68
Percentage of return on Capital employed			
3. Orissa State Warehousing Corporation		(Amount: ₹ in cr	rore)
Particulars	2006-07	2007-08	2008-09
1. Income			
Warehousing Charges	25.46	27.09	28.52
Other income	0.20	0.55	0.92
Total – 1	25.66	27.64	29.44
2. Expenses			
(a) Establishment charges	5.14	6.77	6.40
(b) Other expenses	11.57	13.44	13.63
Total - 2	16.71	20.21	20.03
3. Profit / Loss (-) before tax	8.95	7.43	9.41
4. Prior period adjustment (Income)	(0.05)	(0.71)	(0.08)
5. Provision for tax	1.04	2.52	3.23
6. Profit / Loss (-) after tax	7.96	5.62	6.26
7. Other appropriations	7.76	5.42	6.30
8. Amount available for dividend	0.20	0.20	
9. Dividend for the year	0.18	0.18	
10. Interest on capital and loans	0.06		
11. Total return on Capital employed*	9.06	8.14	9.49
12. Percentage of return on Capital employed	22.60	17.89	18.32

\*Total return on capital employed represents net profit (including prior period adjustment) before tax plus total interest charged to profit and loss account (less interest capitalised).

#### Statement showing financial position and working results of Orissa State Civil Supplies Corporation Limited for the last four years ended 2009-10

#### (Referred to in paragraph 2.1.8)

#### A. Financial Position

Particulars	2006-07	2007-08	2008-09	2009-10 (Provisional)
Liabilities				(,
Paid up capital	9.78	9.78	10.78	11.03
Reserve and Surplus	3.00	3.00	3.00	3.00
Secured Loans-cash credit	130.91	588.77	1,261.82	3,210.28
Current liabilities	217.68	307.19	496.57	1,067.21
Deferred Govt. grants	8.83	8.79	8.77	11.63
Share deposit	-	1.00	0.25	-
Total	370.20	918.53	1,781.19	4,303.15
Assets				
Gross Block	21.64	21.87	22.02	4.51
Less: Depreciation	11.88	12.49	13.08	0.29
Net Fixed Assets	9.76	9.38	8.94	4.22
Investments	0.10	0.10	0.10	0.10
Current Assets, Loans and Advances				
Inventories	168.17	555.86	1043.08	3,540.45
Cash and Bank balance	94.93	139.71	176.06	153.35
Other current assets, loans & advances	97.24	213.48	553.01	605.03
Total	370.20	918.53	1,781.19	4,303.15
Capital Employed	152.42	611.24	1284.52	3,235.84
Net Worth*	12.78	12.78	13.78	14.03

\* Represents paid up capital plus free reserves

#### B. Working Results

D. WOLKING Results				( <b>₹</b> in crore)
Particular	2006-07	2007-08	2008-09	<b>2009-10</b> (Provisional)
Income				, , ,
Sales	936.39	1,022.22	811.49	736.88
Other operating income	18.66	9.99	11.58	0.08
Miscellaneous income	2.24	2.02	5.44	18.25
Increase/(Decrease) in stock	107.57	387.70	499.34	1,460.35
Total	1,064.86	1,421.93	1,327.85	2,215.56
Expenditure				
Purchase of traded goods	1,131.57	1,687.40	2,473.30	3,885.63
Trade expenses	53.60	63.55	94.46	163.85
Procurement expenses	65.31	140.07	249.37	371.64
Employee cost	9.30	10.29	15.63	14.44
Administrative and other expenses	1.97	1.49	2.71	3.03
Total	1,261.75	1,902.80	2,825.47	4,438.59
Profit (Loss) from operations before interest, depreciation and subsidy	(196.89)	(480.87)	(1,507.61)	(2,223.03)
Interest and financial charges	2.85	19.46	49.47	164.04
Depreciation	0.65	0.60	0.59	0.29
Profit (Loss) before subsidy	(200.39)	(500.93)	(1,557.67)	(2,387.36)
Subsidy from Govt. accrued	200.39	500.93	1,557.67	2,387.36
GOI	200.39	500.93	1,122.01	1,692.35
GoO	Nil	Nil	435.66	695.01

# Statement showing allotment made by the Block Development Officers and by the Executive Officers to retail outlets

#### (Referred to in paragraph 2.1.41)

Name of the scheme	Monthly quota for beneficiaries
BPL rice	Supply of 25 kg rice every month to all BPL families of the State, non BPL families of KBK districts <sup>1</sup> and SC/ST hostels/ welfare institutions (15 kg) at $₹ 6.30/₹ 4.75$ per kg upto July 2008 and $₹ 2$ per kg from August 2008.
Antyoadaya Anna Yojana (AAY)	Supply of 35 kg of rice every month to identified poorest families at ₹ 3 per kg upto July 2008 and ₹ 2 per kg from August 2008.
Annapurna (AP) scheme	Supply of 10 kg of rice every month to senior destitute citizens at free of cost.
APL wheat	Supply of 15 kg of wheat every month to per card APL beneficiaries at ₹7 per kg.
Levy sugar	Supply of 2 kg of sugar every month to BPL and AAY beneficiaries at $₹$ 13.50 per kg.

<sup>&</sup>lt;sup>1</sup> KBK districts include undivided Kalahandi, Bolangir and Koraput districts which are poverty striven.

# Statement showing allotment vis-à-vis lifting of rice, wheat and sugar for different schemes for the year 2006-11 (Referred to in Paragraph 2.1.43)

Year	B	PL Rice	(Allotn	nent: 2	5 Kg pe	er bene	ficiary	family	)			BPL	rice				AY Ri		Total Rice (BPL & AAY)		
	₹	₹ 4.75/ Kg		(₹ 6.30/2.00)/ Kg		-	For APL families in KBK district		For SC/ST Hostels (Allotment: 15 Kg per family)		For W.I (Allotment: 10 Kg per family)		nt: 10	(Allotment: 35 Kg per beneficiary family)		iary	AAI)				
	Α	L	SL	A	L	SL	A	L	SL	A	L	SL	A	L	SL	A	L	SL	A	L	SL
	(in	lakh MT	")	(in	lakh M	T)	(in	lakh M	<b>1</b> T)	(in	lakh N	<b>1</b> T)	(in	lakh i	MT)	(in	ı lakh M	<b>1</b> T)	(in	lakh M	1T)
2006-07	2.98	2.98	0	8.21	5.58	2.63	0.76	0.49	0.27	0.14	0.14	0	-	-	-	5.30	5.28	0.02	17.39	14.47	2.92
2007-08	3.05	3.03	0.02	7.84	7.16	0.68	0.76	0.66	0.10	0.13	0.20	-0.07	-	-	-	5.31	5.29	0.02	17.09	16.34	0.75
2008-09	1.01	1.03	-0.02	9.99	9.88	0.11	1.56	1.44	0.12	0.37	0.33	0.04	0.01	0	0.01	5.31	5.15	0.16	18.16	17.83	0.33
2009-10				11.39	11.28	0.11	1.69	1.65	0.04	0.49	0.36	0.13	0.02	0	0.02	5.31	5.28	0.03	18.90	18.57	0.33
2010-11	Scheme	abolishe	d	11.16	11.02	0.14	1.66	1.60	0.06	0.53	0.41	0.12	0.02	0	0.02	5.27	5.23	0.04	18.64	18.26	0.38
Total				48.59	44.92	3.67	6.43	5.84	0.59	1.66	1.44	0.22	0.05	0	0.05	26.5	26.23	0.27	90.18	85.47	4.71

No. of beneficiaries deprived of getting subsidised Rice	0	14680000	2360000	1466666	500000	771428	19778094
Loss of Administrative charges (in ₹)	0	58771408	8638037	1154073	4000000	1788386	74351904

#### APL Wheat(Allotment: 15 Kg per beneficiary family)

Α	L	SL	No. of beneficiaries	Loss of Administrative
(in	lakh M	<b>T</b> )	deprived of getting entitled ration	charges (in ₹)
1.49	1.32	0.17	1133333	
1.41	1.31	0.10	666667	
1.58	1.25	0.33	2200000	
3.93	3.66	0.27	1800000	
4.33	3.77	0.56	3733333	
12.74	11.31	1.43	9533333	28600000

#### Levy Sugar(Allotment: 2 Kg per beneficiary family)

Α	L	SL	No. of beneficiaries	Loss of Administrative
(in	a lakh M	<b>1</b> T)	deprived of getting entitled ration	charges (in ₹)
1.07	0.65	0.42	21000000	
1.06	0.35	0.71	35500000	
1.00	0.33	0.67	33500000	
1.08	0.66	0.42	21000000	
1.09	1.07	0.02	1000000	
5.30	3.06	2.24	112000000	7907200

A: Allotment; L: Lifting; SL: Short-lifting; PL: Percentage of lifting

### Statement showing details of Police/Jail/Fire Service /Judiciary projects sanctioned and executed during 2006-2011 (Referred to in paragraph 2.2.35)

#### **Police projects**

		2006	5-07	2007	-08	2008	8-09	2009	-10	201	)-11	To	tal
Year	No of project sanctioned	No of projects scheduled to be Completed	No. of projects complet- ed and handed	No of projects scheduled to be Completed	complet-	No of projects scheduled to be Completed	No. of projects completed and handed	No of projects scheduled to be Completed	projects completed and	No of projects scheduled to be Completed	projects completed	projects scheduled	No. of projects completed and handed
			over		over		over		over		over		over
2006-07	261	0	1	255	86	1	43	1	42	4	24	261	196
2007-08	684			1	3	611	300	72	101	1	50	685	454
2008-09	286							248	30	35	33	283	63
2009-10	215							2		178	13	180	13
2010-11	229											nil	nil
Total	1,675	0	1	256	89	612	343	323	173	210	120	1409	726

#### Fire projects

		2006	6-07	2007	-08	2008	8-09	2009	-10	2010	)-11	To	tal
Year		scheduled to be	No. of projects complet- ed and handed over	scheduled to be Completed	complet- ed and	No of projects scheduled to be Completed	and	No of projects scheduled to be Completed	projects completed and	No of projects scheduled to be Completed	No. of projects completed and handed over	projects scheduled to be Completed	No. of projects completed and handed over
2006-07	46	11	1	35	5		17		4		7	46	34
2007-08	40			10		30			13		15	40	28
2008-09	72					11		61	21		13	72	34
2009-10	55							-		53		53	nil
2010-11	31									-		nil	nil
Total	244	11	1	45	5	41	17	61	38	53	35	211	96

# Jail projects

		2006	-07	2007	-08	2008	8-09	2009	-10	2010	)-11	To	tal
Year	sanctioned	Completed	No. of projects complet- ed and handed	No of projects scheduled to be Completed		scheduled	completed and	1 0	completed	No of projects scheduled to be Completed	and	projects scheduled	No. of projects completed and handed
			over		over		over		over		over		over
2006-07	199	25	2	166	23	7	45		47		15	198	132
2007-08	216			40	6	94	32	75	57		26	209	121
2008-09	142					12	3	127	19		18	139	40
2009-10	29							2	2	26		28	2
2010-11	10									2		2	nil
Total	596	25	2	206	29	113	80	204	125	28	59	576	295

# **Court projects**

		2006	5-07	2007	-08	2008	8-09	2009	-10	201	0-11	To	tal
Year	No of project sanctioned	No of projects scheduled to be Completed		No of projects scheduled to be Completed	No. of projects complet- ed and handed over	No of projects scheduled to be Completed	completed and	No of projects scheduled to be Completed	No. of projects completed and handed over	No of projects scheduled to be Completed	No. of projects completed and handed over	to be Completed	No. of projects completed and handed over
2006-07	8	6	nil	2	nil		nil					8	nil
2007-08	-											nil	nil
2008-09	6							6				6	nil
2009-10	12									12		12	nil
2010-11	4											nil	nil
Total	30	6	Nil	2	nil	nil	nil	6	nil	12	nil	26	nil

### Statement showing details of ongoing and non-started projects (Referred to in paragraphs 2.2.36 & 2.2.41)

(Amount: ₹ in lakh)

Year		Ongoing	Not	started	Total	
	No of projects	AA amount	No of projects	AA amount	No of projects	AA amount
2000-01	2	10.05	4	20.33	6	30.38
2001-02	1	9.30	24	487.71	25	497.01
2002-03	0	0	21	695.60	21	695.60
2003-04	5	939.56	4	132.31	9	1,071.87
2004-05	9	456.73	1	29.00	10	485.73
2005-06	29	1,213.23	19	197.08	48	1,410.31
2006-07	47	1,646.91	18	322.64	65	1,969.55
2007-08	176	4,275.37	25	184.10	201	4,459.47
2008-09	182	8,359.38	33	943.50	215	9,302.88
2009-10	182	11,132.64	68	2,903.36	250	14,036.00
2010-11	98	5,355.91	176	8,389.54	274	13,745.45
Total	731	33,399.08	393	14,305.17	1,124	47,704.25

\*

#### Annexure 12

# Statement showing paragraphs/performance audits for which explanatory notes were not received as on 30 September 2011 (Referred to in paragraph 3.15.1)

Sl. No.	Name of the Department	1999-2000	2001-02	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	Total
1.	Industries		1		1			5	2	3	12
2.	Public Enterprises			2	1	2	1				6
3.	Energy						2	13	5	4	24
4.	Commerce and Transport	1							1	1	3
5.	Water Resources								1	1	2
6.	Works						1				1
7.	Tourism and Culture						1			1	2
8.	Agriculture						1			1	2
9	Excise							1			1
10	Food Supplies and Consumer Welfare							1	2		3
11	Housing and Urban Development									1	1
12	Steel and Mines									2	2
	Total	1	1	2	2	2	6	20	11	14*	59

The explanatory notes were not received against 12 paragraphs of Audit Report for 2009-10 since two paragraphs related to four companies.

## Statement showing department-wise outstanding Inspection Reports as on 30 September 2011

Sl. No.	Name of the Department	No. of PSUs	No. of outstanding IRs	No. of outstanding Paragraphs	Year from which Paragraphs outstanding
1.	Industries	10	43	174	2004-05 to 2010-11
2.	Steel and Mines	3	24	80	2004-05,2006-07, 2008-09 to 2010-11.
3.	Home	1	4	16	2005-06, 2007-08 to 2009-10
4.	Housing and Urban Development	1	6	34	2005-06 to 2010-11.
5.	Excise	1	3	11	2008-09 to 2010-11.
6.	Commerce and Transport	2	33	127	2004-05 to 2010-11
7.	Tourism and culture	1	4	11	2004-05, 2007-08, 2008- 09, 2010-11.
8.	Energy	5	148	519	2004-05 to 2010-11
9.	Water Resources	2	8	52	2006-07 to 2010-11
10.	Fisheries and Animal Resources Development	1	3	20	2008-09 to 2010-11
11.	Agriculture	4	15	70	2004-05 to 2010-11
12.	Works	1	6	24	2004-05,2005-06, 2007-08 to 2010-11
13.	Co-operation	1	4	14	2007-08, 2009-10 & 2010-11
14.	Food Supplies and Consumer Welfare	1	86	309	2004-05 to 2009-10
15.	Forest and Environment	1	6	23	2004-05, 2006-07 to 2009-10.
16.	Information and Technology	1	2	13	2007-08, 2009-10.
	TOTAL	36	395	1497	

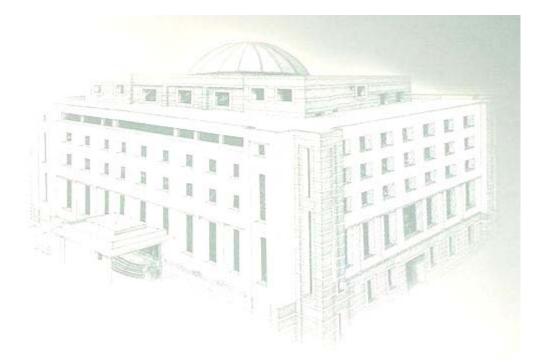
## (Referred to in paragraph 3.15.3)

# Statement showing department-wise draft paragraphs/performance audits reply to which are awaited (30 September 2011)

(Referred to in ]	paragraph 3.15.3)
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Sl. No.	Name of the Department	No. of draft paragraphs	No. of performance audits	Period of issue
1.	Water resources	1		April 2011
2.	Forest & Environment	2		May 2011
3.	Steel & Mines		1	September 2011
4.	Industries	1		September 2011
	Total	4	1	

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